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**Exam Code: MB-700**

**Exam Name: Microsoft Dynamics 365: Finance and Operations Apps Solution Architect**



## Topic 1: Architect solutions Case Study

Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

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To start the case study To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements.

If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Qbutton to return to the question.

Background City Power and Light is a publicly traded electric utility company. The company has a corporate office, four regional field offices, two subsidiary companies that produce solar energy, and one wind power subsidiary. City Power and Light has 50 percent ownership in the solar energy company. The company fully owns the wind power company but operates it separately from other businesses.

City Power and Light currently operates with varying integrated legacy systems and has difficulty assembling company financials. Migrating these systems and workloads to a common platform would improve visibility into the business and inform decision making. The company plans to implement Dynamics 365.

### Legacy systems

- The legacy system does not have audit capability of configurable workflow based on business logic
- The legacy paper-based purchasing system does not allow parent-child relationships for vendors.

Two signatures are required for purchase requisitions.

- Purchase orders are entered into the system manually based on signed purchase requisitions printed to PDF and then emailed to the vendor.
- The legacy procurement system does not have a parent-child relationship for master data management.

### Financials

- All financial consolidate up to City Power and Light Holding, LLC.
- The finance department employees are currently able to create as well as pay invoices.

### Customers

Sales orders from the website are uploaded into the system manually once a day .

International and domestic customers currently post to the same receivable account. At the end of the month, these have to be separated into domestic and international receivable accounts.

### Other information

- There are multiple active acquisitions expected during the implementation timeline.
- The item master data for solar panel configurations has multiple variables and variants. As a complex.

### General

- Flexible implementation approach to support frequently changing business needs and requirements.
- A phased roll-out is needed due to the complexity of the business.
- Any offsite Travel meals submitted on an expense report without corresponding flight and hotel expenses need to be reviewed.
- Ten percent of vendor invoices should be reviewed to ensure they meet company policy.
- Testing of business processes needs to be automated.
- Customer surveys must be sent out after email customer service interactions. Surveys must contain a rating system and a way for customers to add comments.
- Employees require one central tool for internal communication, phone calls, and file sharing.
- Sales representatives need an enterprise quoting tool for solar panel customers.

### Technical

- A cloud-based financial and operational system, accessible on mobile devices.
- The ability to keep a legacy meter reading application with the ability to use the data in aggregated operating reports.
- Business processes should be tested with different variables for the same process as part of the testing plan.

### Functional

- Establish and document business processes to assist with on-boarding new employees more efficiently.
- Parent-child relationships need to be established for vendors with regional offices. Purchasing locations vary from invoicing locations.
- The ability to create automated wire payments.

#### Requisitions

- All purchase requisitions over \$50 need to be approved by a manager.
- All purchase requisitions over \$1,000 require senior manager approval.
- Multiple purchase requisitions to the same vendor should be combined.

#### Sales

The item master data for solar panel configurations have multiple variables and variants. This leads to complex quoting and sales orders.

Sales representatives must be able to create automated wire payments.

#### Issues

- A limited number of users are available for testing.
- User1 reports that the date fields are not saving during formula entry with saved variables functionality in the RSAT tool.
- The purchasing department is seeing duplicate vendor records during data conversion.
- Audit notes from the prior year indicate improvement is needed in roles and responsibilities related to financial management and security roles.
- User2 reports that parts ordered on P0123 were never received and the vendor has said they never received the PO.
- User3 provides feedback that important steps during journal entry are being forgotten and new users need hands-on guidance.
- Service technicians report that they do not always have the appropriate tools or parts with them requiring multiple service calls.

#### QUESTION 1

##### HOTSPOT

You need to correctly structure the master data.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

#### Hot Area:



## Answer Area

### Issue

Vendors with multiple ship to addresses.

### Option

	▼
Business address	
Invoice-to account	
Vendor group	
Vendor posting profile	

International and domestic customer receivables.

	▼
Customer group	
Customer segment	
Default dimensions	
Financial dimensions	

Answer Area:

**Answer Area**

Issue	Option
Vendors with multiple ship to addresses.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right;">▼</div> <div style="padding: 2px;">Business address</div> <div style="padding: 2px;">Invoice-to account</div> <div style="padding: 2px;">Vendor group</div> <div style="padding: 2px;">Vendor posting profile</div> </div>
International and domestic customer receivables.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right;">▼</div> <div style="padding: 2px;">Customer group</div> <div style="padding: 2px;">Customer segment</div> <div style="padding: 2px;">Default dimensions</div> <div style="padding: 2px;">Financial dimensions</div> </div>

**Section:**

**Explanation:**

**QUESTION 2**

DRAG DROP

You need to recommend Microsoft solutions for City Power and Light's business requirements.

What should you recommend? To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Select and Place:**

**Answer Area**

Solutions	Requirement	Solution
Microsoft Forms Pro	Customer surveys	
Microsoft Power Automate		
Microsoft Teams	Centralized tool for all employee communication and file sharing	
Dynamics 365 Field Service		
Microsoft SharePoint	Manage part inventory and tools on trucks for customer support appointments	
PowerApps		
Dynamics 365 Customer Service		

Correct Answer:

**Answer Area**

Solutions	Requirement	Solution
	Customer surveys	Microsoft Forms Pro
Microsoft Power Automate		
	Centralized tool for all employee communication and file sharing	Microsoft Teams
Microsoft SharePoint	Manage part inventory and tools on trucks for customer support appointments	Dynamics 365 Field Service
PowerApps		
Dynamics 365 Customer Service		

Section:

Explanation:

Reference: <https://dynamics.microsoft.com/en-gb/customer-voice-transition/> <https://docs.microsoft.com/en-us/dynamics365/field-service/overview>

### QUESTION 3

DRAG DROP

You need to recommend solutions for City Power and Light's new system.

What should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Answer Area**

Tools	Requirement	Tool
ISV	Solar panel quoting	
Custom	Wire payments	
Standard	Audit requirements	

Correct Answer:

**Answer Area**

Tools	Requirement	Tool
	Solar panel quoting	Custom
	Wire payments	ISV
	Audit requirements	Standard

Section:



**Explanation:**

**QUESTION 4**

You need to recommend a solution for the business process testing plan. What should you recommend?

- A. LCS Business process library
- B. SysTest framework
- C. Chain test cases
- D. Derived test cases

**Correct Answer: D**

**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/perf-test/rsat/rsat-derivedtest-cases>

**QUESTION 5**

You need to recommend a purchasing process based on the requirements.

Which three system capabilities should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. procurement categories
- B. signing limits
- C. workflow
- D. purchasing policies
- E. security roles

**Correct Answer: C, D, E**

**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/supply-chain/procurement/purchase-policies>

**QUESTION 6**

You need to manage the roles and responsibilities for security and financial management to address concerns found in the prior year's audit. What should you do?

- A. Use security roles with segregation of duties.
- B. Implement a security group for all users in finance department.
- C. Use security roles with audit workbench.
- D. Grant multiple security roles per user.

**Correct Answer: A**

**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/sysadmin/tasks/set-upsegregation-duties>

**QUESTION 7**





HOTSPOT

You need to recommend solutions to streamline the business processes.

Which tool should you recommend for each requirement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Requirement	Tool
E-commerce sales orders	<div data-bbox="1285 779 1359 835">▼</div> <ul style="list-style-type: none"><li data-bbox="884 848 1359 905">Dynamics 365</li><li data-bbox="884 911 1359 968">Logic app</li><li data-bbox="884 974 1359 1031">Power App</li></ul>
Vendor purchase orders	<div data-bbox="1285 1083 1359 1140">▼</div> <ul style="list-style-type: none"><li data-bbox="884 1152 1359 1209">Dynamics 365</li><li data-bbox="884 1215 1359 1272">Third party CPQ</li><li data-bbox="884 1278 1359 1335">Third party EDI</li><li data-bbox="884 1341 1359 1398">Third party OCR</li></ul>
User2's issue	<div data-bbox="1285 1457 1359 1514">▼</div> <ul style="list-style-type: none"><li data-bbox="884 1526 1359 1583">Dynamics 365</li><li data-bbox="884 1589 1359 1646">Third party CPQ</li><li data-bbox="884 1652 1359 1709">Third party EDI</li><li data-bbox="884 1715 1359 1772">Third party OCR</li></ul>

Answer Area:

Requirement	Tool
E-commerce sales orders	<ul style="list-style-type: none"> <li>Dynamics 365</li> <li>Logic app</li> <li>Power App</li> </ul>
Vendor purchase orders	<ul style="list-style-type: none"> <li>Dynamics 365</li> <li>Third party CPQ</li> <li>Third party EDI</li> <li>Third party OCR</li> </ul>
User2's issue	<ul style="list-style-type: none"> <li>Dynamics 365</li> <li>Third party CPQ</li> <li>Third party EDI</li> <li>Third party OCR</li> </ul>

Section:

Explanation:

**QUESTION 8**

You need to recommend a toolset to assist with User3 s feedback about the issues with journal entry and new user training. What should you recommend?

- A. RSAT tool with LCS
- B. Task Recorder with RSAT
- C. Task Recorder with BPM library

D. RSAT tool with Asset library

**Correct Answer: C**

**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle-services/bpmoverview>

**QUESTION 9**

You need to recommend a solution to resolve the issues reported with the company's legacy systems. Which functionality should you recommend?

- A. Vendor groups
- B. Financial dimensions
- C. Vendor posting profile
- D. Invoice-to account

**Correct Answer: B**

**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/fin-ops/organizationadministration/plan-organizational-hierarchy>

**QUESTION 10**

You need to recommend an appropriate implementation methodology. Which methodology should you recommend?

- A. Spiral
- B. Lean
- C. Waterfall
- D. Agile

**Correct Answer: D**

**Section:**

**QUESTION 11**

DRAG DROP

You need to determine which system functionality meets the business requirement.

What should you recommend? To answer, drag the appropriate functionalities to the correct requirements. Each functionality may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content

NOTE: Each correct selection is worth one point.

**Select and Place:**



Functionalities	Answer Area
Workflow	<b>Requirement</b> Approve purchase requisitions over \$50. Review offsite travel expenses. Enforce vendor invoice compliance.
Purchasing policy	
Audit policy	
	<b>Functionality</b> Functionality Functionality Functionality

**Correct Answer:**

Functionalities	Answer Area
	<b>Requirement</b> Approve purchase requisitions over \$50. Review offsite travel expenses. Enforce vendor invoice compliance.
	<b>Functionality</b> Workflow Purchasing policy Audit policy

**Section:**

**Explanation:**

**Topic 2: Define solution strategies Case Study**

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Overview CoHo Vineyard and Winery is based in the United States. The company has a single vineyard. The company distributes full pallets of wine worldwide and sometimes sells wine by using a private label.

Grape growing and wine production operations are owned and operated by a third-party company.

The company uses bottles, accessories, and other disposables from a company in China.

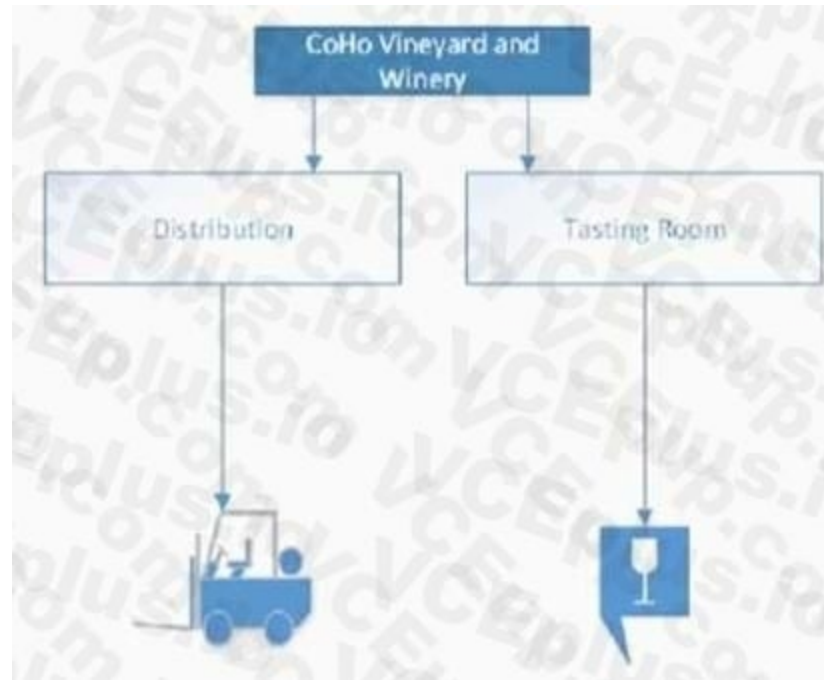
CoHo Vineyard and Winery opens a second location. This location manages inventory for Wine Club members and includes a wine tasting room. The location also includes a warehouse and distribution center.

The wine club currently has 200 members. The company hopes to increase this number.

The company holds events for club members in the tasting room and ships both full cases and individual bottles to members. The tasting room is not treated as a retail store. All sales to club members only and purchases must be made on-account.

Company structure

The following graphic shows the company structure:



#### Organization

The current organizational chart and roles as follows:



Current environment CoHo Vineyard and Winery currently uses manual processes for most of its operations. The company stores names and phone numbers for club members and prospective club members in a Microsoft Excel workbook. The sales team currently tracks club membership in a separate system. Sales team stock awards are granted on a three-year basis. The solution for the sales Team cannot be replaced for three years.

- The types of wine, such as cabernet sauvignon and red blends are tracked as separate items. Each item will have a year associated with it such as Red Blend 2017, 2018, 2019, etc. The items are updated for the year association annually.
- Peak times for order entry could be in the hundreds. This typically happens when first and second shift workers overlap and all users are on the system, as well as orders imported in.
- Packaging materials, bottles, and accessories are received in the warehouse FOB Destination from the manufacturer in China.
- Each retailer has individual item numbers, barcode placement descriptions and other additions such as pictures and details of the wine year and flavor notes.

CoHo Vineyard and Winery has outgrown their legacy ERP system and plans to implement Dynamics 365 Finance. CoHo wants to use out-of-the-box tools which are linked to the system where possible and not create new tools.

#### Licensing and organization

- Only the President/CEO, CFO, COO, Controller and VP Operations users must be able to access finance and warehouse features.
- Warehouse users must only have access to warehouse function. All other users must have access to finance functions.
- The distribution center must have mobile scanners for the warehouse. The tasting room will not have mobile scanners.
- The inventory cost must be tracked separately by distribution center or tasting room.

#### Club membership events

- You must ensure the members created in their existing system are also customers in Dynamics 365 Finance and that the customers do not exist in both systems under multiple record numbers.
- When tasting events are planned, text notifications must be sent out to the club members.
- text notifications must sent out to non-club members to encourage the non-members to join the club.
- During tasting events. CoHo will need access to place orders during the event but will not have the need for cash registers.

#### Warehouse and shipping

- The system must be able to track inventory throughout the whole warehouse process.
- A Certificate of Origin must accompany each shipment.
- Private label items that are shipped to retailers must be stored and costed as a single item number at CoHo.
- The system must be able to compare year-to-year performance of a single wine type.

#### Implementation

- Business processes must be documented as step-by-step processes and must align with the process flows in a visual format
- Data will be migrated and is a requirement for order entry.
- Data migration must be completed prior to testing.
- You must track each step of process validation so that the users have ownership for their individual functional areas. The tracking system used should be integrated with the system where possible.

#### Issues

- Users are struggling to understand the new system's processes.
- CoHo is concerned that the go-live will may not go smoothly.

Current environment Coho Vineyard and Winery currently uses manual processes for most of its operations. The company stores names and phone numbers for club members and prospective club members in a Microsoft Excel workbook. The sales team currently tracks club membership in a separate system. Sales team stock awards are granted on a three-year basis. The solution for the sales Team cannot be replaced for three years.

- The types of wine, such as cabernet sauvignon and red blends are tracked as separate items. Each item will have a year associated with it such as Red Blend 2017, 2018, 2019, etc. The items are updated for the year association annually.
- Peak times for order entry could be in the hundreds. This typically happens when first and second shift workers overlap and all users are on the system, as well as orders imported in.
- Packaging materials, bottles, and accessories are received in the warehouse FOB Destination from the manufacturer in China.
- Each retailer has individual item numbers, barcode placement descriptions and other additions such as pictures and details of the wine year and flavor notes.

CoHo Vineyard and Winery has outgrown their legacy ERP system and plans to implement Dynamics 365 Finance. CoHo wants to use out-of-the-box tools which are linked to the system where possible and not create new tools.

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- Data will be migrated and is a requirement for order entry.
- Data migration must be completed prior to testing.
- You must track each step of process validation so that the users have ownership for their individual functional areas. The tracking system used should be integrated with the system where possible.

#### Issues

- Users are struggling to understand the new system's processes.
- CoHo is concerned that the go-live will may not go smoothly.

### QUESTION 1

#### HOTSPOT

You need to recommend a tool to meet the solution requirement.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area	
Requirement	Solution
Process flows	<ul style="list-style-type: none"><li>Business process modeler</li><li>Power Apps app</li><li>Microsoft Power Automate</li><li>Microsoft PowerPoint</li></ul>
Guided navigation	<ul style="list-style-type: none"><li>Common Data Model</li><li>Microsoft Word</li><li>Power Apps app</li><li>Task Recorder</li></ul>

Answer Area:

**Answer Area**

Requirement	Solution
Process flows	<ul style="list-style-type: none"><li>Business process modeler</li><li>Power Apps app</li><li>Microsoft Power Automate</li><li>Microsoft PowerPoint</li></ul>
Guided navigation	<ul style="list-style-type: none"><li>Common Data Model</li><li>Microsoft Word</li><li>Power Apps app</li><li>Task Recorder</li></ul>

**Section:**

**Explanation:**

**QUESTION 2**

HOTSPOT

You need to recommend a site and warehouse configuration.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Hot Area:**



**Answer Area**

**Configuration**

Warehouse type

One advanced site, configure items for scanning
One basic warehouse, one advanced warehouse
Two basic warehouses, configure items for scanning
Two basic warehouses, no item configuration for scanning

Financial tracking

Item
License plate
Location
Warehouse

Answer Area:

**Answer Area**

**Configuration**

Warehouse type

One advanced site, configure items for scanning
One basic warehouse, one advanced warehouse
Two basic warehouses, configure items for scanning
Two basic warehouses, no item configuration for scanning

Financial tracking

Item
License plate
Location
Warehouse



**Section:**

**Explanation:**

Reference: <https://docs.microsoft.com/en-us/dynamics365/supply-chain/warehousing/warehouse-management-overview>

**QUESTION 3**

You need to recommend the appropriate number of production instances and the hosting location. What should you recommend?

- A. One production instance in China.
- B. Two on-premises production instances hosted in both China and the United States.
- C. One on-premises production instance hosted in United States and one cloud production instance hosted in China.
- D. Two production instances hosted in China and the United States.
- E. One production instance hosted in the United States.

**Correct Answer: E**

**Section:**

**QUESTION 4**

You need to recommend a solution for tracking business process test steps. What should you recommend?

- A. Microsoft Azure DevOps
- B. Data Migration Framework
- C. Selenium Automation Framework
- D. Microsoft SharePoint

**Correct Answer: A**

**Section:**

**QUESTION 5**

You need to ensure that the customer records remain synchronized in both systems. What should you recommend?

- A. Write a Power BI report.
- B. Integrate the third-party application into Dynamics 365 Finance
- C. Replace the sales system with Dynamics 365 Sales.
- D. Use Microsoft Power Automate

**Correct Answer: B**

**Section:**

**Explanation:**

Reference:

<https://www.pragmatiqsolutions.co.uk/blog/frequently-asked-questions/can-dynamics-365-integrate-with-our-existing-business-systems/>

**QUESTION 6**

**HOTSPOT**

You need to recommend which type of Dynamics 365 licenses are needed.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



Hot Area:

## Answer Area

### Users

### Recommendation

#### COO

Base licenses only
Base, Finance, and Supply Chain Management licenses
Base and Finance licenses
Base and Supply Chain Management licenses

#### Warehouse employees

Base licenses only
Base, Finance, and Supply Chain Management licenses
Base and Finance licenses
Base and Supply Chain Management licenses

#### Tasting room employees

Base and Supply Chain Management licenses
Base, Finance, and Supply Chain Management licenses
Base, Supply Chain Management, and Retail licenses
Base and Sale Professional licenses

#### Mobile scanner users

Base and Supply Chain Management licenses
Base, Finance, and Supply Chain Management licenses
Device licenses
Named User licenses

Answer Area:

## Answer Area

### Users

### Recommendation

COO

Base licenses only
Base, Finance, and Supply Chain Management licenses
Base and Finance licenses
Base and Supply Chain Management licenses

Warehouse employees

Base licenses only
Base, Finance, and Supply Chain Management licenses
Base and Finance licenses
Base and Supply Chain Management licenses

Tasting room employees

Base and Supply Chain Management licenses
Base, Finance, and Supply Chain Management licenses
Base, Supply Chain Management, and Retail licenses
Base and Sale Professional licenses

Mobile scanner users

Base and Supply Chain Management licenses
Base, Finance, and Supply Chain Management licenses
Device licenses
Named User licenses

#### Section:

#### Explanation:

Box 1: Base, Finance, and Supply Chain Management licenses

Only the President/CEO, CFO, COO, Controller and VP Operations users must be able to access finance and warehouse features.

Box 2: Base and Supply Chain Management licenses.

Warehouse users must only have access to warehouse function. All other users must have access to finance functions.

Box 3: Base and Sale Professional licenses The company holds events for club members in the tasting room and ships both full cases and individual bottles to members. The tasting room is not treated as a retail store. All sales to club members only and purchases must be made on- account.

The tasting room will not have mobile scanners.

Box 4: Device licenses

The distribution center must have mobile scanners for the warehouse.

#### **QUESTION 7**

##### **HOTSPOT**

You need to recommend which type of Dynamics 365 licenses are needed.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Hot Area:**



## Answer Area

### Users

### Recommendation

COO

Base licenses only
Base, Finance, and Supply Chain Management licenses
Base and Finance licenses
Base and Supply Chain Management licenses

Warehouse employees

Base licenses only
Base, Finance, and Supply Chain Management licenses
Base and Finance licenses
Base and Supply Chain Management licenses

Tasting room employees

Base and Supply Chain Management licenses
Base, Finance, and Supply Chain Management licenses
Base, Supply Chain Management, and Retail licenses
Base and Sale Professional licenses

Mobile scanner users

Base and Supply Chain Management licenses
Base, Finance, and Supply Chain Management licenses
Device licenses
Named User licenses

Answer Area:

# Answer Area

## Users

## Recommendation

COO

Base licenses only
Base, Finance, and Supply Chain Management licenses
Base and Finance licenses
Base and Supply Chain Management licenses

Warehouse employees

Base licenses only
Base, Finance, and Supply Chain Management licenses
Base and Finance licenses
Base and Supply Chain Management licenses

Tasting room employees

Base and Supply Chain Management licenses
Base, Finance, and Supply Chain Management licenses
Base, Supply Chain Management, and Retail licenses
Base and Sale Professional licenses

Mobile scanner users

Base and Supply Chain Management licenses
Base, Finance, and Supply Chain Management licenses
Device licenses
Named User licenses

Section:

Explanation:

### QUESTION 8

You need to create a plan that meets the following requirements:

- Migrate the data to the new system.
- Implement a standardized method for creating items.
- Prevent items from being created in different ways going forward.

Which two actions should you recommend? Each correct answer presents a complete answer. NOTE:  
Each correct selection is worth one point.

- A. Migrate item data in the cutover plan after the annual updates of items,
- B. Suggest creating a Power BI report to identify like-items after migration.
- C. Migrate items in the cutover plan before the annual update of items.
- D. Suggest a Master Data Management team who standardizes the item master.
- E. Migrate existing items as-is.

**Correct Answer: B, D**

**Section:**

#### QUESTION 9

You need to recommend a solution to manage the wine bottle label requirements for the private brand. What should you recommend?

- A. Use an add-on solution for barcode and label report printing.
- B. Create notes on the item and print for the customers.
- C. Implement Advanced Warehouse label printing.
- D. Recommend Dynamics 365 Retail.

**Correct Answer: A**

**Section:**

#### QUESTION 10

You need to recommend a solution to send notifications to club members and non-members.  
What should you recommend?

- A. Use Dynamics 365 Commerce.
- B. Use Microsoft Outlook to send emails.
- C. Implement alerts.
- D. Use Power BI to generate reports.
- E. Implement Dynamics 365 Customer Service SMS integration.

**Correct Answer: E**

**Section:**

#### Exam C

#### QUESTION 1

You are planning to implement Dynamics 365 Finance.  
Accountants in your organization need to be able to enter multiple lines into payment journals.  
You need to recommend a tool for expediting data entry.  
What should you recommend?





- A. Use the desktop version of Microsoft Excel to use the Excel Data Connector app.
- B. Use the Data migration tool.
- C. Use an aggregate data entity to expose data to the Microsoft Excel Data Connector app.
- D. Use Microsoft Excel online to use The Excel Data Connector app.

**Correct Answer: A**

**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/office-integration/use-exceladd-in>

#### QUESTION 2

A company produces automotive components. The company uses Microsoft Excel to track the quantity of parts on hand. The company wants to automate processes to track inventory using Dynamics 365 Supply Chain Management. You need to ensure that the company can track supplies and determine when to purchase new inventory. Which two features should you use? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Demand forecasting
- B. Master planning
- C. Purchase requisitions
- D. Purchase agreements
- E. Purchase policies

**Correct Answer: A, B**

**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/supply-chain/master-planning/planningoptimization/demand-forecast>



#### QUESTION 3

A local art school is considering a new Dynamics 365 Finance cloud implementation.

The school needs to select a system authentication type.

Which two setup options does the implementation require? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Use a valid Azure Active Directory (Azure AD) account.
- B. Use a valid Active Directory account
- C. Use OAuth.
- D. Use assigned roles.
- E. Use an enabled Dynamics 365 Finance user.

**Correct Answer: A, D**

**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/sysadmin/tasks/create-newusers>

#### QUESTION 4

A company has a Dynamics B65 Finance environment.

The company's architect is working with a developer to perform multi-user testing with the Performance SDK.

You need to ensure the environment is prepared to achieve the goal.

Which two prerequisites must be met? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Visual Studio 2019 Enterprise Edition
- B. Visual Studio 2015 Professional Edition
- C. Tier-2 Sandbox
- D. Tier-1 Sandbox

**Correct Answer: A, C**

**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/perf-test/perfsdk-multi-usertesting>

#### QUESTION 5

A company is using Dynamics 365 Finance.

You need to ensure that latest service updates from Microsoft are always installed in the production environment.

What should you recommend?

- A. Run the upgrade analysis tool.
- B. Run the code upgrade service to analyze the code.
- C. Request updates by using a service request.
- D. Run through the project onboarding checklist
- E. Configure continuous updates.

**Correct Answer: E**

**Section:**

**Explanation:**

Reference:

<https://blog.bhsolutions.com/upgrading-to-microsoft-d365/continuous-updates>

#### QUESTION 6

A travel agency is implementing Dynamics 365 Finance and Dynamics 365 Supply Chain Management. The agency must validate and perform these tasks during each regression cycle.

- Purchase and sales processes
  - Payment gateway functionality to third-party integration
  - Vendor payment
  - Notifications
  - Chart control
  - Page refresh data consistency
- You need to determine which tasks can be performed using the Regression suite automation tool (RSAT). Which three tasks can be performed? Each Correct answer presents a complete solution.

NOTE: Each correct selection is worth one point

- A. chart control
- B. notifications
- C. page refresh data consistency



- D. configure vendor payment settings
- E. purchase and sales processes

**Correct Answer: B, C, E**

**Section:**

**QUESTION 7**

Fourth Coffee plans to implement Dynamics 365 Finance and Dynamics 365 Supply Chain Management. The company owns and operates the following divisions:

Division	Action
Production	Packages and roasts coffee beans
Distribution	Delivers products to market

You need to ensure that Fourth Coffee can report financial results by division. Which strategy should you recommend?

- A. Create two legal entities, create one warehouse and associate the financial dimension to the warehouse.
- B. Create one legal entity with one site that has two warehouses. Associate the financial dimensions to the warehouses.
- C. Create two legal entities, create one site and associate a financial dimension per company.
- D. Create one legal entity with two sites. Associate financial dimensions to sites.

**Correct Answer: D**

**Section:**

**Explanation:**

Reference:

<https://www.nexsoftsys.com/articles/financial-dimensions-in-dynamics-365-services.html>



**QUESTION 8**

A company plans to implement Dynamics 365 Finance ? Operations (on-premises).

The company has system compliance requirements that must be addressed. You need to design the solution for the company. What should you address in the design?

- A. job-protected family and medical leave
- B. workers' compensation
- C. employee retirement
- D. data privacy

**Correct Answer: D**

**Section:**

**QUESTION 9**

A client wants to create a custom view-only security role that allows users to view the customer list in the accounts receivable module. You create a security role named ReadOnlyUserAR and add the role to users. You create a custom duty named CustomerViewList.

You need to recommend how to implement the privileges.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Add the Customers privilege to the CustCustomer.
- B. Add the CustCustomerMasterInquire duty to ReadOnlyUserAR.
- C. Add the Customers privilege to CustCustomerMasterInquire.
- D. Add CustomerViewList to ReadOnlyUserAR.
- E. Add ReadOnlyUserAR to users.
- F. Add the Customers privilege to CustomerViewList.

**Correct Answer: B, D, E**

**Section:**

#### QUESTION 10

A company uses Dynamics 365 Finance and Supply Chain Management.

The company would like to add a third-party solution for scheduling appointments.

You need to recommend a solution to transfer critical schedule information.

Which two actions should you perform to make a recommendation? Each correct answer presents part of the solution NOTE: Each correct selection is worth one point.

- A. Analyze the impact of the new system in each business unit.
- B. Categorize business requirements for functional consultants to identify gaps in functionality.
- C. Describe the new functionality that is missing in the current system.
- D. Identify business processes that must be added, removed, or modified by functional consultants.

**Correct Answer: B, D**

**Section:**

#### QUESTION 11

A company is moving financial workloads to Dynamics 365 Finance.

Balance sheet accounts do not require department dimension postings while profit and loss accounts require department dimensions.

You need to determine which functionality achieves the goal.

What should you recommend?

- A. Legal entities
- B. Financial dimensions
- C. Account structures
- D. Financial dimension sets

**Correct Answer: C**

**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/finance/general-ledger/configure-account-structures>

#### QUESTION 12

A German company is implementing a cloud-based Dynamics 365 system.

The company needs to determine the best data storage solution for the following requirements:

Data must be stored in the European Union.

Data cannot be viewed by the United States government under the Patriot Act.

Data transfer exceptions can be made but must be authorized by the corporate legal team.



You need to determine which cloud services may have to transfer data to the United States. Which three services should you review? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Lifecycle Services
- B. Technical support
- C. Usage data
- D. Power BI dashboard
- E. Data center failover

**Correct Answer: A, B, C**  
**Section:**

#### QUESTION 13

A company that rents photocopiers is implementing Dynamics 365 Supply Chain Management. Technicians carry spare parts in their trucks to use during maintenance visits. You need to determine how to capture the parts consumed. Where should you capture this information?

- A. Fixed Assets module
- B. Service module
- C. Service agreement
- D. Sales order

**Correct Answer: A**  
**Section:**

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/dynamics365/supply-chain/asset-management/setup-forobjects/object-types>

#### QUESTION 14

A local bookstore plans to offer online ordering with in-store pickup by using a third-party ecommerce site. Credit card authorizations are required for online sales. You need to recommend options to ensure that customers who place online orders are not charged until the merchandise is picked up in the store. What are three possible ways to achieve this goal? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Pass a credit card token from Dynamics 365 Retail POS to e-commerce.
- B. Pass sales data from e-commerce to Dynamics 365 Finance.
- C. Configure Dynamics 365 Finance and Dynamics 365 Retail.
- D. Replace e-commerce with a link to Dynamics 365 Retail POS so users can enter their own credit card data.
- E. Pass a credit card token from e-commerce to Dynamics 365 Retail POS.

**Correct Answer: B, C, E**  
**Section:**

#### QUESTION 15



You are configuring automated business processes for an organization. The business analyst has identified the following requirements:  
Invoices need to be approved before payment.  
A person who submits an item to workflow cannot approve that item.  
You need to recommend a configuration workflow.  
What should you recommend?

- A. Create an advanced rule to validate signing limit in the workflow.
- B. Leave workflow settings at default to prevent approvals.
- C. Create a special rule in the workflow to prevent approval.
- D. Enable Disallow approval by submitter in the workflow configuration.

**Correct Answer: D**

**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/fin-ops/organizationQuestions&Answers/PDF/P-114administration/workflow-faq?toc=/dynamics365/commerce/toc.json>

#### QUESTION 16

A client plans to implement Dynamics 365 Finance. The client is unsure whether to use a cloud-based or on-premises implementation. For which scenario should the client install the on-premises version of the app?

- A. The client is concerned about their retail stores losing internet connection and not being able to process offline store transactions.
- B. The client needs to comply with data sovereignty rules in a region where Microsoft Azure Data Centers are limited.
- C. The client wants direct access to production environments.
- D. The client has integrations that depend on direct Microsoft SQL access.

**Correct Answer: B**

**Section:**

**Explanation:**

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/deployment/choosedeployment-type> With an on-premises deployment, existing data center investments can be leveraged. Customers can also configure their enterprise preferences to meet the regulatory and compliance needs of their business, comply with data sovereignty rules in regions where there are no Azure Data Centers, or ensure business continuity in areas with limited public infrastructure.

#### QUESTION 17

A company is implementing Dynamics 365 Finance. The company wants to automate expense reports processing. The new process must provide visibility into all steps of the approval process. You need to recommend a solution. Which two solutions should you recommend? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Use Microsoft Power Automate to create a workflow.
- B. Use the Business process modeler (BPM) to create a business process flow.
- C. Use the PowerApps platform to create a business process flow.
- D. Create a workflow that runs on Application Object Server (AOS).

**Correct Answer: A, D**

**Section:**

**QUESTION 18**

A company uses an on-premises product management application that manages 200 products.

Product information does not change frequently.

You need to synchronize data between the application and Dynamics 365 Supply Chain Management.

Data in Dynamics 365 Supply Chain Management must update in near real time when changes are made in the application.

What should you recommend?

- A. OData
- B. Batch data API
- C. Application Integration Framework
- D. Lifecycle Services

**Correct Answer: A**

**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/data-entities/integrationoverview>

**QUESTION 19**

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A manufacturing company has multiple factories and distribution centers in remote areas where they have poor internet connectivity. The company is planning to implement Dynamics 365 Supply Chain Management.

The company's main priorities are uninterrupted factory and distribution center operations, master data management, financial global reporting, and integration with analytics tools.

You need to design the infrastructure.

Solution: Implement the distribution centers and center data repository in the cloud.

Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer: B**

**Section:**

**QUESTION 20**

An organization is implementing Dynamics 365 Supply Chain Management.

You need to create a plan to define performance test scenarios.

Which three actions should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Define the performance testing scenarios.
- B. Define whether users of the system will be adequately trained.
- C. Determine the size of the production environment in the cloud.
- D. Define the expected normal and peak volumes for the functional areas in-scope.
- E. Define measured goals and constraints for response time and throughput for each scenario.

**Correct Answer: A, D, E**

**Section:**

**Explanation:**

Reference:

<https://medius.studios.ms/video/asset/PPT/MBAS19-THR2066>

**QUESTION 21**

An organization is implementing Dynamics 365 Finance.

The organization uses financial reports including detailed balance information in local currencies for all accounts. Reports must include general ledger account number and journal entry line description.

You need to recommend a report that meets the requirements.

Which report should you recommend?

- A. Detailed Trial Balance
- B. Summary Trial Balance
- C. Balance Sheet
- D. Cash Flow

**Correct Answer: A**

**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/finance/general-ledger/trial-balance-financialreports>

**QUESTION 22**

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company is planning to implement Dynamics 365 Supply Chain Management with three locations.

Two locations must use United States currency (USD) as the default currency. The third location must use Canadian currency (CAD).

One US facility and the Canadian facility must use advanced warehouse functionality. The other US facility must use basic warehousing.

You need to configure the legal entity, site, and warehouse architecture to meet the requirements.

Solution: Create three legal entities, one for each facility.

Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer: A**

**Section:**

**Explanation:**

Default currency is configured per legal entity. Advanced warehouse is configured per warehouse.

**QUESTION 23**

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company is planning to implement Dynamics 365 Supply Chain Management with three locations.

Two locations must use United States currency (USD) as the default currency. The third location must use Canadian currency (CAD).

One US facility and the Canadian facility must use advanced warehouse functionality. The other US facility must use basic warehousing.



You need to configure the legal entity, site, and warehouse architecture to meet the requirements.

Solution: Create two legal entities, one for advanced warehouse and one for basic warehouse.

Does the solution meet the goal?

A. Yes

B. No

**Correct Answer: B**

**Section:**

**Explanation:**

You cannot have two default currencies in the same legal entity.

#### QUESTION 24

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company is planning to implement Dynamics 365 Supply Chain Management with three locations.

Two locations must use United States currency (USD) as the default currency. The third location must use Canadian currency (CAD).

One US facility and the Canadian facility must use advanced warehouse functionality. The other US facility must use basic warehousing.

You need to configure the legal entity, site, and warehouse architecture to meet the requirements.

Solution: Create two legal entities, one for the US facilities and one for the Canadian facility.

Does the solution meet the goal?

A. Yes

B. No

**Correct Answer: A**

**Section:**

**Explanation:**

Reference:

<https://stoneridgesoftware.com/warehouse-management-options-dynamics-365-operations/>

#### QUESTION 25

A company plans to apply updates to a Dynamics 365 Finance environment. The environment has custom code.

You need to determine the impact of updates to the custom code.

What is the impact?

A. Updates are runtime backward compatible only.

B. Updates are backward compatible from both a design time and runtime perspective.

C. Updates are design-time backward compatible only.

D. Updates are not backward compatible from either a design-time or runtime perspective.

**Correct Answer: B**

**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycleservices/oneversion-isv>

#### QUESTION 26



A company is implementing Dynamics 365 Supply Chain Management for multiple legal entities. Each legal entity will be rolled out in a phased approach over a 24-month period. Some customizations will be required. You need to define how to test Microsoft's continuous updates throughout the implementation lifecycle. What should you recommend?

- A. Use the SysTest Framework in a build or test environment.
- B. Use the Performance software development kit (Perf SDK) in a build or test environment.
- C. Use the SysTest Framework in a production environment.
- D. Use the Regression suite automation tool (RSAT) with DevOps in a build or test environment.

**Correct Answer: D**

**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/perf-test/rsat/rsat-overview>

#### QUESTION 27

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company implements Dynamics 365 Finance.

Forms and reports take longer than usual to open and run in the production environment.

You need to investigate the performance issue by using SQL Insights in Lifecycle Services (LCS).

Solution: Create a non-unique index on a table.

Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer: B**

**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycleservices/performancetroubleshooting>

#### QUESTION 28

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company implements Dynamics 365 Finance.

Forms and reports take longer than usual to open and run in the production environment.

You need to investigate the performance issue by using SQL Insights in Lifecycle Services (LCS).

Solution: Disable and enable page locks and lock escalation.

Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer: B**



**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle/services/performance/troubleshooting>

**QUESTION 29**

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company implements Dynamics 365 Finance.

Forms and reports take longer than usual to open and run in the production environment.

You need to investigate the performance issue by using SQL Insights in Lifecycle Services (LCS).

Solution: Check for blocked queries and high DTU.

Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer: A**

**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle/services/performance/troubleshooting>

**QUESTION 30**

A company implements Dynamics 365 Supply Chain Management.

The company uses a third-party analytics software solution for reporting. The solution requires permissions to ensure T-SQL code can access data.

The company must include Dynamics 365 Supply Chain Management data in the analytics software solution to display data in a single view with other data.

You need to identify the correct data analytics approach.

Which solution should you use?

- A. Dual-write
- B. Microsoft Dataverse
- C. Bring your own database (BYOD)
- D. Entity store
- E. Power BI

**Correct Answer: B**

**Section:**

**QUESTION 31**

A distribution company is evaluating license requirements for a Dynamics 365 Supply Chain Management cloud-based implementation. The warehouse must maximize uptime for running sales order waves to reduce latency and service interruptions. You need to determine a licensing strategy for the company. Which license type should you recommend?

- A. Loss Prevention
- B. Dynamics 365 Supply Chain Management base
- C. Dynamics 365 Supply Chain Management attach
- D. Account Protection

E. Cloud Scale Unit

**Correct Answer: E**

**Section:**

**Explanation:**

Dynamics 365 Supply Chain Management, Warehouse execution with scale units in the cloud Business value Companies can execute mission-critical manufacturing processes at scale and build resilience into key warehouse processes.

Feature details With the Cloud Scale Unit Add-in for Dynamics 365 Supply Chain Management, warehouse resilience is accomplished by placing scale units at, or near, each warehouse. The scale units operate independently and allow the warehouses to remain operational during a connectivity failure, maintenance outage, and other events that might disrupt operations.

Reference: <https://docs.microsoft.com/en-us/dynamics365-release-plan/2021wave1/financeoperations/dynamics365-supply-chain-management/warehouse-execution-scale-units-cloud>

<https://cloudblogs.microsoft.com/dynamics365/bdm/2020/01/14/introducing-dynamics-365-account-protection-and-loss-prevention/>

**QUESTION 32**

A company uses out-of-the-box functionality in Dynamics 365 Supply Chain Management.

You identify a bug in the app.

You perform a Lifecycle Services (LCS) issue search. The search results show the bug. The status of the bug is resolved.

You need to implement the Microsoft-supported resolution into a development environment.

What should you do?

- A. Copy code changes for manual insertion into the SYS layer.
- B. Copy code changes for manual insertion into the VAR layer.
- C. Download a hotfix for installation into the VAR layer.
- D. Download a hotfix for installation into the SYS layer.

**Correct Answer: B**

**Section:**



**QUESTION 33**

A client plans to implement Dynamics 365 Finance.

The client is unsure whether to use a cloud-based or on-premises implementation.

For which scenario should the client install the on-premises version of the app?

- A. The client needs to comply with data sovereignty rules in a region where Microsoft Azure Data Centers are limited.
- B. The client wants direct access to production environments.
- C. The client has integrations that depend on direct Microsoft SQL access.
- D. The client already has a significant infrastructure investment.

**Correct Answer: D**

**Section:**

**QUESTION 34**

A company is upgrading their AX 2012 R3 environment to Dynamics 365 Finance. The company plans to upgrade the data store by using a phased approach. You need to define the strategy to migrate master data and opening balances.

Which tool should you recommend?

- A. Data upgrade tool
- B. Business process modeler
- C. Usage profiler

D. Microsoft Dynamics AX Intelligent Data Management Framework

**Correct Answer: B**

**Section:**

**Explanation:**

Lifecycle Services is a tool set that Microsoft Services provides that will be essential to your upgrade and to your life after the upgrade. As you are going through the business process analysis, I'd encourage you to check out Lifecycle Services and look at what they have provided in their business process modeler. Lifecycle Services is a nice tool set for you to organize your business processes.

Note: Prepare model metadata During data upgrade, one goal is to maintain element IDs between the existing AX 2012 environment and the upgraded finance and operations environment. To accomplish this goal, you must bring a copy of the element IDs from the AX 2012 environment into the finance and operations environment. AX 2012 stores element IDs in a table that is named ModelElement. This table is in the model database, which is a separate database from the AX 2012 business data database. During an upgrade to finance and operations, you must copy the AX 2012 database to Microsoft Azure. This process can be time consuming.

To avoid copying the whole model database to Azure SQL Database, use the following procedure to replicate the ModelElement table in the business data database. Later, during data upgrade runs, the database synchronization process will retrieve the required information from this replicated table and make sure that element IDs are maintained in the upgraded finance and operations environment.

In the finance and operations data upgrade checklist, click Prepare model metadata.

When you're prompted, click Yes.

Wait for the copy process to be completed.

If the process is successful, the task is marked as completed.

Reference: <https://stoneridgesoftware.com/the-four-steps-to-upgrade-from-dynamics-ax-to-dynamics-365-finance-and-operations/>

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/migration-upgrade/preparedata-upgrade>

<https://docs.microsoft.com/en-us/dynamicsax-2012/appuser-itpro/microsoft-dynamics-ax-intelligent-data-management-framework-idmf>

**QUESTION 35**

DRAG DROP

A graphic design school is implementing ERP by using Dynamics 365 Finance.

The school needs to provide operational training and online training for employees.

You need to identify the right type of instance for the situation.

Which instance type should you recommend? To answer, drag the appropriate instance types to the correct requirements.

Each instance type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Select and Place:**

Instance types	Requirement	Instance type
Sandbox	Employee training	
Production	Online courses	
	User acceptance testing	

**Correct Answer:**

Instance types	Requirement	Instance type
Sandbox	Employee training	Sandbox
Production	Online courses	Sandbox
	User acceptance testing	Sandbox

**Section:**

**Explanation:**

Reference: <https://docs.microsoft.com/en-gb/dynamics365/business-central/admin-sandbox-environments>

**QUESTION 36**

HOTSPOT

A client is implementing Dynamics 365 Finance.

You need to help the client understand which Microsoft Azure tools to use to perform various tasks.

What should you recommend? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Hot Area:**

**Answer Area**

Tool	Service
Source control	<ul style="list-style-type: none"> <li>Logic apps</li> <li>Microsoft Azure Active Directory</li> <li>Microsoft Azure DevOps</li> <li>Microsoft Azure Machine Learning</li> </ul>
Track support incidents	<ul style="list-style-type: none"> <li>Logic apps</li> <li>Microsoft Azure Active Directory</li> <li>Microsoft Azure DevOps</li> <li>Microsoft Azure Machine Learning</li> </ul>
Predictive demand forecasting	<ul style="list-style-type: none"> <li>Logic apps</li> <li>Microsoft Azure Active Directory</li> <li>Microsoft Azure DevOps</li> <li>Microsoft Azure Machine Learning</li> </ul>

These are the selections for the tool: Track support incidents.

**Answer Area:**

**Answer Area**

Tool	Service
Source control	Logic apps Microsoft Azure Active Directory <b>Microsoft Azure DevOps</b> Microsoft Azure Machine Learning
Track support incidents	Logic apps Microsoft Azure Active Directory <b>Microsoft Azure DevOps</b> Microsoft Azure Machine Learning
Predictive demand forecasting	Logic apps Microsoft Azure Active Directory Microsoft Azure DevOps <b>Microsoft Azure Machine Learning</b>

These are the selections for the tool: Track support incidents.

**Section:**

**Explanation:**

**QUESTION 37**

DRAG DROP

A company is planning a Dynamics 365 deployment.

The company needs to determine whether to implement an on-premises or a cloud deployment based on system performance.

You need to work with a developer to determine the proper tool from the Performance SDK to complete performance testing.

Which tool should you use? To answer, drag the appropriate tools to the correct scenarios. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.



**Select and Place:**

**Answer Area**

Tools	Scenario	Tool
XML recording	Single-User C# test	
Microsoft Azure DevOps	Multi-user automated test	
Task Recorder	End-to-end business scenario	

**Correct Answer:**

Tools	Answer Area	Scenario	Tool
		Single-User C# test	XML recording
		Multi-user automated test	Microsoft Azure DevOps
		End-to-end business scenario	Task Recorder

**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/perf-test/perfsdk-tutorial-lbd>

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/perf-test/single-user-test-perf-sdk>

**QUESTION 38**

DRAG DROP

A company uses Dynamics 365 Supply Chain Management. You are evaluating the company's new business processes.

You need to determine which tools functional consultants should use to identify any possible gaps and new features available from Microsoft.

What should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Select and Place:**





**Answer Area**

Tools	Requirement	Tool
Business process library	Display the new business process visually.	
Service Update Availability	Create user manuals in Microsoft Word format.	
Task Recorder	View a Dynamics 365 Supply Chain Management dashboard that has a list of features delivered in each release.	
Feature Management Workspace	View a website that lists target dates for upcoming product service updates including preview availability, general availability, and end of service.	

Correct Answer:

**Answer Area**

Tools	Requirement	Tool
	Display the new business process visually.	Task Recorder
	Create user manuals in Microsoft Word format.	Business process library
	View a Dynamics 365 Supply Chain Management dashboard that has a list of features delivered in each release.	Feature Management Workspace
	View a website that lists target dates for upcoming product service updates including preview availability, general availability, and end of service.	Service Update Availability



Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/fin-ops/get-started/feature-management/feature-management-overview>

**QUESTION 39**

DRAG DROP

An organization is implementing Dynamics 365 Finance.

You need to assign security roles.

Which tools should you use? To answer, drag the appropriate tools to the correct tasks. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area		
Tools	Tasks	Tools
Security Diagnostic Tool	Approve ledger transactions	
Security Configuration Tool	Enable collections process	
Security Upgrade Advisor Tool	Enable fixed assets process	

Correct Answer:

Answer Area		
Tools	Tasks	Tools
Security Diagnostic Tool	Approve ledger transactions	Security Diagnostic Tool
Security Configuration Tool	Enable collections process	Security Configuration Tool
Security Upgrade Advisor Tool	Enable fixed assets process	Security Configuration Tool

Section:

Explanation:

Reference:

<https://powerobjects.com/dynamics-365-finance-operations/dynamics-365-for-finance-and-operations-security/>

#### QUESTION 40

HOTSPOT

A multinational organization is evaluating Dynamics 365 Supply Chain Management.

Each regional office uses processes and procedures developed internally without input from the other offices. The organization wants to perform a gap analysis to understand redundancies and additional requirements in their system.

You need to recommend a solution.

Which tool should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area	Scenario	Tool
Identify differences between regional office processes and procedures.		<div style="border: 1px solid black; padding: 2px;">▼</div> <div style="border: 1px solid black; padding: 2px;">Business process modeler</div> <div style="border: 1px solid black; padding: 2px;">Configuration manager</div> <div style="border: 1px solid black; padding: 2px;">Regression suite automation tool (RSAT)</div>
Track the progress of the implementation project and its alignment to documented processes and procedures.		<div style="border: 1px solid black; padding: 2px;">▼</div> <div style="border: 1px solid black; padding: 2px;">Business process modeler</div> <div style="border: 1px solid black; padding: 2px;">Microsoft Azure DevOps</div> <div style="border: 1px solid black; padding: 2px;">Regression suite automation tool (RSAT)</div>
Identify differences between standard company processes and how the system works.		<div style="border: 1px solid black; padding: 2px;">▼</div> <div style="border: 1px solid black; padding: 2px;">Business process modeler</div> <div style="border: 1px solid black; padding: 2px;">Configuration manager</div> <div style="border: 1px solid black; padding: 2px;">Regression suite automation tool (RSAT)</div>

Answer Area:

Answer Area	Scenario	Tool
	Identify differences between regional office processes and procedures.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <div style="padding: 2px;">Business process modeler</div> <div style="padding: 2px;">Configuration manager</div> <div style="padding: 2px;">Regression suite automation tool (RSAT)</div> </div>
	Track the progress of the implementation project and its alignment to documented processes and procedures.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <div style="padding: 2px;">Business process modeler</div> <div style="padding: 2px; background-color: #e0ffe0;">Microsoft Azure DevOps</div> <div style="padding: 2px;">Regression suite automation tool (RSAT)</div> </div>
	Identify differences between standard company processes and how the system works.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <div style="padding: 2px; background-color: #e0ffe0;">Business process modeler</div> <div style="padding: 2px;">Configuration manager</div> <div style="padding: 2px;">Regression suite automation tool (RSAT)</div> </div>

**Section:**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle-services/bpm-overview>

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle-services/synchronize-bpm-vsts>

**QUESTION 41**

DRAG DROP

A company plans to use Dynamics 365 finance and operations apps.

Code builds for new development must follow Microsoft's recommendations by using supported tools.

Virtual machine (VM) environments are required for the following usage:

Develop code.

Centrally merge all code in a structured way.

You need to implement a code management solution.

Which tools should you use? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Select and Place:**

Tools	Requirement	Tool
Lifecycle Services (LCS)	Deploy developer VMs.	Tool
Azure DevOps	Keep developer VMs updated with the latest code.	Tool
Git	Deploy new code to the build environment.	Tool
Azure portal		

**Correct Answer:**

Tools	Requirement	Tool
	Deploy developer VMs.	Lifecycle Services (LCS)
	Keep developer VMs updated with the latest code.	Azure DevOps
Azure portal	Deploy new code to the build environment.	Git

**Section:**

**Explanation:**

Box 1: Lifecycle Services (LCS)

Deploying cloud development environments

To deploy a cloud development environment in your LCS project:

Create a connection between an LCS project and your Azure subscription. You will need your Azure subscription ID and authorize the use of the subscription.

Select + under Environments to deploy.

Select an application and platform version.

Select an environment topology. For more information, see Sign up for preview subscriptions.

If you chose a cloud-hosted environment, select which Azure connector you want to use. Then select Deploy.

Box 2: Azure DevOps Azure DevOps provides developer services for allowing teams to plan work, collaborate on code development, and build and deploy applications. Azure DevOps supports a collaborative culture and set of processes that bring together developers, project managers, and contributors to develop software.

Box 3: Git Git is a DevOps tool used for source code management. It is a free and open-source version control system used to handle small to very large projects efficiently. Git is used to tracking changes in the source code, enabling multiple developers to work together on non-linear development.

Reference: <https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/dev-tools/accessinstances>

<https://docs.microsoft.com/en-us/azure/devops/user-guide/what-is-azure-devops>

**QUESTION 42**

DRAG DROP

A company is implementing Dynamics 365 Finance.

The company wants to use Azure DevOps pipelines to automate builds.

You need to recommend the pipeline types for the company should use.

Which pipeline types should you recommend? To answer, drag the appropriate pipelines to the correct requirements. Each pipeline may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Pipeline type**

Classic only

YAML only

Both YAML and classic

**Answer Area**

**Requirement**

Use Git source control repositories.

Use Team Foundation Version Control (TFVC) repositories.

**Pipeline type**

Pipeline type

Pipeline type

Correct Answer:

Pipeline type	Requirement	Pipeline type
YAML only	Use Git source control repositories.	Both YAML and classic
	Use Team Foundation Version Control (TFVC) repositories.	Classic only

**Section:**

**Explanation:**

Box 1: Both YAML and classic

Box 2: Classic only

Supported source repositories

Azure Pipelines, Azure DevOps Server, and TFS integrate with a number of version control systems.

When you use any of these version control systems, you can configure a pipeline to build, test, and deploy your application.

YAML pipelines are a new form of pipelines that have been introduced in Azure DevOps Server 2019 and in Azure Pipelines. YAML pipelines only work with certain version control systems. The following table shows all the supported version control systems and the ones that support YAML pipelines.



Repository type	Azure Pipelines (YAML)	Azure Pipelines (classic editor)
Azure Repos Git	Yes	Yes
Azure Repos TFVC	No	Yes

Reference: <https://learn.microsoft.com/en-us/azure/devops/pipelines/repos/>

**QUESTION 43**

DRAG DROP

A company plans to build Power Apps apps as part of their digital transformation strategy.

App makers require access to individual environments to learn how to build apps through the Community Plan. Tenant users require access to an environment in which they can test apps as well as have database backup and restore capabilities.

You need to recommend appropriate environments for the company.

What should you recommend? To answer, drag the appropriate environments to the correct requirements. Each environment may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Environments	Answer Area
Default	<b>Requirement</b> Individual environments to learn how to build apps through the Community Plan.
Developer	<b>Environment</b> Environment
Production	<b>Environment</b> Environment
Sandbox	

Correct Answer:

Environments	Answer Area
Default	<b>Requirement</b> Individual environments to learn how to build apps through the Community Plan.
	<b>Environment</b> Developer
Production	<b>Environment</b> Sandbox

Section:

Explanation:

Box 1: Developer

Developer Developer environments are created by users who have the Developer Plan license. They're special environments intended only for use by the owner. Provisioning developer environments can be restricted to



admins (see Block trial licenses commands). The developer environment will be available as long as you actively use the Power Apps Developer Plan.

Box 2: Sandbox These are non-production environments, which offer features like copy and reset. Sandbox environments are used for development and testing, separate from production. Provisioning sandbox environments can be restricted to admins (because production environment creation can be blocked), but converting from a production to a sandbox environment can't be blocked.

Reference: <https://learn.microsoft.com/en-us/power-platform/admin/environments-overview>

#### QUESTION 44

HOTSPOT

A company deploys Dynamics 365 finance and operations apps. The implementation includes Dynamics 365 and Microsoft Power Platform solutions. The company creates and manages service calls for technicians by using Dynamics 365 Field Service.

When a work order is created, Dynamics 365 Field Service must create a sales order for that work order in real time.

A user creates a change-based alert that will trigger when a newly created sales order from a workflow is greater than \$5,000. The alert must trigger a workflow the user can modify to automate other steps.

You need to recommend components for the company to use.

NOTE: Each correct selection is worth one point.

Hot Area:

Action	Integration component
Create the sales order from the work order.	<input type="checkbox"/> Dual-write <input type="checkbox"/> Custom service <input type="checkbox"/> Batch OData API
Trigger the change-based alert workflow.	<input type="checkbox"/> Activities <input type="checkbox"/> Dual-write <input type="checkbox"/> Business events <input type="checkbox"/> Data Integrator

Answer Area:

Action	Integration component
Create the sales order from the work order.	Dual-write
	Custom service
	Batch OData API
Trigger the change-based alert workflow.	Activities
	Dual-write
	Business events
	Data Integrator

**Section:**

**Explanation:**

Box 1: Dual-write

When a work order is created, Dynamics 365 Field Service must create a sales order for that work order in real time.

Integrate Dynamics 365 Field Service and Supply Chain Management

How it works The integration is made possible because Field Service is built on top of Common Data Service and dual-write, which writes changes in Dynamics 365 Supply Chain Management to Common Data Service and vice versa.

After dual-write is enabled, a solution is imported into Field Service that adds the required fields to make the entities in each system integratable.

Box 2: Business events A user creates a change-based alert that will trigger when a newly created sales order from a workflow is greater than \$5,000. The alert must trigger a workflow the user can modify to automate other steps.

Business events provide a mechanism that lets external systems receive notifications from finance and operations applications. In this way, the systems can perform business actions in response to the business events.

Business events occur when a business process is run. During a business process, users who participate in it perform business actions to complete the tasks that make up the business process.

A business action that a user performs can be either a workflow action or a non-workflow action.

Approval of a purchase requisition is an example of a workflow action, whereas confirmation of a purchase order is an example of a non-workflow action. Both types of actions can generate business events that external systems can use in integration and notification scenarios.

Reference: <https://learn.microsoft.com/en-us/dynamics365/field-service/supply-chain-field-serviceintegration>

<https://learn.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/business-events/home-page>

**QUESTION 45**

**HOTSPOT**

A company is implementing the vendor collaboration functionality in Dynamics 365 Chain Management.

A vendor's external user must be able to access the vendor portal and create new users. The external user must be able to create new users only for the vendor's organization.

You need to set up the solution to meet the requirements.

How should you set up the solution? To answer, select the appropriate options in the answer area.

**Hot Area:**

Requirement	Action
Allow portal access for vendor users.	<ul style="list-style-type: none"> <li>Grant full Azure Active Directory access</li> <li>Create employee records</li> <li>Create new worker records</li> <li>Provision the vendor users</li> </ul>
Grant access to create new users.	<ul style="list-style-type: none"> <li>Initiate a workflow</li> <li>Grant full Azure Active Directory access</li> <li>Configure rules to enforce separation of duties</li> <li>Assign the contacts to the vendor</li> </ul>

**Answer Area:**

Requirement	Action
Allow portal access for vendor users.	<ul style="list-style-type: none"> <li>Grant full Azure Active Directory access</li> <li>Create employee records</li> <li>Create new worker records</li> <li>Provision the vendor users</li> </ul>
Grant access to create new users.	<ul style="list-style-type: none"> <li>Initiate a workflow</li> <li>Grant full Azure Active Directory access</li> <li>Configure rules to enforce separation of duties</li> <li>Assign the contacts to the vendor</li> </ul>

**Section:**

**Explanation:**

Box 1: Provision the vendor users

Box 2: Initiate a workflow

Set up workflows to process vendor collaboration user requests To help guarantee that all the relevant tasks are completed, and that the appropriate approvals are given, you must set up workflows to handle vendor collaboration user requests.

Vendor collaboration user requests are submitted either by external vendors that have the Vendor admin (external) security role or similar permissions, or by procurement professionals in your company. They can also be generated from prospective vendor registration requests during the vendor onboarding process.

There are three types of requests:

Requests to provision a new user

Requests to inactivate an existing user

Requests to modify the security roles of an existing user

You must create two or more workflows to process all three types of vendor collaboration user requests.

Reference: <https://docs.microsoft.com/en-us/dynamics365/supply-chain/procurement/set-up-maintain-vendor-collaboration#set-up-workflows-to-process-vendor-collaboration-user-requests>

**QUESTION 46**

HOTSPOT

A company uses Dynamics 365 Finance.

The company wants to understand how version updates are handled.

You need to explain the version update and pause policy.

What should you conclude? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

What is the minimum number of required updates each year?

One
Two
Three
Four

How many consecutive updates can you pause before an update is required?

One
Two
Three
Four

Answer Area:

What is the minimum number of required updates each year?

One
Two
Three
Four

How many consecutive updates can you pause before an update is required?

One
Two
Three
Four

Section:

**Explanation:**

Box 1: Two

Customers will be able to take up to 7 service updates per year and are required to take a minimum of 2 service updates per year.

Box 2: Three Customers can choose to pause up to 3 consecutive updates at a time. Pausing a service update can apply to the designated user acceptance testing (UAT) sandbox, production, or both environments.

After the pause window has ended and if the customer has not self-updated to a supported service update, Microsoft will auto-apply the latest update based on the configuration selection made available in Lifecycle Services (LCS).

Reference: <https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/fin-ops/get-started/publicpreview-releases>

**QUESTION 47**

DRAG DROP

A company implements Dynamics 365 Finance. The company does not have a developer on staff.

The company designs vendor checks that will be accepted by banks. The company wants to format new vendor checks for multiple banks.

You need to recommend a solution to validate that a generated vendor check format matches the original check format.

What should you recommend? To answer, drag the appropriate tools to the correct requirements.

Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Select and Place:**

**Tools**

- Document management
- Business documents
- SQL Server Reporting Services (SSRS)
- Electronic reporting

**Answer Area**

Requirement	Tool
Format new vendor checks.	Tool
Validate vendor check formats.	Tool

**Correct Answer:**

**Tools**

- Business documents
- SQL Server Reporting Services (SSRS)
- 
- 

**Answer Area**

Requirement	Tool
Format new vendor checks.	Electronic reporting
Validate vendor check formats.	Document management

**Section:**

**Explanation:**

Box 1: Electronic reporting You can use Electronic reporting (ER) to format vendor checks. Many bank-specific and check provider-specific check formats are available on the market. Sample check formats have been included in the Payment check model in the ER tool repository. These sample checks are labeled Check in the middle (US) and Check on top stub below (US).

Box 2: Document management Business document management is built on top of the ER framework and enables business users to edit business document templates by using Microsoft 365 service or appropriate Microsoft

Office desktop application. Edits to the documents might include changing business document designs and adding placeholders for additional data without source code changes and new deployments. No knowledge of the ER framework is required to update templates of business documents.

Reference: <https://docs.microsoft.com/en-us/dynamics365/finance/accounts-payable/electronicreporting-sample-vendor-checks>

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/analytics/er-businessdocument-management>

**QUESTION 48**

DRAG DROP

A company plans to implement Dynamics 365 Supply Chain Management.

The company's employees have been using the same system and processes for many years.

Employees are reluctant to change the old processes.

You need to create an adoption plan and measure the effectiveness of the plan.

In which phase does each activity belong? To answer, drag the appropriate phases to the correct activities. Each phase may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Phases	Answer Area
Envision	<b>Activity</b>
Onboard	Create an adoption plan.
Drive value	Measure the effectiveness of the plan.

Phase

Phase

Correct Answer:

Phases	Answer Area
Envision	<b>Activity</b>
	Create an adoption plan.
	Measure the effectiveness of the plan.

Phase

Onboard

Drive value

Section:

Explanation:

Box 1: Onboard

Phase two: Onboard Work with your key stakeholders to build and launch your adoption plan. Prepare your environment and test your adoption approach with Early Adopters. Use feedback to make adjustments before scaling to the business. In this phase, you will:

Build your adoption plan.

Launch to Early Adopters.

Adjust your plan.

Box 2: Drive value

Phase three: Drive value Full-scale deployment and business success depend on usage and satisfaction. This requires planning through the Envision and Onboard phases plus ongoing operational excellence. In this phase, you will:

Monitor end-user adoption.

Measure and report usage.

Encourage ongoing engagement.

Reference: <https://docs.microsoft.com/en-us/dynamics365/adoption/adoption-guide>

#### QUESTION 49

##### HOTSPOT

A company implements Dynamics 365 finance and operations apps for its retail operations.

Unauthorized vendor checks have been created in the past resulting in check fraud.

The company must print a vendor aging report from a local printer in its headquarters location every week on Sunday night.

Every week on Monday, the comptroller must review the report and approve checks to issue to vendors.

You need to recommend a solution to meet the requirements.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

##### Hot Area:

Requirement	Solution
Prevent check fraud.	<input type="checkbox"/> Electronic reporting
	<input type="checkbox"/> Three-way matching
	<input type="checkbox"/> Dynamics 365 Fraud Protection
	<input type="checkbox"/> Positive pay
Print the vendor aging report.	<input type="checkbox"/> Document Routing Agent
	<input type="checkbox"/> Electronic reporting
	<input type="checkbox"/> Document reporting services
	<input type="checkbox"/> Print and Document Services

##### Answer Area:

Requirement	Solution
Prevent check fraud.	Electronic reporting
	Three-way matching
	Dynamics 365 Fraud Protection
	Positive pay
Print the vendor aging report.	Document Routing Agent
	Electronic reporting
	Document reporting services
	Print and Document Services

**Section:**

**Explanation:**

Box 1: Positive Pay Positive Pay within Dynamics AX is one of the easiest systems to put into place to help prevent check fraud and protect your business. Positive Pay generates an electronic file that you can submit to your bank with a list of your approved checks, reducing the chance of processing any fraudulent checks.

Box 2: Electronic reporting

Electronic reporting (ER) is a configurable tool that helps you create and maintain regulatory electronic reporting and payments.

You can use ER to configure formats for both incoming and outgoing electronic documents in accordance with the legal requirements of various countries and regions. ER lets you manage these formats during their lifecycle.

For example, you can adopt new regulatory requirements and generate business documents in the required format to electronically exchange information with government bodies, banks, and other parties.

The ER engine is targeted at business users instead of developers. Because you configure formats instead of code, the processes for creating and adjusting formats for electronic documents are faster and easier.

Reference: <https://stoneridgesoftware.com/how-to-generate-positive-pay-text-files-in-dynamics-ax/>

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/analytics/general-electronicreporting>

**QUESTION 50**

DRAG DROP

A company plans to implement Dynamics 365 Finance and purchase licenses through an Enterprise Agreement (EA).

Development environments must be licensed for the duration of the implementation.

You need to recommend solutions for activating development environments that allows the company to manage costs based on usage.

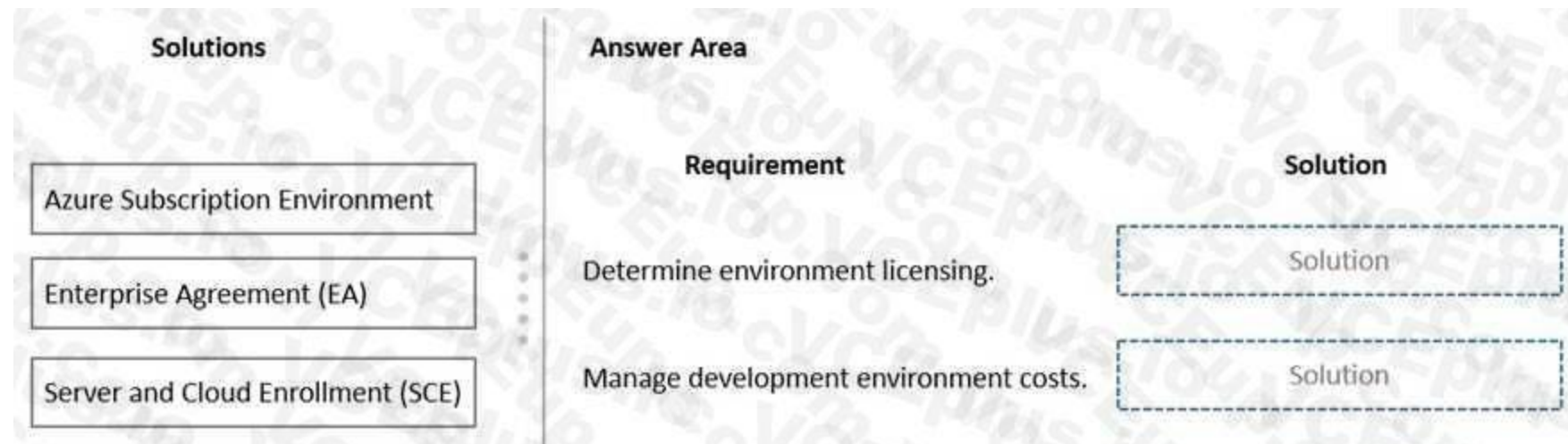
What should you recommend? To answer, drag the appropriate solutions to the correct requirements.

Each requirement may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

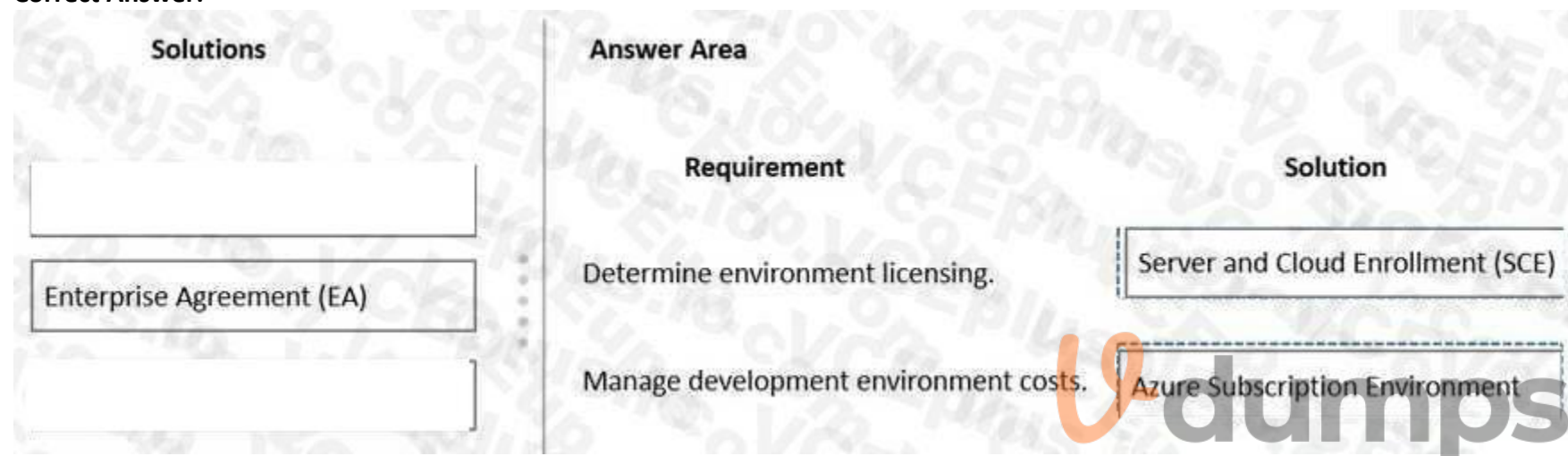
NOTE: Each correct selection is worth one point.

**Select and Place:**





Correct Answer:



Section:

Explanation:

Box 1: Server and Cloud Enrollment (SCE) The Server and Cloud Enrollment (SCE) is a licensing vehicle under the Microsoft Enterprise Agreement that enables organizations to standardize on one or more Microsoft Server and Cloud technologies.

To enroll, an installed base-wide commitment, or monetary commitment in the case of Azure, is required to one or more of the following four SCE components:

- Core Infrastructure
- Application Platform
- Developer Platform
- Microsoft Azure

Enrolling in SCE requires the following:

- Enterprise Agreement: Although you need to sign an Enterprise Agreement, an Enterprise Enrollment for Desktop is not needed to qualify.
- Annuity coverage: 100 percent Software Assurance or Subscription coverage is required on your install base for each product family that you commit to. This includes those licenses that were not covered by Software Assurance when you entered the program.

Box 2: Azure Subscription Environment

Reference: <https://www.microsoft.com/licensing/docs/view/Enterprise-Agreement-EA-EAS-SCE>

#### QUESTION 51

HOTSPOT

A company uses Dynamics 365 Supply Chain Management.

A user reports an error on a transaction in the production environment that occurred 30 days ago.

You need to move the current data from the production environment to the sandbox environment to troubleshoot the transaction error. You must back up the sandbox environment before you copy data to the production environment.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Requirement	Action				
Back up the current sandbox environment data.	<table border="1"><tr><td>Export database</td></tr><tr><td>Import database</td></tr><tr><td>Point-in-time restore</td></tr><tr><td>Refresh database</td></tr></table>	Export database	Import database	Point-in-time restore	Refresh database
Export database					
Import database					
Point-in-time restore					
Refresh database					
Move data from the production environment to the sandbox environment.	<table border="1"><tr><td>Point-in-time restore</td></tr><tr><td>Refresh database</td></tr><tr><td>Rollback</td></tr></table>	Point-in-time restore	Refresh database	Rollback	
Point-in-time restore					
Refresh database					
Rollback					

Answer Area:

Requirement	Action				
Back up the current sandbox environment data.	<table border="1"><tr><td>Export database</td></tr><tr><td>Import database</td></tr><tr><td>Point-in-time restore</td></tr><tr><td>Refresh database</td></tr></table>	Export database	Import database	Point-in-time restore	Refresh database
Export database					
Import database					
Point-in-time restore					
Refresh database					
Move data from the production environment to the sandbox environment.	<table border="1"><tr><td>Point-in-time restore</td></tr><tr><td>Refresh database</td></tr><tr><td>Rollback</td></tr></table>	Point-in-time restore	Refresh database	Rollback	
Point-in-time restore					
Refresh database					
Rollback					

Section:

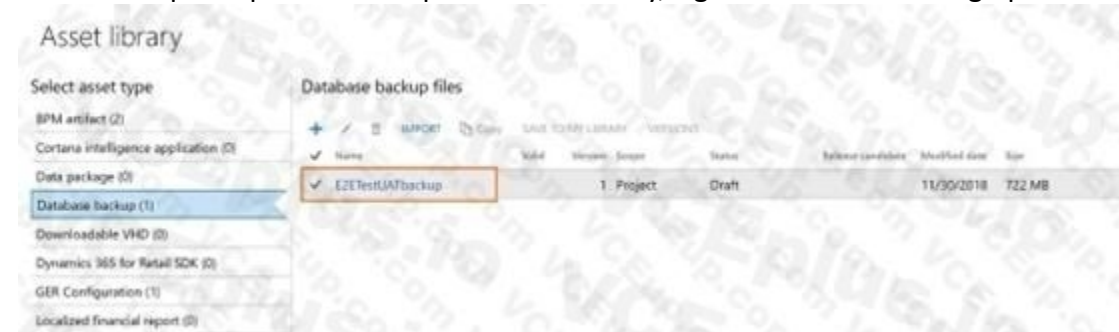
Explanation:

Box 1: Export database

Export a database

Dynamics Lifecycle Services (LCS) to export a database from a sandbox user acceptance testing (UAT) environment to the Asset library.

After the export operation completes successfully, sign out of the servicing operation on your Environment details page. You can then see the asset in your Asset Library in the Database backups section.



The .bacpac files are stored here and can be manually downloaded to your Tier 1 developer environments for import.

#### Box 2: Refresh database

Refresh database You can use Microsoft Dynamics Lifecycle Services (LCS) to perform a refresh of the database to a sandbox user acceptance testing (UAT) environment. A database refresh lets you copy the transactional and financial reporting databases of your production environment into the target, sandbox UAT environment. If you have another sandbox environment, you can also copy the databases from that environment to your target, sandbox UAT environment.

Reference: <https://learn.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/database/exportdatabase>

<https://learn.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/database/database-refresh>

### QUESTION 52

#### HOTSPOT

A company is implementing Dynamics 365 Supply Chain Management. The company is enrolled in the FastTrack program.

A project manager who is building a project plan needs to know which workshops discuss specific topics.

You need to identify the workshops in which each topic discussed. Which workshop is used for each topic? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

#### Hot Area:



Topic	Workshop
Business process	<input type="text" value="Business process"/> ▼ Go-live Readiness Implementation Solution Blueprint Review
Integration	<input type="text" value="Integration"/> ▼ Go-live Readiness Solution Blueprint Review
Cutover	<input type="text" value="Cutover"/> ▼ Go-live Readiness Implementation Solution Blueprint Review



Answer Area:

Topic	Workshop
Business process	<ul style="list-style-type: none"> <li>Go-live Readiness</li> <li>Implementation</li> <li>Solution Blueprint Review</li> </ul>
Integration	<ul style="list-style-type: none"> <li>Go-live Readiness</li> <li>Solution Blueprint Review</li> </ul>
Cutover	<ul style="list-style-type: none"> <li>Go-live Readiness</li> <li>Implementation</li> <li>Solution Blueprint Review</li> </ul>

 Vdumps

**Section:**

**Explanation:**

Box 1: Solution Blueprint Review

A Solution Blueprint Review workshop serves as the starting point of Success by Design.

The Solution Blueprint Review workshop covers the following topics:

Program strategy

Application strategy

Data strategy

Integration strategy

Test strategy

\*-> Business process strategy

Security strategy

Application lifecycle management strategy

Environment and capacity strategy

Intelligence strategy

Box 2: Go-live Readiness

The Go-live Readiness workshop is designed to help guarantee a successful go-live for Dynamics 365 projects.

Here are some of the topics the workshop is likely to cover:

Confirmation of the go-live date and scope

Solution acceptance and user training

Performance

\*-> Integrations

Code management

Configuration management  
Review of blocking issues  
Cutover plan and final data migration  
Risk and mitigation review  
Customer go/no-go criteria  
Support process and hyper-care plan  
Box 3: Implementation

Cutover is part of Implementation.

Note: Cutover strategy Ensure that the cutover strategy provides a good approach and plan to deliver a well-defined, welltested, reliable, and safe transition from current systems to the new production systems.

Agenda topics:

Cutover vision and strategy

Cutover project plan

Go-live cutover plan

Post go-live plan Mandatory attendees are cutover lead, solution architect, data migration lead, and project manager roles. Recommended attendees include stakeholders from the customer and partner teams.

Reference: <https://docs.microsoft.com/en-us/dynamics365/fasttrack/solution-workshops>

<https://docs.microsoft.com/en-us/dynamics365/fasttrack/go-live-workshops>

<https://docs.microsoft.com/en-us/dynamics365/fasttrack/implementation-workshops#cutoverstrategy>

### QUESTION 53

DRAG DROP

A company is implementing Dynamics 365 Supply Chain Management. The company is in the FastTrack program and has been assigned a FastTrack solution architect.

The company has a partner who provides a solution architect to consult with the company throughout the implementation lifecycle.

You need to determine which solution architect role is responsible for specific aspects of the implementation.

Which role is responsible for each implementation task? To answer, drag the appropriate roles to the correct implementation tasks. Each role may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Roles**

- FastTrack solution architect
- Partner solution architect

**Answer Area**

Implementation task	Role
Assess whether best practices are being followed.	
Design the solution.	
Develop the solution.	

Correct Answer:

**Roles**

- FastTrack solution architect
- Partner solution architect

**Answer Area**

**Implementation task**

- Assess whether best practices are being followed.
- Design the solution.
- Develop the solution.

**Role**

- FastTrack solution architect
- FastTrack solution architect
- Partner solution architect

**Section:**

**Explanation:**

**QUESTION 54**

DRAG DROP

An asset management company is preparing to purchase licenses for Dynamics 365 Finance.

The licenses should be assigned based on the user's job scope. The organization does not want to issue full licenses to all users.

You need to determine a licensing strategy that meets the requirements.

Which license should you recommend? To answer, drag the appropriate license to the correct requirement. Each license may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Select and Place:**

**Licenses**

- Attach
- Activity
- Enterprise

**Answer Area**

**Requirement**

- Review, adjust, and approve customer invoices.
- Approve budget account entry through workflow only.

**License**

- 
- 

**Correct Answer:**

**Licenses**

Attach

**Answer Area**

**Requirement**

Review, adjust, and approve customer invoices.  
 Approve budget account entry through workflow only.

**License**

Activity
Enterprise

**Section:**

**Explanation:**

**QUESTION 55**

**DRAG DROP**

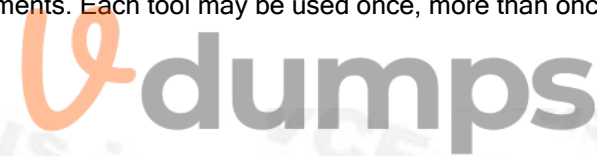
A company audits the security of its Dynamics 365 Supply Chain Management environment. The security administrator must identify the following details:

- The security roles that have access to the budget plan form.
- The duties that grant access to the form. You need to recommend auditing tools to meet the requirements.

Which tools should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Select and Place:**



**Tools**

Segregation of duties rules form
Security diagnostics tool
Security duty assignments report
Form information form

**Answer Area**

**Requirement**

Identify the security roles that have access to the form.  
 Identify the duties that grant access to the form.

**Tool**


**Correct Answer:**



**Tools**

Segregation of duties rules form

Security duty assignments report

**Answer Area****Requirement**

Identify the security roles that have access to the form.

Identify the duties that grant access to the form.

**Tool**

Security diagnostics tool

Form information form

**Section:****Explanation:****QUESTION 56**

A company uses the vendor collaboration functionality within Dynamics 365 Supply Chain Management.

You must grant an external vendor permission to collaborate with the company. The system must send the vendor an invitation email. Emails must be sent to work email addresses only.

You need to configure user access

Which two actions should you perform? Each correct answer presents part of the solution

NOTE Each correct selection is worth one point.

- A. Create a new Azure Active Directory tenant
- B. Set up separation of duties
- C. Provision a vendor user.
- D. Assign user roles.

**Correct Answer: C, D**

**Section:****QUESTION 57**

A company is implementing Dynamics 365 Finance and discussing solutions for data analytics. The company has the following business requirements:

\* Use data from external sources in addition to Dynamics 365 finance data.

\* Collect data from devices for reporting.

\* Continuously export data from Dynamics 36S without user intervention.

You need to recommend a solution.

What should you recommend?

- A. Power BI
- B. Bring your own database (BVOO)
- C. Azure Data lake
- D. Entity store

**Correct Answer: D**

**Section:**

**QUESTION 58**

A Dynamics 365 user is enrolled in the FastTrack program. The user begins the Success by Design framework and is in the first phase of workshops. You need to plan the subsequent phases. What are the three remaining phases? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Operate
- B. Implement
- C. Prepare
- D. Solution Blueprint Review
- E. Initiate

**Correct Answer: A, B, C**  
**Section:**

**QUESTION 59**

HOTSPOT

An asset management company is implementing Dynamics 365 Finance. The company is eligible for and has enrolled in the FastTrack program Business users and consultants want to prepare for each FastTrack workshop. You need to identify when each requirement will be discussed. Which workshop should you select for each requirement? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point. Answer:

**Hot Area:**  
Answer Area

Requirement	Workshop
Ensure that only company-managed devices can access the system.	Security model design
Incorporate Power Platform elements as part of the solution.	Test strategy

**Answer Area:**  
Answer Area

Requirement	Workshop
Ensure that only company-managed devices can access the system.	Security model design
Incorporate Power Platform elements as part of the solution.	Test strategy

**Section:**  
**Explanation:**

**QUESTION 60**

DRAG DROP

A company is implementing Dynamics 365 Supply Chain Management. You have two test scenarios. Both scenarios have the same functional steps. The outputs for the scenarios can differ based on the values entered for parameters. You need to create a single derived test case in the Regression suite automation tool (RSAT). Which test case type should you use? To answer, drag the appropriate test case types to the correct actions. Each test case type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Select and Place:**

Test case types	Answer Area						
<input type="text" value="RSAT chain"/>	<table border="1"><thead><tr><th>Action</th><th>Test case type</th></tr></thead><tbody><tr><td>Attach a task recording.</td><td><input type="text"/></td></tr><tr><td>Attach a Microsoft Excel parameters file.</td><td><input type="text"/></td></tr></tbody></table>	Action	Test case type	Attach a task recording.	<input type="text"/>	Attach a Microsoft Excel parameters file.	<input type="text"/>
Action	Test case type						
Attach a task recording.	<input type="text"/>						
Attach a Microsoft Excel parameters file.	<input type="text"/>						
<input type="text" value="DevOps child"/>							
<input type="text" value="DevOps parent"/>							

**Correct Answer:**

Test case types	Answer Area						
<input type="text" value="RSAT chain"/>	<table border="1"><thead><tr><th>Action</th><th>Test case type</th></tr></thead><tbody><tr><td>Attach a task recording.</td><td><input type="text" value="DevOps parent"/></td></tr><tr><td>Attach a Microsoft Excel parameters file.</td><td><input type="text" value="DevOps child"/></td></tr></tbody></table>	Action	Test case type	Attach a task recording.	<input type="text" value="DevOps parent"/>	Attach a Microsoft Excel parameters file.	<input type="text" value="DevOps child"/>
Action	Test case type						
Attach a task recording.	<input type="text" value="DevOps parent"/>						
Attach a Microsoft Excel parameters file.	<input type="text" value="DevOps child"/>						
<input type="text"/>							
<input type="text"/>							

**Section:**

**Explanation:**

**QUESTION 61**

A company uses Dynamics 365 Finance. The company has several integrations with Dynamics 365 Finance that use REST web services.

You must perform unit testing on the web services before you promote the web services to the main build environment

You need to recommend solutions to manually unit test the web services.

Which two tools should you recommend? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point

- A. Soap UI
- B. Dynamics 365 task recordings
- C. Postman
- D. Azure DevOps
- E. Regression suite automation testing (RSAT)

**Correct Answer: A, C**

**Section:**

**QUESTION 62**

A company has identified a bug in Dynamics 365 Supply Chain Management

The bug has been found in the Lifecycle Services (LCS) Issue search tool with an open status and no hotfix attached.

You need to determine how the company should respond to this situation.

What should you recommend?

- A. Update to the latest platform version.



- B. Enter a support ticket
- C. Pause updates

**Correct Answer: B**

**Section:**

**QUESTION 63**

A company is planning a Dynamics 365 Supply Chain Management implementation. The existing system will be shut down after go-live of the new enterprise resource planning (ERP) system. The company requires that all transactional and master data from the existing ERP be stored in a single location. The company also requires that the master data connect to Dynamics 365 Supply Chain Management for updates throughout the lifecycle of the implementation and at go-live. You need to determine which tool meets the requirements. Which tool should you select?

- A. Azure Data Lake
- B. GitHub Repository
- C. Data Management Framework (DMF)
- D. Microsoft Supply Chain Center
- E. Lifecycle Services (LCS)

**Correct Answer: C**

**Section:**

**QUESTION 64**

A company implements Dynamics 365 Finance. The company must view data from Dynamics 365 Finance in an Excel document. The data must refresh every time a user opens the Excel file. You need to identify the feature the user should use to open the Excel document. Which feature should you recommend?

- A. List Page
- B. SQL Server Reporting Services (SSRS) report
- C. Mobile workspace
- D. Workspace

**Correct Answer: D**

**Section:**

**QUESTION 65**

A company implements a Microsoft Power Platform solution. The company must be able to merge all newly created hotfixes to the existing solution and generate a new version. Components that are not included in the new version must be deleted. You need to recommend an action that meets the requirements. Which action should you recommend?

- A. Update
- B. Create
- C. Upgrade
- D. Patch



Correct Answer: C

Section:

QUESTION 66

DRAG DROP

A company is planning a Dynamics 365 Finance implementation. The company completes a build versus buy analysis and determines that customizations need to be built.

Multiple developers will work on the customizations. The company needs to ensure that each developer's source code is not in conflict with the other developer's code.

In addition, the technical quality team requires the ability to perform robust searches on the source code and metadata through XML searches.

You need to define the code management strategy.

Which components meet the requirements? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content

NOTE: Each connect selection is worth one point.

**Components**

Application Checker Application Explorer

Source Control

**Answer Area**

**Requirement**

Prevent code conflicts.

Perform searches on application source code and metadata through XML searches.

**Component**

Answer:

**Components**

Application Checker Application Explorer

Source Control

**Answer Area**

**Requirement**

Prevent code conflicts.

Perform searches on application source code and metadata through XML searches.

**Component**

Source Control

Application Checker

Select and Place:

**Components**

Application Checker Application Explorer

Source Control

**Answer Area**

**Requirement**

Prevent code conflicts.

Perform searches on application source code and metadata through XML searches.

**Component**

Correct Answer:

**Components**

Application Checker

**Answer Area**

**Requirement**  
Prevent code conflicts.  
Perform searches on application source code and metadata through XML searches.

**Component**  
Source Control  
Application Explorer

**Section:**  
**Explanation:**

**QUESTION 67**

DRAG DROP

A company is planning a Dynamics 365 finance and operations apps implementation. The implementation is complex and involves the FastTrack team in full capacity.

The company needs to know which workshop activities on the implementation timeline map to the FastTrack implementation phases in which the workshops will occur.

You need to map each workshop activity to the phase in which the workshop occurs.

Which phases will include the workshop activities? To answer, drag the appropriate phases to the correct workshop activities. Each phase may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content

NOTE: Each correct selection is worth one point

**Select and Place:**

**Phases**

Implement    Initiate

Operate    Prepare

**Answer Area**

**Workshop activity**  
Start the solution blueprint document.  
Conduct the go-live readiness assessment.  
Review the mock cutover test strategy in a workshop.  
Conduct environment planning.

**Phase**

[ ]  
[ ]  
[ ]  
[ ]

**Correct Answer:**

**Phases**

[ ]    [ ]

[ ]    [ ]

**Answer Area**

**Workshop activity**  
Start the solution blueprint document.  
Conduct the go-live readiness assessment.  
Review the mock cutover test strategy in a workshop.  
Conduct environment planning.

**Phase**  
Initiate  
Prepare  
Implement  
Operate

**Section:**  
**Explanation:**

**QUESTION 68**

A company plans its disaster recovery strategy for Dynamics 365 finance and operations apps.

They need to determine the maximum expected downtime to the system based on Microsoft's commitment to system uptime.

You need to determine the maximum downtime for the system according to Microsoft.

What is the maximum downtime?

- A. 0.25% per year
- B. 0.01% per year
- C. 1% per month
- D. 0.25% per month
- E. 0.1% per month

**Correct Answer: B**

**Section:**

