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Exam Code: MS-700
Exam Name: Managing Microsoft Teams



01 - Manage Chat-Teams-Channels and Apps

QUESTION 1

Your company has a Microsoft 365 subscription.

The company has a group named Sales.

You need to configure Microsoft Teams for the Sales group. The solution must meet the following requirements:

Ensure that only the Activity, Shifts, Chat, and Calling apps are always visible in the app bar of the Microsoft Teams client. Prevent only the users in the company's sales department from adding other apps to Microsoft Teams.

Which two actions should you perform for the Sales group? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Modify the global app setup policy.
- B. Modify the global app permission policy.
- C. Create an app setup policy.
- D. Modify the org-wide Teams settings.
- E. Create an app permission policy.

Correct Answer: C, E

Section:

Explanation:

Creating an app setup policy meets the first requirement.

Create an app setup policy and applying it to the Sales team meets the second requirement.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies>



QUESTION 2

Your company has a Microsoft 365 subscription.

The company uses Microsoft Teams.

You need to ensure that only Microsoft apps can be used in Microsoft Teams.

What should you do from the Microsoft Teams admin center?

- A. From the global app setup policy, disable the Upload custom apps setting.
- B. From the Org-wide app settings, disable the Allow interaction with custom apps setting.
- C. From the Org-wide app settings, disable the Allow third party or custom apps setting.
- D. From the global app permission policy, enable the Allow All Apps setting for Microsoft apps.

Correct Answer: C

Section:

Explanation:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies>

QUESTION 3

You have a Microsoft Office 365 subscription.

You discover that apps from a third-party publisher have security issues.

You need to block all apps from the publisher.

What should you use in the Microsoft Teams admin center?

- A. Org-wide app settings
- B. Policy packages
- C. Permission policies
- D. Manage apps

Correct Answer: D

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-apps>

QUESTION 4

HOTSPOT

You have a Microsoft 365 subscription that contains a group named Group1.

You need to configure Group1 to meet the following requirements:

Users must not be permitted to pin apps to the Microsoft Teams app bar.

Only the Chat, Teams, and Calendar apps must appear on the Microsoft Teams app bar.

Which policy type should you create and which PowerShell cmdlet should you run to assign the policy? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:


Answer Area

Policy type:

	▼
App permission	
App setup	
Messaging	
Microsoft Teams	

PowerShell cmdlet:

	▼
Grant-CsTeamsAppPermissionPolicy	
Grant-CsTeamsAppSetupPolicy	
Grant-CsTeamsMessagingPolicy	
Grant-CsTeamsMobilityPolicy	



Answer Area:

Answer Area

Policy type: ▼

- App permission
- App setup
- Messaging
- Microsoft Teams

PowerShell cmdlet: ▼

- Grant-CsTeamsAppPermissionPolicy
- Grant-CsTeamsAppSetupPolicy
- Grant-CsTeamsMessagingPolicy
- Grant-CsTeamsMobilityPolicy

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies#assign-a-custom-app-setup-policy-to-users>

<https://docs.microsoft.com/en-us/powershell/module/skype/grant-csteamsappsetuppolicy?view=skype-ps>

QUESTION 5

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You need to prevent temporary employees from using the private chat feature in Microsoft Teams.

Solution: You create an app permission policy and assign the policy to the users.

Does this meet the goal?

- A. Yes
- B. No

Correct Answer: B

Section:

QUESTION 6

Your company has a Microsoft 365 subscription that contains 200 Microsoft Teams users and 20 teams.

You discover that several teams do NOT have an owner.

You need to ensure that you receive a notification when a team is missing an owner.

What should you do?

- A. From the Microsoft Teams admin center, modify the Teams settings.
- B. From PowerShell, run the Set-Team cmdlet.

- C. From the Azure Active Directory admin center, modify the group expiration settings.
- D. From PowerShell, run the Add-AzureADMSLifecyclePolicyGroup cmdlet.

Correct Answer: C

Section:

Explanation:

Reference:

<https://o365knowledgeshare.wordpress.com/2018/10/02/office-365-groups-best-practices-orphaned-groups/>

QUESTION 7

Your company has a Microsoft 365 subscription that uses Microsoft Office 365 E5 licenses and Azure Active Directory Premium Plan 1 licenses.

You have a team named Sales that contains all the users in the company's sales department.

You hire several new users in the sales department.

You discover that the new employees are never added to the team.

You need to ensure that when new sales department users are hired, they are added automatically to the team.

What should you do?

- A. From the Microsoft Teams client, modify the settings of the Sales team.
- B. From the Azure Active Directory admin center, modify the membership type of the Sales group.
- C. From the Microsoft Teams admin center, modify the properties of the Sales team.
- D. From the Microsoft 365 admin center, modify the settings of the Sales group.

Correct Answer: B

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/dynamic-memberships>

<https://docs.microsoft.com/en-us/azure/active-directory/users-groups-roles/groups-change-type>



QUESTION 8

HOTSPOT

You have a Microsoft 365 subscription.

You need to create a new Microsoft Teams team named Human Resources that meets the following requirements:

All join requests must be approved by an owner of the team.

The URL for the Microsoft SharePoint Online site of the team must be /teams/HR.

Two users named jane@contoso.com and bob@contoso.com must be assigned as team owners.

How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

```
Connect-MicrosoftTeams
```

```
$TeamId = New-Team -DisplayName "Human Resources"
```

	▼
-Classification	
-ShowinTeamsSearchAndSuggestions	
-Template	
-Visibility	

Private

```
-Owner jane.doe@contoso.com -MailNickName
```

	▼
HR	
/sites/HR	
/teams/HR	

	▼
Add-TeamChannelUser	
Add-TeamUser	
Set-Team	
Set-TeamMemberSettings	

```
-GroupId $TeamId.GroupId -User bob@contoso.com -Role Owner
```



Answer Area:

Answer Area

```
Connect-MicrosoftTeams
$TeamId = New-Team -DisplayName "Human Resources"  Private

-Visibility
-Template
-ShowinTeamsSearchAndSuggestions
-Classification

-Owner jane.doe@contoso.com -MailNickName 

HR
/sites/HR
/teams/HR


Add-TeamChannelUser
Add-TeamUser
Set-Team
Set-TeamMemberSettings

-GroupId $TeamId.GroupId -User bob@contoso.com -Role Owner
```

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Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powershell/module/teams/new-team?view=teams-ps>

<https://docs.microsoft.com/en-us/powershell/module/teams/add-teamuser?view=teams-ps>

QUESTION 9

HOTSPOT

You have a Microsoft Office 365 subscription.

You need to meet the following requirements:

Pin specific apps to the Microsoft Teams app bar.

Prevent users from installing third-party apps published in the Teams app store.

Prevent users from pinning apps to the Microsoft Teams app bar.

What should you use to meet each requirement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Pin specific apps to the app bar:

- Org-wide app setting
- App setup policies
- Microsoft Teams policies
- Microsoft Teams settings

Prevent users from pinning apps to the app bar:

- Org-wide app setting
- App setup policies
- Microsoft Teams policies
- Microsoft Teams settings

Prevent users from installing third-party apps published to the Teams app store:

- Org-wide app setting
- App setup policies
- Microsoft Teams policies
- Microsoft Teams settings

Answer Area:

Answer Area

Pin specific apps to the app bar:

- Org-wide app setting
- App setup policies
- Microsoft Teams policies
- Microsoft Teams settings

Prevent users from pinning apps to the app bar:

- Org-wide app setting
- App setup policies
- Microsoft Teams policies
- Microsoft Teams settings

Prevent users from installing third-party apps published to the Teams app store:

- Org-wide app setting
- App setup policies
- Microsoft Teams policies
- Microsoft Teams settings

Section:

Explanation:

QUESTION 10

HOTSPOT


You are Microsoft Teams administrator for your company.

You have the Org-wide app settings shown in the App Settings exhibit. (Click the App Settings tab.)


Org-wide app settings

Third party apps

You can control which third party apps can be installed for your organization. [Learn more](#)

Allow third party apps 


On

Allow any new third party apps published to the store by default 

On

Custom apps

If your organization requires apps other than those available in the Teams Apps store, custom apps can be developed as app packages and uploaded. [Learn more](#)

Allow interaction with custom apps 

On

Blocked apps (1)

Search for apps you want to block across your organization or to see a list of apps go to [Teams app store](#).

Search by name



Planner
Microsoft Corp.



Save

Cancel

 **vdumps**

The company's global app permission policy is configured as shown in the Permission Policy exhibit. (Click the Permission Policy tab.)

Global



Description

Microsoft apps

Choose which Teams apps published by Microsoft or its partners can be installed by your users.

Allow specific apps and block all others

+ Add apps × Remove **2** Items

Allowed apps	App ID	Distributor
	c3a1996d-db0f-4857-a6ea-7aabf0266b00	Microsoft Corp.
	com.microsoft.teamspace.tab.planner	Microsoft Corp.

Third-party apps

Choose which Teams apps published by a third-party that can be installed by your users.

Block all apps

Tenant apps

Choose which Tenant apps can be installed by your users.

Block all apps

The company's global app setup policy is configured as shown in the Setup Policy exhibit. (Click the Setup Policy tab.)

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Global








Description

Upload custom apps On

Pinned apps

Choose the order that apps are pinned in the Teams app navigation bar.

+ Add apps ↑ Move up ↓ Move down ✕ Remove | 7 Items

✓	Name	App ID	Distributor
	Activity	14d6962d-6eeb-4f48-8890-de55454bb136	Microsoft
	Planner	com.microsoft.teamspace.tab.planner	Microsoft Corp.
	Chat	86fcd49b-61a2-4701-b771-54728cd291fb	Microsoft
	Teams	2a84919f-59d8-4441-a975-2a8c2643b741	Microsoft
	Calendar	ef56c0de-36fc-4ef8-b417-3d82ba9d073c	Microsoft
	Calling	20c3440d-c67e-4420-9f80-0e50c39693df	Microsoft
	Files	5af6a76b-40fc-4ba1-af29-8f49b08e44fd	Microsoft

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area	Statements	Yes	No
	Team members can upload apps from the Microsoft Teams client.	<input type="radio"/>	<input type="radio"/>
	All team members can add the Microsoft Flow app to a team.	<input type="radio"/>	<input type="radio"/>
	All team members can add the Microsoft Planner app to a team.	<input type="radio"/>	<input type="radio"/>

Answer Area:

Answer Area	Statements	Yes	No
	Team members can upload apps from the Microsoft Teams client.	<input checked="" type="radio"/>	<input type="radio"/>
	All team members can add the Microsoft Flow app to a team.	<input checked="" type="radio"/>	<input type="radio"/>
	All team members can add the Microsoft Planner app to a team.	<input type="radio"/>	<input checked="" type="radio"/>

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies>

<https://office365itpros.com/2019/08/12/using-teams-app-permission-policies/>

QUESTION 11

Note: This question-is part of a series of questions that present the same scenario. Each question-in the series contains a unique solution that might meet the stated goals. Some question-sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question-in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen. You have a Microsoft 365 subscription that contains several Microsoft SharePoint Online sites.

You need to ensure that the content stored in a SharePoint modern team site named Sales is available from Microsoft Teams. The solution must ensure that when a new channel is added to a team, a folder for the channel is created in the Sales site.

Solution: From a team, you add a tab for the Sales site.

Does this meet the goal?

A. Yes

B. No

Correct Answer: B

Section:

Explanation:

This solution will make the Sales site available in Teams. However, the team will already have an associated SharePoint site. Any new channels will create new folders in the existing SharePoint site, not the Sales site.

QUESTION 12

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You have a Microsoft 365 subscription that contains several Microsoft SharePoint Online sites.

You need to ensure that the content stored in a SharePoint modern team site named Sales is available from Microsoft Teams. The solution must ensure that when a new channel is added to a team, a folder for the channel is created in the Sales site.

Solution: From the Microsoft Teams client, you create a new team and select Create from an existing Office 365 group or team.

Does this meet the goal?

A. Yes

B. No

Correct Answer: A

Section:

Explanation:

The Sales SharePoint site will have an associated Office 365 group. We need to create a new Team from that group. That will ensure that any new channels created in the new Team will create a new folder in the Sales SharePoint site.

Reference:

<https://support.microsoft.com/en-us/office/create-a-team-from-an-existing-group-24ec428e-40d7-4a1a-ab87-29be7d145865>

QUESTION 13

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You have a Microsoft 365 subscription that contains several Microsoft SharePoint Online sites.

You need to ensure that the content stored in a SharePoint modern team site named Sales is available from Microsoft Teams. The solution must ensure that when a new channel is added to a team, a folder for the channel is created in the Sales site.

Solution: From the Sales site, you use the Create a Team option.

Does this meet the goal?

A. Yes

B. No

Correct Answer: A

Section:

Explanation:

Reference:

<https://office365atwork.com/teams/connect-microsoft-teams-with-sharepoint-site/>

QUESTION 14

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one

correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You have a Microsoft 365 subscription that contains several Microsoft SharePoint Online sites.

You need to ensure that the content stored in a SharePoint modern team site named Sales is available from Microsoft Teams. The solution must ensure that when a new channel is added to a team, a folder for the channel is created in the Sales site.

Solution: From PowerShell, you run the Set-AzureADGroup cmdlet.

Does this meet the goal?

A. Yes

B. No

Correct Answer: B

Section:

QUESTION 15

HOTSPOT

You have a Microsoft 365 tenant that uses Microsoft Skype for Business on-premises.

You plan to upgrade to Microsoft Teams in stages based on groups. The features required by each group are shown in the following table.

Group name	Feature
Sales	Calling, channels, groups, chat, and meetings in Microsoft Teams
Human Resources	Chat and calling in Skype for Business Meetings, channels, and groups in Microsoft Teams
Research	Chat and meetings in Skype for Business Channels and groups in Microsoft Teams

How should you configure the upgrade policy for the groups? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



Answer Area

Sales: ▼

Skype for Business only
Skype for Business with Teams Collaboration
Skype for Business with Teams Collaboration and Meetings
Teams only

Human Resources: ▼

Skype for Business only
Skype for Business with Teams Collaboration
Skype for Business with Teams Collaboration and Meetings
Teams only

Research: ▼

Skype for Business only
Skype for Business with Teams Collaboration
Skype for Business with Teams Collaboration and Meetings
Teams only

Answer Area:

Answer Area

Sales:

▼
Skype for Business only
Skype for Business with Teams Collaboration
Skype for Business with Teams Collaboration and Meetings
Teams only

Human Resources:

▼
Skype for Business only
Skype for Business with Teams Collaboration
Skype for Business with Teams Collaboration and Meetings
Teams only

Research:

▼
Skype for Business only
Skype for Business with Teams Collaboration
Skype for Business with Teams Collaboration and Meetings
Teams only

Section:

Explanation:

Reference:

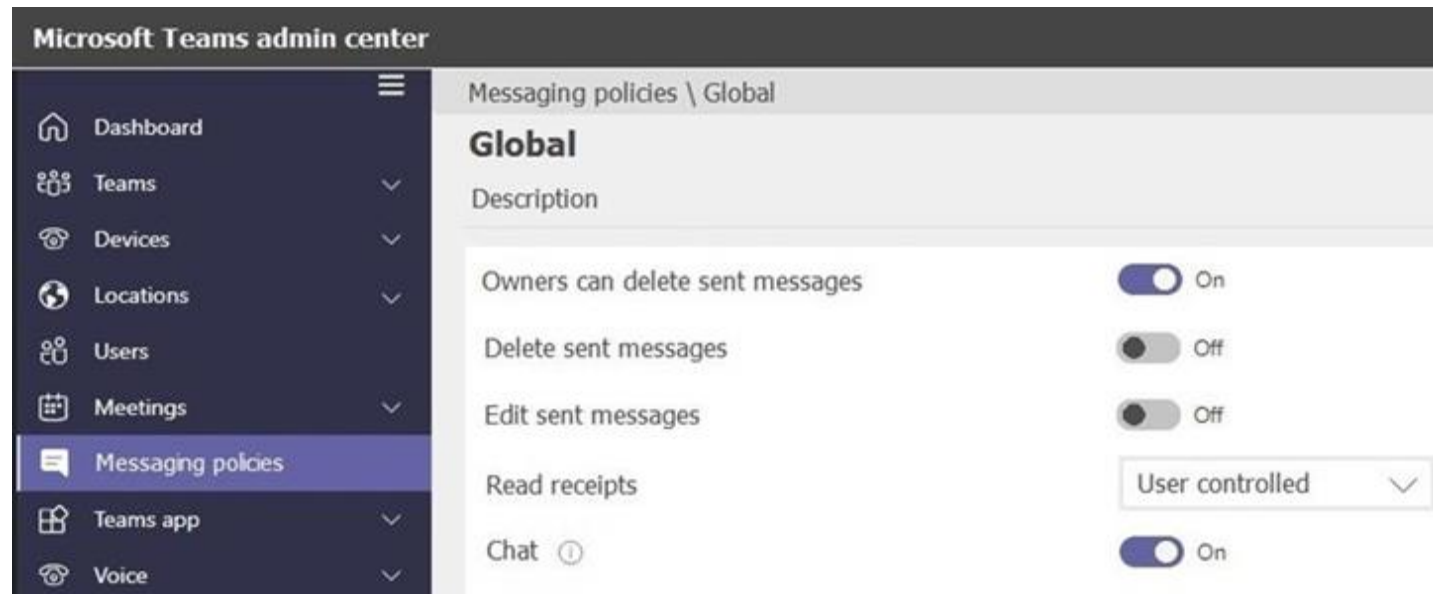
<https://docs.microsoft.com/en-us/microsoftteams/migration-interop-guidance-for-teams-with-skype>

QUESTION 16

HOTSPOT

Your company has a Microsoft 365 subscription.

The company's only messaging policy is a global messaging policy configured as shown in the following exhibit.



Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Users [answer choice] sent chat messages.

	▼
can only delete	
can only modify	
can delete and modify	
cannot delete and modify	

Team owners [answer choice] sent chat messages.

	▼
can only delete	
can only modify	
can delete and modify	
cannot delete and modify	

Answer Area:

Answer Area

Users [answer choice] sent chat messages.

	▼
can only delete	
can only modify	
can delete and modify	
cannot delete and modify	

Team owners [answer choice] sent chat messages.

	▼
can only delete	
can only modify	
can delete and modify	
cannot delete and modify	

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/messaging-policies-in-teams>

QUESTION 17

HOTSPOT

You have a Microsoft 365 E5 subscription that uses Microsoft Teams and a hybrid deployment of Microsoft Skype for Business Server. Coexistence mode in Microsoft Teams is set to Islands.

Coexistence mode is configured for three users named User1, User2, and User3 as shown in the following table.

User	Coexistence mode
User1	Use Org-wide settings
User2	Skype for Business with Teams collaboration
User3	Teams only

The Skype for Business user accounts are homed as shown in the following table.

User	Homed
User1	On-premises
User2	Online
User3	Online

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
User3 must use the Microsoft Teams client to initiate a new chat with User1.	<input type="radio"/>	<input type="radio"/>
User1 must use the Microsoft Teams client to initiate a new chat with User2.	<input type="radio"/>	<input type="radio"/>
User2 must use the Skype for Business client to initiate a new chat with User1 and User3.	<input type="radio"/>	<input type="radio"/>

Answer Area:

Answer Area

Statements	Yes	No
User3 must use the Microsoft Teams client to initiate a new chat with User1.	<input checked="" type="radio"/>	<input type="radio"/>
User1 must use the Microsoft Teams client to initiate a new chat with User2.	<input type="radio"/>	<input checked="" type="radio"/>
User2 must use the Skype for Business client to initiate a new chat with User1 and User3.	<input checked="" type="radio"/>	<input type="radio"/>

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/coexistence-chat-calls-presence>

QUESTION 18

HOTSPOT

Your company uses Microsoft Skype for Business Online and Microsoft Teams.

All Skype for Business Online users can make and receive PSTN calls. Microsoft Teams is configured for PSTN calls.

You plan to upgrade the Skype for Business Online users to Microsoft Teams.

The Teams upgrade settings are configured as shown in the Teams upgrade exhibit. (Click the Teams upgrade tab.)

Teams upgrade

Teams upgrade lets you set up your upgrade experience from Skype for Business to Teams for your users. You can use the default settings or make changes to the coexistence mode and app preferences to fit your organizational needs. [Learn more](#)

Coexistence mode

Coexistence mode ⓘ Skype for Business only ▼

Notify Skype for Business users that an upgrade to Teams is available Off ⓘ

App preferences

Preferred app for users to join Skype for Business meetings Skype for Business ▼ ⓘ

Download the Teams app in the background for Skype for Business users On ⓘ

You apply TeamsUpgradePolicy to the user accounts of the company's R&D and human resources (HR) departments by using the coexistence modes shown in the following table.

Department	Coexistence mode
R&D	TeamsOnly
HR	SfbWithTeamsCollabAndMeetings

For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Users in the R&D department will not be able to join Skype for Business Online meetings.	<input type="radio"/>	<input type="radio"/>
Existing Skype for Business Online meetings scheduled by users in the HR department will migrate automatically to Microsoft Teams.	<input type="radio"/>	<input type="radio"/>
Users in the HR department will be able to make and receive PSTN calls by using Microsoft Teams.	<input type="radio"/>	<input type="radio"/>

Answer Area:

Answer Area

Statements	Yes	No
Users in the R&D department will not be able to join Skype for Business Online meetings.	<input type="radio"/>	<input checked="" type="radio"/>
Existing Skype for Business Online meetings scheduled by users in the HR department will migrate automatically to Microsoft Teams.	<input checked="" type="radio"/>	<input type="radio"/>
Users in the HR department will be able to make and receive PSTN calls by using Microsoft Teams.	<input type="radio"/>	<input checked="" type="radio"/>

Section:

Explanation:

Box 1: No

TeamsOnly: Can schedule meetings in Teams only, but can join Skype for Business or Teams meetings.

Box 2: Yes

By default, when assigning either TeamsOnly or SfbWithTeamsCollabAndMeetings to an individual user, any existing Skype for Business meetings scheduled by that user for the future are converted to Teams meetings.

Box 3: No

SfbWithTeamsCollabAndMeetings: Has the chat and calling functionality of user in SfBOnly mode.

SfBOnly: Can initiate chats and calls from Skype for Business only.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/migration-interop-guidance-for-teams-with-skype>

QUESTION 19

Your company is upgrading from Microsoft Skype for Business Online to Microsoft Teams.

The company's Microsoft Teams upgrade policy is set to Islands coexistence mode. The company plans to maintain the coexistence mode for several months.

Several users report that they receive email messages about missed chat conversations.

You need to recommend a solution to ensure that all the users receive chat messages.

Which two actions should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Install the Microsoft Teams clients on all the computers that run the Skype for Business client. Instruct the users to sign in to both client applications.
- B. Instruct the users to modify the permissions in the Microsoft Teams client.
- C. Modify the global app setup policy.
- D. Modify the global app permission policy.
- E. Install the Skype for Business client on all the computers that run the Microsoft Teams client. Instruct the users to sign in to both client applications.

Correct Answer: A, E

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interopability>

QUESTION 20

Your company has a Microsoft 365 subscription.

You need to ensure that users from a partner company named Contoso, Ltd. can collaborate with your company's users in teams. The solution must ensure that the Contoso users can exchange chat messages in channels.

Which three actions should you perform before you add the Contoso users to teams? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. From the Services & add-ins settings in the Microsoft 365 admin center, set Let group members outside the organization access group content to On.
- B. From the Guest access settings in the Microsoft Teams admin center, set Allow guest access in Microsoft Teams to On.
- C. From the External collaboration settings in the Azure Active Directory admin center, add Contoso's domain to the list of target domains.
- D. From the External access settings in the Microsoft Teams admin center, add Contoso's domain to the Allowed list of domains.
- E. From the External collaboration settings in the Azure Active Directory admin center, set Guest users permissions are limited to No.
- F. From the Services & add-ins settings in the Microsoft 365 admin center, set Let group owners add people outside the organization to groups to On.

Correct Answer: A, B, F

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-external-access>

<https://docs.microsoft.com/en-us/microsoftteams/teams-dependencies>

<https://docs.microsoft.com/en-us/microsoftteams/guest-access-checklist>

QUESTION 21

Your company has a Microsoft 365 subscription.

You recently set the company's Microsoft Teams upgrade policy to Teams only coexistence mode.

A user reports that several online meetings are configured to use Microsoft Skype for Business. You need to convert the online meetings in the user's calendar to use Microsoft Teams. What are two possible ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. From PowerShell, run the Start-CsExMeetingMigration cmdlet and specify the -identity parameter.
- B. Run the Skype for Business Meeting Migration tool.
- C. From the Microsoft Teams admin center, modify the meeting policy.
- D. From PowerShell, run the Set-CsTeamsUpgradeConfiguration cmdlet.
- E. From the Microsoft Teams admin center, modify the Microsoft Teams upgrade policy.

Correct Answer: A, B

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/skypeforbusiness/audio-conferencing-in-office-365/setting-up-the-meeting-migration-service-mms>

QUESTION 22

Your company has a Microsoft Office 365 subscription.

The company has the departments and teams shown in the following table.

Queue name	Description
CQ1	Balances incoming calls so that each call agent gets the same number of calls.
CQ2	The first call in the queue rings all call agents simultaneously.

You need to ensure that only the following apps appear in the app bar of the Microsoft Teams client for only the events department:

Activity

Shifts

Chat

What should you do first?

- A. Create a custom app permission policy.
- B. Modify the global app permission policy.
- C. Create a custom app setup policy.
- D. Modify the global app setup policy.

Correct Answer: C

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies#assign-a-custom-app-setup-policy-to-users>

QUESTION 23

You have a Microsoft Office 365 subscription.

You plan to upgrade from Microsoft Skype for Business to Microsoft Teams.

You use the following workloads in Skype for Business:

Audio/video conferencing

Dial-in conferencing

Enterprise Voice

Persistent Chat

Chat

You need to ensure that users can evaluate Microsoft Teams while maintaining PSTN calling by using the Skype for Business client.

Which coexistence mode should you use?

- A. Islands
- B. Skype for Business with Teams collaboration
- C. Skype for Business only
- D. Meetings First

Correct Answer: D

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interopability>

QUESTION 24

DRAG DROP

Your company has a Microsoft 365 E5 subscription.

You need to configure Microsoft Teams to meet the following requirements:

All new teams must include the Wiki app and the Planner app.

Users in specific groups must be prevented from creating private channels.

Only users in the company's IT department must have early access to the unreleased features of Microsoft Teams.

What should you configure for each requirement? To answer, drag the appropriate settings to the correct requirements. Each setting may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Settings

App setup policies

Teams policies

Team templates

Update policies

Answer Area

All new teams must include the wiki and planner apps:

Users in specific groups must be prevented from creating private channels:

Only users in the company's IT department must have early access to the unreleased features of Microsoft Teams:

Correct Answer:

Settings

Answer Area

All new teams must include the wiki and planner apps:

Users in specific groups must be prevented from creating private channels:

Only users in the company's IT department must have early access to the unreleased features of Microsoft Teams:

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies>

<https://docs.microsoft.com/en-us/microsoftteams/teams-policies>

<https://docs.microsoft.com/en-us/microsoftteams/public-preview-doc-updates>

QUESTION 25

HOTSPOT

You have a Microsoft 365 subscription that uses Microsoft Teams and contains a user named User1.

You have the following Microsoft Team templates:

Manage an Event

Manage a Project

Quality and Safety

Onboard Employees

You have the Microsoft Teams template policies shown in the following table.

User name	Phone number	PSTN connectivity
User1	425-555-1212	Calling Plans
User2	425-555-1213	Direct Routing

The Templates policy settings for User1 are configured as shown in the following exhibit.

Vdumps

Templates policy

User1

You can see how and which policy is dynamically getting applied. [Learn more](#)

Policy directly assigned to the user

Policy1



Policy inherited from groups

None



Global (Org-wide default) policy

Global (Org-wide default)



For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
User1 can create new teams by using the Onboard Employees template.	<input type="radio"/>	<input type="radio"/>
User1 must use the Microsoft Teams admin center to create a new team by using a template.	<input type="radio"/>	<input type="radio"/>
User1 must be assigned the Teams Administrator role to create new teams by using the Manage a Project template.	<input type="radio"/>	<input type="radio"/>

Answer Area:

Statements	Yes	No
User1 can create new teams by using the Onboard Employees template.	<input checked="" type="radio"/>	<input type="radio"/>
User1 must use the Microsoft Teams admin center to create a new team by using a template.	<input type="radio"/>	<input checked="" type="radio"/>
User1 must be assigned the Teams Administrator role to create new teams by using the Manage a Project template.	<input type="radio"/>	<input checked="" type="radio"/>

Section:

Explanation:

Reference:

<https://support.microsoft.com/en-us/office/create-a-team-from-a-template-a90c30f3-9940-4897-ab5b-988e69e4cd9c>

QUESTION 26

You have a Microsoft 365 subscription.

You create an org-wide team named Team1. Users named User1 and User2 are the owners of Team1.

You need to configure Team1 to meet following requirements:

Ensure that only User1 and User2 can create new posts in the General channel.

Prevent @mentions for the org-wide team members.

Which two actions should you perform from the Microsoft Teams client? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. From the Team1 settings, clear Give members the option to edit their messages.
- B. From the General Channel settings of Team1, set the channel moderation preference to Anyone can post; show alert that postings will notify everyone (recommended for large teams).
- C. From the General Channel settings of Team1, set the channel moderation preference to Only owners can post messages.
- D. From the Team1 settings, disable all the Fun stuff settings.
- E. From the Team1 settings, set Show members the option to @team or @[team name] to Off.

Correct Answer: C, E

Section:

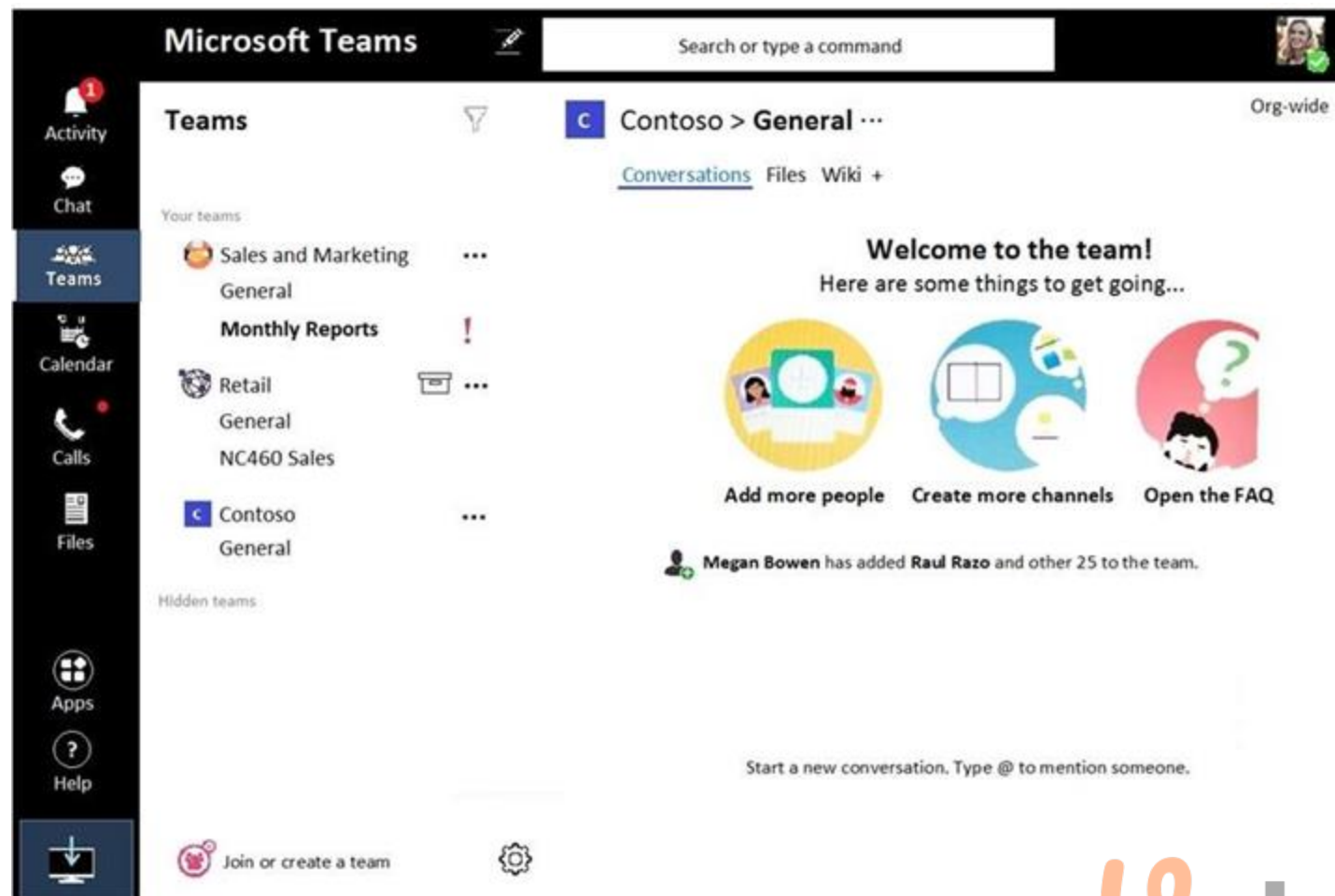
Explanation:

Reference: <https://docs.microsoft.com/en-us/microsoftteams/create-an-org-wide-team>

QUESTION 27

Your company has a Microsoft 365 subscription.

From the Microsoft Teams client, you review the teams shown in the exhibit. (Click the Exhibit tab.)



Members of the Retail team report that they cannot create channels. You need to ensure that the Retail team members can create channels. Which two actions should you perform? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. From the Azure Active Directory admin center, change the membership type of the Office 365 group for the Retail team to Assigned.
- B. From the Microsoft Teams client, promote all the Retail team members to an owner role.
- C. From the Microsoft Teams admin center, unarchive the Retail team.
- D. Instruct the Retail team owner to restore the team by using the Microsoft Teams client.
- E. From PowerShell, modify the information barrier policy.

Correct Answer: C, D

Section:

QUESTION 28

Your company has a Microsoft subscription.

The Microsoft 365 tenant uses a domain named contoso.com.

You need to ensure that team channels can receive email only from users in the company and email addresses that use an email domain named @fabrikam.com. What should you modify?

- A. the External collaboration settings in the Azure Active Directory admin center
- B. the list of accepted domains in Microsoft Exchange Online
- C. the org-wide Teams settings
- D. the global teams policy

Correct Answer: C

Section:

QUESTION 29

DRAG DROP

You have a Microsoft Office 365 subscription named contoso.com.

You need to create the Microsoft Teams teams shown in the following table.

Name	Requirement
Sales	Users can join only once they are approved.
General	All contoso.com users are included automatically.
Projects	Users can join without approval.

What should you configure each team? To answer, drag the appropriate team types to the correct teams. Each team type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Team Types	Answer Area
Org-wide	Sales: Team type
Private	General: Team type
Public	Project: Team type



Correct Answer:

Team Types	Answer Area
	Sales: Private
	General: Org-wide
	Project: Public

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-channels-overview>

QUESTION 30

Your company has a Microsoft 365 subscription.

You need to ensure that only the members of the company's IT group can create private channels.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Modify the global teams policy.
- B. Assign the members of the IT group to the policy.
- C. Create a custom teams policy.
- D. Run the Set-TeamsChannel cmdlet.
- E. Modify the global messaging policy.
- F. Create a custom messaging policy.

Correct Answer: A, B, C

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-policies>

QUESTION 31

HOTSPOT

You have a Microsoft 365 subscription.

You need to configure the following for all users:

Prevent the use of third-party apps in Microsoft Teams.

Configure the Microsoft Teams app navigation bar.

The solution must minimize administrative effort.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



Answer Area

Prevent the use of third-party apps in Microsoft Teams:

- From the Microsoft 365 admin center, modify the Microsoft Teams Org settings.
- From the Microsoft 365 admin center, modify the User owned apps and services Org settings.
- From the Microsoft Teams admin center, modify the Org-wide app settings.
- From the Microsoft Teams admin center, modify the Org-wide settings.

Configure the Microsoft Teams app navigation bar:

- Create a new app permission policy.
- Create a new app setup policy.
- Modify the global app permission policy.
- Modify the global app setup policy.

Answer Area:

Answer Area

Prevent the use of third-party apps in Microsoft Teams:

- From the Microsoft 365 admin center, modify the Microsoft Teams Org settings.
- From the Microsoft 365 admin center, modify the User owned apps and services Org settings.
- From the Microsoft Teams admin center, modify the Org-wide app settings.
- From the Microsoft Teams admin center, modify the Org-wide settings.

Configure the Microsoft Teams app navigation bar:

- Create a new app permission policy.
- Create a new app setup policy.
- Modify the global app permission policy.
- Modify the global app setup policy.

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies>

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies>

QUESTION 32

You network contains an on-premises Active Directory domain that syncs to a Microsoft 365 subscription. From the Microsoft Teams client, you create a new team named Sales.

You need to ensure that the team includes all users in the company's sales department. The solution must ensure that the new employees hired for the sales department are added automatically to the team. Which tool should you use to configure the membership of the Sales group?

A. Active Directory Users and Computers

- B. the Microsoft 365 admin center
- C. Azure AD Connect
- D. the Azure Active Directory admin center

Correct Answer: D

Section:

Explanation:

Reference: <https://docs.microsoft.com/en-us/microsoftteams/dynamic-memberships> <https://docs.microsoft.com/en-us/azure/active-directory/users-groups-roles/groups-change-type>

QUESTION 33

You have a Microsoft Office 365 subscription.

You need to prevent guest users from deleting channels from a Microsoft Teams team.

What should you use?

- A. the Microsoft 365 admin center
- B. the Azure portal
- C. the Microsoft Teams client
- D. the Microsoft 365 Compliance admin center

Correct Answer: A

Section:

Explanation:

QUESTION 34

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You need to prevent temporary employees from using the private chat feature in Microsoft Teams.

Solution: You create a meeting policy and assign the policy to the users.

Does this meet the goal?

- A. Yes
- B. No

Correct Answer: B

Section:

QUESTION 35

Your company has a Microsoft 365 subscription that contains three groups named HR, Marketing, and Sales.

You need to configure the Microsoft Teams desktop client. The solution must meet the following requirements:

Members of the HR group must be prevented from pinning apps to their app bar.

Members of the Marketing group must have the Microsoft Planner app pinned to their app bar.

Members of the Sales group must not be affected by policies applied to the Marketing and HR groups.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Modify the global app setup policy.



- B. Modify the global app permission policy.
- C. Create an app setup policy for HR.
- D. Create an app setup policy for Marketing.
- E. Create an app permission policy for Marketing.
- F. Create an app permission policy for HR.

Correct Answer: C, D

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies>

QUESTION 36

Your company has a Microsoft 365 subscription.

You have a Microsoft Teams team named Sales that is set to Private.

Users report that they can view the Sales team from a list of suggested teams.

You need to hide the team from the list of suggested teams.

What should you do from the Microsoft Teams client?

- A. Modify the Team discovery settings.
- B. Select the Hide team option.
- C. Modify the team privacy settings.
- D. Modify the team member permissions.

Correct Answer: A

Section:

Explanation:

Reference: <https://docs.microsoft.com/en-us/microsoftteams/manage-discovery-of-private-teams#set-whether-existing-private-teams-are-discoverable>



QUESTION 37

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You need to prevent temporary employees from using the private chat feature in Microsoft Teams.

Solution: You create a teams policy and assign the policy to the users.

Does this meet the goal?

- A. Yes
- B. No

Correct Answer: B

Section:

QUESTION 38

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You need to prevent temporary employees from using the private chat feature in Microsoft Teams.

Solution: You create a messaging policy and assign the policy to the users.

Does this meet the goal?

- A. Yes
- B. No

Correct Answer: A

Section:

QUESTION 39

Your company has a Microsoft Office 365 subscription.

All users can create private channels.

You need to prevent specific users from creating private channels.

What should you create from the Microsoft Teams admin center?

- A. a Teams policy
- B. a meeting policy
- C. a setup policy
- D. a permission policy

Correct Answer: A

Section:

QUESTION 40

Your company has a Microsoft 365 subscription.

You need to prevent only users in the company's research department from deleting chat messages.

What should you do first from the Microsoft Teams admin center?

- A. Configure the Meeting settings.
- B. Create a new messaging policy.
- C. Modify the global messaging policy.
- D. Create a new meeting policy.

Correct Answer: B

Section:

QUESTION 41

You are a Microsoft Teams administrator for your company.

The company creates a new Microsoft Teams app named App1. A developer packages App1 as a ZIP file.

You need to ensure that App1 can be uploaded as a ZIP package to Microsoft Teams.

Which Apps setting should you turn on?

- A. Allow uploading custom apps.
- B. Enable new external apps by default.
- C. Enable default apps.



D. Allow external apps in Microsoft Teams.

Correct Answer: A

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/platform/concepts/deploy-and-publish/overview>

QUESTION 42

Your company has a Microsoft 365 subscription that uses Microsoft Teams.

You purchase an app named App1 from the Microsoft Teams Store.

You need to add App1 to the Microsoft Teams client for a specific group of users.

Which two actions should you perform from the Microsoft Teams admin center? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. From the Meeting settings, modify the Network settings.
- B. From App setup policies, create a new app setup policy.
- C. From App setup policies, modify the global app setup policy.
- D. From the properties of each user, edit the assigned policies.
- E. From the Org-wide settings, modify the Devices settings.

Correct Answer: B, D

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies>



QUESTION 43

Your company has a Microsoft 365 subscription.

An administrator reports that teams were deleted accidentally today.

You need to restore the teams as quickly as possible.

Which cmdlets should you run?

- A. Get-AzureADMSDeletedGroup and Restore-AzureADMSDeletedDirectoryObject
- B. Get-Team and Restore-ADObject
- C. Get-AzureADMSDeletedGroup and Restore-ADObject
- D. Get-AzureADGroup and Restore-AzureADMSDeletedDirectoryObject
- E. Get-Team and Restore-AzureADMSDeletedDirectoryObject

Correct Answer: C

Section:

Explanation:

Reference:

<http://www.mytechnetblog.com/2020/01/recover-deleted-teams.html>

QUESTION 44

Your company has a Microsoft Office 365 subscription that contains default policies only.

The company has the departments and teams shown in the following table.

Department name	Team name
Sales	Teams1
Finance	Teams2
HR	Teams3

You need to recommend which policies must be created to meet the following requirements:

Users in the HR department must be prevented from sending messages marked as Urgent.

Users in the finance department must be able to send messages marked as Urgent.

Users in the finance department must be able to delete sent messages.

The solution must only affect the HR department users and the finance department users.

What is the minimum number of policies you should recommend creating?

- A. two messaging policies
- B. one messaging policy and one permission policy
- C. one permission policy only
- D. two permission policies
- E. one messaging policy only

Correct Answer: A

Section:

QUESTION 45

HOTSPOT

Your company has a Microsoft Teams deployment that contains a team named HR Taskforce. The members of HR Taskforce are shown in the HR Taskforce exhibit.

The screenshot shows the Microsoft Teams interface. At the top, there is a search bar and the text "Microsoft Teams". Below this, there is a navigation pane on the left with icons for Activity, Chat, Teams, Calendar, Calls, and Files. The main area displays the "HR Taskforce" team with a "General" channel and a "Staff Reviews" channel. The "Staff Reviews" channel is selected, and it shows a file named "Staff Reviews Q4.docx" uploaded 9 minutes ago. The interface also includes a "Files" tab and a "Staff Reviews" header with options like "New", "Upload", "Sync", "Copy link", and "Download".

The members of a private channel named Staff Reviews are shown in the Members exhibit.

Microsoft Teams

Search for or type a command

HR Taskforce
Welcome to the HR Taskforce team.

Members Pending Requests Settings Analytics Apps Channels

Search for members

Owners (1)

Name	Title	Location	Tags	Role
Megan Bowen	Auditor	12/1110		Owner

Members and Guests (18)

Name	Title	Location	Tags	Role
Lee Gu	CVP Research & Development	23/1101		Member
Patti Fernandez	President	15/1102		Member
Emily Braun	Budget Analyst	97/2502		Member
Grady Archic	CVP Legal	19/2109		Member
Christie Cline	Sn VP Sales & Marketing	131/2105		Member
Pradeep Gupta	Accountant II	98/2202		Member

The files in the Staff Reviews channel are shown in the Files exhibit.

Microsoft Teams

Search for or type a command

HR Taskforce > Staff Reviews
Process and documentation for staff reviews.

Members Settings

Search for members

Owners (1)

Name	Title	Location	Role
Patti Fernandez	President	15/1102	Owner

Members and Guests (1)

Name	Title	Location	Role
Emily Braun	Budget Analyst	97/2502	Member

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point

Hot Area:

Statements	Yes	No
A user named Megan Bowen can view the name, description, and owner of the Staff Reviews channel.	<input type="radio"/>	<input type="radio"/>
A user named Megan Bowen can open the Staff Reviews Q4.docx file.	<input type="radio"/>	<input type="radio"/>
A user named Megan Bowen can add new members to the Staff Reviews channel.	<input type="radio"/>	<input type="radio"/>

Answer Area:

Statements	Yes	No
A user named Megan Bowen can view the name, description, and owner of the Staff Reviews channel.	<input checked="" type="radio"/>	<input type="radio"/>
A user named Megan Bowen can open the Staff Reviews Q4.docx file.	<input type="radio"/>	<input checked="" type="radio"/>
A user named Megan Bowen can add new members to the Staff Reviews channel.	<input type="radio"/>	<input checked="" type="radio"/>

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/private-channels>

QUESTION 46

HOTSPOT

You have a Microsoft 365 subscription that contains a user named User1.

You have a custom policy named AppPolicy that has the following configurations:

Allow all apps published by Microsoft.

Allow only specified third-party apps.

Block all custom apps.

You need to assign AppPolicy to User1.

How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Grant-CsTeamsAppSetupPolicy
Grant-CsTeamsAppPermissionPolicy
Set-CsTeamsAppSetupPolicy
Set-CsTeamsAppPermissionPolicy

-Identity "User1"

AppPolicy

-Description
-PinnedAppBarApps
-PolicyName

Answer Area:

Answer Area

Grant-CsTeamsAppSetupPolicy
Grant-CsTeamsAppPermissionPolicy
Set-CsTeamsAppSetupPolicy
Set-CsTeamsAppPermissionPolicy

-Identity "User1"

AppPolicy

-Description
-PinnedAppBarApps
-PolicyName

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/grant-csteamsapppermissionpolicy?view=skype-ps>

QUESTION 47

You have a Microsoft 365 E5 subscription that is linked to an Azure Active Directory (Azure AD) tenant. The tenant contains the groups shown in the following table.

Name	Type
Group1	Distribution
Group2	Security
Group3	Microsoft 365
Group4	Mail-enabled security

You need to create a new team by using the Microsoft Teams client.

Which group can you use to create the new team?

- A. Group4
- B. Group1
- C. Group2
- D. Group3

Correct Answer: D

Section:

Explanation:

Reference:

<https://support.microsoft.com/en-us/office/create-a-team-from-an-existing-group-24ec428e-40d7-4a1a-ab87-29be7d145865>

QUESTION 48

Your company has a Microsoft 365 subscription.

The company's global app permission policy is configured as shown in the following exhibit.

App permission policies \ Global

Global
Description Org-wide app settings

Microsoft apps
Choose which Teams apps published by Microsoft or its partners can be installed by your users.

Allow all apps

Third-party apps
Choose which Teams apps published by a third-party that can be installed by your users.

Allow specific apps and block all others

+ Add apps × Remove 1 Item

Allowed apps	App ID	Distributor
<input checked="" type="checkbox"/> Who	fc6b6d20-89ed-45fb-9e62-e4b4ca8fbf3f	Microsoft Corp.

Tenant apps
Choose which Tenant apps can be installed by your users.

Allow all apps

Users report that they can view the list of available third-party apps from the Microsoft Teams client. You need to ensure that the Who app is the only visible app from the Microsoft Teams client. What should you modify?

- A. the Org-wide app settings
- B. the global app permission policy
- C. the global app setup policy
- D. the global teams policy

Correct Answer: A

Section:



Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies>

QUESTION 49

HOTSPOT

Your company has a Microsoft Office 365 subscription.

The company has three departments. Each department contains a group as shown in the following table.

Department name	Type
HR	Distribution
R&D	Global security
Sales	Universal security

You plan to create a team for each group.

You need to ensure that a team can be created for each group. The solution must minimize administrative effort.

What should you do to each group? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

HR:	<input type="text"/>	▼
	Change the group to an Office 365 group.	
	Recreate the group as an Office 365 group.	
	Change the group to a security group.	
R&D:	<input type="text"/>	▼
	Change the group to an Office 365 group.	
	Recreate the group as an Office 365 group.	
	Change the group to a universal group.	
Sales:	<input type="text"/>	▼
	Change the group to an Office 365 group.	
	Recreate the group as an Office 365 group.	
	Change the group to a global group.	

Answer Area:

Answer Area

HR:

	▼
Change the group to an Office 365 group.	
Recreate the group as an Office 365 group.	
Change the group to a security group.	

R&D:

	▼
Change the group to an Office 365 group.	
Recreate the group as an Office 365 group.	
Change the group to a universal group.	

Sales:

	▼
Change the group to an Office 365 group.	
Recreate the group as an Office 365 group.	
Change the group to a global group.	

Section:

Explanation:

QUESTION 50

DRAG DROP

Your company has a custom Microsoft Teams app named App1.

You need to deploy App1. The solution must ensure that App1 appears as the first item on the app bar of the Microsoft Teams client.

Which four actions should you perform in sequence? To answer, move the actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Answer Area

Actions

From the Microsoft Teams client,upload App1.

From the Microsoft Teams admin center,set Allow interaction with custom apps to **On**.

From the Microsoft Teams admin center,modify the list of pinned apps.

From the app setup policy in the Microsoft Teams admin center, add App1 as a pinned app.

From the app permission policy in the Microsoft Teams admin center set the Microsoft apps setting to **Allow all apps**.

From the app permission policy in the Microsoft Teams admin center,set the Third-party apps setting to **Allow all apps**.

Correct Answer:

 **vdumps**

Answer Area

Actions

From the Microsoft Teams admin center, set Allow interaction with custom apps to **On**.

From the Microsoft Teams client, upload App1.

From the app setup policy in the Microsoft Teams admin center, add App1 as a pinned app.

From the Microsoft Teams admin center, modify the list of pinned apps.

From the app permission policy in the Microsoft Teams admin center set the Microsoft apps setting to **Allow all apps**.

From the app permission policy in the Microsoft Teams admin center, set the Third-party apps setting to **Allow all apps**.

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-custom-app-policies-and-settings>

QUESTION 51

HOTSPOT

You have a Microsoft 365 E5 subscription that contains a Microsoft Teams team named Sales Team. Sales Team contains the members shown in the following table.

Name	Role
User1	Owner
User2	Owner
User3	Member
User4	Member

You create a channel named Sales Project and configure the Channel moderation settings as shown in the following exhibit.

Sales Team > Sales Project ...

Channel Settings | Analytics

Permissions

- Set channel moderation preferences
- Channel moderation
 - On
- Who are the moderators?
 - Team owners [Manage](#)
- Who can start new post?
 - Only moderators
 - Team member permissions
 - Allow members to reply to channel messages
 - Allow bots to submit channel messages
 - Allow connectors to submit channel messages

For each of the following statements, select Yes if the statement is true. Otherwise, select No.
 NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
User1 can reply to channel messages.	<input type="radio"/>	<input type="radio"/>
User2 can add User4 as a moderator of the Sales Project channel.	<input type="radio"/>	<input type="radio"/>
User3 can start a new post in the Sales Project channel.	<input type="radio"/>	<input type="radio"/>

Answer Area:

Answer Area		Yes	No
	Statements		
	User1 can reply to channel messages.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	User2 can add User4 as a moderator of the Sales Project channel.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	User3 can start a new post in the Sales Project channel.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-channel-moderation-in-teams>

QUESTION 52

Your company has a Microsoft 365 subscription.

You have a team that uses the following dynamic rule.

(user.department -contains "Sales" -or user.department -contains "Marketing") -and (user.userType -Contains "Guest") -and (user.country -eq "US")

Which user will be included in the group?

- A. A guest user in a department named Global Sales that has the country attribute set to US.
- B. A member user in a department named Marketing Division that has the country attribute set to US.
- C. A member user in a department named Marketing/Sales that has the country attribute set to US.
- D. A guest user in a department named US Marketing Division that has the country attribute set to US.

Correct Answer: D

Section:

QUESTION 53

HOTSPOT

Your company has a Microsoft 365 E5 subscription.

You plan to create a team that will automatically include all new and existing users at the company.

You need to identify which role-based access control (RBAC) role is required to create the team, and which tool must be used to create the team. The solution must use the principle of least privilege.

What should you identify? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Role: ▼

Global Administrator
Groups administrator
Teams Administrator
User Administrator

Tool: ▼

Azure Active Directory admin center
Microsoft Teams admin center
Microsoft Teams client
Microsoft Teams PowerShell

Answer Area:

Answer Area

Role: ▼

Global Administrator
Groups administrator
Teams Administrator
User Administrator

Tool: ▼

Azure Active Directory admin center
Microsoft Teams admin center
Microsoft Teams client
Microsoft Teams PowerShell



Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-an-org-wide-team>

<https://docs.microsoft.com/en-us/microsoft-365/business-video/org-wide-team?view=o365-worldwide>

QUESTION 54

HOTSPOT

You have a Microsoft 365 subscription that uses Microsoft Teams and contains the users shown in the following table.

Name	Role
Admin1	Teams Administrator
User1	User
User2	User
User3	User
User4	User
User5	User

You have a team named Sales that is configured as shown in the following table.

Name	Privacy	Role	Members
Sales	Private	Owner Member Member Member	User1 User2 User3 User4

The Sales team contains the channels shown in the following table.

Name	Type	Owner	Members
Planning	Standard	User1	User2 User3 User4
Budget	Private	User2	User3 User4

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:



Answer Area

Statements	Yes	No
User1 can see the membership list of the Budgets channel.	<input type="radio"/>	<input type="radio"/>
User2 can add User5 as a member of the Budgets channel.	<input type="radio"/>	<input type="radio"/>
Admin1 can convert Planning into a private channel.	<input type="radio"/>	<input type="radio"/>

Answer Area:

Answer Area

Statements	Yes	No
User1 can see the membership list of the Budgets channel.	<input type="radio"/>	<input checked="" type="radio"/>
User2 can add User5 as a member of the Budgets channel.	<input checked="" type="radio"/>	<input type="radio"/>
Admin1 can convert Planning into a private channel.	<input type="radio"/>	<input checked="" type="radio"/>

Section:

Explanation:

Reference:

<https://www.spguides.com/create-a-private-channel-in-microsoft-teams/>

https://docs.microsoft.com/en-us/microsoftteams/private-channels?WT.mc_id=M365-MVP-5002973

02 - Manage Chat-Teams-Channels and Apps

Case study

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the

scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs.

When you are ready to answer a question, click the Question button to return to the question.

Overview

Contoso, Ltd. is a pharmaceutical company that has 3,000 users in offices across North America.

Existing Environment

Active Directory

The network contains an on-premises Active Directory domain. All user accounts are in departmental organizational units (OUs).

Microsoft Office 365

All users are assigned a Microsoft Office 365 E5 license and are enabled for the following services:

Microsoft Yammer

Microsoft Exchange Online

Microsoft SharePoint Online

Microsoft OneDrive for Business

Azure Active Directory (Azure AD)

Azure AD dynamic group membership

Microsoft Skype for Business

Contoso has an on-premises deployment of Microsoft Skype for Business Server 2015. All the latest cumulative updates are installed on all the servers. The following services are used in Skype for Business Server 2015:

Meetings

PSTN calling

Instant messaging (IM)

Federation to external companies

Departments

Contoso has the following departments:

IT

Sales

Human resources (HR)

Research and development (R&D)

All groups are created by using dynamic group membership that use the department attribute.

Requirements

Business Goals

Contoso identifies the following business goals:

Migrate the maximum number of users to Microsoft Teams.

Minimize administrative effort.

Device Requirements

Contoso identifies the following device requirements:

Replace Skype for Business IP phones with Microsoft Teams phones.

All Microsoft Teams phones must be set to lock automatically after 60 seconds.

Meeting and Live Event Requirements

Contoso identifies the following meeting and live event requirements:

Requirement1: Guest users must be able to join live events.

Requirement2: Guest users must always wait in a meeting lobby.

Requirement3: Contoso users must always bypass the meeting lobby when they join meetings by using the Microsoft Teams client. Requirement4: After the upgrade to Microsoft Teams, all meetings must be scheduled by using Microsoft Teams.

Calling Requirements

Contoso identifies the following calling requirements:



Migrate all existing auto attendants and response groups to Office 365.

Minimize the on-premises PSTN infrastructure.

Technical Requirements

Guest users must be prevented from making private calls.

Security Requirements

Contoso has the following security requirements for the Microsoft Teams deployment:

The number of ports allowed on the company's firewall must be limited.

Team names must be prevented from containing the name of any products produced by Contoso.

Users in the R&D group must be prevented from sending chat messages to users in other departments.

To meet the company's compliance policy, users in the sales department must continue to use on-premises Skype for Business for IM and calling only.

Pilot Project

Contoso begins a pilot project for the upgrade to Microsoft Teams.

You identify the following issues during the pilot project:

Microsoft Teams users report that they often receive continuous notifications from the Microsoft Teams client for 20 minutes. Two pilot users in the HR department report that they are not members of the HR team.

QUESTION 1

You need to configure the user accounts of the sales department users to meet the security requirements. What should you do for each user?

- A. From the Microsoft Teams admin center, set the Microsoft Teams upgrade policy to Skype for Business with Teams collaboration coexistence mode.
- B. From PowerShell, run the `Grant-CsTeamsUpgradePolicy -PolicyName SfBWithTeamsCollab` cmdlet.
- C. From the Microsoft Teams admin center, set the Microsoft Teams upgrade policy to Skype for Business only coexistence mode.
- D. From the Microsoft Teams admin center, set the Microsoft Teams upgrade policy to Skype for Business with Teams collaboration coexistence mode.

Correct Answer: A

Section:

Explanation:

Reference: <https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interopability>

QUESTION 2

You need to resolve the membership issues for the two pilot users.

What should you do?

- A. Modify the department attribute of both users.
- B. Invite both users to the HR team.
- C. Add both users to the HR group.
- D. Modify the privacy level of the HR team.

Correct Answer: A

Section:

QUESTION 3

You need to resolve the notification issues identified during the pilot project.

What should you modify?

- A. the global meeting policy
- B. the global messaging policy
- C. the org-wide Teams settings



D. the app permission policy

Correct Answer: B

Section:

Explanation:

You need to disable priority notifications in the global messaging policy.

Send urgent messages using priority notifications. If you turn this on, users can send messages using priority notifications. Priority notifications notify users every 2 minutes for a period of 20 minutes or until messages that are marked as urgent are picked up and read by the recipient, maximizing the likelihood that the message is acted upon in a timely manner.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/messaging-policies-in-teams>

QUESTION 4

You need to configure the user accounts of the sales department users to meet the security requirements. What should you do for each user?

- A. From PowerShell, run the `Grant-CsTeamsUpgradePolicy -PolicyName SfBOnly` cmdlet.
- B. From PowerShell, run the `Grant-CsTeamsUpgradePolicy -PolicyName SfBWithTeamsCollabandMeetings` cmdlet.
- C. From the Microsoft Teams admin center, set the Microsoft Teams upgrade policy to Skype for Business only coexistence mode.
- D. From PowerShell, run the `Grant-CsTeamsUpgradePolicy -PolicyName Islands` cmdlet.

Correct Answer: B

Section:

Explanation:

Reference: <https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interoperability>

03 - Manage Chat-Teams-Channels and Apps

Case study

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When you are ready to answer a question, click the Question button to return to the question.

Overview

General Overview

Litware, Inc. is an international manufacturing company that has 4,000 users. The company has the following five departments:

IT

HR

R&D

Sales

Compliance

Physical Locations

Litware has two main offices. The offices are located in New York and London.

All offices connect to each other by using a WAN link. Each office connects directly to the Internet.

Existing Environment

All user accounts have an Azure Active Directory Premium Plan P1 license.



Litware has a Microsoft 365 subscription that has Office 365 Enterprise E3 licenses for all users. All the E3 products and services are enabled for each user.

Litware uses Microsoft Skype for Business Online.

Requirements

Planned Upgrade

Litware identifies the following requirements for a planned upgrade from Skype for Business Online to Microsoft Teams:

Provide high quality audio, video, and online meeting experience for Microsoft Teams end users.

Implement a data retention solution in Microsoft Teams.

Minimize costs and administrative effort.

Use the principle of least privilege.

For the sales department, Litware plans to create a team that dynamically updates its membership when users leave and join the department.

Department Upgrade Requirements

Litware plans to implement upgrade requirements for the departments as shown in the following table.

Department name	Requirement
Sales	Must use Microsoft Teams and Skype for Business. Must receive incoming chats and calls by using the same client that initiated the communication.
HR	Must use Microsoft Teams for collaboration and meetings. Must maintain Skype for Business as the preferred client for chat and calling.
IT and R&D	Must use only Microsoft Teams for chat, meetings, calling, and collaboration.

Vdumps

Microsoft Teams Requirements

All teams must meet the following requirements:

Only users in a partner company that uses a domain named fabrikam.com must be able to collaborate in teams by using guest accounts.

Only users in the compliance department of Litware must be able to create teams.

Planned Network Tasks

Litware identifies the following network validation tasks:

An administrator named Admin5 must be able to review the required bandwidth to support audio conferencing, video conferencing, and screen sharing in Microsoft Teams.

An administrator named Admin6 must be able to review network issues that cause poor call quality reported by users.

Data Retention Requirements

Litware identifies the following data retention requirements:

Requirement1: All messages in team collaborations must be deleted after seven years.

Requirement2: all files used in team collaborations must be retained for five years.

Requirement3: All files used in personal chats must be retained for five years.

Device Requirements

You provide Microsoft Teams-certified IP phones to users in the IT and R&D departments. Each device must meet the following requirements:

The time zone on the phones used by the R&D department must be set to UTC-8.

The time zone on the phones used by the IT department must be set to UTC-5.

All phones must lock automatically after 60 seconds of inactivity.

Voice Pilot Requirements

Litware wants to pilot Phone System as a calling solution for 20 IT department users. The pilot project will receive phone numbers from Microsoft.

Collaboration and Meeting Requirements

Litware identifies the following collaboration and meeting requirements:

Cloud recording must be disabled for all Microsoft Teams meetings organized by users in the HR departments only.

Meeting email invitations must be customized to include the Logo URL, Legal URL, and Help URL of Litware.

QUESTION 1

HOTSPOT

You need to configure Microsoft Teams to meet the department upgrade requirements.

For each of the following statements, select Yes if that statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer area	Statements	Yes	No
	The Microsoft Teams upgrade policy must be set to Skype for Business with Teams collaboration and meetings coexistence mode for the sales department users.	<input type="radio"/>	<input type="radio"/>
	The Microsoft Teams upgrade policy must be set to Skype for Business only coexistence mode for the HR department users.	<input type="radio"/>	<input type="radio"/>
	The Microsoft Teams upgrade policy must be set to Teams only coexistence mode for the IT department users.	<input type="radio"/>	<input type="radio"/>

Answer Area:

Answer area

Statements	Yes	No
The Microsoft Teams upgrade policy must be set to Skype for Business with Teams collaboration and meetings coexistence mode for the sales department users.	<input type="radio"/>	<input checked="" type="radio"/>
The Microsoft Teams upgrade policy must be set to Skype for Business only coexistence mode for the HR department users.	<input type="radio"/>	<input checked="" type="radio"/>
The Microsoft Teams upgrade policy must be set to Teams only coexistence mode for the IT department users.	<input checked="" type="radio"/>	<input type="radio"/>

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interopability>



QUESTION 2

You need to create a team for the sales department.
What should you do first?

- A. Create a team and modify the membership rule for the team's Office 365 group.
- B. From PowerShell, run the Add-AzureAdGroupMember cmdlet.
- C. From PowerShell, run the New-Team cmdlet.
- D. Create a team and select Build a team from scratch.

Correct Answer: A

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/dynamic-memberships>

01 - Manage Calling and Meetings

QUESTION 1

HOTSPOT

Your company has a Microsoft 365 subscription that uses Phone System.

You need to configure the environment to meet the following requirements:

Only users in the company's sales department must have Call forwarding and simulations ringing to external phone numbers set to Off. Only users in the marketing department must have Inbound calls can be routed to call groups set to Off. All outbound calls to the PSTN must use the auto attendant number as the caller ID.

What is the minimum number of policies that should be created? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Caller ID policies:

	▼
0	
1	
2	

Call park policies:

	▼
0	
1	
2	

Calling policies:

	▼
0	
1	
2	

Answer Area:



Answer Area

Caller ID policies:	<input type="text"/>	▼
	0	
	1	
	2	
Call park policies:	<input type="text"/>	▼
	0	
	1	
	2	
Calling policies:	<input type="text"/>	▼
	0	
	1	
	2	

Section:

Explanation:

QUESTION 2

Your company has a Microsoft 365 subscription.

A user named User5 cannot establish call from Microsoft Teams.

You review the Microsoft Teams client for User5 and discover that the dial pad is unavailable.

Other users at the company can establish calls successfully.

You need to ensure that User5 can establish calls.

Which two actions should you perform? Each correct answer represents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Modify the caller ID properties of User5.
- B. Assign a Phone System license to User5.
- C. Assign a SIP address to User5.
- D. Assign an app setup policy to User5.
- E. Enable User5 for Enterprise Voice.

Correct Answer: B, E

Section:

QUESTION 3

Your company has a Microsoft 365 subscription.

You need to customize meeting invitation emails to include the company logo.

What should you do in the Microsoft Teams admin center?



- A. From Teams settings, modify the Email integration settings.
- B. From Meeting settings, modify the Email invitation settings.
- C. From Meeting policies, create a new meeting policy and assign the policy.
- D. From Meeting policies, modify the Global (Org-wide default) policy.

Correct Answer: B

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/meeting-settings-in-teams>

QUESTION 4

Your company has a Microsoft 365 subscription. The subscription contains 200 Microsoft Teams users and a team named IT Support that has 50 members.

You need to ensure that the caller ID for outbound PSTN calls from IT Support is the phone number of the company's IT helpdesk. The solution must minimize administrative effort.

Which two tools should you include in the solution? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. the Microsoft Teams PowerShell module
- B. the Azure Active Directory (Azure AD) PowerShell for Graph module
- C. the Call Quality Dashboard (CQD)
- D. the Windows PowerShell module for Microsoft Skype for Business Online
- E. the Skype for Business admin center

Correct Answer: A, D

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-cscallinglineidentity?view=skype-ps>

<https://docs.microsoft.com/en-us/microsoftteams/assign-policies#assign-a-policy-to-a-group>



QUESTION 5

HOTSPOT

Your company has a Microsoft Office 365 subscription.

The assigned licenses are shown in the Licenses exhibit. (Click the Licenses tab.)

Office

Licenses

Select a product to view and assign licenses.
[Go to Products & services](#) to manage billing or buy more licenses.

↓ Export ↻ Refresh

Name ↑	Available quantity		Account type
 Microsoft 365 Domestic and International Calling Plan	41 available 9 assigned of 50 total	<div style="width: 18%;"></div>	Organization
 Microsoft 365 Phone System - Virtual User	8 available 2 assigned of 10 total	<div style="width: 20%;"></div>	Organization
 Microsoft Power Automate Free	9995 available 5 assigned of 10000 total	<div style="width: 0.05%;"></div>	Organization
 Office 365 E3	13 available 12 assigned of 25 total	<div style="width: 48%;"></div>	Organization
 Office 365 E5	34 available 16 assigned of 50 total	<div style="width: 32%;"></div>	Organization
 Office 365 E5 without Audio Conferencing	5 available 0 assigned of 5 total	<div style="width: 0%;"></div>	Organization
 Power BI (free)	Unlimited licenses 1 assigned	<div style="width: 0.001%;"></div>	Organization

The available phone numbers are shown in the Phone numbers exhibit. (Click the Phone Numbers tab.)

Phone numbers

To set up calling features for users and services in your organization, you can get new numbers or port existing ones from a service provider. You can manage phone numbers including assigning, unassigning and releasing phone numbers for people or for services like audio conferencing, auto attendants or call queues. [Learn more](#)

Numbers Order history

+ Add ↓ Port ↗ Edit

Match all of these conditions: Number starts with = 1952 (x)

✓ Phone number	Location	Number type	Status
+1 952 208 5221	Bloomington, United States	Users	Unassigned
+1 952 208 5222	Bloomington, United States	Users	Unassigned
+1 952 208 5223	Bloomington, United States	Users	Unassigned
+1 952 222 8948	Bloomington, United States	Service	Unassigned
+1 952 222 8963	Bloomington, United States	Service	Unassigned
+1 952 222 8974	Bloomington, United States	Service	Unassigned


For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
Phone number +1 952 222 8948 can be assigned to a user.	<input type="radio"/>	<input type="radio"/>
Phone number +1 952 222 8948 can be assigned to a call queue.	<input type="radio"/>	<input type="radio"/>
Phone number +1 952 222 8948 can be assigned to a conference bridge.	<input type="radio"/>	<input type="radio"/>

Answer Area:



Statements	Yes	No
Phone number +1 952 222 8948 can be assigned to a user.	<input type="radio"/>	<input type="radio"/>
Phone number +1 952 222 8948 can be assigned to a call queue.	<input type="radio"/>	<input type="radio"/>
Phone number +1 952 222 8948 can be assigned to a conference bridge.	<input type="radio"/>	<input type="radio"/>

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/different-kinds-of-phone-numbers-used-for-calling-plans>

<https://docs.microsoft.com/en-us/microsoftteams/getting-service-phone-numbers>

QUESTION 6

You have a Microsoft 365 subscription that contains two users named User1 and User2. The users are provisioned for Microsoft Teams calling. User1 is on leave for two weeks.

You need to ensure that User2 is notified of all calls to User1 while User1 is away.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. From Voice, add User2 to group call pickup.
- B. From Voice, add User1 to group call pickup.
- C. From Policies, modify the voice routing policy.
- D. From the Microsoft Teams admin center, modify the settings of User2.
- E. From the Microsoft Teams admin center, modify the settings of User1.

Correct Answer: A, E

Section:

Explanation:

Reference:

<https://erik365.blog/2019/06/06/manage-group-calling-and-call-delegation-in-microsoft-teams-as-admin/>

QUESTION 7

You have a Microsoft 365 E5 subscription that has Phone System enabled for all Microsoft Teams users.

You need to configure the Phone System to meet the following requirements:

Provide a virtual receptionist that connects callers to either a specific user or the help desk.

Route calls to the help desk on a First in, First out (FIFO) order.

Which two resources should you create? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. a call park policy
- B. a call queue
- C. a voice routing policy
- D. a group call pickup
- E. an auto attendant
- F. a calling policy

Correct Answer: B, E

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

QUESTION 8

HOTSPOT

You have a Microsoft 365 subscription that has the licenses shown in the following table.

The logo for Vdumps.com, featuring a stylized orange 'V' followed by the word 'dumps' in a grey, lowercase, sans-serif font.

Type	Amount
Domestic Calling Plan	100
Phone System	100
Audio Conferencing	35


What is the maximum number of user phone numbers and toll-free service numbers you can acquire? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

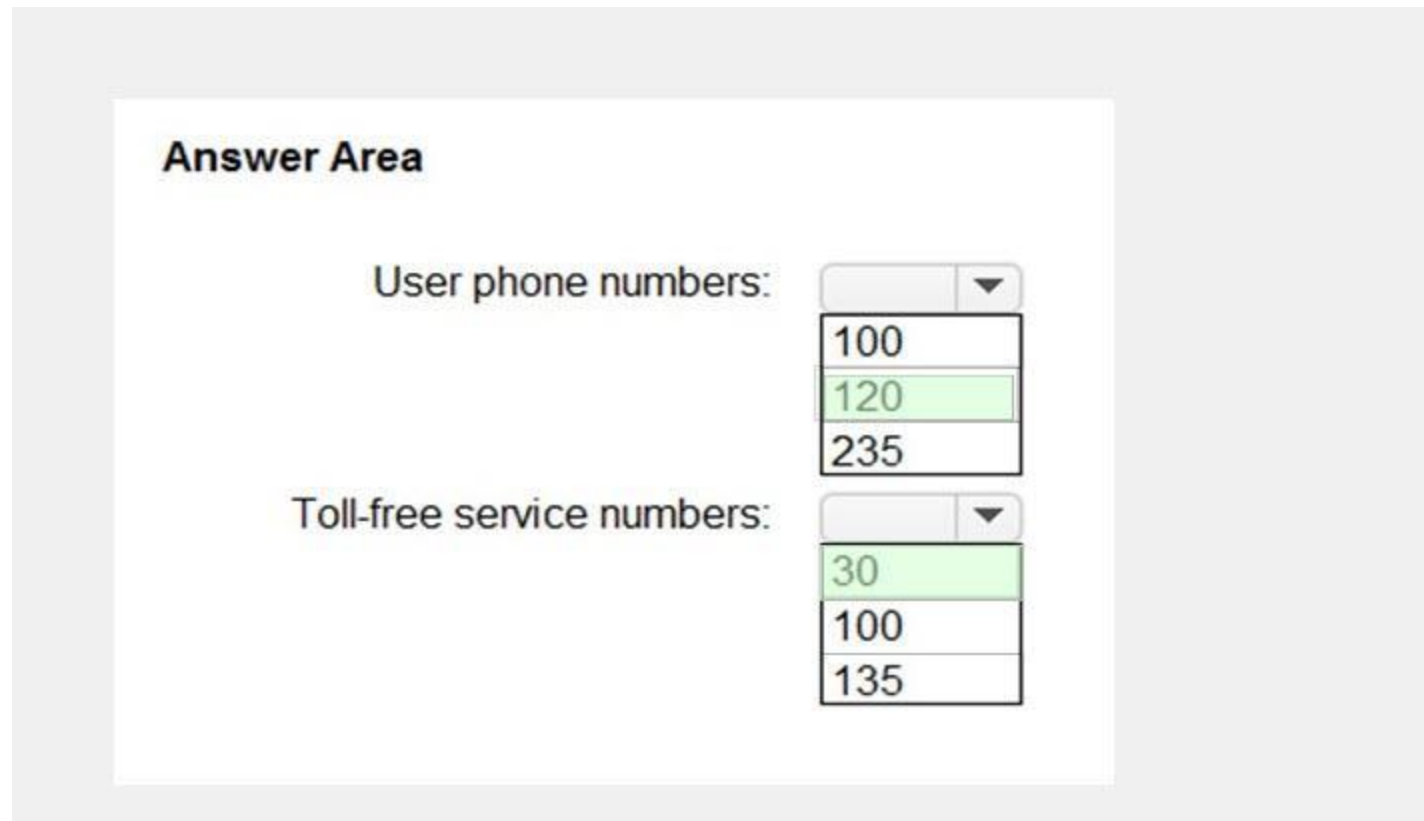
Answer Area

User phone numbers:
100
120
235

Toll-free service numbers:
30
100
135



Answer Area:



Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/how-many-phone-numbers-can-you-get>



QUESTION 9

Your company uses Phone System.

A group of users make outbound calls on behalf of the company's billing department.

You need to ensure that when the users make the outbound calls, their numbers are replaced by a phone number that is associated to an existing call queue.

What should you do first?

- A. Create a new calling policy and set Make private calls to On.
- B. Create a new calling policy and set Inbound calls can be routed to call groups to On.
- C. Create a new caller ID policy and set Replace caller ID to Anonymous.
- D. Create a new caller ID policy and set Replace caller ID to Service number.

Correct Answer: D

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/caller-id-policies>

<https://docs.microsoft.com/en-us/microsoftteams/set-the-caller-id-for-a-user>

QUESTION 10

HOTSPOT

You have a Microsoft Office 365 subscription.

All users are assigned a Calling Plan license.

You configure emergency calling.

The global emergency calling policy is configured as shown in the Emergency Calling exhibit. (Click the Emergency Calling tab.)

Emergency calling policy

Name
Global

Description
Conference and Send Notification

Notification mode ⓘ
Send notification only

Numbers to dial for emergency calls notifications ⓘ

Users and groups for emergency calls notifications ⓘ
Search by display or username

Notification group

TV Testing and Validation
TestingValidation@Ma...

Apply Cancel

The global emergency call routing policy is configured as shown in the Emergency Call Routing exhibit. (Click the Emergency Call Routing tab.)



Emergency call routing policies \ Global

Global

Add a friendly description so you know why it was created

Dynamic emergency calling ⓘ Off

Emergency numbers

Emergency numbers are phone numbers that users can dial in the case of an emergency such as 911, 999, or 112.

You don't have any emergency numbers yet.

[Add](#)

[Save](#) [Cancel](#)

The network topology is configured as shown in the Network Topology exhibit. (Click the Network Topology tab.)

Network topology

You can use network topology to define the network regions, sites, and subnets that are used to determine the emergency call routing and calling policies that are to be used for a given location. [Learn more](#)

Network topology summary

1 Network site 0 Trusted IPs

Network sites Trusted IPs

+ Add Edit Delete | 1 Items

Network site ↑	Description	Network region ⓘ	Location based routing ⓘ	Emergency calling policy ⓘ	Emergency call routing policy ⓘ	Subnets
NAPT Office			Off	Global (Org-wide default)	Global (Org-wide default)	1

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area	Statements	Yes	No
	Calling Plan users will connect to emergency services when they dial an emergency number.	<input type="radio"/>	<input type="radio"/>
	The Testing and Validation group will conference in to all emergency calls.	<input type="radio"/>	<input type="radio"/>
	The NAPT Office site is assigned the appropriate polices to make emergency calls.	<input type="radio"/>	<input type="radio"/>

Answer Area:

Answer Area	Statements	Yes	No
	Calling Plan users will connect to emergency services when they dial an emergency number.	<input checked="" type="radio"/>	<input type="radio"/>
	The Testing and Validation group will conference in to all emergency calls.	<input type="radio"/>	<input checked="" type="radio"/>
	The NAPT Office site is assigned the appropriate polices to make emergency calls.	<input checked="" type="radio"/>	<input type="radio"/>



Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies>

<https://docs.microsoft.com/en-us/microsoftteams/what-are-emergency-locations-addresses-and-call-routing>

QUESTION 11

You have a Microsoft 365 subscription that uses Microsoft Teams.

You plan to deploy Microsoft Teams voice.

Which two settings require a resource account? Each correct answer presents part of the solution.

NOTE: Each correct selection worth one point.

- A. Call park policies
- B. Auto attendant
- C. Call queues
- D. Emergency polices
- E. Guest access

Correct Answer: B, C

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-resource-accounts>

QUESTION 12

Your company has five offices. Each office has a unique phone number.

You plan to deploy Phone System to all the offices.

You need to ensure that each office has a unique greeting message for the weekdays and a unique greeting message for the weekends. The solution must minimize administrative effort.

What should you create?

- A. one auto attendant that contains all five phone numbers
- B. one call queue that contains all five phone numbers
- C. five auto attendants that each contains one phone number
- D. five call queues that each contains one phone number



Correct Answer: C

Section:

Explanation:

Each office needs a unique greeting message. A single auto attendant can have separate greeting messages for weekday and weekends. However, to have five different greeting messages, you need five auto attendants.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-auto-attendant>

QUESTION 13

HOTSPOT

Your company has a Microsoft 365 subscription. You add guest users to the organization.

The company's global live event policy is configured as shown in the following exhibit.

A screenshot of the 'Global' live event policy settings in Microsoft Teams. The settings are as follows:

Global	
Description	
Allow scheduling	<input checked="" type="checkbox"/> On
Allow transcription for attendees	<input checked="" type="checkbox"/> On
Who can join scheduled live events	Everyone in the organization
Who can record an event	Always record

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic. NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

[Answer choice] can access live events.

	▼
Users who have an Azure AD account, external access users, and guest users	
Only users who have an Azure AD account and external access users	
Only users who have an Azure AD account and guest users	
Only users who have an Azure AD account only	

[Answer choice] can schedule live events.

	▼
All users who have an Azure AD account	
All users who have an Azure AD account and guest users	
Only global administrators	
Only team owners	

Answer Area:

Answer Area

[Answer choice] can access live events.

	▼
Users who have an Azure AD account, external access users, and guest users	
Only users who have an Azure AD account and external access users	
Only users who have an Azure AD account and guest users	
Only users who have an Azure AD account only	

[Answer choice] can schedule live events.

	▼
All users who have an Azure AD account	
All users who have an Azure AD account and guest users	
Only global administrators	
Only team owners	

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-live-events/set-up-for-teams-live-events>

QUESTION 14

Your company has a Microsoft 365 subscription.

The company has a main office in Chicago.

The company opens a new office in Toronto that has 500 users.

You need to ensure that the correct address is available to emergency responders.

What should you do?

- A. Create a configuration profile and assign the profile to the device of each user.
- B. Add an emergency address, and then modify the location for each phone number.
- C. Add an emergency address, and then modify the outbound calling setting for each user.
- D. Create a calling policy and assign the policy to each user.

Correct Answer: B

Section:

QUESTION 15

You company has a Microsoft 365 subscription that uses Phone System and Calling Plans.

You plan to implement a toll phone number for the helpdesk.

You need to implement the following call features for the helpdesk phone number:

Must include a greeting and hold music

Must bypass menu options when a call is established to the helpdesk

What two resources should you create? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. a call queue
- B. a call park
- C. an auto attendant
- D. a resource account
- E. a calling policy

Correct Answer: A, D

Section:

Explanation:

Reference: <https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

QUESTION 16

HOTSPOT

You have a Microsoft 365 subscription.

You need to create the call queues shown in the following table.



Queue name	Description
CQ1	Balances incoming calls so that each call agent gets the same number of calls.
CQ2	The first call in the queue rings all call agents simultaneously.

Which routing method should you configure for each call queue? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

CQ1:

	▼
Attendant routing	
Round robin	
Serial routing	

CQ2:

	▼
Attendant routing	
Round robin	
Serial routing	

Answer Area:

Answer Area

CQ1:

	▼
Attendant routing	
Round robin	
Serial routing	

CQ2:

	▼
Attendant routing	
Round robin	
Serial routing	

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

QUESTION 17

Your company has a Microsoft 365 subscription.

You need to create an auto attendant from the Microsoft Teams admin center.

Which object must be associated to the auto attendant?

- A. a conferencing bridge
- B. a shared mailbox
- C. a Calling Plan



D. a resource account

Correct Answer: D

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-auto-attendant>

QUESTION 18

You plan to implement a pilot project on Phone System for 100 users.

The pilot project will use a Microsoft Calling Plan.

You need to ensure that the users can establish calls to the PSTN.

Which cmdlets should you run?

- A. Set-AzureADUserLicense, Set-CSUser, and Set-AzureADUser
- B. Grant-CsOnlineVoiceRoutingPolicy, Set-CsOnlineVoiceUser, and Set-CSUser
- C. Set-AzureADUser, Grant-CsOnlineVoiceRoutingPolicy, and Set-CsOnlineVoiceUser
- D. Set-AzureADUserLicense, Set-CsOnlineVoiceUser, and Set-CSUser

Correct Answer: D

Section:

Explanation:

A Microsoft Calling plan requires an additional license. The three cmdlets in this answer assign a phone system license to the user, assigns a phone number to the user and enables the user for Enterprise Voice.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/calling-plans-for-office-365>

<https://docs.microsoft.com/en-us/microsoftteams/set-up-calling-plans>



QUESTION 19

You have a Microsoft 365 E5 subscription that contains a user named User1.

You need to change the default conferencing toll phone number for User1 by using the Microsoft Teams admin center.

What should you modify for User1?

- A. the Account settings
- B. Calling policy
- C. the Voice settings
- D. Meeting policy

Correct Answer: A

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-the-audio-conferencing-settings-for-a-user-in-teams>

QUESTION 20

HOTSPOT

You have a Microsoft 365 E5 subscription.

You plan to enable Phone System for Microsoft Teams.

You need to configure the following:

On-hold music

A greeting message

Call forwarding and simultaneous ringing to external phone numbers

Which two settings should you configure? To answer, select the appropriate settings in the answer area.

NOTE: Each correct selection is worth one point

Hot Area:



Answer Area



 **Vdumps**

Answer Area:

Answer Area



Vdumps

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-calling-policy>

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-auto-attendant>

QUESTION 21

HOTSPOT

Your company has a Microsoft 365 subscription that uses Phone System.

Two employees have the user account shown in the following table.

User name	Phone number	PSTN connectivity
User1	425-555-1212	Calling Plans
User2	425-555-1213	Direct Routing

The employees are leaving the company.

You need to ensure that the phone numbers can be reassigned to other employees as quickly as possible.

What should you use for each employee? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

User1:

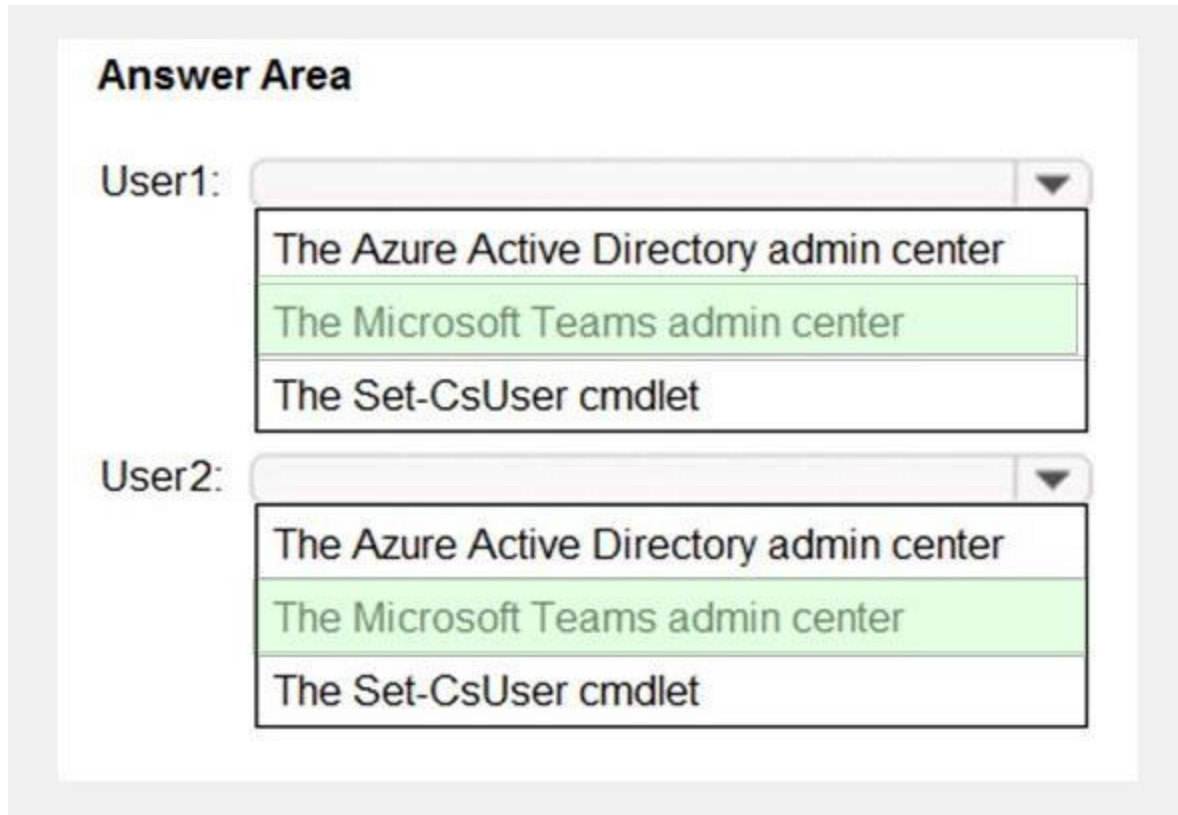
- The Azure Active Directory admin center
- The Microsoft Teams admin center
- The Set-CsUser cmdlet

User2:

- The Azure Active Directory admin center
- The Microsoft Teams admin center
- The Set-CsUser cmdlet

Answer Area:

Vdumps



Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/assign-change-or-remove-a-phone-number-for-a-user>

The logo for 'Vdumps' features a stylized orange 'V' followed by the word 'dumps' in a grey, sans-serif font.

QUESTION 22

You company has a Microsoft Office 365 subscription.

Users in the company's sales department frequently invite guest users to meetings.

You need to ensure that when the sales department users invite guest users to meetings, the guest users are admitted by default. The solution must only apply to the sales department users. Which two actions should you perform? Each correct solution presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. In the global meeting policy, set Automatically admit users to Everyone.
- B. Create a new meeting policy and set Automatically admit users to Everyone.
- C. Apply the policy to the sales department users.
- D. In the global meeting policy, set Automatically admit users to Everyone in your organization.

Correct Answer: B, C

Section:

Explanation:

Reference: <https://docs.microsoft.com/en-us/microsoftteams/meeting-policies-in-teams>

QUESTION 23

HOTSPOT

Your company has a Microsoft 365 subscription that uses Phone System.

You need to configure Microsoft Teams to meet the following requirements:

Ensure that calls to the company's sales department are routed to multiple users in the sales department. Ensure that calls to the company's marketing department are routed to multiple users in the marketing department.

Outside of business hours, ensure that calls from PSTN users receive a custom greeting.

During business hours, ensure that calls from PSTN users can be received by the sales and marketing department users. What is the minimum number of auto attendants and call queues you should configure to meet the requirements? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Auto attendants:

	▼
0	
1	
2	
3	

Call queues:

	▼
0	
1	
2	
3	

Answer Area:

Answer Area

Auto attendants:

	▼
0	
1	
2	
3	

Call queues:

	▼
0	
1	
2	
3	

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/what-are-phone-system-auto-attendants>

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>



QUESTION 24

HOTSPOT

You have a Microsoft Office 365 subscription.

You need to meet the following requirements:

Pin specific apps to the Microsoft Teams app bar.

Prevent users from installing third-party apps published in the Teams app store.

Prevent users from pinning apps to the Microsoft Teams app bar.

What should you use to meet each requirement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Requirement1:

	▼
Live event policies	
Live events settings	
Meeting policies	
Meeting settings	

Requirement2:

	▼
Live event policies	
Live events settings	
Meeting policies	
Meeting settings	

Requirement3:

	▼
Live event policies	
Live events settings	
Meeting policies	
Meeting settings	

Answer Area:



Answer Area

Requirement1:

	▼
Live event policies	
Live events settings	
Meeting policies	
Meeting settings	

Requirement2:

	▼
Live event policies	
Live events settings	
Meeting policies	
Meeting settings	

Requirement3:

	▼
Live event policies	
Live events settings	
Meeting policies	
Meeting settings	

Vdumps

Section:

Explanation:

QUESTION 25

Your company has a Microsoft 365 subscription that contains a Microsoft Teams auto attendant.

Calls to the auto attendant will be redirected to a shared voicemail.

You need to create a group for the shared voicemail.

Which type of group should you create?

- A. mail-enabled security
- B. distribution
- C. security
- D. Microsoft 365

Correct Answer: D

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-auto-attendant>

QUESTION 26

HOTSPOT

Your company has a Microsoft Office 365 subscription.

The company has offices in France, United States, and Belgium.

You plan to implement Phone System to meet the following requirements:

The office in Belgium must use SIP trunks from the current telecommunication provider.

The office in France must integrate the phone number range and an on-premises IP-PBX.

The office in the United States must minimize the infrastructure required to deploy the planned Phone System.

You need to recommend which PSTN connectivity meets the requirements.

Which PSTN connectivity should you recommend for each office? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

France:	<input type="checkbox"/>	▼
	Calling Plans	
	Direct Routing	
Belgium:	<input type="checkbox"/>	▼
	Calling Plans	
	Direct Routing	
United States:	<input type="checkbox"/>	▼
	Calling Plans	
	Direct Routing	

Answer Area:



Answer Area

France: ▼
 Calling Plans
 Direct Routing

Belgium: ▼
 Calling Plans
 Direct Routing

United States: ▼
 Calling Plans
 Direct Routing

Section:

Explanation:

QUESTION 27

Your company has a Microsoft 365 subscription.

A user invites an external user to join a Microsoft Teams meeting by using a Microsoft Outlook meeting invitation. The external user cannot join the meeting.

You need to ensure that all external users can join Microsoft Team meetings.

What should you do from the Microsoft Teams admin center?

- A. From Guest access in the Org-wide settings, set Allow guest access in Microsoft Teams to On.
- B. Edit the Meeting settings and set Anonymous users can join a meeting to On.
- C. Edit the global meeting policy and set Allow scheduling private meetings to On.
- D. Edit the live events policy and set Who can join live events to Everyone.

Correct Answer: B

Section:

Explanation:

Reference: <https://docs.microsoft.com/en-us/microsoftteams/meeting-settings-in-teams>

02 - Manage Calling and Meetings

Case study

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.



To start the case study

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs.

When you are ready to answer a question, click the Question button to return to the question.

Overview

Contoso, Ltd. is a pharmaceutical company that has 3,000 users in offices across North America.

Existing Environment

Active Directory

The network contains an on-premises Active Directory domain. All user accounts are in departmental organizational units (OUs).

Microsoft Office 365

All users are assigned a Microsoft Office 365 E5 license and are enabled for the following services:

Microsoft Yammer

Microsoft Exchange Online

Microsoft SharePoint Online

Microsoft OneDrive for Business

Azure Active Directory (Azure AD)

Azure AD dynamic group membership

Microsoft Skype for Business

Contoso has an on-premises deployment of Microsoft Skype for Business Server 2015. All the latest cumulative updates are installed on all the servers. The following services are used in Skype for Business Server 2015:

Meetings

PSTN calling

Instant messaging (IM)

Federation to external companies

Departments

Contoso has the following departments:

IT

Sales

Human resources (HR)

Research and development (R&D)

All groups are created by using dynamic group membership that use the department attribute.

Requirements

Business Goals

Contoso identifies the following business goals:

Migrate the maximum number of users to Microsoft Teams.

Minimize administrative effort.

Device Requirements

Contoso identifies the following device requirements:

Replace Skype for Business IP phones with Microsoft Teams phones.

All Microsoft Teams phones must be set to lock automatically after 60 seconds.

Meeting and Live Event Requirements

Contoso identifies the following meeting and live event requirements:

Requirement1: Guest users must be able to join live events.

Requirement2: Guest users must always wait in a meeting lobby.

Requirement3: Contoso users must always bypass the meeting lobby when they join meetings by using the Microsoft Teams client. Requirement4: After the upgrade to Microsoft Teams, all meetings must be scheduled by using Microsoft Teams.

Calling Requirements

Contoso identifies the following calling requirements:

Migrate all existing auto attendants and response groups to Office 365.

Minimize the on-premises PSTN infrastructure.

Technical Requirements



Guest users must be prevented from making private calls.

Security Requirements

Contoso has the following security requirements for the Microsoft Teams deployment:

The number of ports allowed on the company's firewall must be limited.

Team names must be prevented from containing the name of any products produced by Contoso.

Users in the R&D group must be prevented from sending chat messages to users in other departments.

To meet the company's compliance policy, users in the sales department must continue to use on-premises Skype for Business for IM and calling only.

Pilot Project

Contoso begins a pilot project for the upgrade to Microsoft Teams.

You identify the following issues during the pilot project:

Microsoft Teams users report that they often receive continuous notifications from the Microsoft Teams client for 20 minutes. Two pilot users in the HR department report that they are not members of the HR team.

QUESTION 1

You need to configure the environment to meet the technical requirements for guest users.

What should you modify from the Microsoft Teams admin center?

- A. the global app permission policy
- B. Guest access in Users
- C. the global meeting policy
- D. the global messaging policy

Correct Answer: B

Section:

Explanation:

Microsoft Teams admin center > Org-wide settings > Guest access > Make private calls = off.

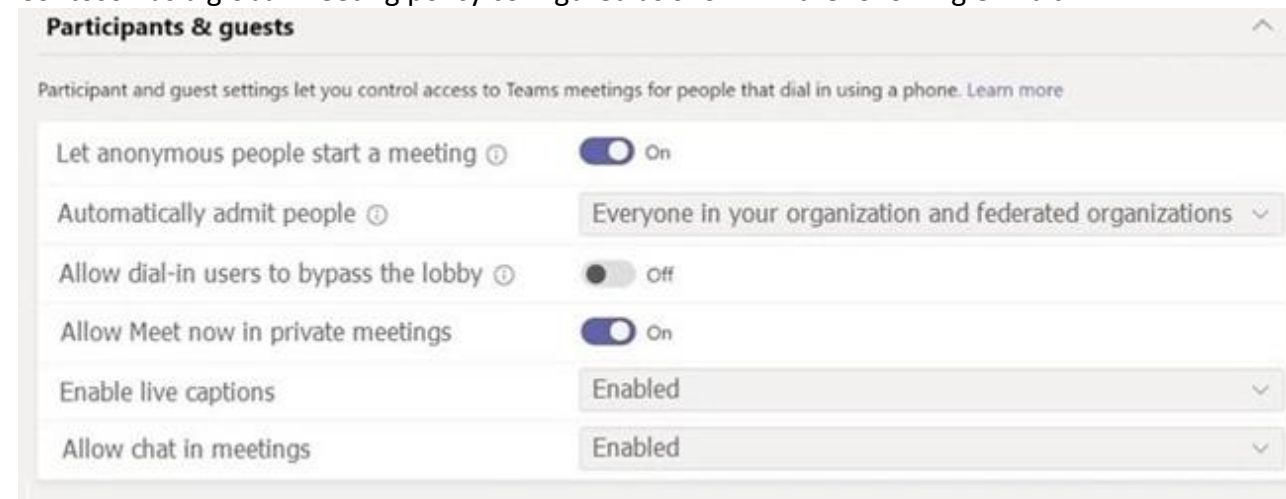


QUESTION 2

HOTSPOT

During the pilot project, you review the global policies in the Microsoft Teams admin center.

Contoso has a global meeting policy configured as shown in the following exhibit.



Contoso has a global live events policy configured as shown in the following exhibit.

Live events policies \ Global

Global

Description

Allow scheduling On

Allow transcription for attendees On

Who can join scheduled live events ▾

Who can record an event ▾

Save Cancel

For each of the following statements, select Yes if the statement is true. Otherwise, select No.
 NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
The policies meet Requirement1 for meeting and live events.	<input type="radio"/>	<input type="radio"/>
The policies meet Requirement2 for meeting and live events.	<input type="radio"/>	<input type="radio"/>
The policies meet Requirement3 for meeting and live events.	<input type="radio"/>	<input type="radio"/>

Answer Area:

Answer Area

Statements	Yes	No
The policies meet Requirement1 for meeting and live events.	<input checked="" type="radio"/>	<input type="radio"/>
The policies meet Requirement2 for meeting and live events.	<input checked="" type="radio"/>	<input type="radio"/>
The policies meet Requirement3 for meeting and live events.	<input type="radio"/>	<input checked="" type="radio"/>

Section:

Explanation:

QUESTION 3

DRAG DROP

You need to recommend a voice topology for the departments. The topology must meet the calling requirements and the security requirements. What should you recommend for each department? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Select and Place:

Voice Topologies

- Calling Plans
- Direct Routing
- On-premises call handling
- Skype for Business Cloud Connector Edition

Answer Area

- HR: Voice topology
- Sales: Voice topology
- R&D: Voice topology

Correct Answer:

Voice Topologies

-
-
- On-premises call handling
-

Answer Area

- HR: Direct Routing
- Sales: Calling Plans
- R&D: Skype for Business Cloud Connector Edition



Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-landing-page>

<https://docs.microsoft.com/en-us/microsoftteams/calling-plan-landing-page>

<https://docs.microsoft.com/en-us/skypeforbusiness/skype-for-business-hybrid-solutions/plan-your-phone-system-cloud-pbx-solution/plan-skype-for-business-cloud-connector-edition>

Exam F

QUESTION 1

You have a Microsoft Office 365 subscription that contains a user named User1.

You need to ensure that User1 can view Usage reports in the Microsoft Teams admin center; The solution must use the principle of least privilege. Which role should you assign to User1?

- A. Teams Communication support specialist
- B. Global administrator
- C. Global reader
- D. Teams Administrator

Correct Answer: C

Section:

Explanation:

<https://docs.microsoft.com/en-us/microsoft-365/admin/add-users/about-admin-roles?view=o365worldwide>

QUESTION 2

HOTSPOT

Your company uses Teams.

You have the following teams:

- Accounting
- Project Management
- Information Technology

You plan to create new channels.

Hot Area:

Accounting:

Project Management:



Answer Area:





Section:

Explanation:

QUESTION 3

You have a Microsoft 365 E3 subscription that contains 500 users. All the users have computers that run Windows 10 and are joined to Azure AD. You need to generate a report that identifies which documents the users copied from Microsoft Teams to USB devices. What should you do first?

- A. Onboard the Windows 10 computers to Endpoint data loss prevention (Endpoint DLP).
- B. Assign the Microsoft 365 ES compliance add-on to each user.
- C. Create a custom data loss prevention (DLP) policy.
- D. Assign the Enterprise Mobility + Security ES add-on to each user.

Correct Answer: B

Section:

Explanation:

According to the Microsoft documentation¹, to generate a report that identifies which documents the users copied from Teams to USB devices, you need to use advanced hunting on Microsoft Defender ATP. Advanced hunting lets you run queries to find threat activity involving USB devices, such as mounting and unmounting of USB drives or copying of files². To use advanced hunting, you need to have one of the following roles:

- Security administrator
- Security reader
- Security operator
- Global administrator

The Groups Administrator role does not have access to advanced hunting or Microsoft Defender ATP.

Therefore, based on this information, the correct answer is B. Assign the Microsoft 365 E5 compliance add-on to each user. This add-on includes Microsoft Defender ATP and allows you to use advanced hunting features³. Alternatively, you can request one of the roles that have access to advanced hunting, such as Security administrator or Global administrator.

QUESTION 4

You have a Microsoft 365 subscription that uses Microsoft Teams. You need to identify which teams were inactive during the past 90 days. What should you use?

- A. Teams advisor
- B. the Office 365 Groups activity report
- C. the Teams user activity report
- D. the Teams usage report

Correct Answer: D



Section:**Explanation:**

According to the Microsoft documentation¹, you can use the Teams usage report in the Microsoft Teams admin center to get an overview of the usage activity in Teams. This includes the number of active users, channels, guests, and post messages via chat and conversations to know how many users in each team are actively using Teams to communicate and collaborate. However, this report only shows the last 7 or 28 days of activity of teams, which may not be enough to identify inactive teams over a longer period.

Alternatively, you can use PowerShell scripts to generate activity reports that check the audit records of inactive teams and provide an HTML report file based on SharePoint site activity in the group's document library in the past 90 days and conversations that occurred in the mailbox in the past year². However, this method requires writing complex and time-consuming PowerShell commands, which may not be feasible for administrators who need to produce multiple reports on a daily basis.

Another method to detect inactive teams in your Teams environment is by setting an expiration policy for the associated group in Azure AD. This notifies the owner of the team or group by sending an email to renew or delete the team after specified days if no activity is detected³. However, this method also has some drawbacks, such as:

The owner may fail to notice the email or renew the team within the timeline of the configured policy, resulting in the team being deleted automatically and not being restorable after 30 days. The expiration policy applies to all Microsoft 365 groups in an Azure AD organization, not just Teams. This may affect other groups that are not related to Teams.

The expiration policy requires Azure AD Premium licenses for the members of all groups to which the policy is applied. Therefore, based on this information, the correct answer is D. the Teams usage report. This report is the most straightforward and accessible way to find inactive teams in Microsoft Teams, even though it has some limitations. The other options are either not related to finding inactive teams (Teams advisor) or require additional licenses or permissions (the Office 365 Groups activity report and the Teams user activity report).

QUESTION 5

You have a Microsoft 365 subscription.

You plan to implement Microsoft Teams.

You need to perform network quality and connectivity tests from an on-premises network to Microsoft 365 Online services by using the Network Testing Companion. You install the Network Testing Companion module on a local Windows 10 device.

Which additional software should you install to perform the tests?

- A. the Microsoft Teams desktop client
- B. Network Assessment Tool
- C. Windows Assessment Toolkit
- D. Windows Performance Analyzer (WPA)

Correct Answer: B

Section:**Explanation:**

According to the Microsoft documentation¹, the Network Testing Companion is a PowerShell module that allows you to perform network quality and connectivity tests from an on-premises network to Microsoft 365 Online services by using the Network Testing Companion. The Network Testing Companion module requires the following software to be installed on the local Windows 10 device:

PowerShell 5.1 or later

.NET Framework 4.7.2 or later

Microsoft Teams Network Assessment Tool

The Microsoft Teams Network Assessment Tool is a tool that tests the connectivity to various Teams servers deployed in the Microsoft Azure network. It measures network performance by streaming packets to the nearest edge site and back for a configurable amount of time².

Therefore, based on this information, the correct answer is B. Network Assessment Tool. This tool is required to perform network quality and connectivity tests by using the Network Testing Companion module. The other options are either not related to network testing (the Microsoft Teams desktop client and Windows Performance Analyzer) or not required for the Network Testing Companion module (Windows Assessment Toolkit).

QUESTION 6

DRAG DROP

You have a Microsoft 365 ES subscription that uses Teams.

The sales department at your company requires that a toll-free number appear at the top of a list of numbers on Microsoft Outlook invites to Teams meetings. Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:



Actions

- Assign a number to a resource account.
- Request a user number.
- Assign the Microsoft Teams Phone Standard - Virtual User license.
- Purchase Communication Credits.
- Request a service number.
- Assign a number to a conference bridge.
- Create and assign an Audio Conferencing policy.

Answer Area

-
-
-
-

Correct Answer:

Actions

- Assign a number to a resource account.
- Request a user number.
- Assign the Microsoft Teams Phone Standard - Virtual User license.
-
-
-
-

Answer Area

- Purchase Communication Credits.
- Request a service number.
- Assign a number to a conference bridge.
- Create and assign an Audio Conferencing policy.

Section:

Explanation:

According to the Microsoft documentation¹, you can use Audio conferencing policies to manage audio conferencing toll and toll-free numbers to be displayed in meeting invites created by users within your organization. You can use one of the two automatically created policies or create and assign custom policies. To create a custom audio-conferencing policy, you need to follow these steps¹:

In the left navigation of the Microsoft Teams admin center, go to Meetings > Audio conferencing. Select Add.

Enter the name and description of the policy. The name can't contain special characters or be longer than 64 characters. Choose whether or not to Include toll-free numbers in meetings created by users of this policy.

Under Phone numbers included in meeting invites, select Add phone number, and then select the toll-free number that you want to appear at the top of the list of numbers on Outlook invites to Teams meetings. You can also add other phone numbers that you want to include in the meeting invites. Select Save.

Therefore, based on this information, the correct sequence of actions is:

Purchase Communication Credits.

Request a service number.

Assign a number to a resource account.

Create and assign an Audio Conferencing policy.

QUESTION 7

HOTSPOT

You have a Microsoft 365 subscription that uses Microsoft Teams.

You have a team named Project1 that contains the members shown in the following table.

Name	Role
User1	Owner
User2	Member
Guest1	Guest

Project1 contains the channels shown in the following table.

Name	Type
General	Standard
Budgets	Private
Planning	Standard

You need to identify which users can be added as a channel moderator, and which channels support moderation. What should you identify? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



Answer Area

Users that can be added as a channel moderator:

- User1 only
- User2 only
- User1 and User2 only
- User1, User2, and Guest1

Channels that support moderation:

- General only
- Budgets only
- Planning only
- General and Planning only
- General, Budgets, and Planning

Answer Area:

Answer Area

Users that can be added as a channel moderator:

▼
User1 only
User2 only
User1 and User2 only
User1, User2, and Guest1

Channels that support moderation:

▼
General only
Budgets only
Planning only
General and Planning only
General, Budgets, and Planning

Section:

Explanation:

QUESTION 8

HOTSPOT

You have a Microsoft 365 subscription that uses Microsoft Teams.

You need to meet the following requirements:

Users must be able to join meetings by dialing a phone number.

Users must be able to apply custom branded meeting lobbies. Auto attendants and call queues must be implemented. Which Microsoft Teams feature should you configure for each requirement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Join meetings by dialing a phone number:

	▼
Calling Plans	
Audio Conferencing	
Microsoft Teams Rooms	
Advanced Communications	

Implement auto attendants and call queues:

	▼
Calling Plans	
Communication credits	
Microsoft Teams Rooms	
Advanced Communications	

Apply custom branded meeting lobbies:

	▼
Communication credits	
Microsoft Teams Rooms	
Advanced Communications	
Microsoft 365 Audio Conferencing	

Answer Area:

Answer Area

Join meetings by dialing a phone number:

	▼
Calling Plans	
Audio Conferencing	
Microsoft Teams Rooms	
Advanced Communications	

Implement auto attendants and call queues:

	▼
Calling Plans	
Communication credits	
Microsoft Teams Rooms	
Advanced Communications	

Apply custom branded meeting lobbies:

	▼
Communication credits	
Microsoft Teams Rooms	
Advanced Communications	
Microsoft 365 Audio Conferencing	

Section:

Explanation:

Reference: <https://docs.microsoft.com/en-us/microsoftteams/teams-add-on-licensing/advanced-communications>

QUESTION 9

Your company uses Microsoft Teams.

All the teams used by the company's legal department must meet the following compliance requirements:

Each team must expire 365 days after it is created.

All team content must be deleted when the team expires.

An administrator must be able to restore deleted team content for 30 days.

What should you do?

- A. From the Microsoft 365 compliance center, create a retention policy.
- B. From the Azure Active Directory admin center, configure Microsoft 365 Groups expiration.
- C. From the Microsoft 365 admin center, modify the Office 365 group settings.
- D. From the Microsoft Teams admin center, modify the team's policy.

Correct Answer: B

Section:

Explanation:

Reference: <https://docs.microsoft.com/en-us/microsoftteams/team-expiration-renewal>

QUESTION 10

You have a Microsoft Office 365 subscription.

You need to prevent guest users from deleting channels from a Microsoft Teams team.

What should you use?

- A. the Microsoft Teams admin center
- B. the Microsoft 365 admin center
- C. the Microsoft Teams PowerShell module
- D. the Microsoft 365 security center

Correct Answer: C

Section:

Explanation:

Reference: <https://docs.microsoft.com/en-us/powershell/module/teams/set-team?view=teams-ps>

QUESTION 11

You have a Microsoft 365 subscription that uses Microsoft Teams and contains the groups shown in the following table.

Name	Type	Number of members
Group1	Distribution	11,500
Group2	Security	4,500
Group3	Distribution	2,500



You create a new team named Project1.

Which groups can be added to Project1?

- A. Group1 only
- B. Group2 only
- C. Group3 only
- D. Group1 and Group3 only
- E. Group1, Group2, and Group3

Correct Answer: B

Section:

Explanation:

QUESTION 12

DRAG DROP

You have a Microsoft 365 subscription that uses Microsoft Teams and contains three users named User1, User2, and User3. You need to configure Microsoft Teams to meet the following requirements:

Prevent User1 and User2 from creating private channels.

Ensure that User3 can control who can create private channels.

Minimize administrative effort.

Which three actions should you perform in sequence? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer choices is correct. You will receive credit for any of the correct orders you select.

Select and Place:

Actions

- Create a distribution list named dist1. To dist1, add User1 and User2 as members and add User3 as the owner
- Create an update policy named Policy1 and set Show preview features to On
- Add a teams policy named Policy1 and set Create private channels to Off
- Edit the properties of User1 and User2 and set Teams policy to Policy1
- Create a Microsoft Teams group policy assignment and assign Policy1 to dist1

Answer Area

Correct Answer:

Actions

- Create an update policy named Policy1 and set Show preview features to On
- Edit the properties of User1 and User2 and set Teams policy to Policy1
-
-

Answer Area

- Create a distribution list named dist1. To dist1, add User1 and User2 as members and add User3 as the owner
- Add a teams policy named Policy1 and set Create private channels to Off
- Create a Microsoft Teams group policy assignment and assign Policy1 to dist1

Section:

Explanation:

Reference: <https://docs.microsoft.com/en-us/microsoftteams/teams-policies>

QUESTION 13

DRAG DROP

Your company has a Microsoft 365 subscription that uses Microsoft Teams.

The company has a team named Customer Support.

Guest users from outside the company regularly access the Customer Support team.

You need to configure the Guest access settings to meet the following requirements:

Guest users must be able to view only a single application during screen sharing sessions.

Guest users must be prevented from creating channels in Customer Support. Guest users must be admitted to meetings manually. Which settings should you configure for each requirement? To answer, drag the appropriate settings to the correct requirements. Each setting may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Select and Place:

Settings

- Guest access to Org-wide settings
- Meeting policies
- Meeting settings
- Settings for the Customer Support team

Answer Area

- Guests must only be able to view a single application in screen sharing sessions
- Guests must be prevented from creating channels in Customer Support
- Guest user must be admitted to meetings manually

Correct Answer:

Settings

- Meeting settings

Answer Area

- Guests must only be able to view a single application in screen sharing sessions
- Guests must be prevented from creating channels in Customer Support
- Guest user must be admitted to meetings manually

Guest access to Org-wide settings

Settings for the Customer Support team

Meeting policies

Section:

Explanation:

Reference: <https://docs.microsoft.com/en-us/microsoftteams/meeting-policies-participants-and-guests>

QUESTION 14

You have a Microsoft 365 subscription that uses Microsoft Teams. All users are assigned Microsoft Office 365 Enterprise E3 license. You need to ensure that the users can join scheduled meetings by dialing a toll-free phone number.

Which two add-on licenses should you assign to the users? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Communication Credits
- B. Microsoft 365 Phone System - Virtual User
- C. Microsoft 365 Domestic Calling Plan
- D. Microsoft 365 Audio Conferencing
- E. Common Area Phone

Correct Answer: A, D

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/set-up-audio-conferencing-in-teams>

QUESTION 15

HOTSPOT

You have a Microsoft 365 subscription that uses Microsoft Teams.

You plan to deploy collaboration bars for Microsoft Teams.

You need to manage built-in software and firmware updates for the collaboration bars. The solution must use the principle of least privilege. Which updates can be applied automatically, and which role is required to perform manual updates for the collaboration bars? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Updates that can be applied automatically

<input type="checkbox"/>	Firmware only
<input type="checkbox"/>	Oem agent app only
<input type="checkbox"/>	Company portal app only
<input type="checkbox"/>	Teams app and Teams admin agent

Role required to perform manual updates

<input type="checkbox"/>	Teams Administrator
<input type="checkbox"/>	Teams communication admin
<input type="checkbox"/>	Teams communication support engineer
<input type="checkbox"/>	Teams communication support specialist

Answer Area:

Answer Area

Updates that can be applied automatically

	▼
Firmware only	
Oem agent app only	
Company portal app only	
Teams app and Teams admin agent	

Role required to perform manual updates

	▼
Teams Administrator	
Teams communication admin	
Teams communication support engineer	
Teams communication support specialist	

Section:

Explanation:

<https://docs.microsoft.com/en-us/microsoftteams/devices/remote-update>

<https://docs.microsoft.com/en-us/microsoftteams/using-admin-roles>



QUESTION 16

You have a Microsoft 365 subscription that uses Microsoft Teams and contains a user named User1.

User1 reports that the Meeting recording button is missing from the Microsoft Teams client. The user cannot record meetings. You need to ensure that User1 meets the prerequisites to record Microsoft Teams meetings.

What should you do?

- A. From the Microsoft Teams admin center, use the Call Quality Dashboard (CQD).
- B. From the Microsoft Teams admin center, use Teams advisor.
- C. From the Microsoft 365 admin center, enter Diag: Missing Recording in the Need help? search box.

Correct Answer: C

Section:

Explanation:

Reference: <https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/teams-administration/admin-self-help-diagnostics>

QUESTION 17

You plan to implement Microsoft Teams for 300 users.

For the first stage of the deployment, you will enable the following features:

Audio

Video

Screen sharing

Users will be prevented from using the following features:

File sharing

PSTN calling

Conference audio

Conference video

Conference screen sharing

You need to calculate how much network bandwidth is required for the first-stage deployment.

What should you use?

- A. Network Planner
- B. Network Assessment Tool
- C. Advisor for Teams
- D. Bandwidth Utilization Analyzer

Correct Answer: A

Section:

Explanation:

Reference: <https://docs.microsoft.com/en-US/microsoftteams/network-planner>

QUESTION 18

You have a Microsoft 365 subscription that uses Microsoft Teams.

You have a team named R&D_Projects.

You need to prevent guest users from being invited to R&D_Projects. The guest users must be able to be invited to other teams. What are two ways to block guest access to the R&D_Projects team? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Apply a sensitivity label to the R&D_Projects team.
- B. From Azure PowerShell, run the New-AzureADObjectSetting cmdlet.
- C. Configure a Microsoft 365 group expiration policy.
- D. From the Microsoft Teams admin center, disable guest access.
- E. From the Microsoft 365 admin center, disable guest access.



Correct Answer: A, B

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/solutions/per-group-guest-access?view=o365-worldwide>

QUESTION 19

You have a Microsoft 365 E3 subscription that uses Microsoft Teams.

You plan to deploy 20 conference phones that will support Direct Routing and one-touch join for Teams calendar meetings.

Which type of license do you require for each phone?

- A. Microsoft 365 Business Standard
- B. Microsoft Teams Rooms Standard
- C. Common Area Phone
- D. Microsoft 365 E3

Correct Answer: D

Section:

QUESTION 20

You have a Microsoft 365 subscription that uses Microsoft Teams.

You need to ensure that Microsoft Teams audio, video, and screen sharing data is prioritized over other data types across the network. What should you do from the Microsoft Teams admin center?

- A. Modify the global (Org-wide default) meeting policy and configure the Media bit rate (Kbs) setting.
- B. Modify the global (Org-wide default) meeting policy and configure the Mode for IP video setting.
- C. From the Meeting settings, select automatically use any available ports
- D. From the Meeting settings, set Insert Quality of Service (QoS) markers for real-time media traffic to On.

Correct Answer: B

Section:

QUESTION 21

You have a Microsoft 365 subscription that uses Microsoft Teams and contains a user named User1.

User1 reports that the Meeting recording button is missing from the Microsoft Teams client. The user cannot record meetings. You need to ensure that User1 meets the prerequisites to record Microsoft Teams meetings. What should you do?

- A. From the Microsoft 365 admin center, enter Diag: Meeting Recording in the Need help? search box.
- B. From the Microsoft Teams admin center, use the Call Quality Dashboard (CQD).
- C. From the Microsoft 365 admin center, enter Diag: Missing Recording in the Need help? search box.
- D. From the Microsoft Teams admin center, use Teams advisor.

Correct Answer: A

Section:

QUESTION 22

You have a Microsoft 365 subscription that contains several Microsoft SharePoint Online sites.

You need to ensure that the content stored in a SharePoint modern team site named Sales is available from Microsoft Teams. The solution must ensure that when a new channel is added to a team, a folder for the channel is created in the Sales site.

Solution: From the Microsoft Teams client you create a new team and select From a group or team.

Does this meet the goal?

- A. Yes
- B. No

Correct Answer: B

Section:

Explanation:

QUESTION 23

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen. Your company has a Microsoft 365 subscription.

You plan to configure the environment to allow external users to collaborate in Microsoft Teams by using guest access. The company implements a new security policy that has the following requirements:

Only guest users from specific domains must be allowed to connect to collaborate by using Microsoft Teams. Guest users must be prevented from inviting other guests.

You need to recommend a solution to meet the security policy requirements.

Solution: From PowerShell, you run the New-CSEExternalAccessPolicy and Set-CSEExternalAccessPolicy cmdlets. Does this meet the goal?



- A. Yes
- B. No

Correct Answer: B

Section:

QUESTION 24

HOTSPOT

You have a Microsoft 365 E5 subscription that uses Microsoft Teams. The subscription contains a group named Group 1. You need to prevent the members of Group1 from recording meetings. How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. Each correct selection is worth one point.

Hot Area:

The screenshot shows a PowerShell script editor with two dropdown menus. The first dropdown is labeled "-Identity Group1" and contains the following options: Grant-CsTeamsAppPermissionPolicy, Set-CsTeamsMeetingConfiguration, Set-CsTeamsMeetingPolicy, and Set-CsTeamsMessagingPolicy. The second dropdown is labeled "\$false" and contains the following options: AllowCloudRecording, AllowCloudRecordingForCalls, AllowIPVideo, and ChannelRecordingDownload.

Answer Area:

The screenshot shows a PowerShell script editor with two dropdown menus. The first dropdown is labeled "-Identity Group1" and contains the following options: Grant-CsTeamsAppPermissionPolicy, Set-CsTeamsMeetingConfiguration, Set-CsTeamsMeetingPolicy, and Set-CsTeamsMessagingPolicy. The second dropdown is labeled "\$false" and contains the following options: AllowCloudRecording, AllowCloudRecordingForCalls, AllowIPVideo, and ChannelRecordingDownload. The 'Set-CsTeamsMeetingConfiguration' option in the first dropdown and the 'AllowCloudRecordingForCalls' option in the second dropdown are highlighted in green.

Section:

Explanation:

QUESTION 25

Your company has a Microsoft 365 subscription. All users are assigned a Microsoft 365 E3 license.

You need to implement information barriers between two groups of users.

Which two licensing add-on provide the required functionality? Each correct answer presents a complete solution. Each correct selection is worth one point.

- A. Microsoft Defender for Office 365
- B. Insider Risk Management
- C. Compliance
- D. Communications Credits

Correct Answer: B, C

Section:

Explanation:

QUESTION 26

You have a Microsoft 365 E5 subscription that uses Teams.

You need to ensure that all the files in Teams channels are stored for at least one year after the files are deleted. What should you do?

- A. Create an Audit retention policy.
- B. Enable Customer Lockbox.
- C. Create a data loss prevention (DIP) policy for Teams chat and channel messages.
- D. Create a retention policy for Microsoft SharePoint sites.

Correct Answer: D

Section:

Explanation:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/retention-policies-teams?view=o365worldwide>

QUESTION 27

HOTSPOT

You have a Microsoft 365 subscription that uses Microsoft Teams and contains a user named User1 and three groups named Group1 , Group2 and Group3. User1 is a member of Group1, Group2, and Group3. The subscription has the meeting policies shown in the following table.

Name	Configuration
Global (Org-wide default)	Meet now in channels: On Transcription: Off
Policy1	Meet now in channels: Off Transcription: Off
Policy2	Meet now in channels: On Transcription: Off



Hot Area:

Statements	Yes	No
Meet now in channels is turned off for User1.	<input type="radio"/>	<input type="radio"/>
Transcription is turned off for User1.	<input type="radio"/>	<input type="radio"/>
The Global (Org-wide default) policy applies to User1.	<input type="radio"/>	<input type="radio"/>

Answer Area:

Statements	Yes	No
Meet now in channels is turned off for User1.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Transcription is turned off for User1.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
The Global (Org-wide default) policy applies to User1.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Section:

Explanation:

QUESTION 28

You have a Microsoft 365 E5 subscription that uses Microsoft Teams.

You need to enforce multi-factor authentication (MFA) for all users that access Microsoft Teams outside the corporate network. What should you configure?

- A. a compliance policy
- B. a Teams policy
- C. a sign-in risk policy
- D. a Conditional Access policy

Correct Answer: D

Section:

Explanation:

<https://learn.microsoft.com/en-us/azure/active-directory/conditional-access/howto-conditionalaccess-policy-all-users-mfa>

QUESTION 29

Your company uses Microsoft Teams.

The company has 10 corporate images.

You want to provide the images to users as custom backgrounds for Teams meetings.

You need to make the backgrounds available to Teams users.

What should you configure?

- A. Meeting policies
- B. Team templates
- C. Meeting settings
- D. Teams settings

Correct Answer: A

Section:

Explanation:

<https://office365itpros.com/2021/06/16/use-organization-background-images-teams-meetings/>



QUESTION 30

HOTSPOT

Your company uses Microsoft Teams.

All users are assigned a Microsoft 365 E3 license.

You need to purchase add-on licenses that provide the following:

The ability to add a logo to the meeting lobby

Automatic protection against malicious links in chats

Which add-on license should you obtain for each requirement? To answer, select the appropriate options in the answer area.

Hot Area:

The ability to add a logo to the meeting lobby:

- Advanced Communications
- Audio Conferencing
- Communications Credits
- Microsoft Teams Rooms

Automatic protection against malicious links posted in chats:

- Advanced Communications
- Compliance
- Insider Risk Management
- Microsoft Defender for Office 365

Answer Area:

The ability to add a logo to the meeting lobby:

- Advanced Communications
- Audio Conferencing
- Communications Credits
- Microsoft Teams Rooms

Automatic protection against malicious links posted in chats:

- Advanced Communications
- Compliance
- Insider Risk Management
- Microsoft Defender for Office 365

Section:

Explanation:

QUESTION 31

DRAG DROP

You have a Microsoft 365 subscription that uses Microsoft Teams.

You need to identify the following:

The number of guest users on a team named Customer Support.

Users that use the Teams mobile app for iOS.

Which reports should you run? To answer, drag the appropriate reports to the correct requirements.

Each report may be used once, more than once, or not at all.

drag the split bar between panes or scroll to view content.

Select and Place:

Reports

- Apps usage
- Information protection licence
- Teams device usage
- Teams live event usage

Answer Area

- Users that use the Teams mobile app for iOS: Report
- Number of guest users on the Customer Support team: Report

Correct Answer:

Reports

-
- Information protection licence
-
- Teams live event usage

Answer Area

- Users that use the Teams mobile app for iOS: Apps usage
- Number of guest users on the Customer Support team: Teams device usage

Section:

Explanation:

QUESTION 32

The Subscription has the Teams policy shown in the following exhibit:

Name ↑	Description	Custom policy	Create private channels
Global (Org-wide default)		No	Off

You need to ensure that the members of Group1 can create private channels. The solution must use the principle of least privilege. What should you do first?

- A. Create a team template.
- B. Modify the Teams settings for the subscription.
- C. Modify the Global (Org-wide default) policy and set Create private channels to On.
- D. Create a Teams policy that has Create private channels set to On.

Correct Answer: D

Section:

QUESTION 33

DRAG DROP

Your company uses Teams.

All users are assigned a Microsoft 365 E3 license.

You need to purchase add-on licenses that will enable the following features for the Teams environment Microsoft Purview Information Barriers

Data loss prevention (DLP) for Teams chat and channel messages

Safe attachments for Microsoft SharePoint OneDrive and Teams

To answer, drag the appropriate reports to the correct requirements. Each report may be used once, more than once, or not at all.

Select and Place:

Add-on license

- Microsoft 365 E5 Compliance
- Microsoft 365 E5 eDiscovery and Audit
- Microsoft Defender for Cloud Apps
- Microsoft Defender for Office 365 Plan 1

Answer Area

DLP for Teams chat and channel messages: Add-on license

Safe attachments for SharePoint, OneDrive, and Teams: Add-on license

Microsoft Purview Information Barriers: Add-on license

Correct Answer:

Add-on license

-
-
- Microsoft Defender for Cloud Apps

Answer Area

DLP for Teams chat and channel messages: Microsoft Defender for Office 365 Plan 1

Safe attachments for SharePoint, OneDrive, and Teams: Microsoft 365 E5 eDiscovery and Audit

Microsoft Purview Information Barriers: Microsoft 365 E5 Compliance

Section:

Explanation:

QUESTION 34

DRAG DROP

Your company uses Teams and deploys the Yammer Communities app to all users.

The communications department at the company needs you to replace the image on the Teams app bar for the Communities app. Which three actions should you perform in sequence? To answer, drag the appropriate reports to the correct requirements. Each report may be used once, more than once, or not at all.

Select and Place:

Actions

- From Customize store in the Microsoft Teams admin center, choose an image.
- Publish the app.
- From Manage apps in the Microsoft Teams admin center, select **Customize**.
- From Org-wide app settings, set Show tailored apps to **On**.
- Modify the Color icon and Outline icon settings.



Answer Area

Correct Answer:

Actions

- Publish the app.
- From Org-wide app settings, set Show tailored apps to **On**.



Answer Area

- From Manage apps in the Microsoft Teams admin center, select **Customize**.
- Modify the Color icon and Outline icon settings.
- From Customize store in the Microsoft Teams admin center, choose an image.



Section:

Explanation:

QUESTION 35

Exhibit:

You need to ensure that the user sees only the Manage a Project template. What should you do?

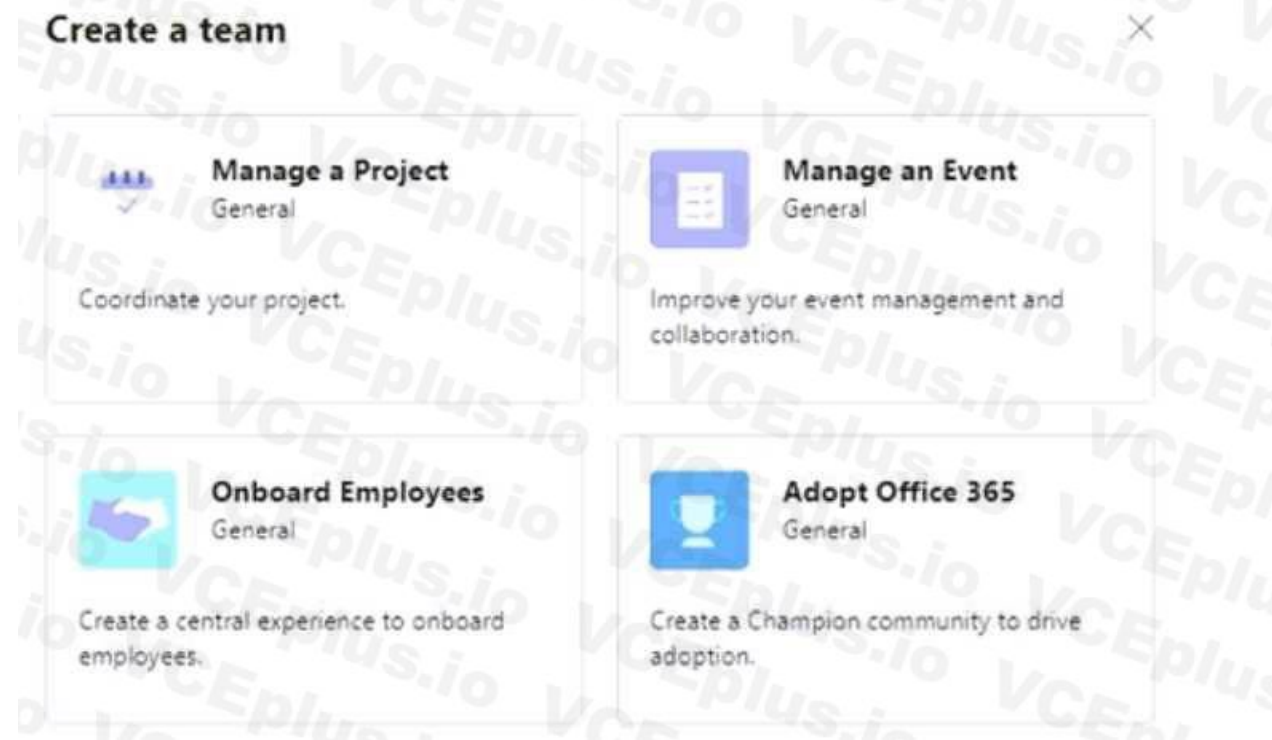
- A. From PowerShell, modify the Teams policies.
- B. From the Microsoft Teams admin center, modify the team templates.
- C. From the Microsoft Teams admin center, modify the templates policies.
- D. From PowerShell, modify the team templates.

Correct Answer: C

Section:

QUESTION 36

You have a Microsoft 365 subscription that uses Microsoft Teams.
When a user creates a new team, the user sees the templates shown in the following exhibit.



- A. From the Microsoft Teams admin center, modify the team templates.
- B. From PowerShell, modify the team templates.
- C. From the Microsoft Teams admin center, modify the templates policies.
- D. From PowerShell, modify the Teams policies.



Correct Answer: C

Section:

Explanation:

<https://learn.microsoft.com/en-us/sharepoint/dev/declarative-customization/site-design-scoping>

QUESTION 37

HOTSPOT

You have a Microsoft 365 subscription that uses Microsoft Teams.

You plan to deploy a Microsoft Teams display device.

You need to enable automatic provisioning.

Which type of resource account should you create, and what should you use to identify the device?

To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

To identify the device, use:

- The device MAC address
- The IP address
- The device hash
- The hardware ID
- The device serial number
- The device MAC address

Create resource account type:

- Microsoft 365 room resource account
- Microsoft Teams resource account
- Microsoft 365 room resource account
- Microsoft Exchange Server equipment resource account

Answer Area:

Answer Area

To identify the device, use:

- The device MAC address
- The IP address
- The device hash
- The hardware ID
- The device serial number
- The device MAC address

Create resource account type:

- Microsoft 365 room resource account
- Microsoft Teams resource account
- Microsoft 365 room resource account
- Microsoft Exchange Server equipment resource account

Section:

Explanation:

QUESTION 38

HOTSPOT

You have a Microsoft 365 subscription that uses Microsoft Teams.

Name	Role
User1	Owner
User2	Member

You have a team named Project1 that contains the users shown in the following table.

You create a Microsoft 365 groups expiration policy that has the following configurations:

- Group lifetime (in days): 180
- Email contact for groups with no owners: Ad mini
- Enable expiration for these Microsoft 365 groups: Project1

The group expiration for Project1 is May 31, 2022.

Which users will be notified to renew Project1, and when will the users receive their first renewal notification? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Notified users:

- User1 only
- Admin1 only
- User1 and User2 only
- User1 and Admin1 only
- User1, User2, and Admin1

First renewal notification:

- May 1, 2022
- May 16, 2022
- March 31, 2022

Answer Area:

Answer Area

Notified users:

- User1 only
- Admin1 only
- User1 and User2 only
- User1 and Admin1 only
- User1, User2, and Admin1

First renewal notification:

- May 1, 2022
- May 16, 2022
- March 31, 2022

Section:
Explanation:

QUESTION 39
Your company uses Teams.
You plan to assign an enhanced encryption policy to enable end-to-end encryption for Teams calls.
Which features support end-to-end encryption for one-to-one Teams calls?

- A. audio only
- B. video only
- C. chat only
- D. audio and video only
- E. audio, video, and chat

Correct Answer: E
Section:

QUESTION 40

You have a Microsoft 365 E5 subscription that uses Microsoft Teams. Users report poor call quality. You need to identify the source of the call quality issues and which locations are affected. What should you do first?

- A. Run the Teams device usage report.
- B. Run the Teams user activity report.
- C. Upload building data to the Call quality dashboard.
- D. Upload reporting labels for each location.

Correct Answer: C

Section:

QUESTION 41

Your company has 10 offices in North America and Europe.

The company has 5,000 users.

You plan to deploy Microsoft Teams for all the users.

You run a pilot project for the planned deployment.

You need to identify the network packet loss from the pilot computers to Microsoft Teams during calls.

Solution: From the Microsoft Teams admin center, you review Usage reports.

Does this meet the goal?

- A. Yes
- B. No

Correct Answer: A

Section:

Explanation:



QUESTION 42

HOTSPOT

You have a Microsoft 365 subscription that uses Teams.

You have two teams named Department! and Department.

You need to implement a security and compliance solution that meets the following requirements:

- * Prevents the members of Department! and Department from communicating with each other in Teams
- * Provides an alert if offensive language is used during a Teams chat

Which Microsoft Purview feature should you use for each requirement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Prevents the members of Department1 and Department2 from communicating in Teams:

Provides an alert if offensive language is used during a Teams chat:



Answer Area:
Answer Area

Prevents the members of Department1 and Department2 from communicating in Teams:

Provides an alert if offensive language is used during a Teams chat:



Section:
Explanation:

QUESTION 43

HOTSPOT

You have a Microsoft 365 subscription that uses Microsoft Teams. You have the users shown in the following table.

Name	Microsoft 365 role
User1	Compliance data administrator
User2	Teams communication admin
User3	Groups admin

You have a team named Project1 that contains the users shown in the following table.

Name	Role
User4	Owner
User5	Member

Which user can archive Project 1, and which tool should be used to perform the task? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Can archive Project1: User4

- User1
- User2
- User3
- User4
- User5

Tool: Microsoft Teams admin center

- Microsoft Teams client
- Microsoft 365 admin center
- Microsoft 365 compliance center
- Microsoft Teams admin center

Answer Area:

Answer Area

Can archive Project1: User4

- User1
- User2
- User3
- User4
- User5

Tool: Microsoft Teams admin center

- Microsoft Teams client
- Microsoft 365 admin center
- Microsoft 365 compliance center
- Microsoft Teams admin center

Section:

Explanation:

QUESTION 44

HOTSPOT

You have a Microsoft 365 subscription that uses Microsoft Teams and contains the users shown in the following table.

Name	Department	State
User1	Messaging	WA
User2	Marketing	None
User3	Support	CA

The users are assigned role-based access control (RBAC) roles as shown in the following table.

User	Role
User1	Teams Administrator
User2	Not applicable
User3	Application administrator

You configure a Microsoft 365 group naming policy as shown in the following exhibit.

Delete
 Add prefix

 String GRP

 Attribute Department

Select another prefix ▼

Delete
 Add suffix

 Attribute StateOrProvince

Select another suffix ▼

Delete
 Add suffix

 Attribute StateOrProvince

Select another suffix ▼

For each of the following statements, select Yes if the statement is true. Otherwise, select N:
 NOTE: Each correct selection is worth one point.



Hot Area:

Answer Area

Statements	Yes	No
User1 is exempt from the Microsoft 365 group naming policy.	<input type="radio"/>	<input type="radio"/>
Before User2 can create a team, the StateOrProvince attribute for User2 must be configured.	<input type="radio"/>	<input type="radio"/>
If User3 attempts to create a team named Projects, the team will be named GRPSupportProjectsCA.	<input type="radio"/>	<input type="radio"/>

Answer Area:

Answer Area

Statements	Yes	No
User1 is exempt from the Microsoft 365 group naming policy.	<input checked="" type="radio"/>	<input type="radio"/>
Before User2 can create a team, the StateOrProvince attribute for User2 must be configured.	<input type="radio"/>	<input checked="" type="radio"/>
If User3 attempts to create a team named Projects, the team will be named GRPSupportProjectsCA.	<input checked="" type="radio"/>	<input type="radio"/>

Section:

Explanation:

QUESTION 45

Your company uses Microsoft Teams.

You need to configure an auto attendant that will use a Direct Routing phone number to receive incoming calls.

Which type of license do you require?

- A. Microsoft 365 E3
- B. Microsoft 365 Phone System - Virtual User
- C. the Advanced Communications add-on for Teams
- D. Microsoft 365 Business Standard

Correct Answer: B

Section:

QUESTION 46

You have a Microsoft 365 subscription that uses Microsoft Teams.

You have a team named R&D_Projects.

You need to prevent guest users from being invited to R&D_Projects. The guest users must be able to be invited to other teams.

What are two ways to block guest access to the R&D_Projects team? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. From the Microsoft 365 admin center, disable guest access.
- B. Apply a sensitivity label to the R&D_Projects team.
- C. From the Microsoft Teams admin center, disable guest access.
- D. From Azure PowerShell, run the New-AzureADObjectSetting cmdlet.
- E. Configure a Microsoft 365 group expiration policy.

Correct Answer: B, D

Section:

QUESTION 47

Lab 9

You need to deploy the Microsoft Viva Connections app to Teams and install the app as the first item on the app bar of the Teams client for all users.

- A. See the solution in the explanation below



Correct Answer: A

Section:

Explanation:

To deploy the Microsoft Viva Connections app to Teams and install the app as the first item on the app bar of the Teams client for all users, you need to use the Teams admin center and PowerShell. Here are the steps to follow:

Sign in to the Teams admin center with your Microsoft 365 username and password1.

In the left navigation, go to Teams apps > Manage apps.

Click Upload and then select the Viva Connections app package that you created using PowerShell2. If you have not created the app package yet, you can follow the instructions in this article to do so.

After uploading the app package, click on the app name and then click Publish.

In the left navigation, go to Teams apps > Setup policies.

Select an existing policy or create a new one by clicking Add.

In the Setup policy pane, under Installed apps, click Add apps and then select the Viva Connections app from the list.

Drag and drop the Viva Connections app to reorder it as the first item on the app bar.

Click Save and then Close.

To assign the setup policy to all users, you can use PowerShell to run the following cmdlet:

```
Get-CsOnlineUser | Grant-CsTeamsAppSetupPolicy -PolicyName 'YourPolicyName'
```

Replace "YourPolicyName" with the name of the policy that you created or modified in step 6.

Note: It may take up to 24 hours for the changes to take effect.

Now, you have deployed and installed the Microsoft Viva Connections app to Teams as the first item on the app bar for all users.

QUESTION 48

Lab 10

You need to set Microsoft SharePoint as the only cloud storage option for all teams.

A. See the solution in the explanation below



Correct Answer: A

Section:

Explanation:

To set Microsoft SharePoint as the only cloud storage option for all teams, you need to use the Teams admin center to disable the third-party cloud storage services. Here are the steps to follow:

Sign in to the Teams admin center with your Microsoft 365 username and password1.

In the left navigation, go to Org-wide settings > Services & add-ins.

Under Cloud file storage, click Manage.

In the Cloud file storage pane, turn off the toggles for Box, Dropbox, Google Drive, and Citrix ShareFile. This will disable these services for all teams and users in your organization.

Click Save.

Now, Microsoft SharePoint will be the only cloud storage option for all teams. Users will be able to access SharePoint files from the Files tab in each team channel or from the Files app on the left side of Teams.

QUESTION 49

Lab 11

You need to restrict external Teams communication for both calling and personal chat to only organizational users that use the microsoft.com domain.

A. See the solution in the explanation below

Correct Answer: A

Section:

Explanation:

To restrict external Teams communication for both calling and personal chat to only organizational users that use the microsoft.com domain, you need to use the Teams admin center to configure the external access settings.

Here are the steps to follow:

Sign in to the Teams admin center with your Microsoft 365 username and password.

In the left navigation, go to Org-wide settings > External access.

Under External access, turn on the toggle for Users can communicate with other Skype for Business and Teams users.

Under Cross-tenant access settings, click Manage settings.

In the Cross-tenant access settings pane, under Calling and chat, select Allow specific domains and then enter microsoft.com in the box below. This will allow your users to communicate with Microsoft users via calling and chat.

Click Save.

Note: You also need to make sure that microsoft.com has configured their external access settings to allow communication with your domain. See Communicate with users from other organizations for more details.

QUESTION 50

Lab 12

you need to create a Microsoft 365 group named TeamsAdmin that can manage Teams Phone configurations without being able to manage teams and channels.

A. See the solution in the explanation below

Correct Answer: A

Section:

Explanation:

To create a Microsoft 365 group named TeamsAdmin that can manage Teams Phone configurations without being able to manage teams and channels, you need to use PowerShell to create the group and assign the Teams Communications Administrator role to it. Here are the steps to follow:

Install the Azure Active Directory PowerShell for Graph module by running the following cmdlet:

```
Install-Module -Name AzureAD
```

Connect to Azure Active Directory by running the following cmdlet and entering your Microsoft 365 username and password:

Connect-AzureACreate a new Microsoft 365 group named TeamsAdmin by running the following cmdlet:

```
New-AzureADMSGGroup -DisplayName 'TeamsAdmin' -Description 'Group for managing Teams Phone configurations' -MailEnabled $false -MailNickName 'TeamsAdmin' -SecurityEnabled $true -GroupTypes 'Unified'
```

Get the object ID of the new group by running the following cmdlet:

```
Get-AzureADMSGGroup -Filter 'DisplayName eq 'TeamsAdmin''
```

Copy the object ID from the output and assign it to a variable, such as \$groupID, by running the following cmdlet:

```
$groupID = 'your-object-id'Install the Microsoft Teams PowerShell module by running the following cmdlet:
```

```
Install-Module -Name MicrosoftTeams
```

Connect to Microsoft Teams by running the following cmdlet and entering your Microsoft 365 username and password:

```
Connect-MicrosoftTeams
```

Get the role ID of the Teams Communications Administrator role by running the following cmdlet:

```
Get-CsOnlineRole -Identity 'Teams Communications Administrator'
```

Copy the role ID from the output and assign it to a variable, such as \$roleID, by running the following cmdlet:

```
$roleID = 'your-role-id'
```

Assign the Teams Communications Administrator role to the TeamsAdmin group by running the following cmdlet:

```
New-CsOnlineRoleAssignment -SecurityGroupId $groupID -RoleDefinitionName $roleID
```

Now, you have created a Microsoft 365 group named TeamsAdmin that can manage Teams Phone configurations without being able to manage teams and channels. You can add members to this group by using the Azure Active Directory admin center or PowerShell.

QUESTION 51

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen. You have a Microsoft 365 subscription that contains several Microsoft SharePoint Online sites.

You need to ensure that the content stored in a SharePoint modern team site named Sales is available from Microsoft Teams. The solution must ensure that when a new channel is added to a team, a folder for the channel is created in the Sales site.

Solution: From the Sales site, you use the Add Microsoft Teams link.

Does this meet the goal?

- A. Yes
- B. No

Correct Answer: B

Section:

QUESTION 52

You have a Microsoft 365 subscription that uses Microsoft Teams.
You need to identify which teams were inactive during the past 90 days.
What should you use?

- A. Teams advisor
- B. the Teams user activity report
- C. the Teams usage report
- D. the Office 365 Groups activity report

Correct Answer: C

Section:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-analytics-and-reports/teams-usage-report>

QUESTION 53

You have a Microsoft 365 subscription that uses Microsoft Teams.
Users report poor call quality.
You need to identify whether Teams calls use TCP or UDP.
What should you review in the Microsoft Call Quality Dashboard?

- A. Endpoint Reports
- B. Reliability Reports
- C. Quality Drill Down Reports
- D. Quality of Experience Reports

Correct Answer: C

Section:

Explanation:

Reference: <https://docs.microsoft.com/en-us/MicrosoftTeams/quality-of-experience-review-guide>

<https://docs.microsoft.com/en-us/MicrosoftTeams/cqd-data-and-reports#data-available-in-cqd-reports>

QUESTION 54

DRAG DROP

Your company uses Microsoft Teams and has an auto attendant named AA1.
A user named User1 has a phone number of 613-555-1234.
You need to assign the phone number to AA1.

Which three actions should you perform in sequence in the Microsoft Teams admin center? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:



Actions

- Order a new phone number.
- Release the phone number.
- Unassign the phone number from User1.
- Create a new case and set Case type to **Inventory type change – change inventory type of my phone number(s)**.
- Assign the phone number to AA1.



Answer Area



Correct Answer:

Actions

- Order a new phone number.
- Release the phone number.
-
-
-



Answer Area

- Unassign the phone number from User1.
- Create a new case and set Case type to **Inventory type change – change inventory type of my phone number(s)**.
- Assign the phone number to AA1.



Section:

Explanation:

Unassign the phone number from User1.
Create a new case and set Case type of Inventory...
Assign the phone number to AA1.

QUESTION 55

Your company uses Teams.
You are assigned the Teams Communications Support Specialist role.
You need to be assigned a role that will enable you to publish a new app to the Teams apps page. The solution must follow the principle of least privilege.
Which role should be assigned to you?

- A. Office Apps Administrator
- B. Teams Administrator
- C. Application Administrator

D. Cloud Application Administrator

Correct Answer: B

Section:

Explanation:

QUESTION 56

DRAG DROP

Your company uses Teams.

Two users named User 1 and User2 use the Teams client few Windows. The users report the following issues;

* User1 reports that when attempting to sign in, the Teams client remains on the sign-in page.

* User2 reports receiving an error when attempting to screen share during a Teams meeting.

You need to troubleshoot the issues.

Which client-side log should you review for each user? To answer, drag the appropriate logs to the correct users. Each log may be used once more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Logs

Debug log

Desktop log

Media log

WebRTC log

Windows event log

Answer Area

User1:

User2:

Correct Answer:

Logs

Answer Area

User1:

User2:

Section:

Explanation:

QUESTION 57

You have a Microsoft 365 E5 subscription that uses Microsoft Teams and contains the resources shown in the following table

Name	Type
Group1	Microsoft 365 group
Group2	Microsoft 365 group
App1	Custom Teams app
App2	Custom Teams app



You need to configure the subscription to meet the following requirements:

* App1 must be pinned only to the Teams desktop client of the users in Group1.

* App2 must be pinned only to the learns desktop client of the users in Groups.

What should you do in the Microsoft Teams admin center?

- A. Modify the global (Org-wide default) app setup policy.
- B. Modify the global (Org-wide default) app permission policy.
- C. Create app permission policies.
- D. Create app setup policies.

Correct Answer: D

Section:

QUESTION 58

HOTSPOT

Your company uses Microsoft Teams.

You have a meeting policy named Policy1 that is assigned to a group named Sales.

You need to ensure that all the meetings recorded by the Sales group are stored indefinitely.

How should you complete the PowerShell cmdlet? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Set-CsTeamsMeetingPolicy
Set-CsTeamsMeetingBroadcastConfiguration
Set-CsTeamsMeetingBroadcastPolicy
Set-CsTeamsMeetingConfiguration
Set-CsTeamsMeetingPolicy

-Identity Policy1

-NewMeetingRecordingExpirationDays
-AllowCloudRecording
-ChannelRecordingDownload
-NewMeetingRecordingExpirationDays
-RecordingStorageMode

-1

Answer Area:

Answer Area

Set-CsTeamsMeetingPolicy
Set-CsTeamsMeetingBroadcastConfiguration
Set-CsTeamsMeetingBroadcastPolicy
Set-CsTeamsMeetingConfiguration
Set-CsTeamsMeetingPolicy

-Identity Policy1

-NewMeetingRecordingExpirationDays
-AllowCloudRecording
-ChannelRecordingDownload
-NewMeetingRecordingExpirationDays
-RecordingStorageMode

-1

Section:

Explanation:

QUESTION 59

HOTSPOT

You have a Microsoft 365 subscription that uses Teams.

You have a template to create a team named Team1.

You need to modify the template so that only Team1 owners can delete channels and messages.

How should you complete the template? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

```
{
  "template@odata.bind": "https://graph.microsoft.com/beta/teamsTemplates('standard')",
  "displayName": "Team1",
  "description": "Team1 team",
  "channels": [ ],
  "memberSettings":
  {
    "allowDeleteChannels": false,
    "allowDeleteChannels": true,
    "allowCreateUpdateChannels": true,
    "allowCreateUpdateChannels": false,
    "allowAddRemoveApps": true,
    "allowCreateUpdateRemoveTabs": true,
    "allowCreateUpdateRemoveConnectors": true
  },
  "guestSettings":
  {
    "allowDeleteChannels": false,
    "allowDeleteChannels": true,
    "allowCreateUpdateChannels": false,
    "allowCreateUpdateChannels": true
  },
  "funSettings":
  {
    "allowGiphy": true,
    "giphyContentRating": "Moderate",
    "allowStickersAndMemes": true,
    "allowCustomMemes": true
  },
  "messagingSettings":
  {
    "allowUserDeleteMessages": false,
    "allowUserEditMessages": true,
    "allowUserEditMessages": false,
    "allowUserDeleteMessages": false,
    "allowUserDeleteMessages": true,
    "allowOwnerDeleteMessages": true,
    "allowTeamMentions": true,
    "allowChannelMentions": true
  }
}
```

Answer Area:

Answer Area

```
{
  "template@odata.bind": "https://graph.microsoft.com/beta/teamsTemplates('standard')",
  "displayName": "Team1",
  "description": "Team1 team",
  "channels": [ ],
  "memberSettings":
  {
    "allowDeleteChannels": false,
    "allowDeleteChannels": true,
    "allowCreateUpdateChannels": true,
    "allowCreateUpdateChannels": false,
    "allowAddRemoveApps": true,
    "allowCreateUpdateRemoveTabs": true,
    "allowCreateUpdateRemoveConnectors": true
  },
  "guestSettings":
  {
    "allowDeleteChannels": false,
    "allowDeleteChannels": true,
    "allowCreateUpdateChannels": false,
    "allowCreateUpdateChannels": true
  },
  "funSettings":
  {
    "allowGiphy": true,
    "giphyContentRating": "Moderate",
    "allowStickersAndMemes": true,
    "allowCustomMemes": true
  },
  "messagingSettings":
  {
    "allowUserDeleteMessages": false,
    "allowUserEditMessages": true,
    "allowUserEditMessages": false,
    "allowUserDeleteMessages": true,
    "allowOwnerDeleteMessages": true,
    "allowTeamMentions": true,
    "allowChannelMentions": true
  }
}
```

Section:
Explanation:

QUESTION 60

Your company uses Teams.

A user named User1 cannot invite guest users to Teams.

What should you recommend using to identify the cause of the issue?

- A. Microsoft Teams Network Assessment Tool
- B. Teams advisor
- C. Microsoft 365 network connectivity test tool
- D. self-help diagnostics

Correct Answer: D

Section:

QUESTION 61

You have a Microsoft 365 subscription that uses Teams.

You have a room in Teams Rooms that contains a panel mounted at the entrance.

You need to ensure that the panel displays a maximum room occupancy notification.

What should you configure?

- A. a configuration profile
- B. a notification rule
- C. an app setup policy
- D. a meeting policy

Correct Answer: A

Section:

QUESTION 62

You have a Microsoft 365 E5 subscription that uses Teams.

You need to integrate Microsoft 365 Defender with Teams to prevent users from uploading malicious files to a Teams channel.

What should you do first?

- A. Turn on the Built-in protection (Microsoft) Safe Links policy.
- B. From Safe Links, edit the Global settings.
- C. From Safe Attachments, edit the Global settings.
- D. Create a Safe Attachments policy.

Correct Answer: C

Section:

QUESTION 63

HOTSPOT

You are reviewing the planned implementation of information barriers for your company.

You run the following command.



Get-InformationBarrierPolicy | Format-Table State.AssignedSegment,Segments*

AssignedSegment	State	SegmentsAllowed	SegmentsBlocked
HR	Inactive	Sales	
Sales	Inactive		HR, Research
Research	Inactive		Sales

You activate the information barrier policies.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
The users in HR can initiate a Microsoft Teams chat with the users in Sales.	<input type="radio"/>	<input type="radio"/>
The users in Sales can invite the users in HR to a Microsoft Teams meeting.	<input type="radio"/>	<input type="radio"/>
The users in Research and HR can collaborate in a Microsoft Teams channel.	<input type="radio"/>	<input type="radio"/>

Answer Area:

Answer Area

Statements	Yes	No
The users in HR can initiate a Microsoft Teams chat with the users in Sales.	<input checked="" type="radio"/>	<input type="radio"/>
The users in Sales can invite the users in HR to a Microsoft Teams meeting.	<input type="radio"/>	<input checked="" type="radio"/>
The users in Research and HR can collaborate in a Microsoft Teams channel.	<input checked="" type="radio"/>	<input type="radio"/>

Section:

Explanation:

QUESTION 64

You have a Microsoft 365 E5 subscription that uses Teams.

When you attempt to create a new sensitivity label for Teams, you discover that the Groups & sites option is unavailable as shown in the following exhibit.

Define the scope for this label

Labels can be applied directly to files, emails, containers like SharePoint sites and Teams, schematized data assets, and more. Let us know where you want this label to be used so you can configure the applicable protection settings. [Learn more about label scopes](#)

Files & emails

Configure encryption and content marking settings to protect labeled emails and Office files. Also define auto-labeling conditions to automatically apply this label to sensitive content in Office, files in Azure, and more.

Groups & sites

Configure privacy, access control, and other settings to protect labeled Teams, Microsoft 365 Groups, and SharePoint sites.

To apply sensitivity labels to Teams, SharePoint sites, and Microsoft 365 Groups, you must first complete these steps to enable the feature.

Schematized data assets (preview)

Apply labels to files and schematized data assets in Microsoft Purview Data Map. Schematized data assets include SQL, Azure SQL, Azure Synapse, Azure Cosmos, AWS RDS, and more.

To apply this label to schematized data assets, you must first turn on labeling for Microsoft Purview Data Map. You can do this from the Labels page. [Learn more about labeling for Microsoft Purview Data Map](#)

You need to be able to select Groups & sites when you create the sensitivity label. Which cmdlet should you run?

- A. Set-Uni-fiedQgroup
- B. Set-AzureADDirectorySetting
- C. Set - SPOsiteoffice365Group
- D. Set-CsTeamsEnhancedEncryptionPolicy

Correct Answer: B

Section:

QUESTION 65

HOTSPOT

Your company has offices in New York and Seattle.

You have a Microsoft 365 subscription that uses Teams.

You plan to assess network connectivity and make recommendations to optimize connectivity from each office to Teams.

You run the Microsoft 365 network connectivity test tool at both offices and produce the results shown in the following table.



Office	Setting	Result
New York	Your distance from the network egress location	>500 miles (800 km)
	Virtual private network (VPN) you use to connect to your organization	Detected
	VPN Split Tunnel	Microsoft Teams Optimize is selective tunneled
	Latency	250 ms
Seattle	Your distance from the network egress location	<3 miles (5 km)
	Virtual private network (VPN) you use to connect to your organization	Not detected
	Latency	75 ms

For each of the following statements, select Yes if True. Otherwise select No.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
VPN split tunneling must be implemented in the New York office.	<input type="radio"/>	<input type="radio"/>
Deploying a VPN connection to the Seattle office will improve the latency results for Teams.	<input type="radio"/>	<input type="radio"/>
A local internet breakout must be implemented in the New York office to improve connectivity to Teams.	<input type="radio"/>	<input type="radio"/>

Answer Area:

Answer Area

Statements	Yes	No
VPN split tunneling must be implemented in the New York office.	<input checked="" type="radio"/>	<input type="radio"/>
Deploying a VPN connection to the Seattle office will improve the latency results for Teams.	<input type="radio"/>	<input checked="" type="radio"/>
A local internet breakout must be implemented in the New York office to improve connectivity to Teams.	<input checked="" type="radio"/>	<input type="radio"/>

Section:

Explanation:

QUESTION 66

Your company uses Teams.

You plan to deploy Teams to a branch office that has limited bandwidth.

Which Two features can he used when the Teams client has a bandwidth restriction of 150 kilobit/s up and 150 kilobit/s down? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. one-to-one seen sharing
- B. one-to-one video
- C. video during meetings
- D. screen sharing during meetings
- E. audio during meetings

Correct Answer: C, D

Section:

QUESTION 67

HOTSPOT

You have a Microsoft 365 subscription named contoso.com that uses Microsoft Teams and contains the users shown in the following table.

Name	Role
User1	None
User2	Guest inviter
User3	Guest inviter

In Azure AO. the External collaboration settings are configured as shown in the exhibit (Click the Exhibit tab).



Guest user access

Guest user access restrictions ⓘ

[Learn more](#)

- Guest users have the same access as members (most inclusive)
- Guest users have limited access to properties and memberships of directory objects
- Guest user access is restricted to properties and memberships of their own directory objects (most restrictive)

Guest invite settings

Guest invite restrictions ⓘ

[Learn more](#)

- Anyone in the organization can invite guest users including guests and non-admins (most inclusive)
- Member users and users assigned to specific admin roles can invite guest users including guests with member permissions
- Only users assigned to specific admin roles can invite guest users
- No one in the organization can invite guest users including admins (most restrictive)

Enable guest self-service sign up via user flows ⓘ

[Learn more](#)

Yes No

External user leave settings

Allow external users to remove themselves from your organization (recommended) ⓘ

[Learn more](#)

Yes No

Collaboration restrictions

- Allow invitations to be sent to any domain (most inclusive)
- Deny invitations to the specified domains
- Allow invitations only to the specified domains (most restrictive)

 Delete

Target domains

Adatum.com



Allow guest access in Teams is set to On.

You have a team named Project! that contains the users shown in the following table.

Name	Role
User1	Owner
User2	Member
User3	Owner

Both User1 and User3 are owners of a learn named Project1. User2 is a member of Project1.
For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Hot Area:
Answer Area

Statements	Yes	No
User1 can invite a guest user named user3@adatum.com to Project1.	<input type="radio"/>	<input type="radio"/>
User2 can invite a guest user named user4@fabrikam.com to Project1.	<input type="radio"/>	<input type="radio"/>
User3 can invite a guest user named user5@fabrikam.com to Project1.	<input type="radio"/>	<input type="radio"/>

Answer Area:
Answer Area

Statements	Yes	No
User1 can invite a guest user named user3@adatum.com to Project1.	<input type="radio"/>	<input checked="" type="radio"/>
User2 can invite a guest user named user4@fabrikam.com to Project1.	<input type="radio"/>	<input checked="" type="radio"/>
User3 can invite a guest user named user5@fabrikam.com to Project1.	<input checked="" type="radio"/>	<input type="radio"/>

Section:
Explanation:

QUESTION 68

HOTSPOT

You have a Microsoft 365 subscription that uses Teams.

You need to implement a compliance solution that meets the following requirements:

- * Applies a watermark to the video feed of every user
- * Enables end-to-end encryption for meetings

Which add-on license should you assign to the users, and which Teams feature will be disabled when using the solution? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Add-on license: ▼
Audio Conferencing
Communications Credits
Microsoft Teams Premium
Priva Privacy Risk Management

Feature: ▼
Chat during meetings
Meeting recording
Screen sharing
Sharing content during meetings

Answer Area:
Answer Area

Add-on license: ▼
Audio Conferencing
Communications Credits
Microsoft Teams Premium
Priva Privacy Risk Management

Feature: ▼
Chat during meetings
Meeting recording
Screen sharing
Sharing content during meetings

Section:
Explanation:

QUESTION 69

Task 1

You need to ensure that all unused teams expire and are deleted automatically. The solution must meet the following requirements.

- * The teams must expire 365 days from their creation date.
- * Notifications for the expiration of orphaned teams must be sent to adminLODSe551723.onmicrosoft.com.

A. See the solution in the explanation below

Correct Answer: A

Section:

Explanation:

To ensure that all unused teams expire and are deleted automatically, you need to configure a Microsoft 365 group expiration policy. This policy applies to teams because they are backed by groups. Here are the steps to follow:

Sign in to the Microsoft 365 admin center with your admin credentials.

Go to Groups > Expiration.

Turn on the Enable expiration toggle.

In the Group lifetime box, enter 365 days or select it from the drop-down list. This means that the teams will expire 365 days from their creation date.

In the Select group types to apply the policy section, check the Teams box. You can also select other group types if you want.

In the Choose how to handle owners of groups without owners section, enter adminLOD-Se551723.onmicrosoft.com as the email address to receive notifications for the expiration of orphaned teams. You can also add more email addresses if you want. Click Save to apply the policy. That's it. You have successfully configured a group expiration policy for teams. This policy will automatically delete the teams that are not renewed by their owners before the expiration date. You can also view and restore the deleted teams within 30 days from the Deleted group page in the admin center.

QUESTION 70

Task 2

You need to ensure that only users from litwareinc.com can be added to Teams as guest users.

A. See the solution in the explanation below

Correct Answer: A

Section:

Explanation:

To ensure that only users from litwareinc.com can be added to Teams as guest users, you need to configure the guest access settings in Azure Active Directory (AAD). Here are the steps to follow:

Sign in to the Azure portal with your admin credentials.

Go to Azure Active Directory > External identities > External collaboration settings.

Under Collaboration restrictions, select Allow invitations only to the specified domains (most restrictive).

In the Allow invitations to these domains box, enter litwareinc.com. You can also add more domains if you want, separated by commas.

Click Save to apply the settings.

That's it. You have successfully restricted the guest access in Teams to a specific domain. This means that only users with email addresses from litwareinc.com can be invited as guests to your teams. You can also prevent guests from being added to a specific team by using sensitivity labels or PowerShell.

QUESTION 71

Task 3

You need to ensure that a team named US Sales automatically contains all the users that have the department attribute set to Sales. No other users must be members of the team.

A. See the solution in the explanation below

Correct Answer: A

Section:

Explanation:

To ensure that a team named US Sales automatically contains all the users that have the department attribute set to Sales, you need to create a dynamic team based on Azure AD group dynamic membership rules. Here are the steps to follow:

Create a new team in Microsoft Teams as you would to create a normal team. Name it US Sales. If the team already exists, you can skip this step.

Sign in to the Azure portal with your admin credentials.

Go to Azure Active Directory > Groups. Find the group that corresponds to the US Sales team and select it.

On the group details page, select Properties on the left menu and change the membership type to Dynamic user. Click Save.

On the same page, select Dynamic membership rules on the left menu and add an expression that dynamically retrieves the users that have the department attribute set to Sales. In this case, the expression is `user.department -eq 'Sales'`. Click Save.

That's it. You have successfully created a dynamic team for US Sales. This means that only users with the department attribute set to Sales will be added or removed from the team automatically. You can also modify the expression to include other criteria, such as location, job title, or manage

QUESTION 72

Task 4

You need to ensure that the Approvals app is pinned to the top of the app bar of the Teams client for all members of the Retail team. The solution must NOT affect other users.

A. See the solution in the explanation below



Correct Answer: A

Section:

Explanation:

To ensure that the Approvals app is pinned to the top of the app bar of the Teams client for all members of the Retail team, you need to create a custom app setup policy and assign it to the Retail team members. Here are the steps to follow:

Sign in to the Teams admin center with your admin credentials.

Go to Teams apps > Setup policies.

Select Add.

Provide a name and description for the policy, such as Retail App Policy.

Optionally, turn on User pinning to allow users to pin apps and change the order of the pinned apps.

Under Pinned apps, select Add apps.

Search for the Approvals app and add it to the list of pinned apps. You can also add other apps that you want to pin for the Retail team members.

Click Save to create the policy.

To assign the policy to the Retail team members, go to Users on the left menu and select the users that belong to the Retail team. You can use the filters or the search box to find them.

On the right pane, under Policies, select Edit next to App setup policy.

Choose the Retail App Policy from the drop-down list and click Apply.

QUESTION 73

Your company has three divisions. Each division has a Microsoft 365 E5 subscription and its own Microsoft Entra ID instance. All the divisions use Teams for collaboration and communication.

You need to recommend a seamless collaboration solution between all the divisions. The solution must support the following:

* Search for users

* Free/busy status for Teams meetings

* Collaboration on files stored in Teams

What should you include in the recommendation?

- A. guest access
- B. a multitenant organization
- C. shared channels
- D. external access

Correct Answer: A

Section:

QUESTION 74

DRAG DROP

Your company uses Teams.

You need to configure Teams apps to meet the following requirements:

* Block members of a team named Sales from installing custom apps.

* Pin apps in a specific order on the Teams app bar.

Which settings should you configure to meet each requirement? To answer, drag the appropriate settings options to the correct requirements. Each settings option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:



Settings option

- App permission policies
- App setup policies
- Manage apps
- Org-wide app settings

Answer Area

Block the Sales team members from installing custom apps:

Pin apps in a specific order on the Teams app bar:

Correct Answer:

Settings option

-
-
- Manage apps
- Org-wide app settings

Answer Area

Block the Sales team members from installing custom apps:

Pin apps in a specific order on the Teams app bar:

Section:

Explanation:

QUESTION 75

HOTSPOT

You have a Microsoft 365 subscription that contains the users shown in the following table.



Name	Role
Admin1	Global Administrator
Admin2	Teams Administrator
Admin3	Teams communication admin

The subscription contains the Microsoft Teams teams shown in the following table

Name	Type	Status
Team1	Org-wide	Archived
Team2	Org-wide	Active
Team3	Org-wide	Archived
Team4	Org-wide	Active

You need to identify how many additional org-wide teams you can create in the subscription. and which users can create the org-wide teams?

What should you identify? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point

Hot Area:

Answer Area

Additional org-wide teams: 1

- 1
- 3
- 6

Users: Admin1 and Admin2 only

- Admin1 only
- Admin2 only
- Admin3 only
- Admin1 and Admin2 only
- Admin2 and Admin3 only
- Admin1, Admin2, and Admin3

Answer Area:
Answer Area

Additional org-wide teams: 1

- 1
- 3
- 6

Users: Admin1 and Admin2 only

- Admin1 only
- Admin2 only
- Admin3 only
- Admin1 and Admin2 only
- Admin2 and Admin3 only
- Admin1, Admin2, and Admin3



Section:
Explanation: