

Exam Code: ARA01
Exam Name: Blue Prism ROM Architect
Certification Provider: Blue Prism
Website: www.Vdumps.com



Exam A

QUESTION 1

Can you determine which of the following is not an activity of the initialize phase?

- A. Train core RPA Team
- B. Define vision, target operating model and organizational roles
- C. Deliver initial processes/benefits
- D. Embed RPA benefits realization tracking as a core performance measure for automation roadmap.

Correct Answer: A

Section:

QUESTION 2

Which of the following best describes realizing the full potential from RPA?

- A. Establishing RPA as an IT Project
- B. Focus on adapting the culture of the organization, as well as building specific RPA skills and capability
- C. Do not include IT in rolling out RPA into the organization
- D. Ensure the organization RPA is a desktop solution that anybody can install and use

Correct Answer: B

Section:

QUESTION 3

How long does it take to build a ROM in the initialize phase of the maturity model?

- A. 1 week
- B. Up to 1 month
- C. 1-3 months
- D. 3-6 months
- E. 6+ months

Correct Answer: E

Section:

QUESTION 4

Who does the Head of RPA need to work closely with?

- A. CIO and their respective teams only
- B. COO and their respective teams only
- C. Both the CIO and COO and their respective teams
- D. None of the above



Correct Answer: C

Section:

QUESTION 5

Which of the following areas should the Head of RPA work with when rolling out an RPA Capability?

- A. Technology
- B. Process
- C. People
- D. Technology, Process and People

Correct Answer: D

Section:

QUESTION 6

Which whom would the Head of RPA work with to build a scalable and robust Digital Workforce?

- A. Technology
- B. Operations
- C. HR
- D. None of the above

Correct Answer: C

Section:

QUESTION 7

What is the initial task of rolling out a Robotic Operating Model?

- A. Initial task of replacing all IT related projects with RPA
- B. Initial task of working out what methodology is going to be adhered to in the model
- C. Initial task of reviewing what processes are to be automated
- D. Initial task of assigning roles and responsibilities to all tasks across the automation programme

Correct Answer: C

Section:

QUESTION 8

Select the correct statement that describes the Robotic Operating Model?

- A. Provides a mechanism for ensuring a model is in place for the robots to eventually replace the human workforce so there is no seamless interaction
- B. It provides the foundations for evolving the traditional Target Operating Model to embrace the robots and establish a seamless bi-directional flow of work between the human and the digital workforce
- C. Enables IT to encompass RPA as a software offering as part of their suite and projects are therefore delivered by IT
- D. Allows the organization to understand that eventually the digital workforce will replace the human workforce and the model enables the proceeding to begin in the replacement occurring

Correct Answer: B

Section:



QUESTION 9

Select the correct statement that describes the designing of the Robotic Operating Model?

- A. The Robotic Operating Model has been designed to integrate fully with our customer's incumbent change management systems, thereby removing the need for additional procedural and governance obligations
- B. The Robotic Operating Model has been designed to ensure automated processes can be delivered in the quickest way possible without a governance or standards and can be deployed into an environment that has not operational constraints
- C. The Robotic Operating Model has been designed to ensure additional methodologies, governances and a newly created organizational structures are in place to replace any current IT Project methodologies
- D. None of the above

Correct Answer: A

Section:

QUESTION 10

A visionary RPA benefit allows for "Superior Control, Governance & IT Security", which of the following describes this benefit?

- A. Enables humans to focus on higher value judgement-based decision making and customer relationship
- B. Automations are quick to develop and deploy and components are reusable
- C. Segregation of roles between development and operations
- D. Process automation results in standardization of best practice

Correct Answer: D

Section:

QUESTION 11

Which of the following statements describes what an organizations RPA Vision needs to be?

- A. A single-minded vision that expressed the desire to reduce operational head count and replace the human workforce with a digitalise workforce
- B. Clearly articulate that RPA will take over the organizations strategical goals and is best placed to do so
- C. Until you can articulate a clear shared vision, you are unlikely to win over all the key stakeholders that you need in an organization
- D. Needs to outline the risks and mitigation strategies for when RPA is rolled out across the entire organization

Correct Answer: A

Section:

QUESTION 12

When introducing a Digital Workforce to the organization which of the following should you not be thinking about?

- A. Keep them busy
- B. Manage them
- C. Implement them
- D. None of the above

Correct Answer: D

Section:

QUESTION 13

Which of the following statements does not describe one of the business drivers of using a Divisional Model?



- A. Low cost automations across selected operations functions
- B. Ideal model for establishing Robotic Automation Capability in a specific division or divisions
- C. Establishing an RPA Capability with a minimum dependency on other functions
- D. Perfect model where a Center of Excellence is already established in the organization

Correct Answer: D

Section:

QUESTION 14

Which of the following are the challenges associated with the federated model? (Choose two.)

- A. Not scalable across the enterprise
- B. Needs the consistency across departments
- C. Can lead to duplication of hardware infrastructure and Blue Prism deliverables
- D. Implementing centralized change and automation delivery management disciplines across multiple operations functions can be problematic the model does not already exist
- E. It is only suitable as a short-term solution

Correct Answer: B, D

Section:

QUESTION 15

Which of the following does not describe why IT need to be represented in the RPA Governance Board?

- A. Responsible for managing inward and outward dependencies with IT
- B. To enforce that RPA needs to be delivered within IT's constraints
- C. Gatekeeper for demand on RPA capability from IT
- D. Provide awareness of the organizations technical platform and potential impacts

Correct Answer: D

Section:

QUESTION 16

Select from the below which statement best describes the Demand Management objective within the RPA Governance Board?

- A. Responsible for defining and prioritizing the RPA change schedule
- B. Promote the benefits of RPA throughout the organization
- C. Accountability for benefits realization tracking
- D. Identifying opportunities to drive greater value from RPA.

Correct Answer: C

Section:

QUESTION 17

Within the role and responsibility of the Head of Robotic Automation to define and deliver the Robotic Operating Model, which of the following does it include?

- A. Establish where IT projects should no longer be engaged and can be replaced by RPA

- B. Target technology architecture and solution
- C. Processes and governance required to manage business demand, the automation delivery lifecycle and change management
- D. Where the RPA Capability fits within the broader organization

Correct Answer: C

Section:

QUESTION 18

Which of the following would not fall under the remit of the RPA Governance Board?

- A. Demand Generation
- B. Benefits Realisation
- C. Foundation Training
- D. Continuous Improvement

Correct Answer: C

Section:

Explanation:

Reference: <https://dtw.tmforum.org/wp-content/uploads/2018/05/Harsha-presentation-to-upload.pdf>

QUESTION 19

Which of the following does not describe the "Prioritization" step as part of managing the demand pipeline?

- A. Client automation
- B. Process analysis
- C. Helping a friend
- D. Business case modeling



Correct Answer: C

Section:

QUESTION 20

Which of the following statements are true when describing the role and responsibility of the Head of Robotic Automation?

- A. Responsible for oversight of the technology platform; interacting with IT as required
- B. Manage internal and external dependencies to maintain business continuity
- C. Responsible for delivering RPA to the business
- D. All of the above

Correct Answer: D

Section:

QUESTION 21

Select from the below which statement best describes the Demand Generation objective within the RPA Governance Board?

- A. Ultimate gate keeper for all demand generated via the pipeline
- B. Identify quality RPA automation opportunities

- C. Accountability for benefits realization tracking
- D. Identifying opportunities to drive greater value from RPA

Correct Answer: A

Section:

QUESTION 22

Select the incorrect step in managing the demand pipeline?

- A. Prioritization
- B. Impact Assessment
- C. Define
- D. Scheduling

Correct Answer: D

Section:

Explanation:

Reference: <https://www.blueprism.com/blog/blue-prism-cafe-gileads-2020-vision-for-intelligent-automation>

QUESTION 23

Which of the following are not responsibilities of the Head of RPA?

- A. Accountable for RPA benefits case
- B. Managing third parties, including software vendor relationships
- C. Accountable for development and delivery of the demand pipeline
- D. Accountable to executive management for business performance of the RPA capabilities



Correct Answer: B

Section:

QUESTION 24

Which of the following statements describes the Solution Design Document?

- A. Captures important details critical to implementation, and upon which functional and technical decisions are based
- B. Captures the flow of a business process to be developed within Blue Prism
- C. Describes in detail the impact on the Operation from the delivery of the automated solution
- D. Comprehensive document containing, not only high-level details of how the Blue Prism product will deliver the solution, but also includes details of other deliverables that are required for the solution

Correct Answer: C

Section:

QUESTION 25

What does FRQ Stand for?

- A. Featuring Requirements Questionnaire
- B. Functional Requested Questions
- C. Functional Requirements Questionnaire

D. Feature Request Questions

Correct Answer: C

Section:

Explanation:

Reference: <http://blueprismforyou.blogspot.com/2017/12/functional-requirements-questionnaire.html>

QUESTION 26

Which of the following best describes the Delivery Methodology foundation?

- A. Defining the delivery management and tracking approach that ensures optimal usage of the defined methodology
- B. Identify the expected business benefits and outline how these align to corporate strategy
- C. Defining a scalable, low maintenance technical environment and associated growth strategy
- D. Defining the roles and responsibilities that will operate efficiently in the existing organizational structure

Correct Answer: A

Section:

Explanation:

Reference: https://eprints.lse.ac.uk/64519/1/OUWRPS_15_05_published.pdf (p.32)

QUESTION 27

Which of the following definitions best describes the "Define" stage of the Delivery Methodology?

- A. Will examine the process prior to a solution design and the commencement of the configuration stage
- B. Will explain how the process will be automated
- C. Will be the process's introduction to the complete end-to-end business process
- D. Will be the readiness to be roll out into the production environment

Correct Answer: A

Section:

QUESTION 28

Which of the following statements describes the Functional Requirements Questionnaire?

- A. Captures the flow of a business process to be developed within Blue Prism
- B. Captures important details critical to implementation, and upon which functional and technical decisions are based
- C. Describes in detail a single Blue Prism Business Object, including all the actions in the object and all the inputs and outputs to those actions
- D. Describes in detail the impact on the Operation from the delivery of the automated solution

Correct Answer: B

Section:

Explanation:

Reference: https://drive.google.com/file/d/1rI9apd_g7viKefM-VkDaFCWbZfpm0-LP/view

QUESTION 29

Which of the following best describes the Verification Testing phase of "Testing"?

- A. Process testing to ensure that all the specified functionality is built into the process and it works as expected, and the process is ready for verification

- B. Ensures that the delivered process meet requirements, all known scenarios have been recognized and tested, and an opportunity is given to the business to identify anything previously missed in the process documentation
- C. Is a customer driven testing phase, giving the business the opportunity to ensure that the Blue Prism solution is being delivered fully meets their requirements
- D. Blue Prism processes are to be ran in a new or changed environment, testing must be done to ensure the environment is set up correctly

Correct Answer: B

Section:

Explanation:

Reference: http://lifesaverportal.axtel.mx/rpa_docs/BluPrism_TestPhases.pdf (p.8)

QUESTION 30

What does SDD Stand for?

- A. Solution Document Design
- B. Solution Definition Document
- C. Solution Design Definition
- D. Solution Design Document

Correct Answer: D

Section:

Explanation:

Reference: <http://blueprismforyou.blogspot.com/2018/03/bp-travel-create-quotes-solution-design.html>

QUESTION 31

What does ODI Stand for?

- A. Object Definition Instructions
- B. Object Definition Instruments
- C. Object Design Instruments
- D. Object Design Instruction

Correct Answer: D

Section:

Explanation:

Reference: <http://blueprismforyou.blogspot.com/2018/03/bp-travel-create-quotes-solution-design.html>

QUESTION 32

Which of the following statements describes the Object Design Instructions?

- A. Describes in detail the Blue Prism processes, components, business objects, work queues and credentials used to support the Blue Prism solution
- B. Describes in detail a single Blue Prism Business Object, including all the actions in the object and all the inputs and outputs to those actions
- C. Describes in detail the impact on the Operation from the delivery of the automated solution
- D. Captures the flow of a business process to be developed within Blue Prism

Correct Answer: B

Section:



QUESTION 33

What does OID Stand for?

- A. Operational Instructions Document
- B. Object Impact Document
- C. Operational Impact Document
- D. Object Instructions Document

Correct Answer: C

Section:

Explanation:

Reference: <https://rpanerds.wordpress.com/2018/03/01/delivery-roadmap-or-life-cycle-of-blue-prism-process/>

QUESTION 34

Which of the following best describes the support activity "Scheduling"?

- A. Operational (BAU) resources handling process scenarios out of scope
- B. Developers handling unexpected scenarios where Blue Prism doesn't perform as designed
- C. Blue Prism Controllers managing the workload and demand for the Digital Workforce
- D. IT providing infrastructure failover and disaster recovery

Correct Answer: C

Section:

QUESTION 35

Which of the following should be covered with an RPA Service Model? (Choose three.)

- A. Exception case handling
- B. Technical support for application
- C. Product support from Blue Prism
- D. Hardware provisioning

Correct Answer: A, B, C

Section:

Explanation:

Reference: <https://www.blueprism.com/robotic-operating-model>

QUESTION 36

Which of the following best describes the support activity "Business Continuity"?

- A. Operational (BAU) resources handling process scenarios out of scope
- B. Developers handling unexpected scenarios where Blue Prism doesn't perform as designed
- C. Blue Prism Controllers managing the workload and demand for the Digital Workforce
- D. IT providing infrastructure failover and disaster recovery

Correct Answer: D

Section:



QUESTION 37

Select the role that best matches the role objective? Objective: to manage the Certified Blue Prism Capability through delivery of new processes and support of existing processes.

- A. Program Manager
- B. Automation Manager
- C. Delivery Lead
- D. Process Analyst

Correct Answer: B

Section:

QUESTION 38

What objective does the Automation Manager have during the institutionalized phase?

- A. To manage the Certified Blue Prism Capability through delivery of new processes and support of existing processes
- B. To manage the delivery of specific automated processes in line with the delivery management methodology
- C. To lead Opportunity Assessments and create the Process Definitions

Correct Answer: A

Section:

QUESTION 39

Which of the following best describes the role objective for a Process Analyst?

- A. To manage the implementation of a Certified Blue Prism Capability
- B. To lead Opportunity Assessments, create the Process Definitions and support the testing as required
- C. To be the expert in all phases of Blue Prism solution development and associated methodology
- D. To design, develop, test, run and support Blue Prism solutions

Correct Answer: B

Section:

QUESTION 40

Which of the following Blue Prism guides would a Process Analyst complete?

- A. Foundation Training
- B. Creating a Process Definition Document (PDD)
- C. Work Queues Guide

Correct Answer: B

Section:

QUESTION 41

Select the role that best matches the role objective? Objective: to provide hands on support throughout the design, development and test phases. Percentage effort = 25%

- A. Process Developer
- B. Lead Developer



- C. Process Analyst
- D. Project Manager

Correct Answer: A

Section:

QUESTION 42

Which of the following best describes the role objective for a Process Developer?

- A. To manage the implementation of a Certified Blue Prism Capability
- B. To lead Opportunity Assessments, create the Process Definitions and support the testing as required
- C. To be the expert in all phases of Blue Prism solution development and associated methodology
- D. To design, develop, test, run and support Blue Prism solutions

Correct Answer: D

Section:

QUESTION 43

Which of the following best describes the role objective for a Process Controller?

- A. To manage the implementation of a Certified Blue Prism Capability
- B. To manage the Certified Blue Prism Capability through delivery of new processes and support of existing processes
- C. To control, administer and co-ordinate the automated processes in the operational environment
- D. To manage the delivery of specific automated processes in line with the delivery management methodology

Correct Answer: C

Section:

QUESTION 44

Which of the following best describes the role objective for a Junior Process Developer?

- A. To manage the implementation of a Certified Blue Prism Capability
- B. To manage the Certified Blue Prism Capability through delivery of new processes and support of existing processes
- C. To develop, test and support Blue Prism solutions with support from Blue Prism developers
- D. To manage the delivery of specific automated processes in line with the delivery management methodology

Correct Answer: C

Section:

QUESTION 45

Which of the following best describes the role objective for a Service Analyst?

- A. To manage the implementation of a Certified Blue Prism Capability
- B. To manage the Certified Blue Prism Capability through delivery of new processes and support of existing processes
- C. To develop, test and support Blue Prism solutions with support from Blue Prism developers
- D. To provide first line support for the Blue Prism production processes

Correct Answer: B

Section:

QUESTION 46

Select the role that best matches the role objective? Objective: to manage the implementation of a Certified Blue Prism Capability.

- A. Program Manager
- B. Automation Manager
- C. Delivery Lead
- D. Process Analyst

Correct Answer: A

Section:

QUESTION 47

Which of the following best describes the Database Server?

- A. This is a digitalized machine with a standard user desktop image with Blue Prism installed
- B. This is a digitalized machine with a standard user desktop image and Blue Prism installed with the business applications
- C. This marshals all connectivity between the Blue Prism components and the database
- D. This is an SQL server which you may sometimes hear pronounced as a sequel server

Correct Answer: D

Section:

QUESTION 48

Which of the following best describes the Database server? (Choose two.)

- A. It is used by Process Controllers to monitor Runtime Resources in production
- B. All communications in either direction between the Interactive Clients or the Runtime Resources and the database are all channeled through the server
- C. They are typically provisioned as a data-center secured digital device and must be persistent
- D. It acts as a centralized repository that holds process definitions and audit information

Correct Answer: D

Section:

QUESTION 49

Which of the following statements describe the "Technology" for creating the foundations of a Robotic Operating Model?

- A. Identifying the expected business benefits and outline how these align to corporate strategy
- B. Defining a scalable, low maintenance technical environment and associated growth strategy
- C. Methods of optimizing the number of processes selected for automation and to maximize the associated business benefit
- D. Defining the delivery management and tracking approach that ensure optimal usage of the defined methodology

Correct Answer: D

Section:



QUESTION 50

Which of the following best describes the Database Server?

- A. Typically, provisioned as a data-center secured digital device
- B. Typically, you would have one application server per 100 Runtime Resources
- C. They may either be manually assigned to execute processes or else scheduled to undertake processes automatically
- D. One database is required per environment, so depending on your set-up, that would mean one for development, test and production

Correct Answer: D

Section:

QUESTION 51

Which of the following best describes the Database Server?

- A. It's typically deployed as a physical server
- B. It shields connection details, implements encryption, manages access to credentials and hosts the scheduler
- C. This is what you may hear described as a Blue Prism robot. It's these that run the automated Blue Prism processes.
- D. It is used by Blue Prism developers to build and test processes, it requires the business applications to be installed

Correct Answer: D

Section:

QUESTION 52

Which of the following best describes the Developer / Controller Machine(s)?

- A. The marshals all connectivity between the Blue Prism components and the database
- B. This is a physical device which has remote connectivity to the interactive clients and optionally to Runtime Resources
- C. This is a digitalized machine with a standard user desktop image with Blue Prism installed
- D. This is a digitalized machine with a standard user desktop image and Blue Prism installed with the business applications

Correct Answer: B

Section:

QUESTION 53

Which of the following best describes the Runtime Resources?

- A. Typically, provisioned as a data-center secured digital device
- B. Typically, you would have one application server per 100 Runtime Resources
- C. They may either be manually assigned to execute processes or else scheduled to undertake processes automatically
- D. One database is required per environment, so depending on your set-up, that would mean one for development, test and production

Correct Answer: C

Section:

QUESTION 54

Which of the following best describes the Application Server?



- A. It's typically deployed as a physical server
- B. It shields connection details, implements encryption, manages access to credentials and hosts the scheduler
- C. This is what you may hear described as a Blue Prism robot. It's these that run the automated Blue Prism processes
- D. It is used by Blue Prism developers to build and test processes, it requires the business applications to be installed

Correct Answer: D

Section:

QUESTION 55

Which of the following best describes the Interactive Client?

- A. It's typically deployed as a physical server
- B. It shields connection details, implements encryption, manages access to credentials and hosts the scheduler
- C. This is what you may hear described as a Blue Prism robot. It's these that run the automated Blue Prism processes
- D. It is used by Blue Prism developers to build and test processes, it requires the business applications to be installed

Correct Answer: C

Section:

QUESTION 56



How is a ROM different from a COE? (Choose two.)

- A. ROM focuses on just the Business Operations team
- B. COE is part of the overall ROM
- C. ROM includes the robots, the processes and environment

Correct Answer: B, C

Section:

QUESTION 57

What does ROM Stand for:

- A. Robotic Operational Model
- B. Random Operating Modules
- C. Robotic Operating Model
- D. Rapid Operational Monitoring

Correct Answer: C

Section:

Explanation:

Reference: <https://www.blueprism.com/blog/delivering-rpa-at-scale-via-blue-prisms-robotic-operating-model-rom-7-steps-to-success>

QUESTION 58

What does Blue Prism class as the phase when an organization reaches the end of the Enterprise Maturity journey?

- A. Institutionalize
- B. Industrialize
- C. Initialize
- D. The End

Correct Answer: A

Section:

QUESTION 59

Which of the following best describes the initialize phase?

- A. To establish the initial capability and bring together a center of expertise
- B. Align RPA with future organizational design decisions
- C. Core team to train and mentor new team members
- D. Embed RPA benefits realization tracking as a core performance measure for automation roadmap

Correct Answer: B

Section:

QUESTION 60

What are the critical (must have) roles in the initial phase of building a ROM? (Choose three.)

- A. Load Developer
- B. Head of RPA
- C. Business Analyst
- D. Head of Operations/Business Owners
- E. Head of IT
- F. Technical Architect

Correct Answer: A, B, F

Section:

Explanation:

Reference: <https://www.blueprism.com/why-blue-prism/approach>

QUESTION 61



What is the purpose of the Esc Senior Sponsors and the Head of RPA?

- A. To build and deploy automated processes for each business area within their organization
- B. Determine which IT tools in the organization Blue Prism is going to replace
- C. Drive the implementation of the Robotic Operating Model and become the champions of the concept of the new Digital Workforce
- D. None of the above

Correct Answer: C

Section:

QUESTION 62

When does Blue Prism recommended to culturally adopt RPA into the customers organization?

- A. Initialize
- B. Industrialize
- C. Institutionalize
- D. None of the above

Correct Answer: D

Section:

Explanation:

Reference: <https://www.blueprism.com/resources/blog/a-framework-for-rpa-success-lessons-learned-from-a-blue-prism-masterclass>

QUESTION 63

How many foundations make up a Robotic Operating Model?

- A. 5
- B. 6
- C. 7
- D. 8

Correct Answer: C

Section:

Explanation:

Reference: <https://bitsinglass.com/wp-content/uploads/2019/02/Blue-Prism-Robotic-Operating-Model-Factsheet-1.pdf>

QUESTION 64

Select the correct statement that describes the Robotic Operating Model?

- A. The Robotic Operating Model is a means of automating processes as quickly as possible without any regards for other areas in the business
- B. The Robotic Operating Model is a replacement for the current organizations methodologies used today and will replace all IT related projects
- C. The Robotic Operating Model is Blue Prism's industry leading approach to successfully delivering maximum business benefit through the scales deployment of Robotic Process Automation
- D. The Robotic Operating Model is a structure model to help affectively replace all ongoing projects without any controls or governance

Correct Answer: C

Section:

Explanation:



Reference: <https://bitsinglass.com/wp-content/uploads/2019/02/Blue-Prism-Robotic-Operating-Model-Factsheet-1.pdf>

QUESTION 65

When aligning an RPA Strategy, the Version should:

- A. Look to remove all human interaction and interfacing
- B. Outline how Robotic Automation will transform the back-office and improve business performance across the entire organization
- C. Detail how to make as much money as possible
- D. Look to take over the world with robots

Correct Answer: B

Section:

QUESTION 66

A visionary RPA benefit is to allow for "Greater Operational Agility", which of the following describes this benefit?

- A. Enables humans to focus on higher value judgement-based decision making and customer relationship
- B. Automations are quick to develop and deploy and components are reusable
- C. Segregation of roles between development and operations
- D. Process automation results in standardization of best practice

Correct Answer: A

Section:

Explanation:

Reference: <https://www.wallstreet-online.de/nachricht/11608693-blue-prism-closes-thoughtonomy-acquisition-boosting-intelligent-automation-and-cloud-delivery-capabilities/all>

QUESTION 67

A visionary RPA benefit is to "Increase Efficiency and Productivity", which of the following describes this benefit?

- A. Enables humans to focus on higher value judgement-based decision making and customer relationship
- B. Ability to interact with any application
- C. Segregation of roles between development and operations
- D. Process automation results in standardization of best practice

Correct Answer: D

Section:

QUESTION 68

Blue Prism quote a Team Leader can manage a team of approximately 50 humans, how many Digital Workers does this equate to?

- A. 100
- B. 150
- C. 200

Correct Answer: A

Section:

QUESTION 69

Which of the following best describes the Organization foundation?

- A. Defining the management, reporting, scheduling and referral handing processes for BAU
- B. Identify the expected business benefits and outline how these align to corporate strategy
- C. Defining a scalable, low maintenance technical environment and associated growth strategy
- D. Defining the organization design that best supports delivery of the RPA capability and aligns with corporate strategy and culture

Correct Answer: D

Section:

Explanation:

Reference: <https://bitsinglass.com/wp-content/uploads/2019/02/Blue-Prism-Robotic-Operating-Model-Factsheet-1.pdf> (2)

QUESTION 70

Which of the following statements does not describe one of the challenges of using a Centralized Model?

- A. Implementing a Center of Excellence culture in the organization is a material investment if the structure does not already exist
- B. Can lead to duplication of hardware infrastructure and Blue Prism deliverables
- C. Capability can become a resource bottleneck
- D. If the structure does not already exist it can become a heavy investment in implementing a COE culture into the organization

Correct Answer: A

Section:

QUESTION 71

Which of the following does not describe the "Impact Assessment" step as part of managing the demand pipeline?

- A. Follow structured impact assessment process that evaluates benefits, delivery and ongoing support costs
- B. Alignment of strategic business drivers and impact or not making the change
- C. Process to reflect existing organizational approach for managing change
- D. Business case modeling

Correct Answer: C

Section:

Explanation:

Reference: https://www.blueprism.com/uploads/resources/white-papers/MWD_Rewiring_The_Robots_In_Your_Organization.pdf

QUESTION 72

Select from the below which statement best describes the Continuous Improvement objective within the RPA Governance Board?

- A. Ultimate gate keeper for all demand generated via the pipeline
- B. Promote the benefits of RPA throughout the organization
- C. Accountability for benefits realization tracking
- D. Identifying opportunities to drive greater value from RPA

Correct Answer: D

Section:



Explanation:

Reference: <http://docmanagement.com.br/wp-content/uploads/2018/10/RPA-Pavimentando-o-Caminho-da-Transformação-Digital-das-Empresas-1.pdf>

QUESTION 73

Select below the incorrect trigger that is not "Proactive" when managing the demand pipeline?

- A. Business Automation Requests
- B. Deployment Requests
- C. Change Programs
- D. Automation CI initiatives

Correct Answer: B

Section:

Explanation:

Reference: https://www.blueprism.com/uploads/resources/white-papers/MWD_Rewiring_The_Robots_In_Your_Organization.pdf

QUESTION 74

Which of the following statements describe the "Governance & Pipeline" for creating the foundations of a Robotic Operating Model? (Choose two.)

- A. Defining the roles and responsibilities to ensure efficient operation within the existing organizational structure
- B. Defining the opportunity assessment approach and pipeline triage procedure
- C. Defining the delivery management and tracking approach that ensure optional usage of the defined methodology
- D. Methods of optimizing the number of processes selected for automation and to maximize the associated business benefit

Correct Answer: C

Section:

Explanation:

Reference: <http://docmanagement.com.br/wp-content/uploads/2018/10/RPA-Pavimentando-o-Caminho-da-Transformação-Digital-das-Empresas-1.pdf>

QUESTION 75

Select from the below which statement best describes the Benefit Realization objective within the RPA Governance Board?

- A. Ultimate gate keeper for all demand generated via the pipeline
- B. Promote the benefits of RPA throughout the organization
- C. Responsible for communicating RPA success across the organization
- D. Identifying opportunities to drive greater value from RPA

Correct Answer: C

Section:

Explanation:

Reference: <http://docmanagement.com.br/wp-content/uploads/2018/10/RPA-Pavimentando-o-Caminho-da-Transformação-Digital-das-Empresas-1.pdf> (42)

QUESTION 76

Which of the following does not describe the "Scheduling" step as part of managing the demand pipeline?

- A. Build and manage the RPA change schedule
- B. Enable keys stakeholders to review all proposed automations

- C. Head of Robotic Automation and/or Automation Manger responsible for scheduling and managing stakeholder expectations across the business and it community
- D. Balancing maximization of business benefit, delivery resource availability and reuse of existing processes and objects

Correct Answer: B

Section:

Explanation:

Reference: https://www.blueprism.com/uploads/resources/white-papers/MWD_Rewiring_The_Robots_In_Your_Organization.pdf

QUESTION 77

Select from the below which statement best describes the Delivery Steering Group objective within the RPA Governance Board?

- A. Providing an escalation point for critical delivery issues and risks
- B. Promote the benefits of RPA throughout the organization
- C. Accountability for benefits realization tracking
- D. Identifying opportunities to drive greater value from RPA

Correct Answer: A

Section:

Explanation:

Reference: <http://docmanagement.com.br/wp-content/uploads/2018/10/RPA-Pavimentando-o-Caminho-da-Transformação-Digital-das-Empresas-1.pdf> (42)

QUESTION 78

Which of the following statements describes the Process Design Instructions?

- A. Describe in detail the Blue Prism processes, components, business objects, work queues and credentials used to support the Blue Prism solution
- B. Describes in detail a single Blue Prism Business Object, including all the actions in the object and all the inputs and outputs to those actions
- C. Describes in detail the impact on the Operation from the delivery of the automated solution
- D. Captures the flow of a business process to be developed within Blue Prism

Correct Answer: D

Section:

Explanation:

Reference: <https://rpanerds.wordpress.com/2018/03/01/delivery-roadmap-or-life-cycle-of-blue-prism-process/>

QUESTION 79

Which of the following definitions best describes the "UAT" stage of the Delivery Methodology?

- A. Will examine the process prior to a solution design and the commencement of the configuration stage
- B. Will explain how the process will be automated
- C. Will be the process's introduction to the complete end-to-end business process
- D. Will be the readiness to be roll out into the production environment

Correct Answer: A

Section:

QUESTION 80

What does PDD Stand for?

- A. Process Document Definition
- B. Process Definition Document
- C. Process Design Document
- D. Process Document Design

Correct Answer: B

Section:

Explanation:

Reference: <https://rpanerds.wordpress.com/2018/03/01/delivery-roadmap-or-life-cycle-of-blue-prism-process/>

QUESTION 81

Which of the following is not a key testing phase as part of Blue Prism's Testing Approach?

- A. Verification Testing
- B. Configuration Testing
- C. User Acceptance Testing
- D. Robot Script Testing

Correct Answer: A

Section:

QUESTION 82

What does PDI Stand for?

- A. Process Definition Instructions
- B. Process Design Instructions
- C. Procedural Design Instructions
- D. Process Definition Instruments

Correct Answer: B

Section:

QUESTION 83

Which of the following best describes the support activity "Exception Handling"?

- A. Operational (BAU) resources handling process scenarios out of scope
- B. Developers handling unexpected scenarios where Blue Prism doesn't perform as designed
- C. Blue Prism Controllers managing the workload and demand for the Digital Workforce
- D. IT providing infrastructure failover and disaster recovery

Correct Answer: B

Section:

QUESTION 84

Determine which processes to deploy, the timing and which robots within the Digital Workforce to allocate the work to?

- A. Referral handling



- B. Scheduling
- C. Deployment
- D. Exception Handling

Correct Answer: B

Section:

QUESTION 85

Developers handle unexpected scenarios where Blue Prism doesn't perform as designed. What is this known as?

- A. Referral handling
- B. Scheduling
- C. Deployment
- D. Exception Handling

Correct Answer: D

Section:

QUESTION 86



Which of the following best describes the role objective for a Delivery Lead?

- A. To manage the implementation of a Certified Blue Prism Capability
- B. To manage the Certified Blue Prism Capability through delivery of new processes and support of existing processes
- C. To develop, test and support Blue Prism solutions with support from Blue Prism developers
- D. To manage the delivery of specific automated processes in line with the delivery management methodology

Correct Answer: B

Section:

QUESTION 87

Which of the following statements describe the "People" for creating the foundations of a Robotic Operating Model? (Choose two.)

- A. Defining the opportunity assessment approach and pipeline triage procedure
- B. Methods of optimizing the number of processes selected for automation and to maximize the associated business benefit
- C. Defining the roles and responsibilities to ensure efficient operation within existing organizational structure
- D. Defining the optimum training/mentoring approach for the Blue Prism delivery and support teams

Correct Answer: D

Section:

Explanation:

Reference: <https://bitsinglass.com/wp-content/uploads/2019/02/Blue-Prism-Robotic-Operating-Model-Factsheet-1.pdf>

QUESTION 88

Which of the following roles are not typically needed within the initialize phase?

- A. Project Manger
- B. Process Analyst
- C. Process Developer
- D. Support Analyst

Correct Answer: D

Section:

Explanation:

Reference <http://docmanagement.com.br/wp-content/uploads/2018/10/RPA-Pavimentando-o-Caminho-da-Transformação-Digital-das-Empresas-1.pdf> (50)

QUESTION 89

Which of the following best describes the role objective for a Project Manager?

- A. To manage the implementation of a Certified Blue Prism Capability
- B. To lead Opportunity Assessments, create the Process Definitions and support the testing as required
- C. To be the expert in all phases of Blue Prism solution development and associated methodology
- D. To design, develop, test, run and support Blue Prism solutions

Correct Answer: A

Section:



QUESTION 90

Select the role that best matches the role objective? Objective to develop and test Blue Prism process objects, with support from Blue Prism Lead Developers.

- A. Lead Developer
- B. Process Developer
- C. Junior Developer
- D. Test Analyst

Correct Answer: B

Section:

Explanation:

Reference: <http://docmanagement.com.br/wp-content/uploads/2018/10/RPA-Pavimentando-o-Caminho-da-Transformação-Digital-das-Empresas-1.pdf>

QUESTION 91

Within the Initialize phase, what percentage effort is required from a Project Manager?

- A. 10%
- B. 5%
- C. 25%
- D. 60%

Correct Answer: B

Section:

Explanation:

Reference: <http://docmanagement.com.br/wp-content/uploads/2018/10/RPA-Pavimentando-o-Caminho-da-Transformação-Digital-das-Empresas-1.pdf>

QUESTION 92

Which of the following is a valid use of a Blue Prism interactive client?

- A. To Build and Test Processes
- B. To store Process configurations
- C. To run automated Processes
- D. Marshall database connections

Correct Answer: B

Section:

QUESTION 93

Which of the following is not a component of a production strength Blue Prism Environment?

- A. Database Server
- B. Application Server
- C. Desktop Bot
- D. Runtime Resource
- E. Interactive client

Correct Answer: C



Section:

QUESTION 94

Which of the following best describes the Interactive Client?

- A. It is used by Process Controllers to monitor Runtime Resources in production
- B. All communications in either direction between the Interactive Clients or the Runtime Resources and the database are all channeled through the server
- C. They are typically provisioned as a data-center secured digital device and must be persistent
- D. It acts as a centralized repository that holds process definitions and audit information

Correct Answer: A

Section:

QUESTION 95

Which of the following best describes the Interactive Client?

- A. This is a digitalized machine with a standard user desktop image with Blue Prism installed
- B. This is a digitalized machine with a standard user desktop image and Blue Prism installed with the business applications
- C. This marshals all connectivity between the Blue Prism components and the database
- D. This is an SQL server which you may sometimes hear pronounced as a sequel server

Correct Answer: A

Section:

QUESTION 96

Which of the following does not feature on Blue Prism Technical Architect and Components?

- A. Interactive Client
- B. Runtime Resources
- C. Application Server
- D. Blue Prism Injection Layer

Correct Answer: D

Section:

Explanation:

Reference: <http://docmanagement.com.br/wp-content/uploads/2018/10/RPA-Pavimentando-o-Caminho-da-Transformação-Digital-das-Empresas-1.pdf> (12)

QUESTION 97

If a global enterprise wants to start using RPA in different divisions, which operating model would be faster to establish?

- A. A central RPA team servicing the whole organization
- B. Individual RPA teams with knowledge and governance sharing in each division
- C. A central RPA supporting multiple divisional RPA teams

Correct Answer: A

Section:



QUESTION 98

Which of the following are the benefits of RPA? (Choose three.)

- A. Ability to interact with any application
- B. Ad-hoc tools (such as user-managed spreadsheets) brought under central control
- C. Complete eradication of processing errors
- D. Processes can be automated using a record function
- E. Robots are managed and scheduled locally on the desktop

Correct Answer: A, C, D

Section:

QUESTION 99

During the initialize phase, what is the role objective for a Process Analyst?

- A. To manage the implementation of a Certified Blue Prism Capability
- B. To lead Opportunity Assessments, create the Process Definitions and support the testing as required
- C. To manage the Certified Blue Prism Capability through delivery of new processes and support of existing processes
- D. To design, develop, test, run and support Blue Prism solutions

Correct Answer: B

Section:

Explanation:

Reference: <http://docmanagement.com.br/wp-content/uploads/2018/10/RPA-Pavimentando-o-Caminho-da-Transformação-Digital-das-Empresas-1.pdf>

QUESTION 100

Which of the following would be contained in a Data Policy?

- A. The method by which Blue Prism will access the target applications
- B. Operational contingency procedures
- C. The definition of what is permitted to be written to the Blue Prism logs
- D. The requirements for backing up Process configuration outside the database

Correct Answer: A

Section:

Explanation: