



Question No: 1

Which Resource Profile can be used to define when start and stop a resource?

- A. Security Profile
- B. Application Profile
- C. Lease Profile
- D. Schedule Profile

Answer: A

Explanation:

Question No: 2

Which of the following is true for a Compute Profile? (Choose two.)

- A. Defines what virtual hardware is presented to end users
- B. Defines custom t-shirt sizes (small, medium, large, etc.) for virtual hardware
- C. Defines OS choices for Cloud Catalog offerings
- D. Defines Security Group offerings
- E. Defines when virtual hardware can be provisioned by end users

Answer: BD

Explanation:

Question No: 3

Which Permission would you use to make a Catalog Item for a cloud native application that you plan to release, viewable but not executable, for users who belong to the Marketing Developers group?

- A. All
- B. Access
- C. Viewer
- D. Execute

Answer: C

Explanation:

Question No: 4

What governance objects are available in Cloud Provisioning and Governance? (Choose three.)

- A. Quotas
- B. Credentials
- C. Policies
- D. Permissions
- E. SLAs

Answer: ADE

Explanation:

Question No: 5

What governance objects are available in Cloud Provisioning and Governance? (Choose three.)

- A. Quotas
- B. Credentials
- C. Policies



D. Permissions

E. SLAs

Answer: C

Explanation:

Question No: 6

Cloud Scripts and Cloud Script Templates utilize which host based scripting tools to install software?

A. Shell scripts and powershell scripts

B. Powershell scripts and Ruby

C. JavaScript and Perl

D. Shell scripts and JavaScripts

Answer: A

Explanation:

Question No: 7

How are variables grouped for a Catalog Item?

A. Update Sets

B. UI Groups

C. Variable Sets

D. Different Forms

E. Form Parameters

Answer: C



Explanation:

Question No: 8

What must be created in Azure before you can configure Azure Alerts in ServiceNow?

- A. Create a Network Security Group
- B. Create a Resource Group
- C. Create an App Service
- D. Create a Monitor Alert

Answer: D

Explanation:

Question No: 9

What application can you use in the Cloud Admin Portal to guide your organization through the process of setting up Cloud Provisioning and Governance?

- A. Cloud Orchestration
- B. Configuration Templates
- C. Cloud Planner
- D. Guided Setup

Answer: B

Explanation:

Question No: 10

Which Cloud Provider feature do organizations depend on to provide visibility into resource management and billing? (Choose two.)

- A. Security Groups

B. Billing Data

C. Identity and Authentication Management

D. Tags

Answer: A, D

Explanation:

Question No: 11

IT has implemented a new project identification code, and they would like to be able to analyze cloud consumption based upon this code. What features would you use in Cloud Provisioning and Governance to implement this request? (Choose two.)

A. Add a new Project Tag to the Tag Definitions

B. Create a Resource Pool associated to the projects table

C. Create a Cloud Script

D. Add new parameter to the CAPI interface

E. Manually create a new variable

Answer: C, D

Explanation:

Question No: 12

The Manager of the Marketing team wants to have control over the Cloud Resources provisioned through Cloud Provisioning and Governance. What feature in Cloud Provisioning and Governance should you use to satisfy this request?

A. Management Request

B. Governance Rule

C. Policy Action Script



D. Approval Policy

Answer: A

Explanation:

Question No: 13

What mechanism can be used by Cloud Provisioning and Governance to abstract vendor-specific cloud resources from end users?

A. Policies

B. Workflows

C. Template

D. Resource Profiles

Answer: B

Explanation:

Question No: 14

What AWS services must be configured for Cloud Provisioning and Governance to receive alerts from AWS? (Choose two.)

A. AWS Cloud Trail

B. AWS SNS Topic

C. AWS Control Tower

D. AWS Config

E. AWS CloudWatch

Answer: A, C

Explanation:



Question No: 15

Which object is rendered as a tab on the request form of a Cloud Catalog Item?

- A. Tab Set
- B. Tab Group
- C. Variable Group
- D. Variable Set

Answer: C

Explanation:

Question No: 16

For Cloud Provisioning and Governance in the Orlando release or later, where can you utilize an Application Profile?

- A. Server side include
- B. MID Server script include
- C. Blueprints stage operations
- D. Post-provision operation

Answer: D

Explanation:

Question No: 17

What would you review to quickly determine which group is deploying the most stacks?

- A. Cloud Operations Dashboard
- B. Cloud Activities



C. Cloud Request Items

D. Cloud Orchestration Trail

Answer: A

Explanation:

Question No: 18

What feature of CPG supports the use of Quotas for Templates?

A. profiles

B. resource pools

C. policy

D. budget

Answer: B

Explanation:

Question No: 19

When designing an ARM or CFT backed Catalog Item, how can you ensure that the Order Form variable automatically presents with a list of appropriate CIs from the ServiceNow CMDB?

A. Utilize Expressions

B. Utilize Mappings

C. Utilize Conditions

D. Utilize Metadata

Answer: C



Explanation:

Question No: 20

After ingesting a new version of a Template, what can be done to ensure that the Order Form reflects the changes that were introduced in the new version of the Template?

- A. Modify the Catalog Item's Cloud Variables
- B. Deactivate and activate the Catalog Item
- C. Refresh the browser
- D. Activate the template version

Answer: D

Explanation:

Question No: 21

What feature or product capability must be utilized to gather credentials for a post provisioning operation?

- A. response processor
- B. expression
- C. cloud script
- D. pattern

Answer: A

Explanation:

Question No: 22

A customer on the New York release of CPG currently uses Blueprints to deploy Azure VMs. What deployment options are available to the customer when they upgrade to the latest release of CPG?



(Choose two.)

- A. Jenkins Workflow
- B. The Azure Blueprint Service
- C. Puppet Manifest
- D. Azure ARM Templates
- E. Customers cannot upgrade from New York
- F. Terraform Config file

Answer: A, C

Explanation:

Question No: 23

How can the required parameters for a CAPI Operation be determined?

- A. The Cloud Provider documentation and testing
- B. Reference the parameters used by another CAPI Operation
- C. ECMA script product documentation
- D. ServiceNow product documentation

Answer: D

Explanation:

Question No: 24

When creating a new CAPI API, what is the suggested starting version number to prevent conflicts with out-of-the-box CAPI APIs?

- A. 2.0



B. 1.5

C. 0.1

D. 1.1

Answer: A

Explanation:

Question No: 25

What type of script is required for executing code to make a REST API call for a CAPI Operation?

A. Validation Script Include

B. Extension Script Include

C. MID Sever Script Include

D. Script Include

Answer: C

Explanation:

Question No: 26

Which JavaScript Class can be used to make a REST API call to AWS with the least amount of code?

A. CloudAPIBase

B. AmazonCloudAPI

C. AmazonWebServicesAPIInvoker

D. AWSCloudAPIBase

Answer: C



Explanation:

Question No: 27

What CI Class Type attribute is required by Cloud Provisioning and Governance to determine uniqueness?

- A. sys_id
- B. name
- C. object_id
- D. correlation_id

Answer: A

Explanation:

Question No: 28

What Resource Block component is used to organize the Methods required to perform an Operation?

- A. Method blocks
- B. Steps
- C. Bindings
- D. Endpoint operations

Answer: C

Explanation:

Question No: 29

Which three CAPI components must be configured to create a CAPI Extension?

- A. CAPI Vendor, CAPI Interface, and CAPI REST API



- B. CAPI Product, CAPI Method, and CAPI API
- C. CAPI Vendor, CAPI Interface, and CAPI API
- D. CAPI Provider, CAPI Interface, and CAPI API

Answer: A

Explanation:

Question No: 30

When testing a REST API, you receive status code of 200 from the Cloud Service. What does this mean?

- A. The call was successful
- B. A value of 200 is not a valid code
- C. The call resulted in a server error
- D. The call resulted in a client error

Answer: B

Explanation:

Question No: 31

When authoring a new CAPI Extension, what must you create to define the operations that will be available for the new cloud service?

- A. CAPI Provider
- B. CAPI API
- C. CAPI Interface
- D. CAPI Product

Answer: A



Explanation:

Question No: 32

Before you can author a new Resource Block, what information do you require about the Host Resource Block that the Resource Block you are authoring will connect to?

- A. CI Class of the Host
- B. Guest Interface of the Host
- C. Host Interface of the Host
- D. Endpoint Mappings of the Host

Answer: C

Explanation:

Question No: 33

Which of the following is NOT a supported expression type in a Resource Block?

- A. Runtime Expressions
- B. Regular Expressions
- C. Complex Expressions
- D. Definitional Expressions

Answer: B

Explanation:

Question No: 34

Which CAPI components must be configured for a Day-2 CAPI Operation? (Choose two.)



- A. CAPI Vendor
- B. CAPI API
- C. CAPI Method
- D. CAPI Provider
- E. CAPI Interface

Answer: C, D

Explanation:

Question No: 35

When using a CFT or an ARM Template what feature of Cloud Provisioning and Governance is used to deploy software?

- A. OS Profiles
- B. Cloud Scripts
- C. Compute Profile
- D. Blueprints

Answer: A

Explanation:

Question No: 36

When a custom workflow is called by a resource block operation, what activity should be used to get information about the operation from the Cloud Provisioning and Governance application?

- A. Cloud Response Processor (workflow)
- B. Cloud Operation Context activity



- C. Run Script Activity
- D. Custom Script Activity

Answer: B

Explanation:

Question No: 37

What API does Cloud Provisioning and Governance utilize to add and update entries in the CMDB?

- A. Identification Reconciliation Engine
- B. CMDBTransformUtil
- C. CMDBGroupAPI
- D. CI Reconciliation API

Answer: C

Explanation:

Question No: 38

Which role should be utilized for cloud alerts?

- A. Cloud Governor (sn_cmp.cloud_governor)
- B. Cloud Operator (sn_cmp.cloud_operator)
- C. Cloud Administrator (sn_cmp.cmp_root_admin)
- D. Cloud event integration (sn_cmp.cloud_event_integration)

Answer: C

Explanation:



Question No: 39

What are the three available Tag Types in Tag Management?

- A. Internal, External, ServiceNow
- B. AWS, Azure, ServiceNow
- C. ServiceNow, Internal, Custom Tags
- D. ServiceNow, Internal, User-defined

Answer: A

Explanation:

Question No: 40

In AWS, the region-specific containers for virtual resources are called regions. In Cloud Provisioning and Governance, regions are called what?

- A. Regions
- B. Segments
- C. Logical Datacenters
- D. Cloud Centers

Answer: C

Explanation:

Question No: 41

When working with Azure any service that is used must be associated with a _____?

- A. a Subscription
- B. Diagnostic Logs

C. a Storage Account

D. a Tag

E. an Availability Set

Answer: E

Explanation:

Question No: 42

The Azure Resource Manager uses what to organize the cloud resources required to deploy a VM?

A. Resource Pool

B. Storage Account

C. Placement Group

D. Resource Group

Answer: A

Explanation:

Question No: 43

Which Service in AWS is used to send alert messages to Cloud Provisioning and Governance?

A. Simple Queue Service

B. AWS Chatbot

C. Simple Notification Service

D. Amazon EventBridge

E. Simple Email Service



Answer: C

Explanation:

Question No: 44

What object does a Catalog Item utilize to dynamically set values for a Resource Block attribute?

- A. Methods
- B. Expressions
- C. Functions
- D. Operations

Answer: A

Explanation:

Question No: 45



When deploying an IIS Web Server in AWS for public access, which of the following must be configured to allow users to access the Web Server?

- A. TLS Certificate
- B. Security Group that allows inbound traffic
- C. Network Traffic Group that allows inbound traffic
- D. Windows Host Based Firewall

Answer: D

Explanation:

Question No: 46

When deploying an IIS Web Server in AWS for public access, which of the following must be configured to allow users to access the Web Server?

- A. TLS Certificate
- B. Security Group that allows inbound traffic
- C. Network Traffic Group that allows inbound traffic
- D. Windows Host Based Firewall

Answer: B

Explanation:

