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Exam Name: Professional VMware Workspace ONE 21.X



Exam A

QUESTION 1

Which two are IT-driven on-boarding workflows for Windows 10 devices? (Choose two.)

- A. QR code enrollment
- B. native MDM enrollment
- C. command line interface (CLI) staging
- D. manual device staging
- E. barcode enrollment

Correct Answer: C, D

Section:

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONEUEM/services/Windows_Desktop_Device_Management/GUID-uemWindeskDeviceEnrollment.html#windows-10-devicestagingenrollment-6

Windows Desktop enrollment methods all use the Work Access native MDM Client. Use the native MDM enrollment to enroll both corporate owned and BYOD devices through the same enrollment flow. You can enroll with or without Windows Auto Discovery.

Work Access first processes an Azure AD work flow for domains connected to Office 365 or Azure AD when you select Connect and does not automatically complete the enrollment workflow. If you use Office 365 or Azure AD without a premium license, consider using the Workspace ONE Intelligent Hub to enroll Windows devices instead of native MDM enrollment. To complete the enrollment workflow using native MDM enrollment, select Connect twice. If you have an Azure AD premium license, you can enable Require Management in your Azure instance to have native MDM enrollment complete the enrollment flow after the Azure work flow. You can use native MDM enrollment without issue if you do not use Office 365 or Azure AD.

Vdumps

QUESTION 2

An administrator must ensure enrolled corporate owned Android Enterprise devices do not update during the holiday season. Which is VMware's recommended best practice to accomplish this?

- A. Deliver 'System Updates' profile with change freeze payload.
- B. Deliver 'System Updates' profile that defers updates up to 30 days.
- C. Deliver 'Restrictions' profile that disables chrome on devices.
- D. Deliver 'Restrictions' profile that disables Play Store on devices.

Correct Answer: A

Section:

QUESTION 3

A customer intends to implement Android device management in their environment.

Which three enrollment options would result in an end-user experience in which a dedicated container is created on the device for only business applications and contents? (Choose three.)

- A. Knox Container
- B. Device Enrollment Program (DEP)
- C. Work Managed Device

- D. Legacy enrolled
- E. Corporate Owned Personally Enabled (COPE)
- F. Work Profile

Correct Answer: C, E, F

Section:

QUESTION 4

Which two platforms can be used with Email Notification Service v2 (ENS2)? (Choose two.)

- A. iOS
- B. Chrome OS
- C. macOS
- D. Android
- E. Windows CE

Correct Answer: A, D

Section:

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/services/WS1_ENS2_Doc.pdf

QUESTION 5

An administrator is tasked with determining the root cause for a recent outage where devices were not able to authenticate.

An investigation revealed a single AirWatch Cloud Connector (ACC) server that had a disk error which caused it to be completely unresponsive.

Which VMware resiliency recommendation would have prevented this outage?

- A. High Availability
- B. Disaster Recovery
- C. Cloud Hosted ACC
- D. Restart ACC

Correct Answer: A

Section:

QUESTION 6

Which three features within Hub Services can an administrator leverage when Workspace ONE Access is configured and integrated with Workspace ONE UEM? (Choose three.)

- A. Email Notification
- B. Mobile Flows
- C. AirLift
- D. Virtual Assistant
- E. People

Correct Answer: B, C, E

Section:

QUESTION 7

Which two solutions are linked together when Hub Services is activated for the first time? (Choose two.)

- A. Workspace ONE UEM
- B. Workspace ONE Access
- C. Workspace ONE Intelligence
- D. Workspace ONE Airlift
- E. Workspace ONE Assist

Correct Answer: A, B

Section:

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE/services/intelligent-hub_IDM/GUID-012E7722-FC83-4EF5-8ADD-2457E29720FE.html

The full workspace experience with a unified catalog, engagement features like people search, an enhanced notification with VMware Workspace ONE® mobile flows, virtual assistance, and a web browser interface can be enabled when Workspace ONE Access is integrated with Workspace ONE UEM deployments.

Hub Services can operate with Workspace ONE Access on-premises deployments to provide the Hub Services features, Catalog, Notification, People, Self-Service Support, Custom Tab capabilities and Templates. When Workspace ONE UEM is integrated with on-premises deployments, users can use the Workspace ONE Intelligent Hub app to access their workspace on devices.



QUESTION 8

Which two settings are configurable in a macOS disk encryption profile? (Choose two.)

- A. Recovery Key Type
- B. Administrator Password Policy
- C. TPM License Key
- D. FileVault Enterprise Certificate
- E. Maximum Battery Level

Correct Answer: A, D

Section:

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/2011/macOS_Platform/GUID-AWTMACPROFILEDISKENCRIPT.html

Intelligent Hub Device Management Settings	Description
Use Intelligent Hub for enforcement	Enable or disable the Intelligent Hub enforcement of disk encryption. If disabled, no Hub notifications are prompted to the user. Only the native device management settings that are defined are applied.
Encryption disabled notification	Enable the option to display the notification to the user to log out allowing the operating system to prompt users for their password to start encryption.
Notification title	Enter the title for the encryption notification. Min length is 1 char and max length is 29 char. Allowed characters are: <ul style="list-style-type: none"> a-z, A-Z 0-9 Special characters - #,.,!@()+-

QUESTION 9

Refer to the Exhibit.

An administrator has set up an iOS compliance policy for unwanted apps.

Which of the following is the expected behavior when Workspace ONE UEM receives the app sample indicating the presence of the unwanted app?

- A. After 1 day, end user will receive the push notification.
- B. The concerned device will be marked as Non-compliant immediately.
- C. The concerned device will be unenrolled.
- D. After 2 days, all managed apps will be blocked/removed from the concerned device.

Correct Answer: D

Section:

QUESTION 10

Which two Workspace ONE UEM core components are required for all on-premises environments? (Choose two.)

- A. Device Services
- B. AirWatch Cloud Connector
- C. Unified Access Gateway
- D. Secure Email Gateway
- E. Console Services

Correct Answer: A, B

Section:

Explanation:

Reference: <https://techzone.vmware.com/resource/workspace-one-uem-architecture#scalability>

QUESTION 11

An administrator would like to import Public Applications acquired from the Microsoft Store for Business. Which configuration is required?

- A. LDAP Active Directory Integration
- B. SAML Authentication
- C. Two Factor Authentication
- D. Azure Active Directory Integration

Correct Answer: D

Section:

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/2008/Application_Management_Windows/GUIDAWT-WIN-BSP-IMPORT.html



1. Go to the organization group where you set your Azure Active Directory services.
 2. Navigate to **Apps & Books**, **Applications**, **Native**, **Public** and select **Add Application**.
 3. Select the **Platform**, Windows Desktop or Windows Phone.
 4. Select **Import from BSP** and choose **Next**.
 5. View a list of the applications that Workspace ONE UEM imports from your Microsoft Store for Business account.
- You cannot edit this list in the Workspace ONE UEM console.

QUESTION 12

If an administrator wants to leverage ThinApp packaged applications integrated with Workspace ONE Access, which of the following is the proper connector version to use?

- A. VMware Workspace ONE Access (Windows) version 20.10.0.1.
- B. VMware Identity Manager connector (Windows) version 19.03.0.1.
- C. VMware Workspace ONE Access (Windows) version 19.03.0.1.
- D. VMware Identity Manager connector (Linux) version 20.18.8.1.0.

Correct Answer: D

Section:

Explanation:

Reference: <https://docs.vmware.com/en/VMware-Workspace-ONE-Access/21.08/ws1-access-resources/GUID-577D4812-0206-4DFC-B510-24C3D304AD6D.html>

- Integration with ThinApp packaged applications is only supported with the legacy VMware Identity Manager connector (Linux) version 2018.8.1.0. The Virtual App service does not support ThinApp integration.
- You can also integrate Horizon Cloud with Workspace ONE Access to make Horizon Cloud applications and desktops available in the Intelligent Hub app and portal. See [Providing Access to VMware Horizon Cloud Service Desktops and Applications in Workspace ONE Access](#) for information on the types of Horizon Cloud environments supported and how they are integrated with Workspace ONE Access. The Virtual App service is not required for any Horizon Cloud integration.

QUESTION 13

An administrator has received complaints from end-users not receiving consistent email notifications on their iOS devices. Email is configured on the end-users devices using only the VMware Boxer email client. Boxer is only configured from Workspace ONE to use Office 365. What can the administrator do to resolve the inconsistent email notifications?

- A. Configure VMware ENS v2 to provide consistent notification experience.
- B. Configure SEG v2 to provide a better notification experience.
- C. Configure Mobile SSO for VMware Boxer to prevent users from entering credentials.
- D. Configure VPN tunnel with a Boxer configuration, so that it is able to connect to the internal network.

Correct Answer: A

Section:

QUESTION 14

A Workspace ONE UEM administrator is migrating collections, applications, and policies from SCCM to Workspace ONE. When using AirLift, which three of the following must the administrator allow AirLift to access on the ConfigMgr server? (Choose three.)

- A. Port 443 or specified TLS port if Secure Connection is configured
- B. WinRM port (typically 5985)
- C. Port 3268 or the specified Global Catalog port
- D. Port 389 for Active Directory
- E. Interactive Login Permissions

Correct Answer: A, B, E

Section:

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/services/WS1_AirLift_Configuration.pdf (7)

QUESTION 15

A customer is managing only iOS devices using Workspace ONE. They would like to begin managing Android devices. What would be the first step an administrator needs to complete to begin managing Android Devices?

- A. Download and deploy Workspace ONE Unified Access Gateway.
- B. Complete Android EMM registration from Workspace One Console.
- C. Download and deploy Workspace ONE Access Connectors for Android devices.

D. Configure a Workspace ONE AirLift Server-side Connector.

Correct Answer: B

Section:

QUESTION 16

An administrator noticed after syncing sAMAccountName as EnrollmentUser and syncing in an administrator group, that users are unable to log in with sAMAccountName.

What could be the cause of the issue?

- A. Admins need to apply \fullName as their username.
- B. Admins need to apply \sAMAccountName as their username.
- C. Admins need to have the role admin to be allowed to log in.
- D. Admins need to sign in with their UPN as their username.

Correct Answer: C

Section:

QUESTION 17

Administrators have noticed that all iOS devices are not checking into Workspace ONE in their SaaS environment. They are also unable to send any push notifications to the iOS devices. However, Android and Windows devices are working fine.

What can the administrator do to resolve the issue?

- A. Make sure that the Rest API and SOAP API certificate are valid.
- B. Make sure that all SSL certificates used for the Workspace ONE environment are valid.
- C. Make sure that the APNs certificate is valid and not expired.
- D. Make sure that the Email Notification Service v2 is configured.



Correct Answer: B

Section:

Explanation:

Reference: <https://kb.vmware.com/s/article/2960930>

Code Error	Description	Solution
49: LDAP_INVALID_CREDENTIALS	Indicates that during a bind operation one of the following occurred: *The client passed either an incorrect DN. *The password is incorrect because it has expired. *The intruder detection has locked the account. This is equivalent to AD error code 52e.	Check the service account username and password.
81: LDAP_SERVER_DOWN	Unable to connect to the LDAP server.	Check that the required ports are open or wrong IP is populated.

QUESTION 18

A customer has decided to use VMware Workspace ONE as their primary SAAS solution for endpoint management. The customer's security team requires all infrastructure to support High Availability (HA).

Which two components of Workspace ONE will need to be maintained by the customer? (Choose two.)

- A. AirWatch Cloud Connector
- B. Workspace ONE Database
- C. Console Services Servers
- D. Unified Access Gateway
- E. Device Services Server

Correct Answer: A, D

Section:

QUESTION 19

Which of the following connectors can auto-update?

- A. AirWatch Cloud Connector
- B. Workspace ONE Access Connector
- C. Workspace ONE Mobile Flows Connector
- D. Workspace ONE Intelligence Connector

Correct Answer: A

Section:

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/services/AirWatch_Cloud_Connector/GUID-AWTUPGRADE-OVERVIEW.html

QUESTION 20

Which two are needed from the directory when configuring user and group settings for Directory Service integration?
(Choose two.)

- A. Base DN
- B. AD Server IP
- C. Group & Function Class
- D. User & Group Object Class
- E. Functional Level

Correct Answer: A, D

Section:

QUESTION 21

Which two recommended Workspace ONE components are used to integrate a Microsoft Active Directory within an organization's internal network? (Choose two.)

- A. Workspace ONE Access Connector
- B. VMware Unified Access Connector
- C. AirWatch Cloud Connector
- D. AirWatch LDAP Connector
- E. Workspace ONE AD Connector

Correct Answer: A, C

Section:

Explanation:

Reference: <https://techzone.vmware.com/resource/workspace-one-access-architecture>

- **Enterprise identity management with adaptive access** – Establishes trust between users, devices, and applications for a seamless user experience and powerful conditional access controls that leverage Workspace ONE UEM device enrollment and SSO adapters.
- **Workspace ONE native mobile apps** – Includes native apps for iOS, Android, macOS, and Windows 10 to simplify finding, installing enterprise apps, and providing an SSO experience across resource types.
- **VMware Horizon / Citrix** – Workspace ONE Access can also be integrated with VMware Horizon, VMware Horizon® Cloud Service™, and Citrix published applications and desktops. The Workspace ONE Access handles authentication and provides SSO services to applications and desktops.

QUESTION 22

Every time Workspace ONE Intelligent Hub is opened, a passcode is requested for end-users to authenticate. Mobile SSO is configured correctly and the configuration and logs are not showing any errors. Which should be configured for Single Sign-On to be seamless for end-users without requiring a passcode to access Workspace ONE Intelligent Hub?

- A. Device Touch ID
- B. Device Security Settings
- C. Default AirWatch SDK
- D. Device Profile Passcode

Correct Answer: C

Section:

Explanation:

Reference: [https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/2105/Android\(Legacy\)_Platform/GUID-AWTAPPLEVELSINGLESIGNON.html](https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/2105/Android(Legacy)_Platform/GUID-AWTAPPLEVELSINGLESIGNON.html)

QUESTION 23

Which two Workspace ONE edge services on Unified Access Gateway does VMware require to use 3rd party SSL certificates? (Choose two.)

- A. Content Gateway
- B. Tunnel Per-App VPN
- C. Device Services
- D. Tunnel Proxy
- E. Secure Email Gateway

Correct Answer: A, B

Section:

Explanation:

Reference: https://techzone.vmware.com/configuring-vmware-tunnel-edge-service-workspace-one-operationaltutorial#_1064031

Procedures include:

- Enrolling an iOS device
- Configuring VMware Tunnel in the Workspace ONE UEM Console
- Deploying Unified Access Gateway and enabling VMware Tunnel edge services through PowerShell
- Defining network traffic rules for Per-App Tunnel
- Configuring VPN Profile and deploying Workspace ONE Tunnel client
- Validating access to internal websites based on device traffic rules using an enrolled iOS device

QUESTION 24

When installing Workspace ONE UEM on-premises, which of the following core components is the first that should be installed?

- A. Database
- B. AirWatch Cloud Connector
- C. Reports
- D. Application Server

Correct Answer: A

Section:

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/2105/UEM_Installation/GUID-AWT-INSTALLINTRO.html

Database and Application Server Installations

Installing Workspace ONE UEM on premises involves configuring servers for your database, application, and any auxiliary components, and reports. Workspace ONE UEM comprises several different components, which can be combined with application servers or installed on their own dedicated servers.

To begin the database server installation, see Database Server Installation.

To begin the application server installation, see Run the Workspace ONE UEM Installer on Each Application Server (Console and Device Services).

QUESTION 25

Which three features from Workspace ONE Hub Services are Cloud only? (Choose three.)

- A. Templates
- B. Hub Virtual Assistant
- C. People Search
- D. Passport
- E. Employee Self-Service Support
- F. Custom Tab



Correct Answer: B, C, D

Section:

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE/services/intelligent-hub_IDM/GUID-012E7722-FC83-4EF5-8ADD-2457E29720FE.html

The Hub Services component of Workspace ONE is co-located with Workspace ONE Access. To enable Hub Services functionality within the Workspace ONE Intelligent Hub app, Hub Services must be activated.

Hub Services can operate with Workspace ONE UEM alone providing a subset of Hub Services features - Catalog for UEM apps, Notification, Self-Service Support, and Custom Tab.

The full workspace experience with a unified catalog, engagement features like people search, an enhanced notification with VMware Workspace ONE® mobile flows, virtual assistance, and a web browser interface can be enabled when Workspace ONE Access is integrated with Workspace ONE UEM deployments.

QUESTION 26

Which administrative console is used to change to an organization logo (branding) in the Intelligent Hub Catalog?

- A. Workspace ONE Access

- B. Workspace ONE Hub Services
- C. Workspace ONE
- D. Workspace ONE UEM

Correct Answer: B

Section:

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE/services/intelligent-hub_IDM/GUID-DD632B89-7457-4764-B14F-48AAFAAC8113.html

QUESTION 27

Which protocol does Workspace ONE use to communicate with third party Identity Providers?

- A. SAML
- B. Kerberos
- C. RADIUS
- D. OAuth

Correct Answer: A

Section:

QUESTION 28

An administrator would like to track these details for all Windows desktops managed by Workspace ONE UEM: driver details for a mouse driver warranty information for OS registry value of internal apps Which Workspace ONE UEM utility can the administrator use?

- A. Create LGPO and assign to Windows devices.
- B. Create sensors and assign to Windows devices.
- C. Create an OEM update profile and assign to Windows devices.
- D. Create Application Control profile and assign to Windows devices.

Correct Answer: B

Section:

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONEUEM/services/Windows_Desktop_Device_Management/GUID-uemWindeskSensors.html



Sensors Description

Devices have a huge number of attributes associated with them. This number increases when you track the different apps, OS versions, patches, and other continually changing variables. It can be difficult to track all these attributes.

Workspace ONE UEM tracks a limited number of device attributes by default. However with Sensors, you can track the specific device attributes you want. For example, you can create a sensor that tracks the driver details for a mouse driver, the warranty information for the OS, and the registry value for your internal apps.

Sensors allow you to track various attributes across your devices. Find Sensors in the main Workspace ONE UEM console navigation under Resources.

QUESTION 29

You are an administrator configuring custom reports in Workspace ONE Intelligence.

What is the maximum number of custom reports you can create per Organization Group (OG)?

- A. 10
- B. 50
- C. 99
- D. 500

Correct Answer: B

Section:

QUESTION 30

An organization has purchased a SaaS Workspace ONE solution and wants to implement these: integration with back-end resources like Active Directory from Microsoft to sync users and groups Kerberos authentication integration with Virtual Desktops and Applications from services (Horizon 7, Horizon Cloud, or Citrix) third party integration with RSA SecureID, RADIUS for authentication Which Workspace ONE component is required?

- A. VMware AirWatch Cloud Connector
- B. VMware Workspace ONE Access Connector
- C. VMware Workspace ONE Assist
- D. VMware Workspace Unified Access Gateway

Correct Answer: B

Section:

QUESTION 31

An administrator wants to leverage the Workspace ONE Web application to allow end-user credentials to be passed to specific internal sites. Which security policy in Workspace ONE UEM must be configured?

- A. Offline Access
- B. Single Sign-On
- C. Network Access Control
- D. Integrated Authentication



Correct Answer: B

Section:

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/services/WS1_Web_Guide.pdf

QUESTION 32

Which is required during installation of the Workspace ONE Intelligence Connector service?

- A. Workspace ONE Intelligence Connector service must be installed on the AWCM Server.
- B. Workspace ONE Intelligence Connector must be installed on the Console Server.
- C. Workspace ONE Intelligence Connector service must be installed on the Device Services Server.
- D. Workspace ONE Intelligence Connector must be installed on its own server.

Correct Answer: D

Section:

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE/services/intelligence-documentation/GUID-04_intel_reqs.html

How to Access Reports

- Shared SaaS customers work with their account representatives to access reports powered by Workspace ONE Intelligence. These deployments do not need to install their own Workspace ONE Intelligence Connector server.
- Dedicated SaaS customers work with their account representatives to access reports powered by Workspace ONE Intelligence. These deployments do not need to install their own Workspace ONE Intelligence Connector server.
- On-premises customers work with their account representative to access reports powered by Workspace ONE Intelligence. These deployments must install their own Workspace ONE Intelligence Connector server.

QUESTION 33

An administrator requires a report on the chassis type of their Windows desktop devices. The information is currently not showing as a table entry in Workspace ONE Intelligence. What does the administrator need to create to have this information show in Workspace ONE Intelligence?

- A. profile
- B. product
- C. sensor
- D. custom attribute

Correct Answer: A

Section:

QUESTION 34

An administrator would like to configure SSO for Workspace ONE UEM console login. Which catalog setting from Workspace ONE Access needs to be configured?

- A. Web Apps
- B. Virtual Apps
- C. Hub Configuration
- D. Hub Catalog

Correct Answer: B

Section:

Explanation:

Reference: <https://docs.vmware.com/en/VMware-Workspace-ONE/services/WS1-Access-deploymentguide/GUIDB2CDDF6F-91D5-43DB-8C7D-A375BA71A6C1.html>

QUESTION 35

Which of the following is a prerequisite to deploy VMware Unified Access Gateway OVF?

- A. VMware vSphere
- B. VMware Workstation
- C. VMware Fusion
- D. VMware Horizon

Correct Answer: A

Section:

Explanation:



Reference: <https://docs.vmware.com/en/Unified-Access-Gateway/3.5/com.vmware.uag-35-deploy-config.doc/GUID-13DCCA35-8620-4F4C-8FBC-6916396221AD.html>



QUESTION 36

A company has BYOD iOS devices and would like to give them access to internal sites in VMware Web without requiring full device management. Which VMware best practice configuration is needed to enable this?

- A. Configure Tunnel for VMware Tunnel in the SDK settings.
- B. Configure Tunnel for VMware Tunnel Proxy in the SDK settings.
- C. Configure a VPN Profile for VMware Tunnel.
- D. Configure a VPN Profile for VMware Tunnel Proxy.

Correct Answer: C

Section:

QUESTION 37

Which is used to authenticate and encrypt traffic from individual applications on compliant devices to internal resources?

- A. VMware Tunnel
- B. Device Compliance
- C. Workspace ONE Intelligence
- D. Email Notification Service

Correct Answer: A

Section:

QUESTION 38

An administrator is preparing to setup email management for Office 365 in UEM. Which is VMware's recommended email deployment model for this scenario?

- A. VPN
- B. Proxy
- C. Indirect
- D. Direct

Correct Answer: D

Section:

QUESTION 39



Which three can be used to enforce conditional access in Workspace ONE? (Choose three.)

- A. device ownership type
- B. device enrollment method
- C. device platform
- D. application specific
- E. network range
- F. user-based role

Correct Answer: A, B, C

Section:

QUESTION 40

When creating Workspace ONE Intelligence Dashboards, what helps visualize collected data?

- A. Elements
- B. Widgets
- C. Gizmos
- D. Snapshots

Correct Answer: B

Section:

Explanation:

Reference: https://techzone.vmware.com/getting-started-workspace-one-intelligence-reports-and-dashboards-workspaceone-operational#_1017740

QUESTION 41

DRAG DROP

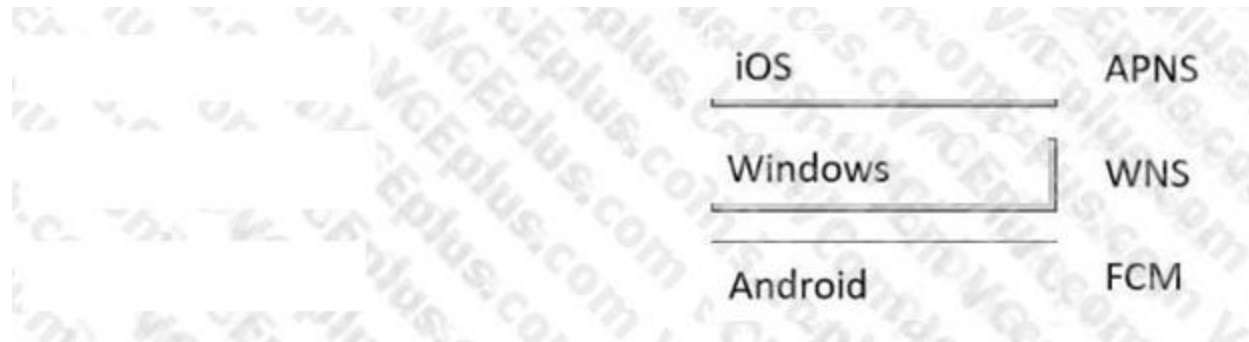
Drag and drop the device operating system on the left into the box associated with its third party messaging solution.

Select and Place:

Select and Place:

iOS		APNS
Android		WNS
Windows		FCM

Correct Answer:



Section:

Explanation:

QUESTION 42

An organization has a split network comprised of a DMZ and an internal network.

Which Workspace ONE UEM edge service does VMware recommend to be deployed within the organization's internal network?

- A. VMware Unified Access Gateway with (VMware Tunnel Proxy)
- B. VMware Unified Access Gateway with (VMware Tunnel Front-End)
- C. VMware Unified Access Gateway with (VMware Tunnel Back-End)
- D. VMware Unified Access Gateway with (SEG v2)

Correct Answer: C

Section:

Explanation:

Reference: <https://docs.vmware.com/en/Unified-Access-Gateway/2009/uag-deploy-config/GUID-8B96F385-ADE5-4502-8485-6269EE41D222.html>

Deploying the VMware Tunnel for your Workspace ONE UEM environment involves the following:

1. Configure the VMware Tunnel hostname and port information in the Workspace ONE UEM console. See Firewall Rules for DMZ-Based Unified Access Gateway Appliances.
2. Download and deploy the Unified Access Gateway OVF template.
3. Manually configure the VMware Tunnel.

QUESTION 43

An administrator has configured a sensor to fetch a specific registry value for a Windows app.

Which Intelligence report could help organize and display the collected sensor data?

- A. Managed Apps Report
- B. Custom Report
- C. Device Inventory Report
- D. Devices with Application and User Details Report

Correct Answer: A

Section:

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE/services/intelligence-documentation/GUID-28_intel_reporting.html

Device Last Seen - The Workspace ONE Intelligence console records and displays historical data in reports when the analysis engine recognizes changes in the states of data samples. However, there are a few exceptions to this behavior. For the Device Last Seen filter in Apps Reports, the listed data samples do not trigger a status change and are not reflected in historical Apps Reports.

- Device Available Capacity
- Device Available Physical Memory
- Device Backup Battery Life Percent
- Device Next Compliance Check

QUESTION 44

Which is required to deliver a Check In, Check Out experience on an Android Device?

- A. Block open enrollment into Workspace ONE UEM.
- B. Enable VMware Workspace ONE Intelligence.
- C. Deliver Launcher profile to the end-user.
- D. Use a basic user as a staging account.

Correct Answer: C

Section:

QUESTION 45

Which of the following explains the differences between Workspace ONE UEM reports and Workspace ONE Intelligence Custom Reports?

- A. Workspace ONE Intelligence Reports uses an on-premises reporting database to push data to a reports cloud service as Workspace ONE UEM Reports extracts data from your Workspace ONE UEM environment.
- B. Workspace ONE Intelligence Reports uses a separate service to push data to a reports cloud service and Workspace ONE UEM Reports extracts data from your WS ONE UEM environment.
- C. Workspace ONE Intelligence Reports use the same an API service to push data to a reports cloud service as Workspace ONE UEM Reports.
- D. Workspace ONE Intelligence Reports use the same service to push data to a reports cloud service as Workspace ONE UEM Reports.

Correct Answer: A

Section:

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE/services/intelligence-documentation/GUID-28_intel_reporting.html

You can share Reports with other Workspace ONE Intelligence users. This action is available for any report that you create. The owner of the report is designated with full access, while the users who share the report are designated with **Can View** (read only) or **Can Edit** access (read and write). Users with **Can View** access have limited actions available to them, such as:

- View
- Add to Bookmarks
- Duplicate

Users receive an email after you share a report with them. You can filter reports by selecting **Created By Me** or **Shared With Me**.

QUESTION 46

Which is true about Workspace ONE compatibility when deploying content across different device types?

- A. Content cannot be distributed to iOS devices.
- B. Content cannot be distributed by Workspace ONE.
- C. Content can be distributed to devices types including iOS, Android, Windows, and MacOS.
- D. Content can be distributed to devices types including iOS, Android, and Windows.

Correct Answer: D

Section:

QUESTION 47

For federal clients, FIPS 140-2 and AES 256-bit encryption are applied to which three areas? (Choose three.)

- A. data in use
- B. data in flying
- C. data in pace
- D. data in rest
- E. data in transit

Correct Answer: A, D, E

Section:

QUESTION 48

Which two statements are true about Content Gateway and Tunnel on Unified Access Gateway? (Choose two.)

- A. Both can be configured with the same hostname on port 8443.
- B. Both can be configured with the same hostname on different ports.
- C. Both can be configured on port 8443 with different hostnames.
- D. Both can be configured with the same hostname on port 443.
- E. Both can be configured on port 443 with different hostnames.

Correct Answer: B, E

Section:

QUESTION 49

Which of the following authentication methods is needed to be enabled/configured for an administrator to leverage Day Zero Onboarding?

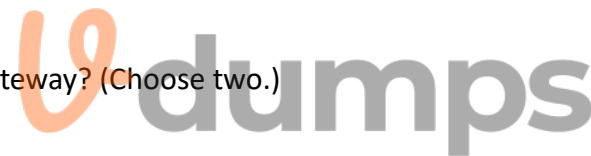
- A. Token Auth Adapter
- B. Workspace ONE UEM External Access Token
- C. FIDO2
- D. Certificate-based authentication
- E. Verify (Intelligent Hub)

Correct Answer: A

Section:

Explanation:

Reference: <https://docs.vmware.com/en/VMware-Workspace->



ONE/services/VMware_Workspace_ONEHub_onboarding_pre-hires/GUID-1DB5A54E-2F72-4629-97C8-F456BBDB7F5E.html

To prepare for day zero onboarding in Workspace ONE Access, you configure the pre-hire authentication method, configure the API that creates the magic link used to access the New Hire Welcome page, and create a rule in the default access policy for pre-hire access.

In the Workspace ONE Access console, you enable the magic link option and configure settings for the length of time that the generated magic link is valid and the Active Directory pre-hire user group to use. You enable the pre-hire Token Auth Adapter authentication method in the Workspace ONE Access built-in identity provider.

To create the magic link, you configure a Workspace ONE Access API that creates the magic link. You add the link to the email that you send to a pre-hire user.

QUESTION 50

Which component can use an AirWatch generated certificate for Inbound SSL Traffic?

- A. AirWatch Cloud Connector
- B. VMware Tunnel
- C. Reverse Proxy
- D. VMware Secure Email Gateway

Correct Answer: B

Section:

QUESTION 51

A customer has a Workspace ONE SAAS environment. None of the administrators are able to log in to the console using their Active Directory (AD) credentials. They are able to log in using a basic administrator account provided to them when they deployed Workspace ONE.

What could be the cause for this issue?

- A. AirWatch Cloud Connector is not running.
- B. Workspace ONE Enterprise Integration Services is not running.
- C. Workspace ONE Access connector is not running.
- D. Device Services servers are not running.

Correct Answer: A

Section:

QUESTION 52

Which is the only method to deploy Content Gateway when using Workspace ONE 20.01 and higher versions?

- A. Unified Access Gateway
- B. Legacy Linux
- C. Legacy Windows
- D. Standalone

Correct Answer: A

Section:

Explanation:

Reference: <https://docs.vmware.com/en/Unified-Access-Gateway/2012/uag-deploy-config/GUID-F64DF3CA-AB68-4F14-9FE0-E8D9C6DA2377.html>

Content Gateway (CG) is a component of the Workspace ONE UEM Content Management solution that securely allows access to On-premise repository content on mobile devices.

Prerequisites

You must configure the Content Gateway node using the Workspace ONE UEM console before you can configure Content Gateway on Unified Access Gateway. After configuring the node, note down the *Content Gateway Configuration GUID*, which is automatically generated.

QUESTION 53

An administrator is concerned about help desk employees having the Console Administrator role. The help desk employees only need to access the device list view page and perform minor troubleshooting steps. Which console security feature can eliminate the administrators concern?

- A. Use Role-Based Access for help desk employees.
- B. Change the help desk accounts to user accounts.
- C. Use Directory-Based Access for help desk employees.
- D. Prevent all access by help-desk accounts.

Correct Answer: A

Section:

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/2105/UEM_ConsoleBasics/GUID-63136B06-CE4A-44F5-92F7-E11D5421802D.html

1. Navigate to **Accounts > Administrators > Roles**.

The full listing of Administrator Roles displays.

2. Enter the keyword 'help' in the search text box in the upper-right corner of the screen.

All roles containing the text string 'help' display in the listing.

3. Select the **Help Desk** role by selecting the check box to the left of the role name.

A new button cluster appears under the main button cluster.

4. Select the **Copy** button.

The **Copy Role** screen displays.

QUESTION 54

Which Workspace ONE UEM feature can assist in sending event log information to a Security Information and Event Management (SIEM) tool?

- A. Syslog Integration
- B. Relay Server Integration
- C. Certificate Authority Integration

D. File Storage Integration

Correct Answer: A

Section:

QUESTION 55

Where is Hub Services component co-located?

- A. Workspace ONE Intelligence
- B. Workspace ONE Access
- C. Workspace ONE Airlift
- D. Workspace ONE UEM

Correct Answer: B

Section:

QUESTION 56

Which type of design is a diagram that includes network zones, network components, server locations, and hardware recommendations?

- A. Physical
- B. Logical
- C. Theoretical
- D. Conceptual

Correct Answer: A

Section:



QUESTION 57

When creating third party identity providers in Workspace ONE Access, which two SAML assertion components can be used to identify the user? (Choose two.)

- A. NameID Element
- B. SAML Attribute
- C. SAML EntityID
- D. NameID Signature
- E. SAML Issuer

Correct Answer: A, B

Section:

QUESTION 58

Which two steps would an administrator complete to enable auto-discovery for their Workspace ONE UEM environment? (Choose two.)

- A. Enter the email domain when installing the AirWatch Cloud Connector.
- B. Verify the domain by accepting the link in the email that registered auto-discovery.
- C. Register email domain within Workspace ONE UEM.
- D. Enter the email domain when establishing directory services.

E. Email auto-discovery@workspaceone.com with the domain the administrator wants to register.

Correct Answer: B, C

Section:

QUESTION 59

What component of the Hub Services can be integrated with Physical Access Control Systems to allow the Workspace ONE Intelligent app on mobile devices to act as a digital badge?

- A. Hub Employee Self-service
- B. Hub Passport
- C. Hub Catalog
- D. Hub Access

Correct Answer: B

Section:

QUESTION 60

During an enrollment attempt, a user enters their email address in the initial field in the Intelligent Hub. The user receives an error stating, "Something went wrong with discovery". Which configuration setting can be enabled to allow end users to enter an email address instead of a Server URL?

- A. Autodiscovery Enrollment
- B. Pre-Register devices
- C. Allow only known users
- D. Enrollment Token

Correct Answer: A

Section:

QUESTION 61

A Workspace ONE administrator is configuring email for an organization that uses Microsoft Exchange Online (Office 365). The organization has an extreme security posture and wants to require all email attachments be encrypted. Which component is needed to meet the organization's requirement?

- A. Workspace ONE Web with DLP enabled.
- B. Workspace ONE Content with DLP enabled.
- C. SEGv2 with content transforms.
- D. PowerShell integration with default blacklist.

Correct Answer: A

Section:

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/2011/WS1_MEM_Doc.pdf

QUESTION 62

An administrator wants to create a new Workspace ONE Access Policy that is specific only to a newly created IP subnet. Which three Workspace ONE Access Policy settings would the administrator set? (Choose three.)

- A. assignment method



- B. device type
- C. authentication method
- D. subnet range
- E. network range
- F. attribute type

Correct Answer: A, B, E

Section:

Explanation:

Reference: <https://docs.vmware.com/en/VMware-Workspace-ONE-Access/19.03/idm-administrator/GUID-C2B03912-C7D8-4524-AE6E-8E8B901B9FD6.html>

