Exam Code: MS-721

Exam Name: Collaboration Communications Systems Engineer

Case

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study

To display the first question in this case study, dick the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment and problem statementsIf the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

General Overview

The network contains an Active Directory forest named contoso.com that syncs to Microsoft 365 by using Azure AD Connect Domain controllers run Windows Server 2019.

Physical Locations

Contoso has offices in Toronto, New York, and London. Contoso has a manufacturing facility in Vancouver.

Contoso has a global sales team that works remotely without a physical corporate office.

Active Directory Environment

The network contains an Active Directory forest named contoso.com that syncs to Microsoft 365 by using Azure AD Connect. Domain controllers Windows Server 2019.

Microsoft Office 365

Contoso has a Microsoft 365 subscription. All users are assigned Microsoft 365 F3 licenses. Contoso uses Microsoft Exchange Online for email.

Network Infrastructure

All the offices connect to each other by using a private WAN. The Toronto office has a 1 -Gbps internet circuit and the London office has a 100-Mbps internet circuit. Internet access for all the offices is provided through the Toronto and London offices.

The remote sales team users connect to the network by using VPN connections. The remote users use various connection types, including wireless and mobile.

Skype for Business Server traffic for the remote users is routed through the VPN connections.

Telephony

Contoso uses a centralized Skype for Business Server 2015 deployment configured for disaster

recovery between the Toronto and London datacenters.

Each frontend pool connects to the PSTN through a pair of managed Session Border Controllers (SBCs) that provide Enterprise Voice and dial-in conferencing.

Contoso has a Skype for Business Server Survivable Branch Appliance (SBA) and a local SBC that connect to a Primary Rate Interface (PRO in the Vancouver manufacturing facility.

Contoso has hybrid connectivity deployed between Skype for Business Server and Office 365.

All SBCs are Microsoft Teams-certified.

The returns department has an auto attendant that uses an ID of retums3a@contoso.com.

Planned Changes

Contoso plans to migrate all existing services from Skype for Business Server to Teams.

Direct Routing will be deployed for the existing SBCs.

Existing meeting rooms have Skype for Business Server video endpoints that are Skype for Business Server-certified. The endpoints are not Teams-certified.

You plan to use the video endpoints in Teams until the equipment is replaced with Microsoft Teams Rooms.

A limited pilot of the Teams migration and the Direct Routing deployment will occur in the Vancouver facility before deployment to the entire company.

Technical Requirements

Contoso identifies the following technical requirements:

• During the limited pilot, the media path must be optimized.

- Media flow/ for the remote sales team users must be optimized.

Contoso identifies the following technical requirements:

• During the limited pilot, the media path must be optimized.

• Media flow/ for the remote sales team users must be optimized.

• All sales team users require inbound toll free audio conferencing

• Users in the Vancouver facility must be able to place emergency calls regardless of internet availability.

• When users in the returns department dial out, the outbound calls must display Contoso and the department's phone number.

• The video endpoints for the existing meeting rooms must be able to be used for both voice and video conferencing in Teams meetings. All sales team users require inbound toll free audio

Conferencing

• Users in the Vancouver facility must be able to place emergency calls regardless of internet availability.

• When users in the returns department dial out, the outbound calls must display Contoso and the department's phone number.

• The video endpoints for the existing meeting rooms must be able to be used for both voice and video conferencing in Teams meetings.

QUESTION 1
DRAG DROP
You need to migrate a Vancouver facility user named jsmith from Skype for Business Server to Teams.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions

Run the following command.

```
Move-CsUser -Identity
jsmith@contoso.com -Target
sipfed.online.lync.com
```

Run the following command.

```
Grant-CsOnlineVoiceRoutingPolicy
-identity jsmith@contoso.com
-PolicyName Vancouver
```

Assign the Microsoft 365 Phone System license to jsmith.

Run the following command.

```
Set-CsOnlineUser
-EnableEnterpriseVoice $true
-identity jsmith@contoso.com
```

Assign the Microsoft 365 Audio Conferencing license to jsmith.

Answer Area

Correct Answer:

Actions

Answer Area

Assign the Microsoft 365 Phone System license to jsmith.

Run the following command.

```
Move-CsUser -Identity
jsmith@contoso.com -Target
sipfed.online.lync.com
```

Run the following command.

```
Grant-CsOnlineVoiceRoutingPolicy
-identity jsmith@contoso.com
-PolicyName Vancouver
```

Run the following command.

```
Set-CsOnlineUser
-EnableEnterpriseVoice $true
-identity jsmith@contoso.com
```

Assign the Microsoft 365 Audio Conferencing license to jsmith.

Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/skypeforbusiness/hybrid/move-users-from-on-premises-to-teams
https://docs.microsoft.com/en-us/skypeforbusiness/hybrid/move-users-from-on-premises-to-teams
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing

QUESTION 2
Once Direct Routing is deployed, you need to prepare the environment to support a reams SBA in the Vancouver facility. The solution must meet the technical requirements.
Which three actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A.   Register an application in Azure Active Directory (Azure AD).

B. Run the New-CsTeMsSurvivablcBranchAppliancc Cmdlet.

C. Enroll the SBA server in Microsoft Intune.

D. Configure the S8C for media bypass.

E. Configure the SBC for call forking.

F. Enable ForwardPAI on the online voice gateway.

Correct Answer: A, B, D
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance

QUESTION 3
HOTSPOT
You need to assign the correct licenses to a sales team manager in the New York office who is scheduled to migrate from Skype for Business Server to Teams.
Which three licenses should you assign? To answer, select the licenses in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

United States ▾

Licenses (0)

Common Area Phone
24 of 25 licenses available

Communications Credits
Unlimited licenses available

Microsoft 365 Audio Conferencing
1378 of 1451 licenses available

Microsoft 365 Domestic Calling Plan
30 of 30 licenses available

Microsoft 365 Phone System
4 of 70 licenses available

Microsoft 365 Phone System – Virtual User
12 of 25 licenses available

Office 365 E3
1 of 2 licenses available

Answer Area:

United States ▾

Licenses (0)

☐ **Common Area Phone**
24 of 25 licenses available

☐ **Communications Credits**
Unlimited licenses available

☐ **Microsoft 365 Audio Conferencing**
1378 of 1451 licenses available

☐ **Microsoft 365 Domestic Calling Plan**
30 of 30 licenses available

☐ **Microsoft 365 Phone System**
4 of 70 licenses available

☐ **Microsoft 365 Phone System – Virtual User**
12 of 25 licenses available

☐ **Office 365 E3**
1 of 2 licenses available

Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/what-are-communications-credits

QUESTION 4
You need to configure a toll-free dial in bridge for Teams meetings. The solution must meet the technical requirements.
Which three prerequisites must be met before you can assign the toll-free bridge to Teams meeting organizers? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Purchase Communications Credits.
B. Assign a phone number to a resource account.
C. Get an auto attendant toll-free number.
D. Get a Dedicated conference bridge (Toll Free) number.
E. Purchase a Microsoft 365 Domestic and International Calling Plan license.
F. From the meeting policy, set Allow dial -in users to bypass the lobby to On.
G. Assign a phone number to the bridge.

Correct Answer: A, D, G
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/set-up-audio-conferencing-in-teams

QUESTION 5
You need to validate the limited pilot based on the technical requirements.
What should you use?

A. Microsoft 365 network connectivity test tool
B. self-help diagnostics for Teams
C. the test -CsTeamsShiftsConnectionValidflte cmdlet
D. the Teams device usage report in the Microsoft Teams admin center

Correct Answer: A
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoft-365/enterprise/assessing-networkconnectivity?view=o365-worldwide

QUESTION 6
HOTSPOT
You need to meet the technical requirements for the returns department.
How should you complete the PowerShell script? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

```
$ObjId = (Get-CsOnlineApplicationInstance -Identity returns.aa@contoso.com).ObjectId
```

```
[ ▼ ]  -Identity Returns -CallingIDSubstitute  [ ▼ ]
New-CsCallingLineIdentity                        Anonymous
New-CsOnlineApplicationInstance                  LineURI
New-CsTeamsCallingPolicy                         Resource
                                                 Service
```

```
-EnableUserOverride $false -ResourceAccount $ObjId -CompanyName "Contoso"
```

Answer Area:

```
$ObjId = (Get-CsOnlineApplicationInstance -Identity returns.aa@contoso.com).ObjectId
```

▼	-Identity Returns -CallingIDSubstitute	▼
New-CsCallingLineIdentity		Anonymous
New-CsOnlineApplicationInstance		LineURI
New-CsTeamsCallingPolicy		Resource
		Service

```
-EnableUserOverride $false -ResourceAccount $ObjId -CompanyName "Contoso"
```

Section:
Explanation:

QUESTION 7
DRAG DROP
You need to recommend network design changes that must be implemented before the Skype for Business Server to Microsoft Teams migration.
What should you recommend for the Vancouver facility users and the remote sale team users? To answer, drag the appropriate recommendation to the correct users. Each recommendation may be used once, more than once, or not at all. Vou may need to drag the split bar between panes or scroll to view content
NOTE: Each correct selection is worth one point.

Select and Place:

Recommendations		Answer Area
Decrease the NAT pool size.		Vancouver facility users: [_____]
Implement VPN split tunneling.		
Deploy a local internet connection.	⇔	Remote users: [_____]
Implement a web proxy server for media traffic.		
Force TCP instead of UDP for the media traffic of Teams.		

Correct Answer:

Recommendations

Recommendations
Decrease the NAT pool size.
Implement VPN split tunneling.
Force TCP instead of UDP for the media traffic of Teams.

Answer Area

Vancouver facility users: | Deploy a local internet connection. |

Remote users: | Implement a web proxy server for media traffic. |

Section:

Explanation:

Reference:

https://docs.microsoft.com/en-us/powershell/module/skype/set-cscallinglineidentity?view=skypeps

Topic 3, Misc. Questions

QUESTION 8

DRAG DROP

You need to implement the planned changes for the +14165555555 reception area number. You create a new call queue.

Which three actions should you perform in sequence next? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions

Actions
Release +14165555555.
Assign +14165555555 to the lunchroom device.
Port +14165555555.
Unassign +14165555555.
Assign +14165555555 to a new resource account for the reception area.
Change the usage type of +14165555555.

Answer Area

Correct Answer:

Actions

Release +14165555555.
Assign +14165555555 to the lunchroom device.
Port +14165555555.

Answer Area

Unassign +14165555555.
Assign +14165555555 to a new resource account for the reception area.
Change the usage type of +14165555555.

Section:

Explanation:
Unassign +14165555555.
Assign +14165555555 to a new resource account for the reception are.
Change the usage thype of +14165555555.

QUESTION 9
DRAG DROP
You need to implement the planned change for the Intelligent Speaker in the Rome office.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions

Join a Teams meeting and start a transcription.
Create and apply a configuration profile for Teams Rooms.
Join a Teams meeting and enable Turn on Speaker Coach.
Configure and assign a meeting policy.
Enable Cortana voice assistance in Teams Rooms.
Instruct the user to configure a digital voice profile.

Answer Area

Correct Answer:

Actions

Join a Teams meeting and start a transcription.
Create and apply a configuration profile for Teams Rooms.
Join a Teams meeting and enable Turn on Speaker Coach.

Answer Area

Configure and assign a meeting policy.
Enable Cortana voice assistance in Teams Rooms.
Instruct the user to configure a digital voice profile.

Section:
Explanation:
Configure and assign a meeting policy.
Enable Cortana voice assistance in Teams Rooms.
Instruct the user to configure a digital voice profile.

QUESTION 10
You are evaluating the implementation of the technical requirements for the sales team.
After the implementation of the requirements, which meeting feature will the sales team be able to use during Teams meetings?

A. meeting reactions

B. PowerPoint Live

C. meeting recording

D. Whiteboard

Correct Answer: D
Section:

QUESTION 11
You need to implement the planned changes for the lunchroom device in the Toronto office.
What should you use?

A. hot desking

B. call hold

C. a calling policy

Correct Answer: A
Section:

QUESTION 12

HOTSPOT

You need to troubleshoot the issues reported by the New York and London office users.

What should you use for each office? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

New York: Self-help diagnostics for Teams administrators ▼
- Microsoft Remote Connectivity Analyzer
- **Self-help diagnostics for Teams administrators**
- The Conditional Access What If tool
- Troubleshoot in the Microsoft Intune portal

London: Microsoft Remote Connectivity Analyzer ▼
- **Microsoft Remote Connectivity Analyzer**
- Self-help diagnostics for Teams administrators
- The Conditional Access What If policy tool
- Troubleshoot in the Microsoft Intune portal

Answer Area:

Answer Area

New York: Self-help diagnostics for Teams administrators ▼
- Microsoft Remote Connectivity Analyzer
- Self-help diagnostics for Teams administrators
- The Conditional Access What If tool
- Troubleshoot in the Microsoft Intune portal

London: Microsoft Remote Connectivity Analyzer ▼
- Microsoft Remote Connectivity Analyzer
- Self-help diagnostics for Teams administrators
- The Conditional Access What If policy tool
- Troubleshoot in the Microsoft Intune portal

Section:
Explanation:

QUESTION 13
HOTSPOT

You need to implement the planned changes for the boardrooms and huddle spaces. The solution must meet the technical requirements. Which type of endpoint should you use for each location? To answer, select the appropriate options in the answer area.
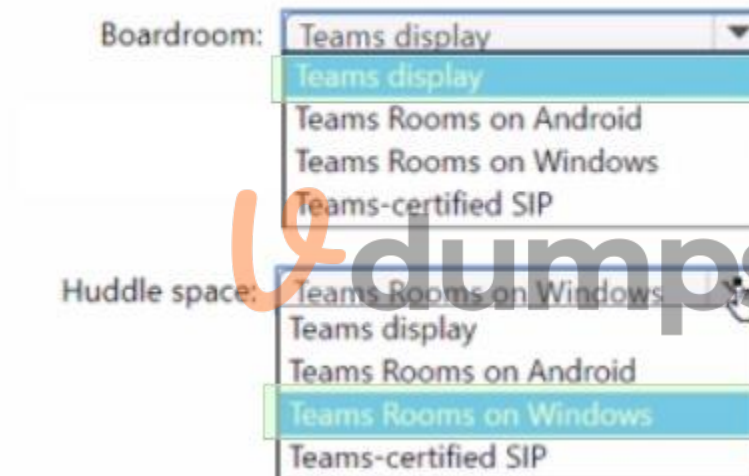
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Boardroom: | Teams display ▼ |

- **Teams display**
- Teams Rooms on Android
- Teams Rooms on Windows
- Teams-certified SIP

Huddle space: | Teams Rooms on Windows ☝ |

- Teams display
- Teams Rooms on Android
- **Teams Rooms on Windows**
- Teams-certified SIP

Answer Area:

Answer Area

Boardroom: | Teams display ▼ |

- **Teams display**
- Teams Rooms on Android
- Teams Rooms on Windows
- Teams-certified SIP

Huddle space: | Teams Rooms on Windows ☝ |

- Teams display
- Teams Rooms on Android
- **Teams Rooms on Windows**
- Teams-certified SIP

Section:
Explanation:

Exam C

QUESTION 1
You have a Microsoft Teams Phone deployment.
You deploy a new network site.
You discover that the new site is not listed in location-based reports. Other sites appear in the reports.
You need to ensure that all the sites appear in the reports.
What should you do?

A. From Network planner in the Microsoft Teams admin center, modify an existing network plan.

B. From Network planner in the Microsoft Teams admin center, add a new persona.

C. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains the new network site only.

D. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains all the network sites.

E. From Network planner in the Microsoft Teams admin center, add a new network plan.

Correct Answer: D
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data

QUESTION 2
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.
Solution: You configure the call queue to use a team and a channel.
Does this meet the goal?

A. Yes
B. No

Correct Answer: A
Section:
Explanation:
Reference:
https://regroove.ca/stellark/2021/09/15/redirect-teams-auto-attendant-voicemail-to-a-channelupdated-method/

QUESTION 3
You have a Microsoft Teams Phone deployment that uses Direct Routing.
You plan to use Microsoft Power BI to analyze Call Quality Dashboard (CQD) data for the deployment.
You download the Power BI query templates for CQD from the Microsoft Download Center.
You need to use Power BI Desktop to review reports about PSTN calls that go through Direct Routing.
What should you do first?

A. From Microsoft Call Quality Dashboard download the current Tenant Data Upload file
B. Publish the template to the Power B[service.
C. Install the Power Bl Connector for CQD.
D. Install the Microsoft Power Platform connector.

Correct Answer: C
Section:
Explanation:
Before you can use these PBIT files, you'll need to Install the Power BI Connector for Microsoft CQD using the MicrosoftCallQuality.pqx file included in the download.
Reference:
https://docs.microsoft.com/en-us/microsoftteams/cqd-power-bi-query-templates

QUESTION 4
DRAG DROP
You have a Microsoft Teams deployment.
You have two teams that have meeting requirements as shown in the following table.

Name	Requirement
Human Resources	• 5,000 attendees must be supported. • All attendees must be able to ask questions. • Streaming by using a Stream Encoder must be supported.
Sales	• 100 attendees must be supported. • The meeting must allow attendee registration. • Attendee registrations must be approved by meeting organizers.

You need to recommend which type of meeting to use for each team.

What should you recommend for each team? To answer, drag the meeting types to the correct teams Each meeting type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Meeting types

- Live event
- Teams meeting
- Virtual appointment
- Webinar

Answer Area

Human Resources: [ ]

Sales: [ ]

Correct Answer:

Meeting types

- Live event
- Teams meeting
- Virtual appointment
- Webinar

Answer Area

Human Resources: Live event

Sales: Webinar

Section:

Explanation:
Box 1: Live event
Live events
Live events are structured meetings that enable your organization to schedule and produce events that stream to large online audiences—up to 20,000 people. With live events, the audience interaction is a managed Q&A experience.
Note: Meetings, webinars, and live events are all types of meetings, but webinars and live events provide additional control for the organizer over the conversation and participants. Webinars provide two-way interaction while live events provide a managed Q&A experience.
The different types of meetings also have different participant limits and participant capabilities.
* Live events
Number of participants: Up to 20,000
- Broadcast to large audiences.
- Moderated Q&A for audience interaction.
- Can specify producers and presenters, including external presenters.
- Supports more advanced production capabilities.
Registration supported: no
Box 2: Webinar
Webinars
Webinars are structured meetings where presenters and participants have clear roles. A key difference between webinars and Teams meetings is that webinars support robust registration management, customizable event and registration site, and event-oriented default meeting options.
Note: Meetings, webinars, and live events are all types of meetings, but webinars and live events provide additional control for the organizer over the conversation and participants. Webinars provide two-way interaction while live events provide a managed Q&A experience.
The different types of meetings also have different participant limits and participant capabilities.
* Webinars Number of participants: Up to 1,000
- Participants up to 1,000 have fully interactive capabilities.
- Audience interaction configurable.
- Can specify presenters
Registration supported: yes
Incorrect:
* Meetings
Number of participants: Up to 20,000
- Participants up to 1,000 have fully interactive equal meeting capabilities.
- Participants over 1,000 up to 20,000 have View-only capabilities.
Registration supported: yes
Reference:
https://learn.microsoft.com/en-us/microsoftteams/quick-start-meetings-live-events

QUESTION 5
HOTSPOT
Normalization rules are configured as shown in the following exhibit.

Normalization rules

Normalization rules define how phone numbers expressed in various formats are to be transla[ted]
rules must be assigned to the dial plan and are matched from the top to bottom.

+ Add   ✎ Edit   ↑ Move up   ↓ Move down   🗑 Delete   **5 items**

✓	Rank	Name	Pattern
	1	AU-NewSouthWales-Local	^([2-9]\d{7})$
	2	AU-TollFree	^(1[38]\d{4,8})\d'
	3	AU-Premium	^(19\d{4,8})$
	4	AU-Mobile	^0(([45]\d{8}))$
	5	AU-National	^0([23578]\d{8})\

Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

When dialing 70105000, the phone number will normalize to [answer choice].

▼
+61270105000
+61370105000
+6170105000
+70105000

Phone numbers that begin with 1900 will be evaluated by the [answer choice] normalization rule.

▼
AU-Mobile
AU-National
AU-Premium
AU-TollFree

Answer Area:

Section:
Explanation:
Box 1: +61270105000 Note:
Teams traverses the list of normalization rules from the top down and uses the first rule that matches the dialed number. If you set up a dial plan so that a dialed number can match more than one normalization rule, make sure the more restrictive rules are sorted above the less restrictive ones.
Box 2: AU-Premium Reference:
https://learn.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans

QUESTION 6
HOTSPOT
Your company has a Teams Phone deployment.

The network team at the company completes a local internet breakout for Teams traffic.
To validate the configuration, you review the Call Debug log shown in the following exhibit.

Connectivity_TransportBytesSent	3324
Connectivity_TransportMode	2
Connectivity_TransportPktsReceived	18
Connectivity_TransportPktsSent	20
Connectivity_BaseAddress	192.168.1.216:50008
Connectivity_LocalAddress	192.168.1.216:50011
Connectivity_LocalSite	120.17.163.212:1883
Connectivity_RemoteAddress	52.113.88.214:49704
Connectivity_RemoteSite	52.113.88.214:49704
IsRetargeted	0

Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

The WAN IP address for the call source is [answer choice].

▼
52.113.88.214
120.17.163.212
192.168.1.216

The WAN port for call destinations is [answer choice].

▼
1883
49704
50008
50011

Answer Area:

Answer Area

The WAN IP address for the call source is **[answer choice]**.

▼
52.113.88.214
120.17.163.212
192.168.1.216

The WAN port for call destinations is **[answer choice]**.

▼
1883
49704
50008
50011

Section:
Explanation:

QUESTION 7
You have a Microsoft Teams Phone deployment.
You implement Teams Rooms on Windows.
You need to apply a custom theme to the display of Team1 Rooms on Windows.
What should you configure?

A. a configuration profile
B. a SkvDeSettinas.xml file
C. a team template
D. a LayoutModification.xml file

Correct Answer: C
Section:
Explanation:
Custom background template
To create custom backgrounds that meet the guidelines in the previous sections, you can download the Microsoft Teams Rooms Theme Template.
The template is a .PSD file that can be opened by apps such as Adobe Photoshop or Paint.NET (a plug-in may be required). The template provides assets and guidelines to help you place text and graphics in your custom backgrounds that won't be obscured by on-screen elements.
Reference:
https://learn.microsoft.com/en-us/microsoftteams/rooms/custom-backgrounds
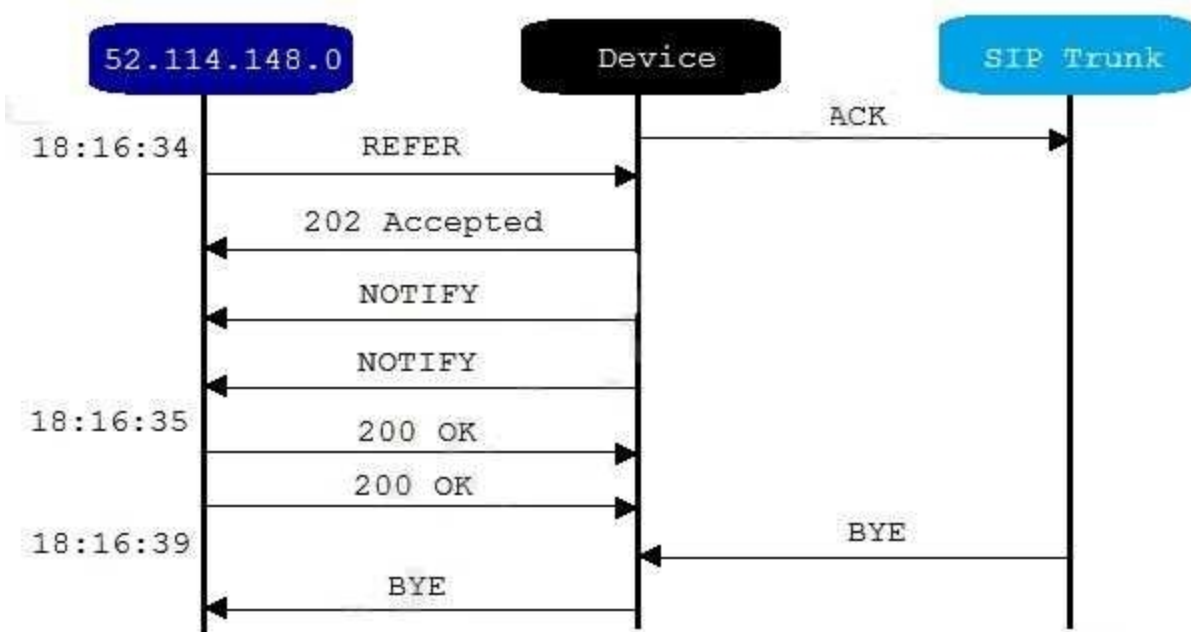
QUESTION 8
Your company has a Microsoft Teams Phone deployment that uses Direct Routing and a single carrier.
You deploy a new Session Border Controller (SBC) that shows as healthy in the Microsoft Teams admin center.
You place a test call over the new SBC, and the call succeeds.
When you attempt to transfer the call, the transfer fails. A portion of the SIP ladder is shown in the exhibit. (Click the Exhibit tab.)

```
52.114.148.0          Device              SIP Trunk

                                    ACK
18:16:34      REFER        |----------------------->|
          |--------------->|
             202 Accepted
          |<---------------|
              NOTIFY
          |<---------------|
              NOTIFY
          |<---------------|
18:16:35      200 OK
          |--------------->|
              200 OK
          |--------------->|
                                    BYE
18:16:39                   |<-----------------------|
               BYE
          |<---------------|
```

What is a possible cause of the issue?

A. The SSL certificate of the SBC is incorrect.

B. The Refer on the SBC is misconfigured.

C. notify is enabled in the SIP options of the SBC.

D. The carrier rejects the format of the forwarded FROM number.

Correct Answer: B
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/directrouting/issues-with-call-transfers

QUESTION 9
You have a Microsoft Teams Phone deployment that has 10 offices. Each office has a Session Border Controller (SBC).
A user reports that she can make internal calls by using the dial pad, but cannot use the dial pad to make external calls.
What is a possible cause of the issue?

A. The user has the incorrect Teams app setup policy applied.

B. The user has the incorrect voice routing policy applied.

C. The user is missing a validated emergency address.

D. Enterprise Voice is disabled for the user.

Correct Answer: B
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/manage-voice-routing-policies

QUESTION 10
You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing.

All users have a SIP URI in the format of user@contoso.com. The Session Border Controller (SBC) is named sbc.voice.contoso.com.

When troubleshooting errors on the SBC, you receive the warning shown in the following exhibit.

⚠ No SIP Options.

The Session Border Controller exists in our database (your administrator created it using the command New-CSOnlinePSTNGateway). It's configured to send SIP options but we never saw SIP options coming back from this SBC.

What is a possible cause of the issue?

A. The certificate does not match the FQDN on the SBC.

B. The firewall blocks inbound traffic on port 443 to the SBC.

C. Only TLS 1.0 is enabled on the SBC.

D. Microsoft 365 Phone System licenses are not assigned to the users.

Correct Answer: B
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sipoptions-tls-certificate-issues

QUESTION 11
You have a Microsoft I earns deployment and an existing telephony solution that provides PSTN capability to on premises third-party PBX systems in two separate locations.

You need to implement a redundant PSTN solution for Microsoft Teams Phone. The solution must use the existing telephony earner services. The solution must ensure that outbound calls can be made if a component fails.

Which three components should you implement? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point

A. highly available Session Border Controllers (SBCs)

B. calling policies

C. PSTN usages

D. voice routing policies

E. tenant dial plans

Correct Answer: A, C, D
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing

QUESTION 12
You have a Microsoft Teams Phone deployment that uses Direct Routing.

You need to implement Local Media Optimization.

In the Microsoft Teams admin center, you configure the external trusted IP addresses and define the network regions, network sites, and network subnets.

What should you do next?

A. Define a voice route.

B. Assign Session Border Controllers (SBCs) to sites.

C. Create a trunk translation rule.

D. Modify the default emergency calling policy

Correct Answer: B
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-media-optimization-configure

QUESTION 13
DRAG DROP
You have a Microsoft Teams Phone deployment.
You need to configure voice routing for Direct Routing. The solution must only allow calling within the United States and Canada for a user named user1 ©contosoxom.
Which four actions should you perform in sequence to minimize user call disruption? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.
NOTE: More than one order of answer choices is correct. You will receive credit for any of the correct orders you select.

Select and Place:

Correct Answer:

Actions

Create a voice route that has a dialed number pattern of "^\+1(\d{10})$".

Create a dial plan.

Assign a voice routing policy to user1.

Add a PSTN usage record named Record1.

Answer Area

Create a voice routing policy.

Assign a dial plan to user1.

In the global dial plan, create a normalization rule that has a pattern of "^\+1(\d{10})$".

Section:
Explanation:
Create a voice routing policy.
Assign a dial plan to user1.
In the global dial plan create a normalization rule that has a pattern of "^\+1(d{10})$".

QUESTION 14
You need to implement Local Media Optimization.

A. 132.245.0.0/16 and 40.104.0.0/15
B. 10.10.0.0/24 and 10.11.0.0/24
C. 8.8.8.8/32 and 4.4.2.2/32
D. 52.112.0.0/14 and 52.120.0.0/14

Correct Answer: D
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan

QUESTION 15
DRAG DROP
You have a Microsoft Teams Rooms on Windows system in a local conference room. The system is NOT joined to Active Directory.
You need to ensure that the system can be managed by using RDP.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions

Press CTRL + ALT + DELETE.
Configure the Remote Desktop settings and sign out.
From Settings in the Microsoft Teams Rooms app, select **Windows settings.**
Select the Administrator account and enter the password.
From Settings in the Microsoft Teams Rooms app, select the **Account** tab.

Answer Area

Correct Answer:

Actions

From Settings in the Microsoft Teams Rooms app, select **Windows settings.**
From Settings in the Microsoft Teams Rooms app, select the **Account** tab.

Answer Area

Configure the Remote Desktop settings and sign out.
Select the Administrator account and enter the password.
Press CTRL + ALT + DELETE.

Section:
Explanation:

QUESTION 16
You have an analog phone system.
You plan to migrate to Microsoft Teams Phone.
You need to recommend devices for common area phones that any user can use. The solution must meet the following requirements;
• Can access the Teams directory for dial by name.
• Can be administered remotely.
• Can place and pick up calls.
• Support hot desking.
• Minimize costs.
Which type of devices should you recommend?

A. Microsoft-certified 3PIP handsets

B. Microsoft Teams-certified handsets

C. Microsoft Teams Rooms devices

D. Microsoft-certified headsets

E. the existing analog handsels

Correct Answer: C

Section:

QUESTION 17
DRAG DROP
You need to provision a Microsoft Teams-certified common area phone device at a field site. The solution must ensure that a standard user can complete the physical handset tasks without sharing credentials.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions	Answer Area
From the Microsoft Team admin center, apply a managed tag to the device.	
From the Microsoft Team admin center, upload the MAC address of the device.	
Instruct the user to enter the verification code on the device.	
Enable the web server on the device and sign in by using a browser.	
From the Microsoft Team admin center, sign in to the device remotely.	>
From the Microsoft Team admin center, generate a verification code.	<

Correct Answer:

Actions	Answer Area
From the Microsoft Team admin center, apply a managed tag to the device.	From the Microsoft Team admin center, upload the MAC address of the device.
	From the Microsoft Team admin center, generate a verification code.
	Instruct the user to enter the verification code on the device.
	Enable the web server on the device and sign in by using a browser.
From the Microsoft Team admin center, sign in to the device remotely.	>
	<

Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/MicrosoftTeams/devices/remote-provision-remote-login

QUESTION 18
Your company deploys 200 Microsoft Teams Rooms on Windows systems.
You are evaluating whether to purchase the Microsoft Teams Rooms Premium license for the rooms.
Which two actions require the Microsoft Teams Rooms Premium license? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point

A. Download device logs.

B. View peripheral health.

C. Get reporting insights into room usage and participant count

D. Postpone updates until a certain date.

E. Modify the Direct guest jam settings

Correct Answer: B, C
Section:
Explanation:
Reference: https://docs.microsoft.com/en-us/microsoftteams/rooms/microsoft-teams-roomspremium

QUESTION 19
You have a Microsoft Teams Phone deployment that uses Direct Routing.
You connect a new Session Border Controller (SBC).
You need to verify that all the voice features work as expected for calls that traverse the SBC
What should you use?

A. the SIP Tester client script

B. Microsoft 365 network connectivity test tool

C. Microsoft Teams Network Assessment Tool

D. Microsoft Remote Connectivity Analyzer

Correct Answer: C
Section:

QUESTION 20
DRAG DROP
You have a Microsoft Teams Phone deployment.
When you attempt to deploy a Session Border Controller (SBC) named sfac1xontoso.com. you receive the following error message: "We cant use the "SBCl-Contoso.com" domain as it hasn't been set up in the organization.
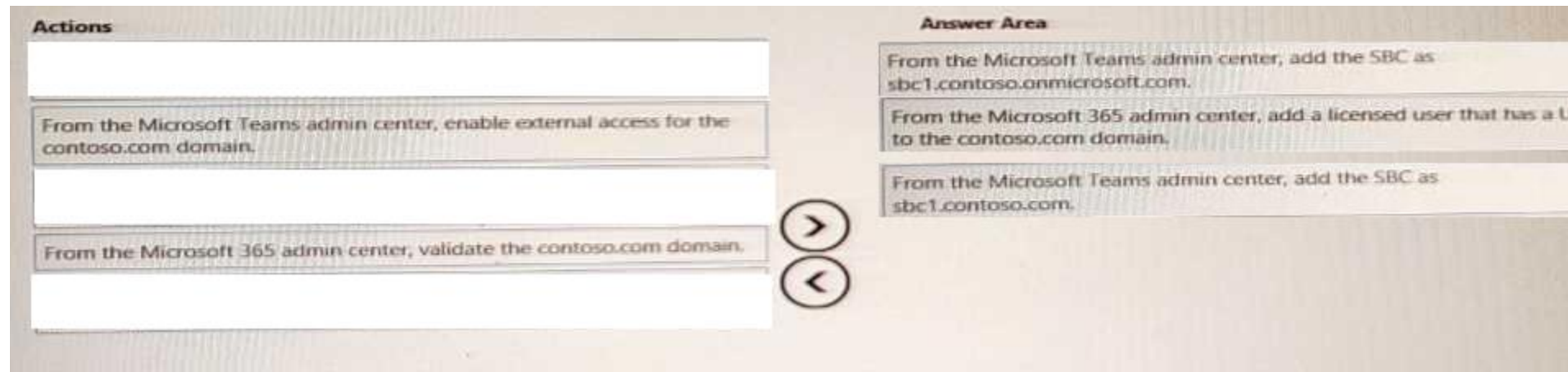Try agaax. If you continue to have problems, contact Microsoft customer support."
You need to add the SBC to the tenant.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions	Answer Area
From the Microsoft 365 admin center, add a licensed user that has a UPN to the contoso.com domain.	
From the Microsoft Teams admin center, enable external access for the contoso.com domain.	
From the Microsoft Teams admin center, add the SBC as sbc1.contoso.onmicrosoft.com.	>
From the Microsoft 365 admin center, validate the contoso.com domain.	
From the Microsoft Teams admin center, add the SBC as sbc1.contoso.com.	<

Correct Answer:

Section:
Explanation:
From the Microsoft Teams admin center, add the SBC as sbc1.contoso.onmicrosoft.com.
From teh Microsoft 365 admin center, add a licenced user that has a UPN to the contoso.com domain.
From the Microsoft Teams admin center, add the SBC as sbc1.contoso.com.

QUESTION 21
You are adding new sites to your company.
The reporting team needs location-based reports in Microsoft Power B1 that include the subnet information of the new sites.
You need to add the information to Microsoft Teams.
What should you do?

A. From the Microsoft Call Quality Dashboard, upload tenant data.

B. From the Microsoft Teams admin center, define a network subnet.

C. From the Microsoft Teams admin center, define a network topology.

D. From the Microsoft Teams admin center, add the subnets to the Network planner.

Correct Answer: A
Section:
Explanation:
Reference: https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data
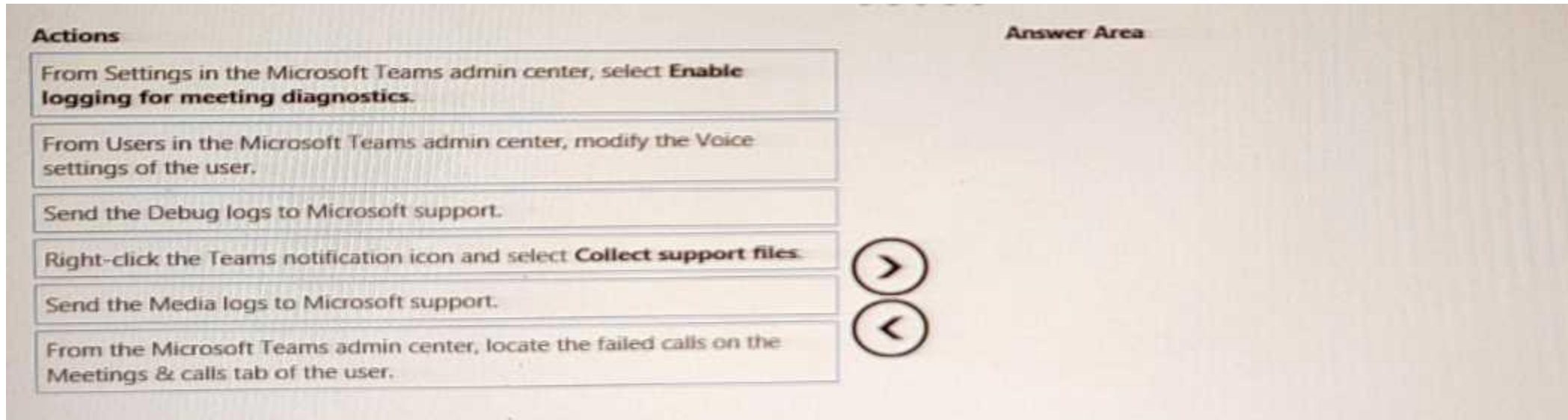
QUESTION 22
DRAG DROP
A user uses the Microsoft Teams client on a Windows device.
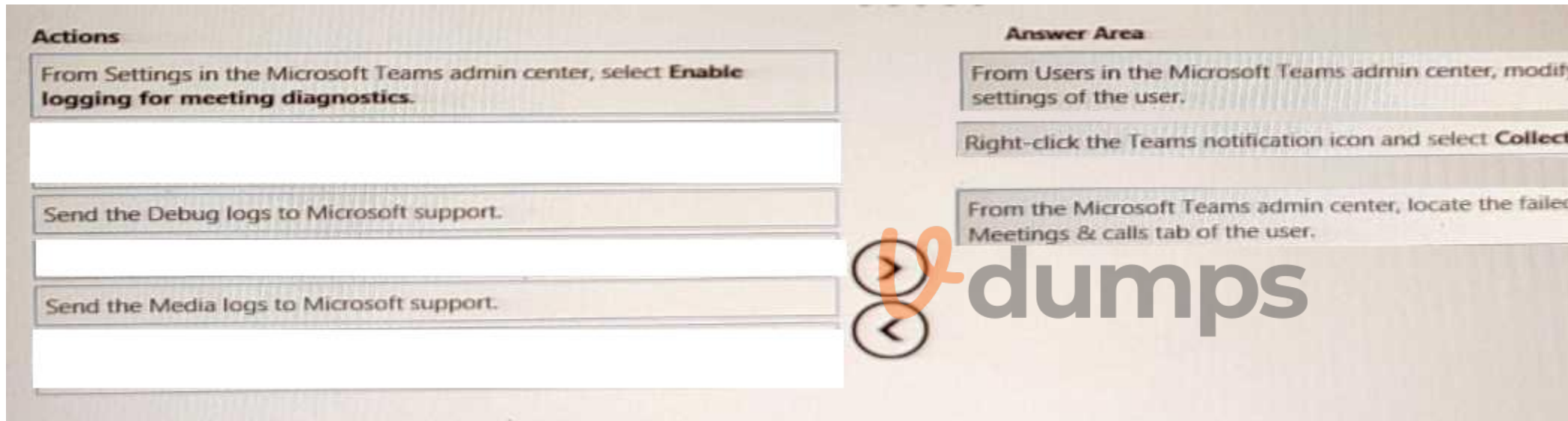The user reports call failures.
You need to send the Teams client logs to Microsoft support to troubleshoot the call failures.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions

| From Settings in the Microsoft Teams admin center, select **Enable logging for meeting diagnostics.** |
| From Users in the Microsoft Teams admin center, modify the Voice settings of the user. |
| Send the Debug logs to Microsoft support. |
| Right-click the Teams notification icon and select **Collect support files** |
| Send the Media logs to Microsoft support. |
| From the Microsoft Teams admin center, locate the failed calls on the Meetings & calls tab of the user. |

Answer Area

Correct Answer:

Actions

| From Settings in the Microsoft Teams admin center, select **Enable logging for meeting diagnostics.** |
| Send the Debug logs to Microsoft support. |
| Send the Media logs to Microsoft support. |

Answer Area

| From Users in the Microsoft Teams admin center, modify settings of the user. |
| Right-click the Teams notification icon and select **Collect s** |
| From the Microsoft Teams admin center, locate the failed Meetings & calls tab of the user. |

Section:
Explanation:
From Users in the Microsoft Teams admin center, modify the Voice settings of the user.
Right-click the Teams notification icon and select Collect support files.
From the Microsoft Teams admin center, locate the failed calls on the Meetings & calls tab of user.

QUESTION 23
You have a Microsoft Teams Phone deployment.
You are deploying Direct Routing by using a certified Session Border ControNer CSBC). The FQDN of the SBC is sbc1.contoso.com. You use signaling port 5067.
You cannot place calls and receive an error message in the Microsoft Teams admin center as shown in the following exhibit.

TLS connectivity status ⓘ

ⓘ Inactive
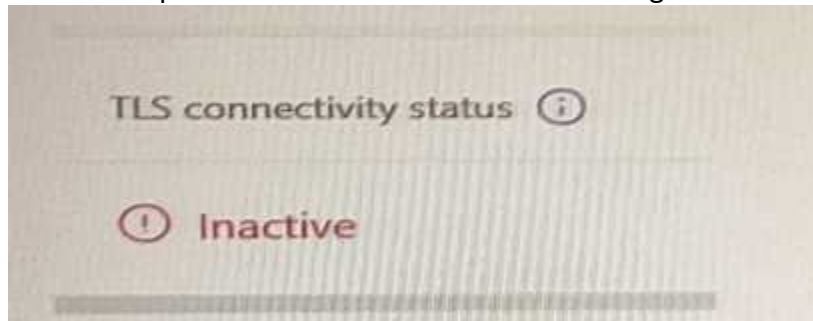
What is a possible cause of the issue?

A. The firewall blocks traffic on pan 5067
B. Location-Based Routing is enabled for the SBC.
C. Calling plan licenses are not assigned to users.
D. The SIP options are disabled.

Correct Answer: A
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sipoptions-tls-certificate-issues

QUESTION 24
You have a Microsoft 365 tenant that has Modern authentication enabled for an services Multi-factor authentication (MFA) is enforced for all users.
You are deploying Microsoft Teams Rooms.
The first time you attempt to sign in to a Teams Rooms, you receive an error message indicating that the device cannot sign in to Teams.
You verify that Modern authentication is enabled in Teams Rooms.
What prevents you from signing in?

A. The Microsoft Authenticates app is not configured for the Teams Rooms account-
B. The Teams Rooms account is not licensed for Microsoft intune.
C. Teams Rooms must be domain joined first.
D. MFA is unsupported In reams Rooms.

Correct Answer: D
Section:

QUESTION 25
You have a Microsoft Teams Phone deployment. The 613 7010 5XXX phone number range is allocated to the Session Border Controller (SBQ. A user named User! is configured as shown in the following exhibit.


```
PS C:\> get-csonlineuser -Identity user1@litwareinc.com

DisplayName               : User One
EnterpriseVoiceEnabled    : True
RegistrarPool             : sippoolme1au103.infra.lync.com
OnPremLineURIManuallySet  : False
OnPremLineURI             :
LineURI                   : +61370105555
OnlineVoiceRoutingPolicy  : VIC-All
DialPlan                  : AU
TenantDialPlan            : Australia-VIC
MCOValidationError        : {}
VoicePolicy               :
InterpretedUserType       : HybridOnlineTeamsOnlyUser
UserProvisionType         :
TeamsUpgradeEffectiveMode : TeamsOnly
```

User1 reports that when an external caller attempts to call the phone number or User1, the external caller receives an error message.
User 1 can make outbound calls, but no caller to appears.
Which two commands should you run to resolve the issues? Each correct answer presents part or the solution.
NOTE: Each correct selection is worth one point.
A)

```
Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber "+61370105555"
```

B)

```
Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber $null
```

C)

```
Set-CsUser user1@litwareinc.com -OnPremLineURI "tel:+61370105555"
```

D)

```
Set-CsUser user1@litwareinc.com -EnterpriseVoiceEnabled $false
```

E)

```
Grant-CsOnlineVoiceRoutingPolicy -Identity user1@litwareinc.com -PolicyName $null
```

A. Option A
B. Option B
C. Option C
D. Option D
E. Option E

Correct Answer: A, D
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/set-csonlinevoiceuser?view=skype-ps

QUESTION 26
HOTSPOT
You have a Microsoft Teams Phone deployment. Direct Routing is enabled for all users. The users can place and receive PSTN calls. You are implementing emergency numbers in Teams.
You need to remove the + symbol from any three-digit calls to the Session Border Controller (SBC)..
How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Hot Area:

```
[New-CsTeamsTranslationRule ▼]  -Identity 'TR1' -Pattern '^\+?(\d{3})$' -Translation '$1'
New-CsOnlinePSTNGateway
New-CsOnlinePstnUsage
New-CsTeamsTranslationRule
New-CsVoiceNormalizationRule
```

```
[ ▼ ]  -Identity SBC1@contoso.com  [ ▼ ] 'TR1'
Set-CsOnlineAudioConferencingRoutingPolicy      –InboundPSTNumberTranslationRules
Set-CsOnlinePSTNGateway                         –OnlinePstnUsages
Set-CsOnlinePstnUsage                           –OutboundPstnNumberTranslationRules
Set-CsOnlineVoiceUser                           –OutboundTeamsNumberTranslationRules
                                                –Usage
```
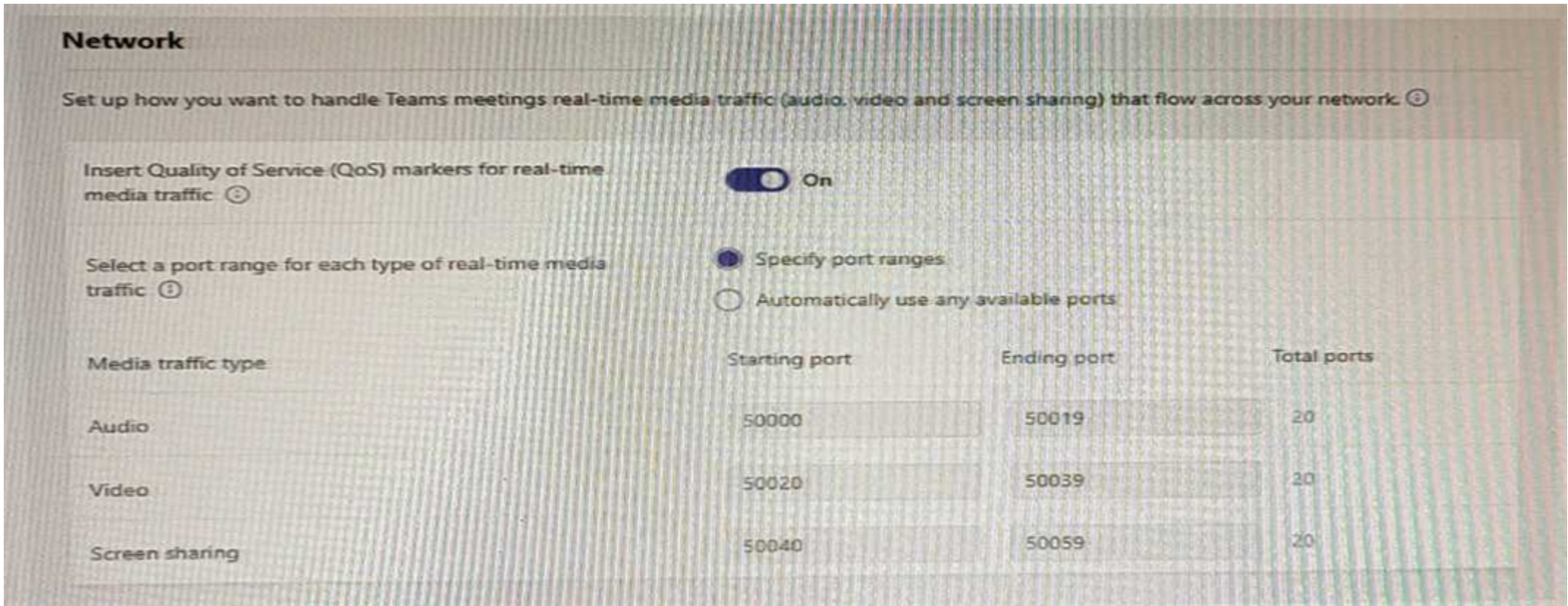
Answer Area:

```
[ ▼ ]  -Identity 'TR1' -Pattern '^\+?(\d{3})$' -Translation '$1'
New-CsOnlinePSTNGateway
New-CsOnlinePstnUsage
New-CsTeamsTranslationRule
New-CsVoiceNormalizationRule
```

```
[ ▼ ]  -Identity SBC1@contoso.com  [ ▼ ] 'TR1'
Set-CsOnlineAudioConferencingRoutingPolicy      –InboundPSTNumberTranslationRules
Set-CsOnlinePSTNGateway                         –OnlinePstnUsages
Set-CsOnlinePstnUsage                           –OutboundPstnNumberTranslationRules
Set-CsOnlineVoiceUser                           –OutboundTeamsNumberTranslationRules
                                                –Usage
```

Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/newcsteamstranslationrule?view=skype-ps
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-translate-numbers

QUESTION 27
HOTSPOT
The network meeting settings for Microsoft Teams are configured as shown in the following exhibit.

Network

Set up how you want to handle Teams meetings real-time media traffic (audio, video and screen sharing) that flow across your network. ⓘ

Insert Quality of Service (QoS) markers for real-time media traffic ⓘ **On**

Select a port range for each type of real-time media traffic ⓘ
- ● Specify port ranges
- ○ Automatically use any available ports

Media traffic type	Starting port	Ending port	Total ports
Audio	50000	50019	20
Video	50020	50039	20
Screen sharing	50040	50059	20

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

The Teams Transport Relay service will use UDP ports [answer choice].

3478 through 3481
50000 through 50019
50020 through 50039
50040 through 50050

If you set Insert Quality of Service (QoS) markers for real-time media traffic to **Off**, the Teams Transport Relay service will use UDP port [answer choice].

80
443
3478
50000

Answer Area:

Answer Area

The Teams Transport Relay service will use UDP ports [answer choice].

3478 through 3481
50000 through 50019
50020 through 50039
50040 through 50050

If you set Insert Quality of Service (QoS) markers for real-time media traffic to **Off**, the Teams Transport Relay service will use UDP port [answer choice].

80
443
3478
50000

Section:
Explanation:

QUESTION 28
You need to provide Microsoft Teams users with the ability to perform PSTN calling through a Session Border Controller (SBC). Which licenses can you assign to achieve the goal?

A. Office 365 E3 and Office 365 E5
B. Microsoft 365 E3 and Microsoft 365 E5
C. Microsoft 365 E5 and Office 365 E5
D. Office 365 E3 and Microsoft 365 E3

Correct Answer: D
Section:

QUESTION 29
Your company assigns an Office 365 E3 license to each user. All users are m France.
You plan to deploy Direct Routing.
Which additional license should you assign to the users?

A. Microsoft 365 Audio Conferencing
B. Microsoft 365 Phone System - Virtual
C. Microsoft 365 Phone System
D. Microsoft 365 Domestic and International Calling Plan
E. Microsoft 365 Domestic Calling

Correct Answer: C
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan

QUESTION 30
Your company currently allows call park lot all PSIN users. The call pack policies are configured as shown in the exhibit. (Click the Exhibit tab.)

Call park policies

Call park lets people put a call on hold and transfer it to other people within your organization. Call park policies let you control which users are call park enabled and make other call park setting changes for them. You can use the Global (Org-wide default) policy and customize it or create one or more custom policies and assign them to users. Learn more

Call park policies summary		User statistics	
1	0		0 Custom policies
Default policy	Custom policies		50 Default policies

Manage policies | Group policy assignment

+ Add | Edit | Duplicate | Delete | | Manage users | 1 item

Name ↑	Description	Custom policy	Call park
Global (Org-wide default)		No	Yes

You have a Microsoft 365 group named Help Desk.

You need to ensure that only the Help Desk group can use call park. The solution must minimize the number of policies and administrative effort.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Assign Policy2 to all users.

B. In the Global (Org-wide default) policy, set Allow call park to Off.

C. Create a new call park policy named Policy2 and set Allow call park to Off.

D. Assign Policy1 to the Help Desk group.

E. Assign the Global (Org-wide default) policy to the users in the Help Desk group.

F. Create a new call park policy named Policy1 and set Allow call park to On

Correct Answer: B, D, F
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/call-park-and-retrieve

QUESTION 31
Your company has an office in Seattle.
The default dial-in number for the company's Microsoft Teams meetings has an area code of 425.
The company does NOT have an office in New York. However, most of the company's customers are in New York.
You need to get a new default dial- In number that has a local 718 area code. You will NOT define additional location information in Teams.
Which two actions should you perform before you assign the bridge? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Get a Dedicated conference bridge (Toll) number.

B. Search for new numbers by using a 718 area code.

C. Get an auto attendant toll-free number.

D. Get a Dedicated conference bridge (Toll Free) number.

E. Search for new numbers by using New York.

Correct Answer: A, D
Section:

QUESTION 32
HOTSPOT
Your company is migrating from a legacy PBX system to Microsoft Teams.
The phone number range is +1-423-555-1xxx. The PBX system uses four-digit dialing internally.
Extensions are the last four digits of the number.
You need to ensure that you can use four-digit dialing for your numbers in Teams. The solution must minimize administrative effort. How should you configure the normalization rule? To answer, select the appropriate options in the answer are
a. NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Pattern:
```
^(\d{4})$
^(1\d{3})$
```
Translation:
```
+1423555$1
+14235551$3
+14235551\d?3
+14235551\d{3}
```

Translation:
```
^(\d{4})$
^(1\d{3})$
+1423555$1
+14235551$3
+14235551\d?3
+14235551\d{3}
```

Answer Area:

Answer Area

Pattern:
```
^(\d{4})$
^(1\d{3})$
+1423555$1
+14235551$3
+14235551\d?3
+14235551\d{3}
```
Translation:

Translation:
```
^(\d{4})$
^(1\d{3})$
+1423555$1
+14235551$3
+14235551\d?3
+14235551\d{3}
```

QUESTION 33
You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams.
When the users are at a specific corporate site, you need to prevent the users from adding video during calls.
Solution: You run New-CsTeamsNetworkRoamingPolicy and set the -AllowiPvideo parameter to $False.
Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section:

QUESTION 34
Your company has a main office in Dallas.
The company has a Microsoft Teams Phone deployment.
Currently, the default audio conferencing bridge is set to a phone number that has a Miami area code.
In the Microsoft Teams admin center, you get a number in the Dallas area code.
You need to assign the new Dallas number as the default audio conferencing bridge.
What should you configure in the Microsoft Teams admin center?

A. the Conference bridges node under Meetings
B. the Networks & locations node under Locations
C. the Phone numbers node under Voice
D. the Auto attendants node under Voice

Correct Answer: A
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/change-the-phone-numbers-on-your-audioconferencing-bridge

QUESTION 35
Your company has offices in 10 countries. The company has a tenant dial plan configured for each country.
The company recently opened an office in a new country.
You need to create a new tenant dial plan that meets the unique dialing requirements of the new country.
What should you do?

A. Run the New-CsOnlineVoiceRoutingPolicy cmdlet.
B. From the Microsoft Teams admin center, select Voice, select Dial plan, and then select Add.
C. From the Microsoft Teams admin center, select Locations, select Network topology, and then select Add.
D. Run the Sec-CsTenancDialPlan cmdlet.

Correct Answer: D
Section:
Explanation:

QUESTION 36
You have a Microsoft Teams Phone deployment that uses Direct Routing.
You create a new Teams user named User1.
You need to enable User1 as an agent in a call queue.
What should you do first?

A. Assign a dial plan to User1.

B. Assign a phone number to User1.

C. Enable hosted voicemail for User1.

D. Enable Enterprise Voice for User1.

Correct Answer: D
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue

QUESTION 37
You have a Microsoft Teams Phone deployment.
You are configuring emergency services for Direct Routing.
You need to notify a group of users when an emergency number is dialed.
What should you configure in the Microsoft Teams admin center?

A. an emergency calling policy

B. a calling policy

C. an emergency call routing policy

D. a voice routing policy

Correct Answer: A
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies

QUESTION 38
Your company uses Microsoft Skype for Business Server 2015 and Enterprise Voice as the PSTN solution.
You plan to migrate all users to Microsoft Teams Calling Plans.
You will decommission Skype for Business Server after the migration is complete.
You need to ensure that all the users retain their current phone number once the migration is complete. The solution must minimize the downtime of PSTN features for each user.
What should you do first?

A. From the Microsoft 365 admin center, purchase Communications Credits for all the users.

B. Schedule a port order for the phone numbers of all the users.

C. From the Microsoft Teams admin center, order phone numbers for all the users.

D. Migrate all the users to Teams.

Correct Answer: B
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/phone-number-calling-plans/transfer-phonenumbers-to-teams

QUESTION 39
Your company hires a new employee in Lisbon.
You assign a Microsoft 365 E3 license to the employee.
The employee must schedule meetings that will include customers in Lisbon. The customers will dial in to the meetings by using PSTN.
You need to ensure that the employee can send meeting invitations that include a dial-in conferencing bridge. The bridge must be set to a local number in Lisbon instead of the company's default dial-in conferencing bridge number.
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. From Users in the Microsoft Teams admin center, edit the Audio conferencing settings of the employee.

B. From the Microsoft Teams admin center, modify the settings of the default conferencing bridge.

C. From the Microsoft 365 admin center, assign an Auto Conferencing add-on license to the employee.

D. From the Microsoft 365 admin center, set the usage location of the employee to Portugal.

Correct Answer: B, C
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/audio-conferencing-in-office-365
https://docs.microsoft.com/en-us/microsoftteams/change-the-phone-numbers-on-your-audioconferencing-bridge

QUESTION 40
HOTSPOT
You have a Microsoft Teams Phone deployment.
You have a dial plan that contains the following normalization rule:
Pattern: ^8?(\d{7})$
Translation: +1330$1
How will the phone numbers be normalized? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

5551212:

▼
+1330
+13305551212
+133085551212
5551212
85551212

85551212:

▼
+1330
+13305551212
+133085551212
5551212
85551212

Answer Area:

5551212:

▼
+1330
+13305551212
+133085551212
5551212
85551212

85551212:

▼
+1330
+13305551212
+133085551212
5551212
85551212

Section:
Explanation:

QUESTION 41
You have a Microsoft Teams Phone deployment that uses Direct Routing. The deployment has the following configurations:
Direct Routing Session Border Controller (SBC) public IP subnet: 198.51.100.0/24

Teams client external IP subnet: 203.0.113.0/24
Teams client internal IP subnet: 192.168.0.0/24
You need to configure the network topology to support emergency call routing.
Which network range should you add to the trusted IP addresses?

A. 52 112 0 0/14

B. 198 51 100 0/24

C. 203.0.113.0/24

D. 192 168 0 0/24

Correct Answer: C
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/manage-your-network-topology

QUESTION 42
You are deploying Microsoft Teams Phone.
You have offices in the United States, the United Kingdom, Brazil, India, and China.
You will use Direct Routing for all the locations.
You need to create a network topology for roaming bandwidth policies.
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Add the Teams client public IP addresses to the Trusted IPs list.

B. Create a network site.

C. From the Microsoft 365 admin center, assign a usage location.

D. Set Preferred country or region for media traffic for the Session Border Controller (SBC).

E. Implement dynamic emergency calling with Presence Information Data Format Location Object (PIDF-LO).

Correct Answer: A, B, E
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/manage-your-network-topology

QUESTION 43
You create a network region Region1 in Microsoft Teams.
You are adding a network site to Region1. The site has a 1.5-Mb connection.
You need to ensure that all users at the site have a good voice experience.
What should you do?

A. Create and assign a Teams Network Roaming Policy that has IP video disabled.

B. Assign the Region1 users a meeting policy that has a media bit rate of 1,500 Kbps.

C. Run the Microsoft 365 network connectivity test tool.

D. Tag all traffic with a DSCP value of 46.

Correct Answer: B

Section:
Explanation:
Reference:
https://docs.microsoft.com/en-gb/powershell/module/skype/newcsteamsnetworkroamingpolicy?view=skype-ps

QUESTION 44
DRAG DROP
Your company has offices in Seattle.
You deploy Microsoft Teams Phone. You have three Session Border Controller (SBCs) named SBC1, SBC2, and SBC3.
You need to configure voice routing to meet the following requirements:
All calls to area codes 425 and 206 must attempt to go to SBC1, and if SBC1 is unavailable, fail over to SBC2.
All other calls to the United States and Canada must go out through SBC2.
International calls must go out through SBC2 or SBC3.
How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Select and Place:

Values

```
'sbc1.contoso.com'
```

```
'sbc2.contoso.com'
```

```
'sbc3.contoso.com'
```

```
'sbc1.contoso.com', 'sbc2.contoso.com'
```

```
'sbc2.contoso.com', 'sbc3.contoso.com'
```

```
'sbc1.contoso.com', 'sbc3.contoso.com'
```

Answer Area

```
New-CsOnlineVoiceRoute -Identity 'Redmond' -NumberPattern
'^\+1(425|206)(\d{7})$'
    -OnlinePstnGatewayList
```

```
New-CsOnlineVoiceRoute -Identity 'US and Canada' -NumberPattern
'^\+1(\d{10})$'
    -OnlinePstnGatewayList
```

```
New-CsOnlineVoiceRoute -Identity 'All other calls' -NumberPattern
'^\+(?!1)\d+'
    -OnlinePstnGatewayList
```

Correct Answer:

Values

```
'sbc1.contoso.com'


'sbc3.contoso.com'




'sbc1.contoso.com','sbc3.contoso.com'
```

Answer Area

```
New-CsOnlineVoiceRoute -Identity 'Redmond' -NumberPattern
'^\+1(425|206)(\d{7})$'
    -OnlinePstnGatewayList 'sbc1.contoso.com','sbc2.contoso.com'

New-CsOnlineVoiceRoute -Identity 'US and Canada' -NumberPattern
'^\+1(\d{10})$'
    -OnlinePstnGatewayList 'sbc2.contoso.com'

New-CsOnlineVoiceRoute -Identity 'All other calls' -NumberPattern
'^\+(?!1)\d+'
    -OnlinePstnGatewayList 'sbc2.contoso.com','sbc3.contoso.com'
```

Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlinevoiceroute?view=skypeps

QUESTION 45
You have a Microsoft Teams Phone deployment and a Survivable Branch Appliance (SBA) at a site.
You add a new Teams user.
You need to ensure that the user at the site can place and receive PSTN calls in the event of an internet outage.
What should you do?

A. Add the user as a member of a call queue.
B. Modify the online voice routing policy.
C. Run the Granc-CsTeamsSurvivableBranchAppliancePolicy cmdlet.
D. Run the Granc-CsTenancDialPlan cmdlet.

Correct Answer: C
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance

QUESTION 46
You have a Microsoft Teams Phone deployment.
You have a PBX that connects to the PSTN by using an E1/T1 Primary Rate interface (PRI).
You plan to migrate to Direct Routing by using the existing PSTN services.
What should you install upstream of the PBX?

A. a physical Session Border Controller (SBC)
B. an FXO SIP Analog Telephony Adapter (ATA)
C. a virtual Session Border Controller (SBC)
D. a Session Border Controller (SBC) in Azure

Correct Answer: A
Section:

QUESTION 47
You have a Microsoft Teams Phone deployment.
You are deploying a new remote site.
You have a Session Border Controller (SBC) that has an E1/T1 Primary Rate Interface (PRI) deployed to the remote site.
You plan to deploy a Survivable Branch Appliance (SBA) to ensure PSTN connectivity.
Which type of endpoints is supported by the SBA?

A. call queues in Microsoft Teams
B. audio conferencing in Microsoft Teams
C. Microsoft Teams panels
D. Microsoft Teams Windows desktops

Correct Answer: D
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance

QUESTION 48
You have a Microsoft Teams Phone deployment.
You need to implement Local Media Optimization for Direct Routing users at a site.
Users at the site frequently perform the following actions:
Park calls.
Place calls on hold.
Transfer calls to other users.
Escalate calls to conference calls.
Which action will be affected by implementing Local Media Optimization?
A- Park calls.

A. Transfer calls to other users.
B. Escalate calls to conference calls.
C. Place calls on hold.

Correct Answer: C
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-media-optimization#known-issues

QUESTION 49
You have a Microsoft Teams Phone deployment.
You need to implement PSTN connectivity by using Direct Routing.
What are three requirements for the implementation? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. a Session Border Controller (SBC) that uses a hostname in the onmicrosoft.com domain

B. a firewall rule that opens a TCP signaling port to Microsoft Teams

C. a public DNS entry that maps the FQDN of the Session Border Controller (SBC) to a public IP address

D. a firewall rule that opens a UDP signaling port to Microsoft Teams

E. a Teams-certified Session Border Controller (SBC)

Correct Answer: B, C, E
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan

QUESTION 50
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.
Solution: You configure the call queue to use a Microsoft 365 group.
Does this meet the goal?

A. Yes

B. No

Correct Answer: A
Section:
Explanation:
Reference:
https://www.orbid365.be/shared-voicemail-arrives-in-teams/

QUESTION 51
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.
Solution: You set the routing method for the call queue to Attendant routing.
Does this meet the goal?

A. Yes

B. No

Correct Answer: B
Section:
Explanation:
Reference:
https://www.orbid365.be/shared-voicemail-arrives-in-teams/

QUESTION 52
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.
Solution: You redirect calls for the call queue to a shared voicemail box.
Does this meet the goal?

A. Yes

B. No

Correct Answer: B
Section:
Explanation:
Reference:
https://www.orbid365.be/shared-voicemail-arrives-in-teams/

QUESTION 53
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company uses Microsoft Teams Calling Plans.
The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.
You migrate the users to Teams.
You need to ensure that the users have phone numbers.
Solution: From the Microsoft Teams admin center, you create a new port order.
Does this meet the goal?

A. Yes

B. No

Correct Answer: A
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/phone-number-calling-plans/transfer-phonenumbers-to-teams

QUESTION 54
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company uses Microsoft Teams Calling Plans.
The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.
You migrate the users to Teams.
You need to ensure that the users have phone numbers.
Solution: You run the New-CsHybridTelephoneNumber cmdlet.
Does this meet the goal?

A. Yes

B. No

Correct Answer: B
Section:

QUESTION 55
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company uses Microsoft Teams Calling Plans.
The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.
You migrate the users to Teams.
You need to ensure that the users have phone numbers.
Solution: From the Microsoft Teams admin center, you place a new order for service numbers.
Does this meet the goal?

A. Yes

B. No

Correct Answer: B
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/getting-service-phone-numbers

QUESTION 56
Your company receives PSTN services in Microsoft Teams through a derived Direct Routing trunk from a telephone carrier.
The carrier becomes an operator in the Operator Connect program.
You need to migrate the users to Operator Connect.
Which three actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Run the Set-CsUser cmdlet and set the –OnPremLineURI parameter to $null.

B. Run the Grant-CsOnlineVoiceRoutingPolicy cmdlet and set the –Policyname parameter to Policy1.

C. Run the Grant-CsOnlineVoiceRoutingPolicy cmdlet and set the –Policyname parameter to $null.

D. Run the Set-CsOnlineVoiceUser cmdlet and set the –TelephoneNumber parameter to each user's phone number.

E. Run the Set-CsOnlineVoiceUser cmdlet and set the –TelephoneNumber parameter to $null.

F. Run the Set-CsUser cmdlet and set the –OnPremLineURI parameter to each user's phone number.

Correct Answer: A, C, D
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/operator-connect-configure
https://docs.microsoft.com/en-us/microsoftteams/assign-change-or-remove-a-phone-number-for-auser

QUESTION 57
You are enabling users for Direct Routing.

You already assigned licenses to the users.

You need to complete the user setup.

Which two cmdlets should you run? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Grant-CsVoicePolicy

B. Grant-CsOnlineVoiceRoutingPolicy

C. Mew-CsVoicePolicy

D. Mew-CsPhoneNuBberAssignment

E. Set-CsUserPstnSettings

Correct Answer: A, D
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-enable-users
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing

QUESTION 58
You have a Microsoft Teams Phone deployment.
You need to provide two users with the ability to share a single phone number for inbound and outbound calling.
What are two ways to achieve the goal? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. call queues

B. call forwarding

C. group call pickup

D. call delegation

E. call park

Correct Answer: A, C
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue
https://docs.microsoft.com/en-us/microsoftteams/call-sharing-and-group-call-pickup

QUESTION 59
You have a Microsoft Teams Phone deployment that uses Teams Calling Plans. Direct Routing, and Operator Connect services. You need to enable PSTN services for 100 new users. The solution must minimize administrative effort.
Which cmdlet should you run?

A. Set-CsOnlineVoiceUser

B. Set-CsUscr

C. Set-CsIPPhonePolicy

D. Set-CsPhoneNumberAssignment

Correct Answer: A
Section:

QUESTION 60
HOTSPOT

You have a Microsoft 365 E5 subscription.

You need to compare the Microsoft 365 E5 subscription with a Microsoft Teams Premium license.

Which feature is included in Microsoft 365 E5, and which feature is exclusive with Teams Premium? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Microsoft 365 E5:: End-to-end encryption for one-to-one calls ▼
- Add watermarks to meetings
- Control who can record
- **End-to-end encryption for one-to-one calls**
- Set up a green room for webinar presenters

Teams Premium: Use standard and custom meeting backgrounds at the user level ▼
- End-to-end encryption for one-to-one calls
- Integrate with Dynamics 365
- Set up a green room for webinar presenters
- **Use standard and custom meeting backgrounds at the user level**

Answer Area:

Answer Area

Microsoft 365 E5:: End-to-end encryption for one-to-one calls ▼
- Add watermarks to meetings
- Control who can record
- **End-to-end encryption for one-to-one calls**
- Set up a green room for webinar presenters

Teams Premium: Use standard and custom meeting backgrounds at the user level ▼
- End-to-end encryption for one-to-one calls
- Integrate with Dynamics 365
- Set up a green room for webinar presenters
- **Use standard and custom meeting backgrounds at the user level**

Section:
Explanation:

QUESTION 61
You have a Microsoft Teams Phone deployment.

You are designing a room that will be used for collaboration.

You need to select a device for the room. The device must meet the following requirements:

Support video.

Support one-touch join for meetings.

Can start new meetings from within the room.

Support HDMI ingestion of content into Teams.

Which type of device should you select? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Microsoft Teams Rooms on Android
B. Microsoft Teams panels
C. Microsoft Teams Rooms on Windows
D. Microsoft Surface Hub 2S.
E. Microsoft Teams displays.

Correct Answer: A, C
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/rooms/teams-devices-feature-comparison

QUESTION 62
You are deploying Microsoft Teams Phone.
You need to provide a user with a device on his desk that can be used when the user's computer is turned off. The device must meet the following requirements:
Support calls.
Support video.
Support speed dial.
Display chat history.
Which type of device should you provide?

A. Teams-certified handset
B. Teams display
C. Teams panel
D. Teams Rooms

Correct Answer: B
Section:
Explanation:
Reference:
https://support.microsoft.com/en-us/office/get-started-with-teams-displays-ff299825-7f13-4528-96c2-1d3437e6d4e6

QUESTION 63
You are selecting devices for use in conference rooms. The conference rooms must support two front of room displays.
Which two types of devices meet the requirements? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Microsoft Teams Rooms on Android
B. Microsoft Teams displays
C. Microsoft Teams audio conference phones
D. Microsoft Teams Rooms on Windows
E. Microsoft Surface Hub 2S

Correct Answer: A, D
Section:
Explanation:

Reference:
https://docs.microsoft.com/en-us/microsoftteams/rooms/teams-devices-feature-comparison

QUESTION 64
You are deploying Microsoft Skype for Business 3PIP phones to remote sites for use with Microsoft Teams.
You need to sign each 3PIP phone in to Teams.
What are two possible ways to achieve the goal? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. From the Microsoft Teams admin center, remotely provision a new device.
B. From the device, instruct a local user to sign in from a computer that connects to the device by using a USB cable.
C. From the device, instruct a local user to sign in by using the device itself.
D. From the device, instruct a local user to use the direct inward dial (DID) number and PIN of the assigned account.
E. From the device, instruct a local user to sign in from the web.

Correct Answer: C, E
Section:

QUESTION 65
In the Microsoft Call Quality Dashboard, you discover an increasing trend of poor-quality calls.
You need to implement a solution to identify problematic sites.
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Run the CQD User Feedback (Rate My Call) Report.
B. Create a building data file.
C. Upload a file to the Tenant Data Upload page.
D. Upload a file to the Reporting Labels page.
E. Create an endpoint data file.
F. Install the Power BI connector for Call Quality Dashboard (CQD).

Correct Answer: B, C
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data

QUESTION 66
Your company uses a third-party ticketing system.
You need to send an alert to the ticketing system when an IP phone goes offline.
What should you do?

A. Add a webhook.
B. Create a live events policy.
C. Add a channel alert.
D. Add a configuration profile for the IP phones.

Correct Answer: A
Section:

QUESTION 67
You have Microsoft Teams Phone handsets.
You need to receive an alert when a handset of an executive goes offline.
What should you do in the Microsoft Team admin center?

A. Create a Teams app setup policy and assign the policy to all executives.
B. Create a configuration profile for IP phones.
C. Register the handsets by using remote provisioning.
D. Modify the device state rule.

Correct Answer: D
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/alerts/device-health-status

QUESTION 68
Your company has a Microsoft Teams Phone deployment.
You plan to deploy auto attendants and call queues.
The support desk requires that its auto attendant be able to forward calls after hours to local mobile phone numbers.
You need to identify which licenses to assign to auto-attendant. The solution must minimize costs.
Which two licenses should you identify? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Microsoft 365 Phone System
B. Microsoft 365 Domestic Calling Plan
C. Microsoft 365 Phone System - Virtual User
D. Office 365 E3
E. Microsoft 365 E5
F. Microsoft 365 Domestic and International Calling Plan

Correct Answer: B, C
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue

QUESTION 69
You have a Microsoft Teams Phone deployment. Direct Routing is enabled for all users. The users can place and receive PSTN calls.
You need to create a new user policy to provide four-digit extension dialing for users to call analog endpoints that connect to the Session Border Controller (SBC).
Which three actions should you perform? Each correct answer presents part of the solution.

A. Create a trunk translation rule.
B. Create an IP phone policy.
C. Assign a dial plan to the users.

D. Assign an IP phone policy to the users.

E. Create a voice normalization rule.

F. Create a tenant dial plan.

Correct Answer: C, E, F
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/what-are-dial-plans
https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans

QUESTION 70
DRAG DROP
Your company has offices throughout the United States.
The company is opening a new office in Scranton. The office will occupy two floors in the same building.
You need to ensure that if an emergency call is placed, the local emergency dispatchers know from which floor the call came.
How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Select and Place:

Values

New-CsEmergencyNumber

New-CsNetworkSite

New-CsOnlineLisLocation

Set-CsLisLocation

Set-CsNetworkSite

Set-CsOnlineLisLocation

Answer Area

```
[                    ] -Location "Scranton Office, 1st Floor" -CompanyName "Contoso"

-HouseNumber 1155 -StreetName 22nd -StreetSuffix St -City Scranton

-StateOrProvince PA -CountryOrRegion US -PostalCode 18501 -Description "Scranton" -Elin TEST_ELIN

$Scranton = Get-CsOnlineLisCivicAddress -Description "Scranton"

[                    ] -CivicAddressId $Scranton.CivicAddressId -Location "Scranton Office, 2nd Floor"
```

Correct Answer:

Values	Answer Area

Values:

New-CsEmergencyNumber

New-CsNetworkSite

Set-CsLisLocation

Set-CsNetworkSite

Answer Area:

New-CsOnlineLisLocation   -Location "Scranton Office, 1st Floor" -CompanyName "Contoso"

-HouseNumber 1155 -StreetName 22nd -StreetSuffix St -City Scranton

-StateOrProvince PA -CountryOrRegion US -PostalCode 18501 -Description "Scranton" -Elin TEST_ELIN

$Scranton = Get-CsOnlineLisCivicAddress -Description "Scranton"

Set-CsOnlineLisLocation   -CivicAddressId $Scranton.CivicAddressId -Location "Scranton Office, 2nd Floor"

Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlinelislocation?view=skypeps
https://docs.microsoft.com/en-us/powershell/module/skype/set-csonlinelislocation?view=skype-ps

QUESTION 71
The sales department at your company needs to route a call to multiple users and have calls route differently after business hours.
Which two features should you implement? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. auto attendants
B. caller ID policies
C. calling policies
D. call queues
E. voice routing policies

Correct Answer: A, D
Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue

QUESTION 72
HOTSPOT
You have a Microsoft Teams Phone deployment.
You are deploying Direct Routing with media bypass.
You need to define a Session Border Controller (SBC) in Teams.
How should you complete the command? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

| ▼ | -Identity sbc.contoso.com -Enabled $true |

New-CsOnlinePSTNGateway
New-CsOnlineVoiceRoute
New-CsOnlineVoiceRoutingPolicy
Set-CsOnlinePstnUsage

| ▼ | 5061 -MaxConcurrentSessions 100 -MediaBypass $true |

-BypassMode
-CodecPriority
-FailoverResponseCodes
-SipSignalingPort

Answer Area:

| ▼ | -Identity sbc.contoso.com -Enabled $true |

New-CsOnlinePSTNGateway
New-CsOnlineVoiceRoute
New-CsOnlineVoiceRoutingPolicy
Set-CsOnlinePstnUsage

| ▼ | 5061 -MaxConcurrentSessions 100 -MediaBypass $true |

-BypassMode
-CodecPriority
-FailoverResponseCodes
-SipSignalingPort

Section:
Explanation:
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/newcsonlinepstngateway?view=skype-ps

QUESTION 73
DRAG DROP
Your company plans to use Microsoft Teams for collaboration and communication.
You need to deploy Microsoft Surface Hub devices to Teams meeting rooms.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Provisioning packages allow you to automate deployment of key features, helping deliver a consistent experience across all Surface Hubs in your organization. Using Windows Configuration Designer (WCD) on a separate PC, you can complete the following tasks:

Enroll in Active Directory or Azure Active Directory
Create a device administrator account
Add applications and certificates
Configure proxy settings
Configure Configuration Service Provider (CSP) settings
Overview
On a separate PC running Windows 10 or Windows 11, install Windows Configuration Designer from the Microsoft Store.
Select Provision Surface Hub devices to configure common settings using a wizard. Or select Advanced provisioning to view and configure all possible settings.
Create the provisioning package and save it to a USB drive.
Deploy the package to your Surface Hub during first-run setup, or through the Settings app.
Step 3: Save the provisioning package to a USB device
Step 4: Deploy the provisioning package to Surface Hub
Reference:
https://learn.microsoft.com/en-us/surface-hub/provisioning-packages-for-surface-hub

Select and Place:

Deploy the provisioning package to Surface Hub
Install Windows Configuration Designer
Run the `Enable-CsMeetingRoom` cmdlet
Install the Windows Installation Assistant
Use the Provision Surface Hub devices wizard
Configure a Teams update policy
Save the provisioning package to a USB device

Correct Answer:

	Install Windows Configuration Designer
	Use the Provision Surface Hub devices wizard
Run the `Enable-CsMeetingRoom` cmdlet	Save the provisioning package to a USB device
Install the Windows Installation Assistant	Deploy the provisioning package to Surface Hub
Configure a Teams update policy	

> **<**
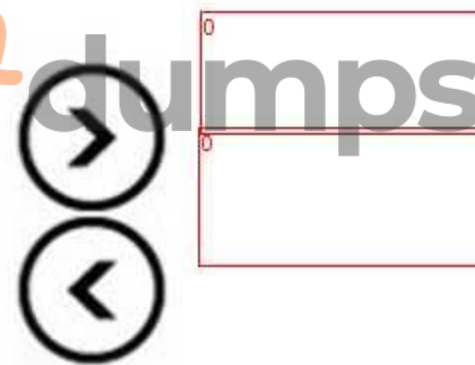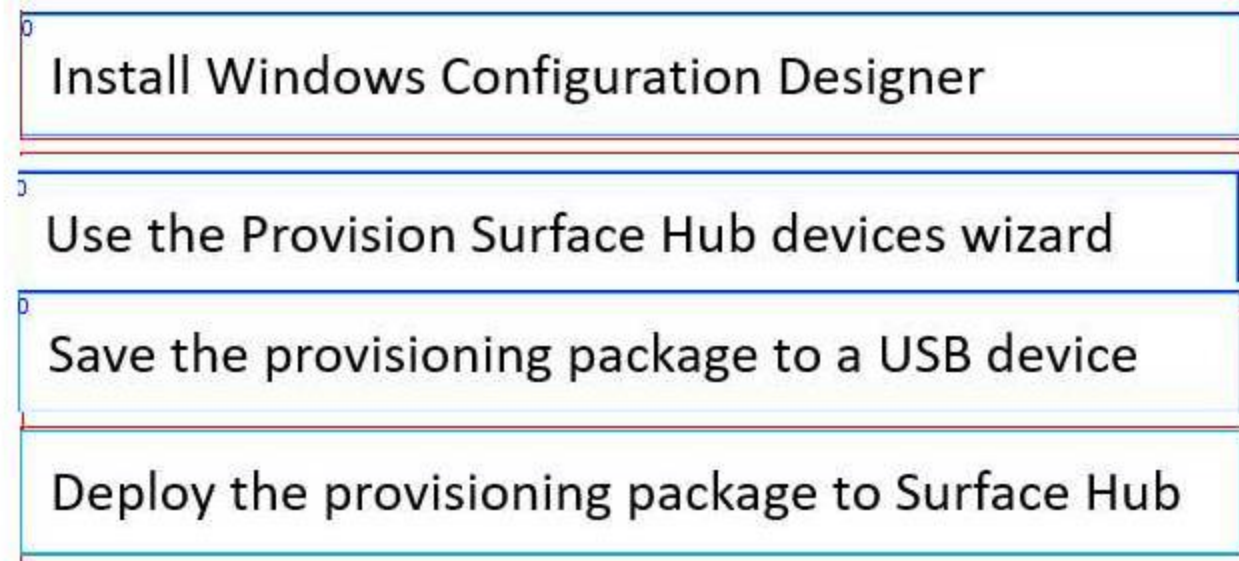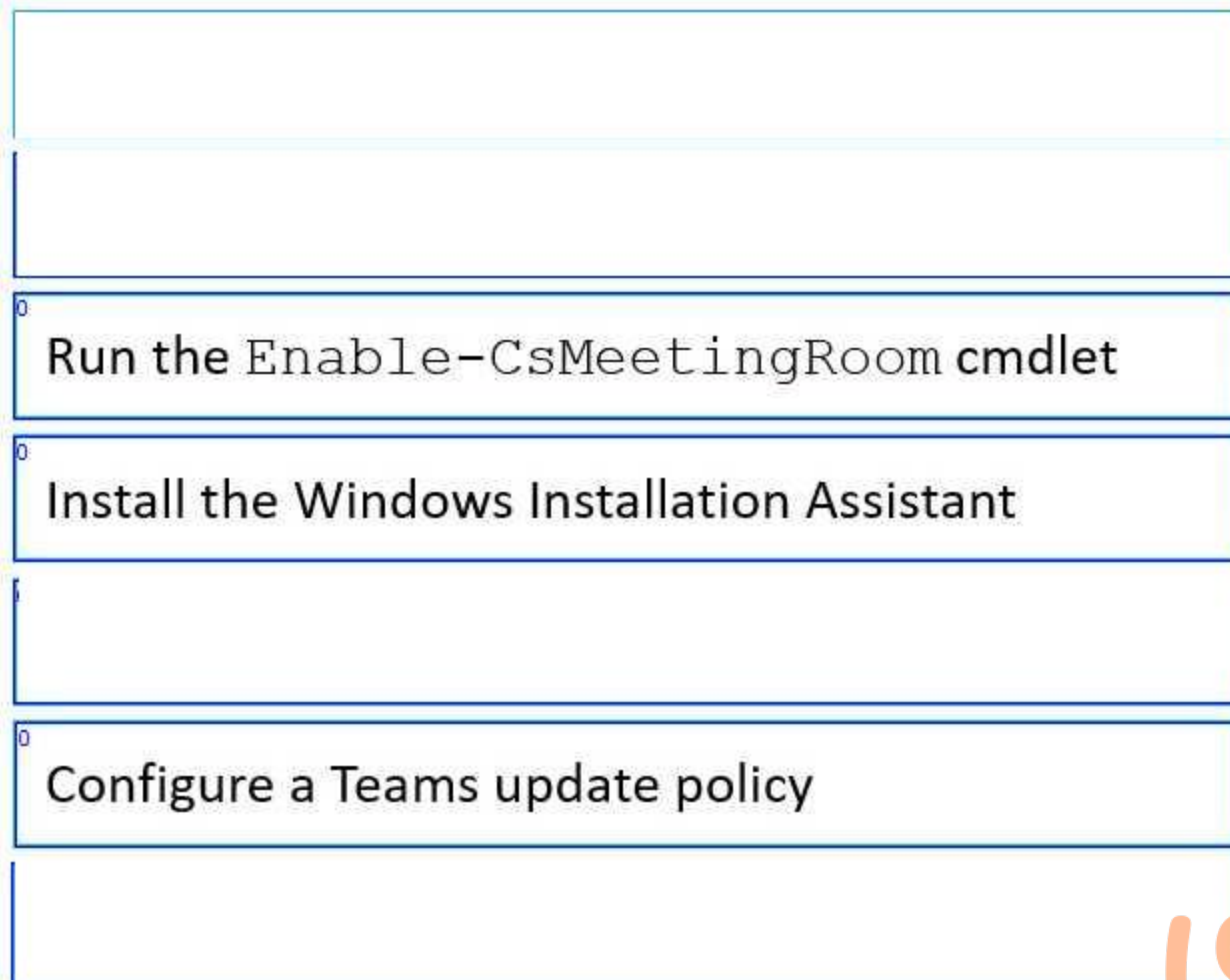
Section:
Explanation:

QUESTION 74
You have a Microsoft Teams Phone deployment.
You have Teams devices located in meeting rooms and public areas.
You need to turn on Device lock for the devices.
What should you configure?

A. a calling policy
B. a setup policy
C. a Teams policy
D. a configuration profile

Correct Answer: D
Section:
Explanation:
Microsoft Teams Physical Device Management
NOTE: As at June 2020, there are no options to configure the Device Configuration Profiles by API or PowerShell.
There are a number of Microsoft Teams certified devices on the market from several different manufactures.
These devices are listed on the Microsoft Teams Devices Page.
Once a device is logged in and the user setup, the device is registered to the tenant and a policy applied against it from the Configuration Profiles listed in the Microsoft Teams Admin Portal.
These Configuration Profiles allow you to set options like the devices:
Timeout and lock status

Language
Timezone
Time format
Screen saver
Network settings; and
To enable or disable the second PC port
If the Microsoft 365 tenant also has Intune setup, then the device is registered to Intune and any compliance policies are applied when the first user logs in.
Different Confiugration Profiles can be used to setup phones with common attributes
Reference:
https://sbcconnect.com.au/pages/physical-device-management.html

QUESTION 75
You have a Teams Phone deployment.
You are designing a meeting space that contains a Teams certified conference phone.
You need to configure the phone to meet the following requirements:
Show the calendar on the display by default
Support one-touch join for Teams meetings
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Create and assign a Teams IP phone policy
B. Assign a Microsoft Teams Rooms Pro license to the phone
C. Assign a Shared Device license to the phone
D. Create and assign an Audio Conferencing policy
E. Enable the Cloud Video Interop for Teams service

Correct Answer: B, D
Section:
Explanation:
B: Teams Rooms license service plan comparison
The following table shows the services included in each Teams Rooms license.

	Microsoft Teams Rooms Basic	Microsoft Teams
Maximum number of licenses	25	Unlimite
Microsoft Teams	✓	✓
Audio Conferencing[1]	✓	✓
Whiteboard	✓	✓
Teams Phone		✓
Microsoft Intune[2]		✓
Azure Active Directory Premium Plan 1		✓
Skype for Business Plan 2[3]		✓

Note: Microsoft Teams Rooms licenses
Microsoft offers two licenses for Teams Rooms systems that participate in Teams meetings and calls:
Microsoft Teams Rooms Pro delivers enhanced in-room meeting experiences like intelligent audio and video, front row and large galleries, and dual screen support. The Teams Rooms Pro license also provides advanced management features like remote device management, conditional access policies, and detailed device analytics.
Teams Rooms Pro is a great fit for medium and enterprise organizations, as well as smaller organizations with larger room counts or more advanced needs. Teams Rooms Pro licenses can be used to license both certified Teams Rooms systems and Teams Panels.
Microsoft Teams Rooms Basic provides core meeting experiences to organizations that purchase a certified Microsoft Teams Rooms system, at no additional cost. The Teams Rooms Basic license includes scheduling, joining meetings, content sharing, and collaborative white boarding, as well as basic security and management capabilities out-of-the-box.
Incorrect:
Not C:
Microsoft Teams Shared Devices licenses aren't supported on and won't work with Teams Rooms devices. Teams Rooms devices should only be assigned Teams Rooms Basic or Teams Rooms Pro licenses.
Not E: Cloud Video Interop (CVI) is a Microsoft Qualified third-party solution that enables third-party meeting rooms (telepresence) and personal video devices (VTCs) to join Microsoft Teams meetings.
With Microsoft Teams, you get rich online content collaboration in meetings that include audio, video, and content sharing.
Reference:
https://learn.microsoft.com/en-us/microsoftteams/rooms/rooms-licensing

QUESTION 76
You are deploying Teams Rooms to a Windows device.
You need to prevent meeting attendees from using room remote in the Teams mobile app.
What should you configure in the Microsoft Teams admin center?

A. Supported meeting mode
B. Coordinated Meetings
C. Front row experience
D. Bluetooth beaconing

Correct Answer: D

Explanation:
Manage a Microsoft Teams Rooms console settings remotely with an XML configuration file
This article discusses remote management of the default settings used by a Microsoft Teams Rooms device. It discusses how to create a master settings file and links to discussions of how to place them as needed on Teams Rooms.
It is possible for you to change default settings of Teams Rooms by updating a master XML file and sending copies to the remote Teams Rooms devices.
Create an XML configuration file
Any text editor can be used to create a settings file. The XML Elements table explains the elements shown in this sample SkypeSettings.xml (required file name) configuration file.
<SkypeSettings>
<AutoScreenShare>1</AutoScreenShare>
<HideMeetingName>1</HideMeetingName>
<AutoExitMeetingEnabled>true</AutoExitMeetingEnabled>
<AudioRenderDefaultDeviceVolume>70</AudioRenderDefaultDeviceVolume>
* Details omitted*
<AllowRoomRemoteEnabled>true</AllowRoomRemoteEnabled>
Incorrect:
Not B: If you have one or more Microsoft Teams Rooms on Windows devices or Surface Hubs in a meeting room, you can set up Coordinated Meetings. Coordinated Meetings lets you set up your Teams Rooms on Windows devices and Surface Hubs so that when you join a meeting on one device, the other devices in the room are also joined to the same meeting. You can configure your cameras, speakers, and microphones so that the ones that give participants the best experience are enabled while others are disabled. This avoids the dreaded echo and feedback noise participants can experience when adding multiple devices to a meeting.
Not C: Front Row layout in Teams Rooms– Additional functionality with the Front Row experience, a layout for hybrid meetings that enables users to see remote attendees at eye level and on dual screens. Users can see Chat in the right panel and participants with raised hands on the left panel.
And, Meeting Chat is added in the Gallery, Large Gallery, and Together Mode layouts.
Reference:
https://learn.microsoft.com/en-us/microsoftteams/rooms/xml-config-file
https://learn.microsoft.com/en-us/microsoftteams/rooms/coordinated-meetings

QUESTION 77
You have a Microsoft Teams deployment.
You plan to use a SkypeSettings.xml file to deploy Teams Rooms.
Which two actions can you perform in the file? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Define the account sign-in credentials.
B. Allow remote control from personal devices.
C. Automatically accept proximity-based meeting invitations.
D. Enable the default video camera.

Correct Answer: B, C
Explanation:
Manage console settings with an XML configuration file
At startup, if a Microsoft Teams Rooms console finds an XML file named SkypeSettings.xml located at C:\Users\Skype\AppData\Local\Packages\Microsoft.SkypeRoomSystem_8wekyb3d8bbwe\LocalState , it applies the configuration settings indicated by the XML file then deletes the XML file.
XML elements include:
* <AllowRoomRemoteEnabled> Boolean
If true, room remote connections are allowed. Enabled by default.
* <AutoAcceptProximateMeetingInvitations> Boolean
If true, proximity based meetings are automatically accepted. Disabled by default.
Reference:

https://learn.microsoft.com/en-us/microsoftteams/rooms/xml-config-file

QUESTION 78
HOTSPOT
You have a Microsoft Teams conference room named ConferenceRoom01.
You need to ensure that ConferenceRoom01 can be invited directly to third party online meetings by partner organizations.
How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| ▼ | -Identity "ConferenceRoom01" | ▼ |

Enable-CsMeetingRoom		-AutomateProcessing AutoAccept
Set-CalendarProcessing		-PlaceExternalCalls Enabled
Set-CsMeetingConfiguration		-ProcessExternalMeetingMessages $true
Set-CsTeamsRoomVideoTeleConferencingPolicy		-ReceiveExternalCalls Enabled

Answer Area:

Answer Area

| ▼ | -Identity "ConferenceRoom01" | ▼ |

Enable-CsMeetingRoom		-AutomateProcessing AutoAccept
Set-CalendarProcessing		-PlaceExternalCalls Enabled
Set-CsMeetingConfiguration		**-ProcessExternalMeetingMessages $true**
Set-CsTeamsRoomVideoTeleConferencingPolicy		-ReceiveExternalCalls Enabled

Section:
Explanation:
Box 1: Set-CalendarProcessing
Allow calendar invite processing for third-party meetings
The first thing you need to do to enable a one-touch join experience from Team Rooms is set the calendar processing rules for the device's Exchange Online room mailbox. The room mailbox needs to allow external meetings and keep the message body and subject so it can see the URL needed to join the third-party meeting. To set these room mailbox options using the Set-CalendarProcessing cmdlet, do the following:
1. Connect to Exchange Online PowerShell.
2. Get the User Principal Name (UPN) of the room mailbox if you don't know it by running the following command:
Get-Mailbox | Where {$_.RoomMailboxAccountEnabled -eq rue} | Format-Table Name, UserPrincipalName
3. Find the name of the room mailbox associated with your Teams Rooms device and make note of its UPN.
4. After you find the room mailbox's UPN, run the following command. Replace
<UserPrincipalName> with the room mailbox's UPN:
Set-CalendarProcessing <UserPrincipalName> -ProcessExternalMeetingMessages rue -DeleteComments $
Box 2: -ProcessExternalMeetingMessages
Reference:
https://learn.microsoft.com/en-us/microsoftteams/rooms/third-party-join#step-3a-enable-thirdparty-meetings-on-teams-rooms-on-windows

QUESTION 79
You have a Microsoft Teams Phone deployment that contains common area phones located in a public lobby.

You need to enable Advanced calling features on all the common area phones.
What should you configure from the Microsoft Teams admin center?

A. a customization policy

B. a configuration profile

C. a calling policy

D. a policy package

Correct Answer: B
Section:
Explanation:
Set up common area phones for Microsoft Teams
Set policies for common area phones Use policies to control which features are available to users on common area phones.
Set up Advanced calling on common area phones (optional)
By default, the basic calling experience will be on the common area phone's home screen, but you can turn on an advanced calling experience.
To use these advanced calling features on supported Teams phone device models, you can turn on the Advanced calling toggle in the Teams admin center or on your Teams phone device that is signed into your Teams Shared Devices account.
Turning on advanced calling capabilities requires you to purchase hardware models that can support all required capabilities.
1. Turn on Advanced calling in Teams admin center
2. Sign into the Teams admin center with a Microsoft 365 admin account.
3. From the left-side menu, navigate to Teams devices > Phones > and select the Configuration profiles tab.
4. From the list, select the configuration profile assigned to your common area phone.
5. Under the Calling settings section, find the Advanced calling toggle.
6. Turn on the toggle.
7. At the bottom of the page, select the Save button.
Incorrect:
Not C: Calling policies
Use calling policies to enable private calls, using call forwarding, or simultaneous ring on common area phones.
Note: A common area phone is typically placed in an area like a lobby or another area that is available to many people to make a call: a reception area, lobby, or conference phone. Common area phones are signed in with accounts tied to a Microsoft Teams Shared Devices license.
Reference:
https://learn.microsoft.com/en-us/microsoftteams/set-up-common-area-phones

QUESTION 80
You have a Teams Phone deployment that uses Direct Routing and a legacy PBX.
You need to leverage the a PBX during outbound calls from scheduled Teams meeting.
What should you create?

A. an Audio Conferencing policy

B. an Audio Conferencing routing policy

C. a meeting broadcast policy

Correct Answer: B
Section:
Explanation:
Enable the routing of Teams meeting dial-out calls through Direct Routing
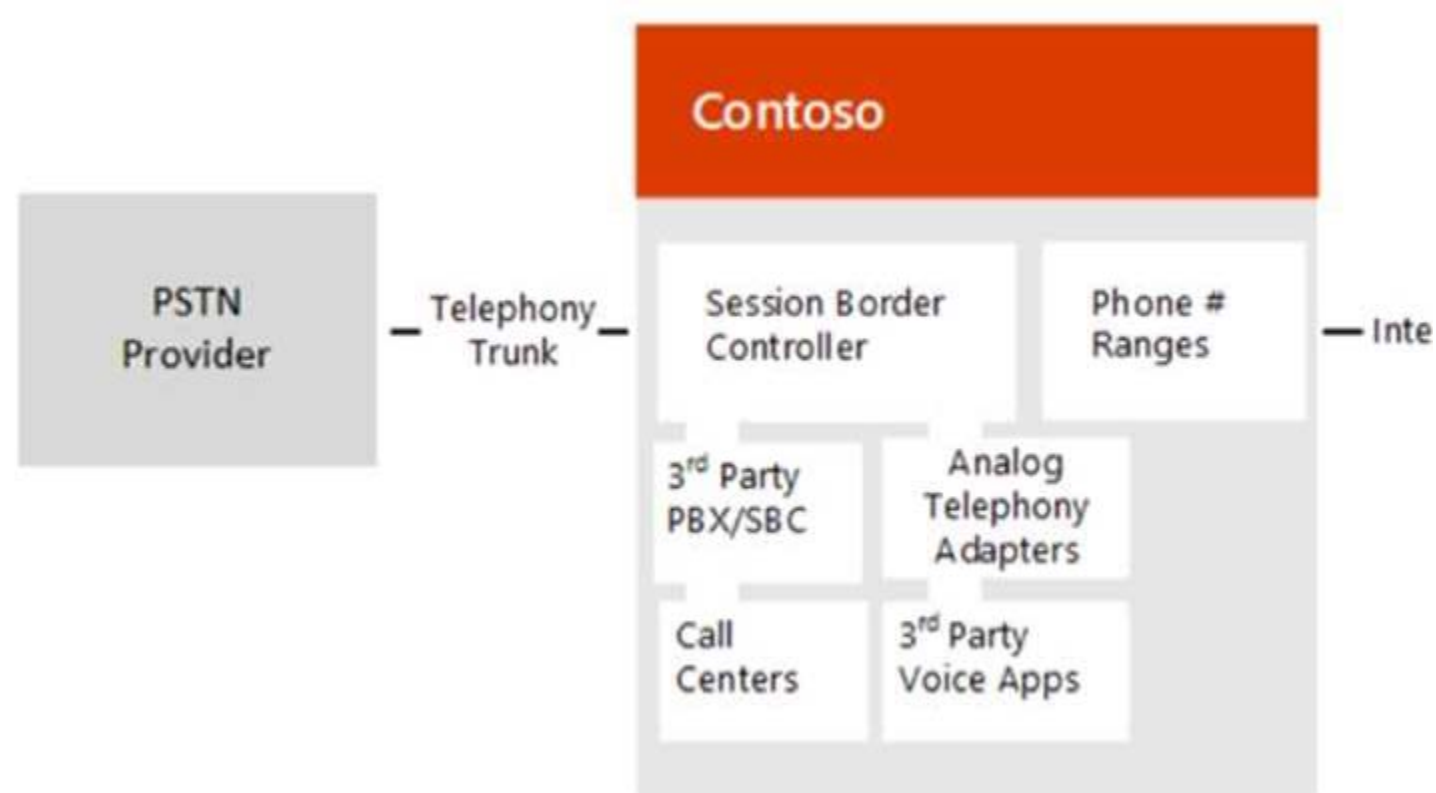Teams meeting dial-out calls are initiated from within a meeting in your organization to PSTN numbers, including call-me-at calls and calls to bring new participants to a meeting.
To enable Teams meeting dial-out routing through Direct Routing to on-network users, you need to create and assign an Audio Conferencing routing policy called "OnlineAudioConferencingRoutingPolicy".

Note:
Direct Routing lets you connect a supported, customer-provided Session Border Controller (SBC) to Phone System. With this capability, you can configure on-premises Public Switched Telephone Network (PSTN) connectivity with Microsoft Teams client, as shown in the following diagram:

Reference:
https://learn.microsoft.com/en-us/microsoftteams/audio-conferencing-on-network
https://learn.microsoft.com/en-us/microsoftteams/direct-routing-plan

QUESTION 81
You have a Teams Phone deployment that contains a branch office.
You need to restrict toll bypass for a user based on the office in which the user is working during an inbound or outbound PSTN call.
What should you use?

A. a voice routing policy

B. Local Media Optimization

C. Location-Based Routing

D. dial plans

E. a calling policy

Correct Answer: E
Section:
Explanation:
Calling policies in Teams
In Microsoft Teams, calling policies control which calling and call forwarding features are available to users. Calling policies determine whether a user can make private calls, use call forwarding or simultaneous ringing to other users or external phone numbers, route calls to voicemail, send calls to call groups, use delegation for inbound and outbound calls, and so on.
You can use the global (Org-wide default) policy that's created automatically or create and assign custom policies.
Calling policies include:
* Prevent toll bypass and send calls through the PSTN
Turning on this setting sends calls through the Public Switched Telephone Network (PSTN) and incur charges rather than sending them through the network and bypassing the tolls. This setting is off by default.
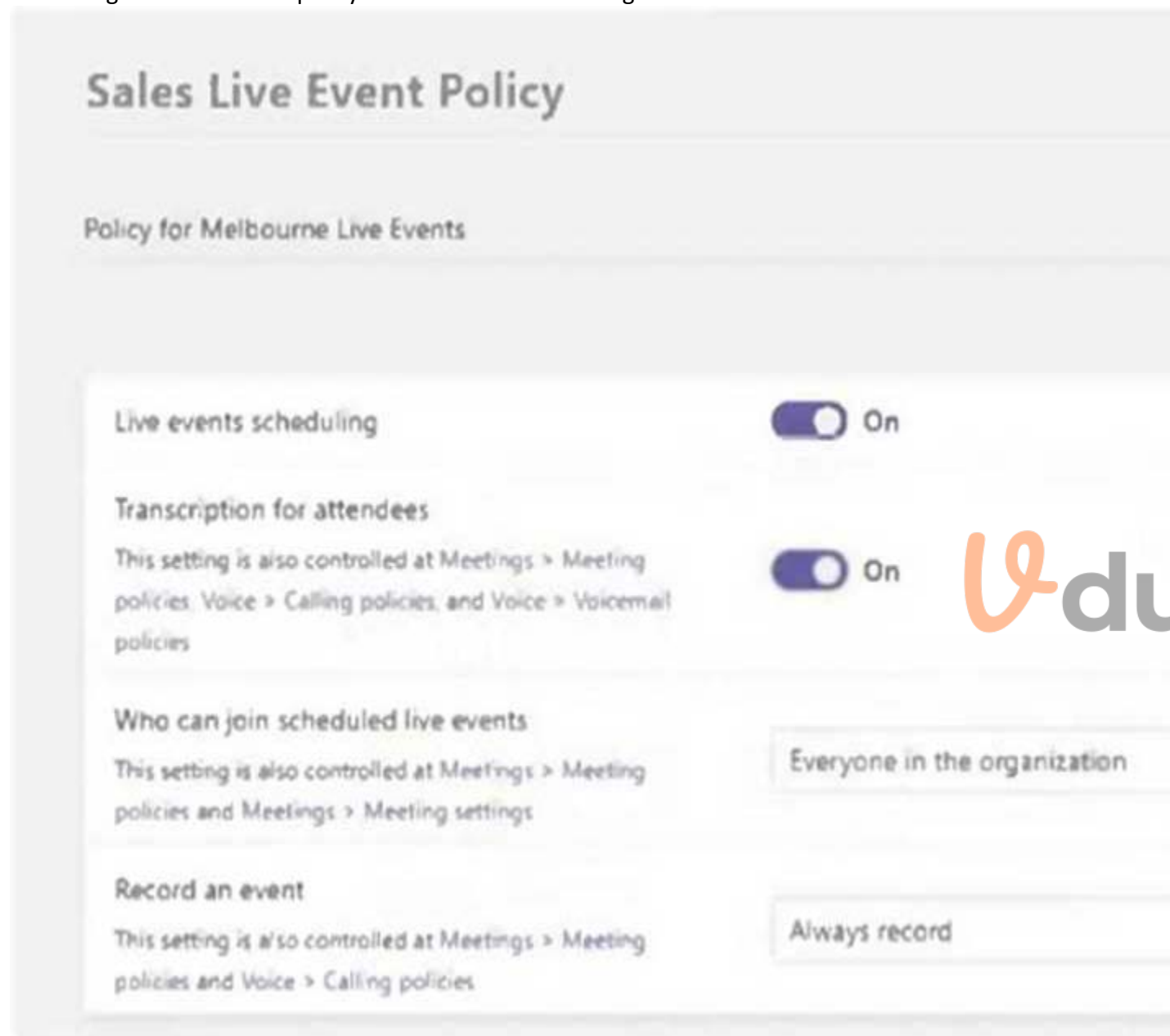
Reference:
https://learn.microsoft.com/en-us/microsoftteams/teams-calling-policy

QUESTION 82
HOTSPOT
You use Microsoft Teams live events.
You configure a live events policy as shown in the following exhibit.

Sales Live Event Policy

Policy for Melbourne Live Events

Live events scheduling   On

Transcription for attendees
This setting is also controlled at Meetings > Meeting   On
policies, Voice > Calling policies, and Voice > Voicemail
policies

Who can join scheduled live events
This setting is also controlled at Meetings > Meeting   Everyone in the organization
policies and Meetings > Meeting settings

Record an event
This setting is also controlled at Meetings > Meeting   Always record
policies and Voice > Calling policies

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

The policy will allow [answer choice] to join a live event

▼
only employees
employees and their guests only
employees, guests, and federated partners

Live events based on the policy will support [answer choice]

▼
attendee registration
presenter bios
subtitles in different languages

Answer Area:

Answer Area

The policy will allow [answer choice] to join a live event

▼
only employees
employees and their guests only
employees, guests, and federated partners

Live events based on the policy will support [answer choice]

▼
attendee registration
presenter bios
subtitles in different languages

Section:
Explanation:
Box 1: only employees
In the exhibit we see: Who can join scheduled live events: Everyone in the organization
Box 2: subtitles in different languages
We see: Transcription for attendees: On
Reference:
https://learn.microsoft.com/en-us/microsoftteams/teams-live-events/plan-for-teams-live-events

QUESTION 83
DRAG DROP
Your company plans hosts a Microsoft Teams live event for a specific group of people.
As part of the initial setup, you need to assign roles to event group members. The members must perform the following tasks:
Invite attendees
Moderate Q&A
Start and stop the live event
What is the least privileged role that can perform each task? To answer drag the appropriate roles to the correct tasks. Each role may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Select and Place:

Roles	Answer Area
Attendee	Invite attendees: [ ]
Organizer	Moderate Q&A: [ ]
Presenter	Start and stop the live event: [ ]
Producer	

Correct Answer:

Roles	Answer Area
Attendee	Invite attendees: Organizer
Organizer	Moderate Q&A: Presenter
Presenter	Start and stop the live event: Producer
Producer	

Section:

Explanation:

Box 1: Organizer

Invite attendees

Live Event Roles and Responsibilities

Event organizers can invite others to the event and grant them one of two roles: Producer or Presenter. Both roles have different access and responsibilities for the Live Event. You can have multiple producers and presenters (up to 250, though only the last 10 who have spoken will appear in the producer view list).

Box 2: Presenter

Moderate Q&A

Presenter Capabilities

Please see Microsoft's documentation for additional details on presenter capabilities.

Share video, your screen, or other content that the producer can then send to the Live Event Sharing of computer audio in a Live Event is current only support on the Windows client of MS Teams.

Mute other presenters

Chat with other producers and presenters
Moderate Q&A
Manage the event recording and reports
Box 3: Producer
Start and stop the live event
Producers
Producers have access and control over nearly all settings and details for an event. However, especially in larger Live Events, a producer tends to have the more supportive role of managing which video feeds, shared screens, or other content is presented in the event.
Consider limiting the number of producers for your event. Not only is the producer interface more complex than the presenter's, but having more producers than needed can make coordination more difficult.
Producer Capabilities
Please see Microsoft's documentation for additional details on producer capabilities.
Select video feeds or other content shared by presenters or producers and send them to the event
Mute presenters or producers individually or collectively
Chat with other producers and presenters
Start and end the Live Event
Moderate Q&A
Manage the event recording and reports
Reference:
https://www.uvm.edu/it/kb/article/teams-live-events/

QUESTION 84
You have a Microsoft Teams Phone deployment.
You need to configure users to include a toll free phone number as part of their meeting invites.
Which type of policy should you configure?

A. voice routing

B. audio conferencing

C. customization

D. meeting

Correct Answer: B
Section:
Explanation:
Initial assignment of phone numbers that are included in the meeting invites for users The phone numbers included in the meeting invites of users enabled for Audio Conferencing are defined in the TeamsAudioConferencingPolicy that's assigned to users. When a TeamsAudioConferencingPolicy is assigned to a user, all toll and toll-free phone numbers added in the policy are included in meeting invites for users who have that policy. If a user is assigned a TeamsAudioConferencingPolicy and there aren't any toll or toll-free phone numbers added to the policy, then in that case the phone numbers that appear in the meeting invites of these users are defined by the default conferencing toll phone number and the default conferencing toll-free phone number in each individual user's settings.
Reference:
https://learn.microsoft.com/en-us/microsoftteams/set-the-phone-numbers-included-on-invites-inteams

QUESTION 85
Your company has an office in Atlanta.
The company has a Microsoft Teams Phone deployment that contains a toll-free phone number.
You notice that the Atlanta office has significantly high toll-free dial-in usage for meetings.
You need to disable the toll-free number for meetings organized by users in the Atlanta office.
Which type of policy should you configure from the Microsoft Teams admin center?

A. meeting

B. calling

C. audio conferencing

D. voice routing

Correct Answer: C
Section:
Explanation:
Disabling toll-free numbers for specific users
1. From the Microsoft Teams admin center:
2. In the left navigation, click Users, and then select the user from the list of available users.
3. Next to Audio Conferencing, click Edit.
4. Set Include toll-free numbers in meeting requests from this user to Off.
5. Click Save.
Reference:
https://learn.microsoft.com/en-us/skypeforbusiness/audio-conferencing-in-office-365/disabling-tollfree-numbers-for-specific-users

QUESTION 86
Your company has a Microsoft 365 E5 subscription that uses Microsoft Teams.
The company has a department named HR.
You need to ensure that when a user in the HR department creates a highly confidential meeting, a watermark is applied to the recording.
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Assign a meeting policy for the HR department users.

B. Assign a Microsoft Teams Premium license to the HR department users.

C. Assign a customization policy for the HR department users.

D. Assign an Azure Information Protection Premium P2 license to the HR department users.

E. Assign a meeting template policy for the HR department users.

F. Assign an Azure Active Directory Premium P2 license to the HR department users.

Correct Answer: A, B
Section:
Explanation:
Watermark requires a Teams Premium license and it is enabled in a Meeting Policy:
https://learn.microsoft.com/en-US/microsoftteams/settings-policiesreference?WT.mc_id=TeamsAdminCenterCSH#watermark

QUESTION 87
You have a Microsoft Teams deployment.
You need to ensure that users can schedule meetings that have the following:
Presenter bios
Attendee registration
Registration management
Which two types of policies should you configure? Each correct answer presents cart of the solution.
NOTE: Each correct selection is worth one point.

A. agg permission policy

B. meeting policy

C. live events policy

D. meeting template policy

E. teams events policy

F. customization policy

Correct Answer: B, C
Section:
Explanation:
B: Turn meeting registration on or off
Follow these steps in the Teams admin center to turn meeting registration on or off:
1. Open the Teams admin center.
2. Select Meetings from the navigation pane.
3. Under Meetings, select Meeting Policies.
4. Either select an existing policy or create a new one.
5. Within your chosen policy, navigate to the Meeting scheduling section.
6. Turn Meeting Registration setting On or Off.
7. Select Save
C: Live events policies are used to control who in your organization can hold live events and the features that are available in the events they create. You can use the default policy or create one or more custom live events policies. After you create a custom policy, assign it to a user or groups of users in your organization.
Reference:
https://learn.microsoft.com/en-us/microsoftteams/set-up-meeting-registration
https://learn.microsoft.com/en-us/microsoftteams/teams-live-events/set-up-for-teams-live-events

QUESTION 88
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.
The help desk receives reports that several user phones fail to lock automatically after the timeout period.
You need to verify whether the configuration profile is applied to the problematic phones.
Solution: From Teams Devices in the Microsoft Teams admin center, you select Phones select the Configuration profiles tab, select the Standard Phone Policy, and select Assigned devices.
Does this meet the goal?

A. Yes

B. No

Correct Answer: B
Section:

QUESTION 89
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.
The help desk receives reports that several user phones fail to lock automatically after the timeout period.
You need to verify whether the configuration profile is applied to the problematic phones.
Solution: From Teams Devices in the Microsoft Teams admin center, you locate each affected phone and review the settings on the Details tab.
Does this meet the goal?

A. Yes

B. No

Correct Answer: B
Section:

QUESTION 90
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams.
When the users are at a specific corporate site, you need to prevent the users from adding video during calls.
Solution: You run New-CsTeamsMeetingPolicy and set the -IPVideoMode parameter to DISABLED.
Does this meet the goal?

A. Yes

B. No

Correct Answer: B
Section:
Explanation:
Instead run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPVideo parameter to $False.
Note: The New-CsTeamsNetworkRoamingPolicy cmdlet allows IT Admins to create policies for Network Roaming and Bandwidth Control experiences in Microsoft Teams.
The TeamsNetworkRoamingPolicy cmdlets enable administrators to provide specific settings from the TeamsMeetingPolicy to be rendered dynamically based upon the location of the Teams client.
The TeamsNetworkRoamingPolicy cannot be granted to a user but instead can be assigned to a network site. The settings from the TeamsMeetingPolicy included are AllowIPVideo and MediaBitRateKb. When a Teams client is connected to a network site where a CsTeamRoamingPolicy is assigned, these two settings from the TeamsRoamingPolicy will be used instead of the settings from the TeamsMeetingPolicy.
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamsnetworkroamingpolicy

QUESTION 91
HOTSPOT
You have a Microsoft Teams Phone deployment that contains a user named User1.
A company policy states that all users must have voicemail configured so that callers can record a message or be transferred to reception.
You need to verify the voicemail configuration of User1 to ensure that it meets the requirements of the company policy.
How should you complete the command? To answer select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

▼	-identity luser1@contoso.com	Select displayname,	▼

Get-CsOnlineUser
Get-CsOnlineVoicemailPolicy
Get-CsOnlineVoicemailUserSettings
Get-CsUserCallingSettings

ForwardingTarget
ForwardingTargetType
TransferTarget
UnansweredTarget

Answer Area:

Answer Area

| ▼ | -identity luser1@contoso.com | Select displayname, | ▼ |

Get-CsOnlineUser
Get-CsOnlineVoicemailPolicy
Get-CsOnlineVoicemailUserSettings
Get-CsUserCallingSettings

ForwardingTarget
ForwardingTargetType
TransferTarget
UnansweredTarget

Section:
Explanation:
Box 1: Get-CsUserCallingSettings
The Get-CsUserCallingSettings cmdlet will show the call forwarding, simultaneous ringing, call group and delegation settings for a user.
This cmdlet shows the call forwarding, simultaneous ringing, call group and delegation settings for a user. It will also show any call groups the user is a member of and if someone else has added the user as a delegate.
Box 2: ForwardingTarget
Example.
This example shows that user2@contoso.com has simultaneous ringing set (IsForwardingEnabled and ForwardingType) to user3@contoso.com (ForwardingTarget and ForwardingTargetType) and if the call has not been answered (IsUnansweredEnabled) within 20 seconds (UnansweredDelay) the call is routed to voicemail (UnansweredTargetType).
Get-CsUserCallingSettings -Identity user2@contoso.com
SipUri : sip:user2@contoso.com
IsForwardingEnabled : True
ForwardingType : Simultaneous
ForwardingTarget : sip:user3@contoso.com
ForwardingTargetType : SingleTarget
IsUnansweredEnabled : True
UnansweredTarget :
UnansweredTargetType : Voicemail
UnansweredDelay : 00:00:20
Delegates :
Delegators :
CallGroupOrder : InOrder
CallGroupTargets : {}
GroupMembershipDetails :
GroupNotificationOverride :
Incorrect:
* Not Get-CSOnlineVoicemailPolicy.
Use the Get-CsOnlineVoicemailPolicy cmdlet to get a list of all pre-configured policy instances related to Cloud Voicemail service.
This cmdlet retrieves information about one or more voicemail policies that have been configured for use in your organization. Voicemail policies are used by the organization to manage Voicemailrelated features such as transcription.
Reference:
https://docs.microsoft.com/en-us/powershell/module/teams/get-csusercallingsettings

QUESTION 92
HOTSPOT
You have a Teams Phone deployment that contains a Session Border Controller (SBC) named SBC1.
You deploy a second SBC named SBC2 that is configured as shown in the following exhibit.

sbc2.contoso.com

You must use the SBC's FQDN that has the host name registered in DNS. For example, if your organization owns **sbc.contoso.com** is good name for the SBC, but **sbc.contoso.onmicrosoft.com** isn't. Learn more

Add a description so you know why it was created

SBC settings

When you are adding this SBC, you can turn on or off the SBC and change settings that are spec

Enabled	Off
SIP signaling port	5067
Send SIP options ⓘ	On
Forward call history	Off
Forward P-Asserted-Identity (PAI) header ⓘ	Off
Concurrent call capacity	24
Failover response codes	408, 503, 504
Failover time (seconds) ⓘ	30
SBC supports PIDF/LO for emergency calls	Off

You discover that SBC2 fails to receive SIP Options packets from Microsoft SIP gateways and you notice that calls take a long time to connect.
Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

SIP options are NOT received because **[answer choice]**

▼
SBC2 is disabled
PIDF/LO is disabled
SBC2 does NOT support PAI
a failover response code of 200 must be set

Calls take a long time to connect because **[answer choice]**

▼
PIDF/LO is disabled
the calls fail over to SBC1
SBC2 does NOT support PAI
a failover response code of 200 must be set

Answer Area:

Section:
Explanation:
Box 1: SBC2 is disabled
SBC Settings: Enabled Off
Box 2: the calls fail over to SBC1

QUESTION 93
HOTSPOT
You have a Microsoft Teams Phone deployment.
You need to ensure that incoming calls to a user are forwarded to a phone number of +15552224190 if the calls are NOT answered within 20 seconds.
How should you complete the PowerShell script? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

```
$Upn = (Get-CsOnlineVoiceUser)
```

| ▼ | -Identity $upn -UnansweredTarget "+15552224190" |

Grant-CsDialoutPolicy
Grant-CsIPPhonePolicy
Grant-CsOnlineVoiceRoutingPolicy
Set-CsOnlineAudioConferencingRoutingPolicy

```
-UnansweredDelay "00:00:20" -IsUnansweredEnabled $true
```

| ▼ | SingleTarget |

-ManageSettings
-PhoneNumberType
-UnansweredTargetType

Answer Area:

Answer Area

```
$Upn = (Get-CsOnlineVoiceUser)
```

| ▼ | -Identity $upn -UnansweredTarget "+15552224190" |

Grant-CsDialoutPolicy
Grant-CsIPPhonePolicy
Grant-CsOnlineVoiceRoutingPolicy
Set-CsOnlineAudioConferencingRoutingPolicy

```
-UnansweredDelay "00:00:20" -IsUnansweredEnabled $true
```

| ▼ | SingleTarget |

-ManageSettings
-PhoneNumberType
-UnansweredTargetType

Section:
Explanation:
Box 1: Grant-CsDialoutPolicy

Least bad option perhaps, but it does not seem to be a good answer.
* Grant-CsDialoutPolicy
Use the Grant-CsDialoutPolicy cmdlet to assign the tenant global, a group of users, or a per-user outbound calling restriction policy to one or more users.
Syntax
Grant-CsDialoutPolicy
[[-Identity] <string>]
[[-PolicyName] <string>]
[-PassThru]
[-WhatIf]
[-Confirm]
[<CommonParameters>]
Note: Set-CsUserCallingSettings would be a good answer, but it is not an option.
This cmdlet will set the call forwarding, simultaneous ringing and call group settings for the specified user.
-UnansweredTargetType
The unanswered target type. Supported values are Voicemail, SingleTarget, MyDelegates and Group.
SingleTarget is used when forwarding the unanswered call to another user or phone number.
MyDelegates is used when forwarding the unanswered call to the users's delegates. Group is used when forwarding the unanswered call to the specified user's call group.
Box 2: -UnansweredTargetType
Incorrect:
* Grant-CsIPPhonePolicy, Skype for Business Server 2019
Use the Grant-CsIPPhonePolicy cmdlet to assign an Internet Protocol (IP) phone policy to a user or a group of users. IP phone policies determine the features of Microsoft Teams, Skype for Business
Online, or Skype for Business Server 2019 that are available to users. For example, you might enable the Better Together Over Ethernet feature for some users while disabling it for others.
Syntax
Grant-CsIPPhonePolicy, Skype for Business Server 2019
[[-Identity] <UserIdParameter>]
[-PolicyName] <String>
[-Tenant <Guid>]
[-DomainController <Fqdn>]
[-PassThru]
[-WhatIf]
[-Confirm]
[<CommonParameters>]
* Grant-CsOnlineVoiceRoutingPolicy
Assigns a per-user online voice routing policy to one user, a group of users, or sets the Global policy instance. Online voice routing policies manage online PSTN usages for Phone System users.
Syntax
Grant-CsOnlineVoiceRoutingPolicy
[[-Identity] <string>]
[[-PolicyName] <string>]
[-PassThru]
[-WhatIf]
[-Confirm]
[<CommonParameters>]
* Set-CsOnlineAudioConferencingRoutingPolicy
Reference:
https://learn.microsoft.com/en-us/powershell/module/teams/set-csusercallingsettings
https://learn.microsoft.com/en-us/powershell/module/skype/grant-csonlinevoiceroutingpolicy

QUESTION 94
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one
correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams.

When the users are at a specific corporate site, you need to prevent the users from adding video during calls.

Solution: You run New-CsTeamsMeetingPolicy and set the -AllowIPVideo parameter to $False.

Does this meet the goal?

A. Yes

B. No

Correct Answer: B
Section:
Explanation:
Instead run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPVideo parameter to $False.

Note: The CsTeamsMeetingPolicy cmdlets enable administrators to control the type of meetings that users can create or the features that they can access while in a meeting.

The -AllowIPVideo parameter determines whether video is enabled in a user's meetings or calls. Set this to TRUE to allow the user to share their video. Set this to FALSE to prohibit the user from sharing their video.

Reference:

https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamsmeetingpolicy

QUESTION 95
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period.

You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Devices in the Microsoft Teams admin center, you select Phones, find the reported phones, and review the Configuration profile column.

Does this meet the goal?

A. Yes

B. No

Correct Answer: A
Section:

QUESTION 96
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams.

When the users are at a specific corporate site, you need to prevent the users from adding video during calls.

Solution: You run New-CsTeamsMeetingPolicy and set the -MediaBitRateKb parameter to 1.

Does this meet the goal?

A. Yes

B. No

Correct Answer: B
Section:
Explanation:

Instead run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPVideo parameter to $False.

Note: The New-CsTeamsNetworkRoamingPolicy cmdlet allows IT Admins to create policies for Network Roaming and Bandwidth Control experiences in Microsoft Teams.

The TeamsNetworkRoamingPolicy cmdlets enable administrators to provide specific settings from the TeamsMeetingPolicy to be rendered dynamically based upon the location of the Teams client.

The TeamsNetworkRoamingPolicy cannot be granted to a user but instead can be assigned to a network site. The settings from the TeamsMeetingPolicy included are AllowIPVideo and MediaBitRateKb. When a Teams client is connected to a network site where a CsTeamRoamingPolicy is assigned, these two settings from the TeamsRoamingPolicy will be used instead of the settings from the TeamsMeetingPolicy.

Reference:

https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamsnetworkroamingpolicy

QUESTION 97
DRAG DROP
You have two users named User1 and User2.
You need to configure User2 as a call delegate for Uset1. The solution must meet the following requirements:
• Minimize disruptions to User1.
• Prevent User2 from placing cans on behalf of User1.
• Prevent User2 from modifying the settings of User1.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions	Answer Area
Instruct User1 to sign in to the Microsoft Teams client, establish a remote session to his computer, and then configure the delegation settings in the Teams client.	
For User2, set Permission to **Make and receive calls**.	
From the Microsoft Teams admin center, select **Voice**, select **Phone numbers**, and then select the phone number of User1.	
From Users in the Microsoft Teams admin center, open the settings of User1, and then select the **Voice** tab.	
From Users in the Microsoft Teams admin center, open the settings of User2, and then select the **Voice** tab.	
For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.	

Correct Answer:

Actions	Answer Area
	From the Microsoft Teams admin center, select **Voice**, select **Phone numbers**, and then select the phone number of User1.
For User2, set Permission to **Make and receive calls**.	For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.
	Instruct User1 to sign in to the Microsoft Teams client, establish a remote session to his computer, and then configure the delegation settings in the Teams client.
From Users in the Microsoft Teams admin center, open the settings of User1, and then select the **Voice** tab.	
From Users in the Microsoft Teams admin center, open the settings of User2, and then select the **Voice** tab.	

Section:
Explanation:

QUESTION 98
HOTSPOT
You have a Microsoft Teams Phone deployment.
You have routing rules for unassigned phone numbers as shown in the following exhibit.

You have unassigned numbers of +61370105005 and +61370105010.
Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.
NOTE: Each correct selection is worth one point.

Answer:

Answer Area

When calling +61370105005, the call will be **[answer choice]**.

routed to a person ▼
disconnected
routed to a person
sent to a voice application
sent to voicemail

When calling +61370105010, the call will be **[answer choice]**.

sent to a voice application ▼
disconnected
routed to a person
sent to a voice application
sent to voicemail

Hot Area:

Answer Area

When calling +61370105005, the call will be **[answer choice]**.

routed to a person ▼
disconnected
routed to a person
sent to a voice application
sent to voicemail

When calling +61370105010, the call will be **[answer choice]**.

sent to a voice application ▼
disconnected
routed to a person
sent to a voice application
sent to voicemail

Answer Area:

Answer Area

When calling +61370105005, the call will be **[answer choice]**.

routed to a person ▼
disconnected
routed to a person
sent to a voice application
sent to voicemail

When calling +61370105010, the call will be **[answer choice]**.

sent to a voice application ▼
disconnected
routed to a person
sent to a voice application
sent to voicemail

Section:

Explanation:

QUESTION 99
You have a Teams Phone deployment.
You need to enable external users to configure their emergency address manually in the Teams client.
What should you do?

A. Enable Location-Based Routing.

B. Create a new emergency calling policy that has external location lookup mode enabled.

C. Create a new emergency call routing policy that has dynamic emergency calling configured.

D. From Networks & locations, add the external subnets of the users.

Correct Answer: B
Section:

QUESTION 100
HOTSPOT
Your company has a Microsoft Teams Phone deployment and the following departments:
* HR
* Marketing
You need to configure Teams to meet the following requirements:
* Only users in the HR department must have spam filtering enabled.
* All outbound PSTN calls must replace the caller ID with the company's auto attendant number.
* Only users in the marketing department must have Inbound calls can be routed to call groups disabled.
What is the minimum number of caller ID policies and calling policies you should configure? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Caller ID policies: 2
0
1
2

Calling policies: 1
0
1
2

Answer Area:

Answer Area

Caller ID policies: [2 ▼]
- 0
- 1
- **2**

Calling policies: [1 ▼]
- 0
- **1**
- 2

Section:
Explanation:

QUESTION 101
HOTSPOT
You have a Microsoft Teams Phone deployment and a Session Border Controller (SBC) named SBC1.contoso.com.
The SBC has SIP over TLS configured to use the default Microsoft port.
You need to implement Direct Routing from the SBC to Teams Phone.
How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

New-CsOnlinePSTNGateway [-Fqdn SBC1.contoso.com ▼] -SipSignalingPort [5060 ▼]
- **-Fqdn SBC1.contoso.com**
- -Fqdn sip.pstnhub.microsoft.com
- -Name SBC1.contoso.com
- -Name sip.pstnhub.microsoft.com

-MaxConcurrentSessions $true

- 443
- 3478
- **5060**
- 5061

Answer Area:

Answer Area

New-CsOnlinePSTNGateway [-Fqdn SBC1.contoso.com ▼] -SipSignalingPort [5060 ▼]
- **-Fqdn SBC1.contoso.com**
- -Fqdn sip.pstnhub.microsoft.com
- -Name SBC1.contoso.com
- -Name sip.pstnhub.microsoft.com

-MaxConcurrentSessions $true

- 443
- 3478
- **5060**
- 5061

Section:
Explanation:

QUESTION 102
DRAG DROP

You have a Teams Phone deployment that uses Direct Routing.

You have two users named User1 and User2.

You need to move the assigned licenses and phone number of User1 to User2.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions	Answer Area
Assign a voice routing policy to User1.	
Unassign the phone number from User1.	
Unassign the licenses from User1.	
Assign the licenses to User2.	
Assign the phone number to User2.	

Correct Answer:

Actions	Answer Area
Assign a voice routing policy to User1.	Unassign the phone number from User1.
	Unassign the licenses from User1.
	Assign the licenses to User2.
	Assign the phone number to User2.

Section:

Explanation:

Unassign the phone number from User1.

Unassign the licenses from User1.

Assign the licenses to User2.

Assign the phone number to User2.

QUESTION 103

You have a Teams Phone deployment that contains two sites named Sit1 and Site2. Each site has a Session Border Controller (SBC).

You have a user named User1.

User1 relocates from Site1 to Site2 and is assigned a new phone number.

You need to change a policy assigned to User1 to ensure that the SBC at Site2 is used when the user makes outbound calls.

What should you change?

A. the calling policy

B. the voice routing policy

C. the caller ID policy

D. the dial plan

Correct Answer: B
Section:

QUESTION 104
You have a Microsoft Teams Phone deployment.
You need to ensure that when a user dials an emergency number, the security desk receives a notification to join the call.
Which type of policy should you configure?

A. messaging
B. emergency call routing
C. emergency calling
D. calling

Correct Answer: C
Section:

QUESTION 105
HOTSPOT
You have a Teams Phone deployment that contains an office in Mumbai.
The Mumbai office has a new Session Border Controller (SBC) named SBC1 that uses Direct Routing.
Users must be able to use SBC1 only when they are at the Mumbai office.
How should you complete the commands? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Set-CsTenantNetworkSite -Identity "Mumbai"   [-LocationPolicy ▼] $true
                                               -LocationPolicy
                                               -NetworkRoamingPolicy
                                               -OnlineVoiceRoutingPolicy
                                               -EnableLocationBasedRouting

Set-CSOnlinePSTNGateway -Identity sbc1.contoso.com   [-MediaBypass ▼] $true -GatewaySiteID "Mumbai"
                                                       -MediaBypass
                                                       -SendSipOptions
                                                       -PidfloSupported
                                                       -GatewaySiteLbrEnabled

Answer Area:

Answer Area

Set-CsTenantNetworkSite -Identity "Mumbai" [-LocationPolicy ▼] $true

| -LocationPolicy |
| -NetworkRoamingPolicy |
| -OnlineVoiceRoutingPolicy |
| -EnableLocationBasedRouting |

Set-CSOnlinePSTNGateway -Identity sbc1.contoso.com [-MediaBypass ▼] $true -GatewaySiteID "Mumbai"

| -MediaBypass |
| -SendSipOptions |
| -PidfloSupported |
| -GatewaySiteLbrEnabled |

Section:
Explanation:

QUESTION 106
You have a Teams Phone deployment that contains offices in Brisbane and Melbourne. You deploy a new Session Border Controller (SBQ named SBC2 to the Brisbane office. You need to ensure that emergency calls from only the users in the Brisbane office use SBC2. Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Create a new emergency call routing policy.

B. Create a new dial plan.

C. Assign a dial plan to the Brisbane office users.

D. Create a new emergency calling policy.

E. Assign an emergency calling policy to the Brisbane office users.

F. Assign an emergency call routing policy to the Brisbane office users.

Correct Answer: A, E
Section:

QUESTION 107
HOTSPOT
You have a Microsoft Teams Phone deployment that uses auto attendants. Holiday call settings are configured as shown in the following table.

Name	Date
Emergency	1/1/2024 – 1/2/2024
End of Year Holidays	12/23/2022 – 1/8/2023
Outage Notification	1/18/2023 – 1/19/2023

The Emergency settings are configured as shown in the Emergency exhibit. (Click the Emergency tab.)

Emergency

Holiday

Emergency ⌄

Greeting

○ No greeting

○ Play an audio file ⓘ

● Add a greeting message ⓘ

None of our agents are available due to an unforeseen emergency. Please leave a message

Call routing options

○ Disconnect

● Redirect call ⓘ

Redirect to ⓘ

External phone number ⌄ = +61370105000 ⓘ

○ Play menu options

The End of Year Holidays settings are configured as shown in the Holiday exhibit. (Click the Holiday tab.)

End of Year Holidays

Holiday

End of Year Holidays

Greeting

○ No greeting

○ Play an audio file ⓘ

● Add a greeting message ⓘ

Thanks for calling, we are presently closed for the end of year festivities. We would love to take your call in the new year. Until then, goodbye!

Call routing options

● Disconnect

○ Redirect call ⓘ

○ Play menu options

The Outage Notification settings are configured as shown in the Outage exhibit. (Click the Outage tab.)

Outage Notification

Holiday

| Outage | ⌄ |

Greeting

○ No greeting

○ Play an audio file ⓘ

● Add a greeting message ⓘ

> Please be advised that customers may be experiencing an outage due to scheduled maintenance.

Call routing options

○ Disconnect

○ Redirect call ⓘ

● Play menu options

Force Listen ⚫ Off ⓘ

Set up the greeting and menu options.

○ Play an audio file ⓘ

● Add a greeting message ⓘ

> Our estimated time of resolution is 10:00am Please press 1 if you need to speak with an agent, otherwise please hang up

Set menu options ⓘ

+ Assign a dial key	🗑 Delete

Dial key	Voice command	Redirect to	Destination	Transcription	Skip voicemail system message ⓘ
1 ⌄		Voice app ⌄			

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For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
When a caller calls on 1/1/2024, the call will be directed to voicemail.	○	○
When a caller calls on 1/18/2023, the call will be directed automatically to T-AA.	○	○
When a caller calls on 12/25/2022, the user will hear a greeting message.	○	○

Answer Area:

Answer Area

Statements	Yes	No
When a caller calls on 1/1/2024, the call will be directed to voicemail.	●	○
When a caller calls on 1/18/2023, the call will be directed automatically to T-AA.	○	●
When a caller calls on 12/25/2022, the user will hear a greeting message.	●	○

Section:
Explanation:

QUESTION 108
HOTSPOT
Your company has a branch office named Branch1 that has limited network bandwidth.
The company has a Microsoft Teams Phone deployment.
You need to limit the amount of data the Teams client utilizes when users are in Branch1.
How should you complete the command? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Answer Area:

Answer Area

New-CsTeamsNetworkRoamingPolicy ▼
New-CsTeamsMeetingPolicy
New-CsTeamsMobilityPolicy
New-CsTeamsNetworkRoamingPolicy
New-CsTenantNetworkSite

-Identity "Branch1"

-IPAudioMobileMode $false ▼
-IPAudioMobileMode $false
-MaskBits 24
-MediaBitRateKb 2000
-VideoFiltersMode AllFilters

Section:
Explanation:

QUESTION 109
You have a Teams Phone deployment.
When you review the Server - Client summary reports in Teams, you discover that Wired inside data is unavailable as shown in the following exhibit.

● Good   ○ Unclassified   ● Poor   Poor %

Edit

∧ Wired Inside

Wired Inside Monthly Trend
No data available.

Daily Trend
No data available.
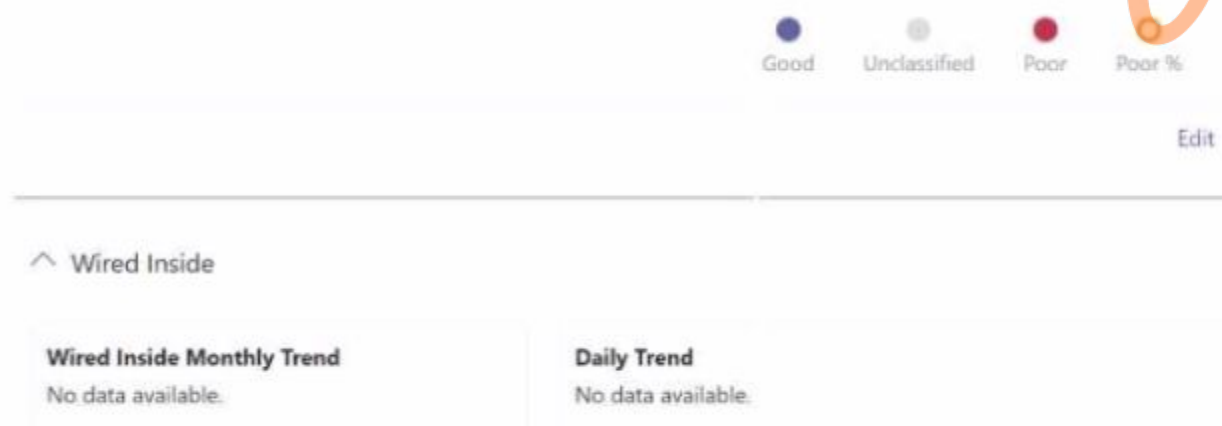
You need to review the monthly and daily trends in the reports.
What should you do?

A. From the Microsoft Teams admin center, upload reporting labels.
B. From the Microsoft Teams admin center, configure the network topology.
C. From the Microsoft Call Quality Dashboard, upload the Endpoint data file.
D. From the Microsoft Call Quality Dashboard, upload the Building data file.

Correct Answer: C
Section:

QUESTION 110

DRAG DROP

You have a Microsoft Teams deployment.

You plan to schedule the events shown in the following table.

Name	Requirement
Event1	Attendees must register for the event. Anonymous users must be able to register for the event.
Event2	The event must support 2,000 attendees. Anonymous users must **NOT** be able to join the event. Guest user accounts must be able to join the event.

You need to recommend which type of event access to use for the events.

What should you recommend for each event? To answer, drag the event access types to the correct events. Each event access type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Event access types

:: In-org webinar

:: In-org town hall

:: Public webinar

:: Public town hall

Answer Area

Event1: [   ]

Event2: [   ]

Correct Answer:

Event access types

:: In-org webinar

:: Public town hall

Answer Area

Event1: :: Public webinar

Event2: :: In-org town hall

Section:

Explanation: