Exam Code: ARA02

Exam Name: Blue Prism Certified ROM Architect

QUESTION 1

Which of the following would typically be on the RPA Governance Board? (Choose all that apply.)

A. Head of RPA

B. CTO

C. IT or Application Owners

D. Lead Developer

Correct Answer: A, B, C
Section:
Explanation:
According to the result fromThe Governance Board - Blue Prism Community Site, some of the typical roles that would be on the RPA Governance Board are Head of RPA, CTO, IT or Application Owners, and Business Representatives. The Governance Board is responsible for setting the strategy for RPA and delivering against that strategy. It also oversees the demand management, benefits realization, program steering, and continuous improvement of RPA initiatives. The Lead Developer is not a typical role on the RPA Governance Board, as it is more involved in the delivery and development of RPA processes.
Reference:The Governance Board - Blue Prism Community Site

QUESTION 2

''The developed solution handles unexpected scenarios where the application does not behave as expected by the Digital Worker.'' Which support element does this statement relate to?

A. Referral Handling

B. Scheduling

C. Deployment

D. Exception Handling

Correct Answer: D
Section:
Explanation:
According to the result fromService Model - Blue Prism Community Site, exception handling is the support element that relates to the statement ''The developed solution handles unexpected scenarios where the application does not behave as expected by the Digital Worker.'' Exception handling is the process of dealing with errors or failures that occur during the execution of a process. It involves logging, reporting, and resolving the exceptions in a timely and efficient manner. The other support elements given do not relate to the statement.
Reference:Service Model - Blue Prism Community Site

QUESTION 3

Which of the following statements regarding the Enterprise RPA Maturity Model is true?

A. It provides clear measures of the maturity of the customer's RPA journey

B. It differentiates the tasks a customer must do and what they must not do

C. It is a proven means of sharing information across customers

D. Its purpose is to enable the customer to assess where they are against their competitors

Correct Answer: A
Section:
Explanation:
According to the result fromEnterprise RPA Maturity Model - Blue Prism Community Site, the Enterprise RPA Maturity Model provides clear measures of the maturity of the customer's RPA journey. It helps customers assess their current state and identify areas for improvement. It also helps customers plan their future state and set realistic goals and expectations. The other statements given are not true about the Enterprise RPA Maturity Model.
Reference:Enterprise RPA Maturity Model - Blue Prism Community Site

QUESTION 4

Which of the following best describes the Governance and Pipeline foundation?

A. Defining the management, reporting, scheduling and referral handling processes for BAU

B. Defining the process discovery approach to build a healthy pipeline of automation opportunities, as well as the governance to control the digital workforce

C. Defining a scalable, low maintenance technical environment and associated growth strategy

D. Defining the organizational design that best supports delivery of the RPA capability and aligns with corporate strategy and culture

Correct Answer: B
Section:
Explanation:
According to the result fromRobotic Operating Model (ROM) | SS&C Blue Prism, the Governance and Pipeline foundation is about defining the process discovery approach to build a healthy pipeline of automation opportunities, as well as the governance to control the digital workforce. It involves identifying, assessing, prioritizing, and tracking processes that are suitable for automation, as well as establishing roles, responsibilities, policies, and standards for RPA delivery and operation. The other statements given describe other foundations such as Service Model, Technology, or Organization.
Reference:Robotic Operating Model (ROM) | SS&C Blue Prism

QUESTION 5
Which of the following best describes a Runtime Resource?

A. Typically, provisioned as a data-center secured digital device with no requirement for target applications to be installed

B. It acts as a centralized repository that holds process definitions and audit information

C. It may either be manually assigned to execute Processes of scheduled to undertake processes automatically

D. One is required per environment - typically one for Development, one for Test and one for Production

Correct Answer: C
Section:
Explanation:
According to the result from [Blue Prism Infrastructure Overview v6 - Blue Prism Portal], a Runtime Resource is a machine that may either be manually assigned to execute Processes or scheduled to undertake processes automatically. A Runtime Resource is typically provisioned as a data-center secured digital device with no requirement for target applications to be installed. It acts as a centralized repository that holds process definitions and audit information. It is not required per environment, as multiple Runtime Resources can be used in each environment.
Reference: [Blue Prism Infrastructure Overview v6 - Blue Prism Portal]

QUESTION 6
''Determine which processes to deploy, the liming and which Digital Workers to allocate the work to.'' Which support element does this statement relate to?

A. Referral Handling

B. Scheduling

C. Deployment

D. Exception Handling

Correct Answer: B
Section:
Explanation:
According to the result fromService Model - Blue Prism Community Site, scheduling is the support element that relates to the statement ''Determine which processes to deploy, the timing and which Digital Workers to allocate the work to.'' Scheduling is the process of managing when and how processes are executed by the digital workforce. It involves setting up schedules, triggers, queues, and priorities for processes, as well as monitoring and optimizing their performance. The other support elements given do not relate to the statement.
Reference:Service Model - Blue Prism Community Site

QUESTION 7
Which of the following are key access considerations when onboarding Digital Workers? They will require: (Choose all that apply.)

A. Access to n-scope applications needed for the process being automated

B. Access to in-scope folders and shared drives needed for the process being automated

C. Permissions to every area in the in-scope applications

D. Administrator rights to the in-scope applications

Correct Answer: A, B
Section:

Explanation:

According to the result from [Blue Prism Infrastructure Overview v6 - Blue Prism Portal], two key access considerations when onboarding Digital Workers are that they will require access to in-scope applications needed for the process being automated, and access to in-scope folders and shared drives needed for the process being automated. These access considerations are necessary to ensure that the Digital Workers can perform their tasks without any interruptions or errors. The other statements given are not key access considerations, as they are either too broad or too restrictive.

Reference: [Blue Prism Infrastructure Overview v6 - Blue Prism Portal]

QUESTION 8

Which of the following statements most accurately describes the design of the ROM?

A. The ROM has been designed to integrate fully with an organization's existing change management systems thereby removing the need for additional procedural and governance obligations.

B. The ROM has been designed to ensure automated processes can be delivered in the quickest way possible without any governance or standards and can be deployed into an environment that has no operational constraints

C. The ROM has been designed to ensure additional methodologies governances and a newly created organizational structures are in place to replace any current IT Project methodologies

D. None of the above

Correct Answer: D

Section:

Explanation:

According to the result fromRobotic Operating Model (ROM) | SS&C Blue Prism, none of the statements given accurately describe the design of the ROM. The ROM has been designed to complement an organization's existing change management systems by providing additional procedural and governance obligations specific to RPA. The ROM has been designed to ensure automated processes can be delivered in a controlled and secure way following governance and standards, and can be deployed into an environment that has operational assurance. The ROM has been designed to provide additional methodologies, governance, and organizational structures that are aligned with IT Project methodologies.

Reference:Robotic Operating Model (ROM) | SS&C Blue Prism

QUESTION 9

What do the Digital Workforce need to work effectively? (Choose all that apply.)

A. Defined roles and responsibilities

B. Operational processes to mitigate planned/unplanned system downtime

C. No formal onboarding or training

D. A properly configured digital environment

E. No access and authorization to applications

Correct Answer: A, B, D

Section:

Explanation:

According to the result fromRobotic Operating Model (ROM) | SS&C Blue Prism, some of the things that the Digital Workforce need to work effectively are defined roles and responsibilities, operational processes to mitigate planned/unplanned system downtime, and a properly configured digital environment. These things are essential to ensure that the Digital Workers can perform their tasks efficiently, reliably, and securely. The other statements given are not things that the Digital Workforce need, as they are either unnecessary or detrimental.

Reference:Robotic Operating Model (ROM) | SS&C Blue Prism

QUESTION 10

What is the main purpose of the Application Server?

A. To host the target applications

B. To host the database

C. To host desktop applications to be automated

D. To manage the database connections between the Database and Runtime Resources

Correct Answer: D

Section:

Explanation:

According to the result from [Blue Prism Infrastructure Overview v6 - Blue Prism Portal], the main purpose of the Application Server is to manage the database connections between the Database and Runtime

Resources. The Application Server acts as a middleware layer that handles requests from the Runtime Resources and communicates with the Database. The other statements given do not describe the purpose of the Application Server.

Reference: [Blue Prism Infrastructure Overview v6 - Blue Prism Portal]

QUESTION 11

The vision for RPA should be cascaded down from the top of the organization to...

A. Make sure everyone across the organization immediately accepts RPA
B. Ensure the tactical deployment of RPA will be a success
C. Ensure that the transformational change required to establish a successful capability is embraced and supported by all key stakeholders across the company
D. Ensure the tactical deployment of RPA will be a failure

Correct Answer: C
Section:
Explanation:
According to the result fromRobotic Operating Model (ROM) | SS&C Blue Prism, the vision for RPA should be cascaded down from the top of the organization to ensure that the transformational change required to establish a successful capability is embraced and supported by all key stakeholders across the company. The vision should be a clear and compelling statement that describes how RPA will support the organization's strategic goals and objectives, and what benefits it will bring to the stakeholders. The other statements given are not reasons for cascading the vision for RPA.

Reference:Robotic Operating Model (ROM) | SS&C Blue Prism

QUESTION 12

Which of the following are benefits of the franchise model?

A. Business prioritizes against own plan and demands
B. Quick to scale
C. Able to prioritize against change management needs
D. All of the above

Correct Answer: D
Section:
Explanation:
According to the result from [Roles and Responsibilities of Blue Prism Developer -], all of the statements given are benefits of the franchise model. The franchise model is a decentralized RPA capability where each business area has its own RPA team that operates independently from other areas. This model allows business areas to prioritize against their own plan and demands, scale quickly, adapt to change management needs, and follow an existing workplace model.

Reference: [Roles and Responsibilities of Blue Prism Developer -]

QUESTION 13

Which of the following statements most accurately describe the ''Vision'' for creating an RPA capability? (Choose all that apply.)

A. Defining how RPA will deliver aligned business objectives
B. Identifying the expected business benefits and outline how these align to corporate strategy
C. Defining the opportunity assessment approach and pipeline triage procedure
D. Agreeing the delivery approach based on the Blue Prism vanilla methodology and embedding the templates and policies into existing client change management methodologies

Correct Answer: A, B
Section:
Explanation:
According to the result fromRobotic Operating Model (ROM) | SS&C Blue Prism, two statements that most accurately describe the ''Vision'' for creating an RPA capability are defining how RPA will deliver aligned business objectives, and identifying the expected business benefits and outline how these align to corporate strategy. The Vision should be a clear and compelling statement that describes how RPA will support the organization's strategic goals and objectives, and what benefits it will bring to the stakeholders. The other statements given describe other foundations such as Governance & Pipeline or Delivery Methodology.

Reference:Robotic Operating Model (ROM) | SS&C Blue Prism

QUESTION 14

What does PDI Stand for?

A. Process Definition Instruction
B. Process Design Instruction
C. Procedural Design Instruction
D. Process Definition Instrument

Correct Answer: B
Section:
Explanation:
According to the result from [Process Delivery Methodology Document - Blue Prism Portal], PDI stands for Process Design Instruction. This is a document that provides the detailed design of the automated process, including the object model, the process flow, the exception handling, and the test cases. It also serves as a guide for the development and testing of the process.
Reference: [Process Delivery Methodology Document - Blue Prism Portal]

QUESTION 15
Which of the following are benefits of the Center of Excellence model? (Choose all that apply.)

A. It provides a consistent delivery and service model
B. It ensures that consistent design standards are adopted within the organization
C. It enables a single consistent method for training resources
D. Each business area can take its own approach to standards

Correct Answer: A, B, C
Section:
Explanation:
According to the result from [Roles and Responsibilities of Blue Prism Developer -], some of the benefits of the Center of Excellence model are that it provides a consistent delivery and service model, that it ensures that consistent design standards are adopted within the organization, and that it enables a single consistent method for training resources. The Center of Excellence model is a centralized RPA capability that serves multiple business areas. It also ensures alignment with business strategy, governance, and quality. The other statement given is not a benefit of the Center of Excellence model.
Reference: [Roles and Responsibilities of Blue Prism Developer -]

QUESTION 16
Which of the following organizational models deploy delivery capabilities in multiple business areas? (Choose all that apply.)

A. Divisional
B. Center of Excellence
C. Franchise
D. Outsourced Managed Service

Correct Answer: A, C
Section:
Explanation:
According to the result fromRoles and Responsibilities of Blue Prism Developer - , two possible organizational models that deploy delivery capabilities in multiple business areas are Divisional and Franchise. In a Divisional model, each business area has its own dedicated RPA team that follows a common set of standards and best practices. In a Franchise model, each business area has its own RPA capability that operates independently from other areas. The other models given do not deploy delivery capabilities in multiple business areas.
Reference:Roles and Responsibilities of Blue Prism Developer -

QUESTION 17
Which of the following is an outcome of the Blue Prism Delivery Methodology?

A. Creating re-usable resilient and scalable assets that reduce delivery effort and long term service costs
B. Reducing test phases by introducing production data later than traditional SDLCs
C. Mitigating risk by providing late visibility of potential issues
D. Providing best practice that reduces the potential for automation and accelerates development

Correct Answer: A
Section:
Explanation:
According to the result fromProcess Delivery Methodology Document - Blue Prism Portal, an outcome of the Blue Prism Delivery Methodology is creating re-usable resilient and scalable assets that reduce delivery effort and long term service costs. The Delivery Methodology provides a structured and controlled approach to developing Blue Prism processes using best practices and standards. The other statements given are not outcomes of the Delivery Methodology.
Reference:Process Delivery Methodology Document - Blue Prism Portal

QUESTION 18
What does Blue Prism recommend when it comes to using a Delivery Methodology?
A. The Blue Prism Delivery Methodology should replace all the organization s existing methodologies
B. The organization should use a single delivery methodology for Blue Prism delivery that is understood and bought into by all key stakeholders
C. Blue Prism does not have a Delivery Methodology
D. You can keep the existing methodologies in place, but Blue Prism does not work without using the Blue Prism Delivery Methodology. Therefore, the Blue Prism Delivery Methodology must be adhered to

Correct Answer: B
Section:
Explanation:
According to the result fromBlue Prism Infrastructure Overview v6 - Blue Prism Portal, what Blue Prism recommends when it comes to using a Delivery Methodology is that the organization should use a single delivery methodology for Blue Prism delivery that is understood and bought into by all key stakeholders. The Blue Prism Delivery Methodology should complement the organization's existing methodologies by providing additional procedural and governance obligations specific to RPA. The other statements given are not what Blue Prism recommends.
Reference:Blue Prism Infrastructure Overview v6 - Blue Prism Portal

QUESTION 19
What does the ROM Stand for?
A. Robotic Operational Model
B. Random Operating Modules
C. Robotic Operating Model
D. Rapid Operational Monitoring

Correct Answer: C
Section:
Explanation:
According to the result fromRobotic Operating Model (ROM) | SS&C Blue Prism, ROM stands for Robotic Operating Model. This is an intelligent automation implementation methodology that empowers organizations to successfully launch, maintain and scale their digital workforce. It provides the foundations for evolving the traditional Target Operating Model to embrace the digital workers and establish a seamless bi-directional flow of work between the human and the digital workforce. The other statements given are not what ROM stands for.
Reference:Robotic Operating Model (ROM) | SS&C Blue Prism

QUESTION 20
A potential benefit of RPA is to provide ''Superior Control, Governance and IT Security''. Which of the following is one way Blue Prism provides this?
A Humans can focus on higher value judgement-based decision making and customer relationship
A. Process automations which are quick to develop and deploy when the business needs them
B. Blue Prism allows segregation of roles between development and operations
C. Process automation results in standardization of best practice

Correct Answer: C
Section:
Explanation:
According to the result fromRobotic Operating Model (ROM) | SS&C Blue Prism, one way Blue Prism provides superior control, governance and IT security is by allowing segregation of roles between development and operations. This ensures that only authorized users can access, modify, or execute processes and objects, and that all changes are tracked and audited. Blue Prism also provides encryption, credential management, access control, and compliance features to ensure a secure and controlled digital workforce. The other statements given are not ways Blue Prism provides superior control, governance and IT security.

Reference:Robotic Operating Model (ROM) | SS&C Blue Prism

QUESTION 21
Which of these is a challenge associated with the divisional model?
A. Does not benefit from shared best practices and asset libraries which can speed up delivery
B. Process ownership becomes more abstract and cultural adoption more difficult
C. Change requests may be slow and lack the agility the business needs
D. Initial security challenges and potential access control issues need to be considered early

Correct Answer: A
Section:
Explanation:
According to the result fromRoles and Responsibilities of Blue Prism Developer - , a challenge associated with the divisional model is that it does not benefit from shared best practices and asset libraries which can speed up delivery. The divisional model is a decentralized RPA capability where each business area has its own dedicated RPA team that follows a common set of standards and best practices. However, this can also lead to duplication of effort, lack of collaboration, and inconsistency in quality. The other statements given are not challenges associated with the divisional model.
Reference:Roles and Responsibilities of Blue Prism Developer -

QUESTION 22
Which of the following statements best describes the Regression Testing phase of the Blue Prism Testing Approach?
A. Process testing to ensure that all the specified functionality is built into the process and it works as expected, and the process is ready for verification
B. Ensures that the delivered process meets requirements, all known scenarios have been recognized and tested, and an opportunity is given to the business to identify anything previously missed in the process documentation
C. Ensure that the changes made to a process or object works, but also that any unchanged, but related objects or processes still work as expected
D. Blue Prism processes are to be run m a new or changed environment testing must be done to ensure the environment is set up correctly

Correct Answer: C
Section:
Explanation:
According to the result fromProcess Delivery Methodology Document - Blue Prism Portal, the best description of the Regression Testing phase of the Blue Prism Testing Approach is that it ensures that the changes made to a process or object works, but also that any unchanged, but related objects or processes still work as expected. Regression Testing is performed after any change or update to a process or object, to verify that there are no adverse effects on the existing functionality or performance. The other statements given describe other phases of the Blue Prism Testing Approach, such as Development Testing, User Acceptance Testing, or Environment Testing.
Reference:Process Delivery Methodology Document - Blue Prism Portal

QUESTION 23
Which two of the following should be defined as part of the Service Model? (Choose all that apply.)
A. The engagement model required to support operational processes
B. A scalable, low maintenance technical environment and associated growth strategy
C. The identification of the expected business benefits and outline how these align to corporate strategy
D. The management, reporting, scheduling and referral handling processes for BAU

Correct Answer: A, D
Section:
Explanation:
According to the result from [Service Model - Blue Prism Community Site], two elements that should be defined as part of the Service Model are the engagement model required to support operational processes, and the management, reporting, scheduling and referral handling processes for BAU. The Service Model covers how to support operational processes while defining the management, reporting, scheduling and referral handling processes for business as usual. The other statements given are not elements of the Service Model, but rather elements of other foundations such as Technology or Vision.
Reference: [Service Model - Blue Prism Community Site]

QUESTION 24

Which areas of the Organization should the Head of RPA establish working relationships with to ensure an optimal Enterprise Robotic Operating Model?

A. IT
B. The Business
C. IT & the Business
D. None of the above

Correct Answer: C
Section:
Explanation:
According to the result from [ROBOTIC OPERATING MODEL - SS&C Blue Prism], the Head of RPA should establish working relationships with both IT and the Business to ensure an optimal Enterprise Robotic Operating Model. The Head of RPA is responsible for creating and delivering the vision for RPA in addition to taking ownership of the digital workforce itself. The Head of RPA is also accountable for ensuring alignment with business strategy, stakeholder management, benefits realization, and governance. The other statements given are not correct, as working with only one area or none at all would not ensure an optimal Enterprise Robotic Operating Mod

QUESTION 25
What does SDD Stand for?
A. Solution Document Design
B. Solution Definition Document
C. Solution Design Definition
D. Solution Design Document

Correct Answer: D
Section:
Explanation:
According to the result fromProcess Delivery Methodology Document - Blue Prism Portal, SDD stands for Solution Design Document. This is a document that provides the detailed design of the automated solution, including the object model, the process flow, the exception handling, and the test cases. It also serves as a guide for the development and testing of the solution.
Reference:Process Delivery Methodology Document - Blue Prism Portal

QUESTION 26
Which of the following would not typically be a stakeholder in an RPA Governance Board?
A. IT Representatives
B. HR Representatives
C. Business Representatives
D. Head of RPA

Correct Answer: B
Section:
Explanation:
According to the result from [The Governance Board - Blue Prism Community Site], HR Representatives would not typically be a stakeholder in an RPA Governance Board. The RPA Governance Board is responsible for setting the strategy for RPA and delivering against that strategy. It also oversees the demand management, benefits realization, program steering, and continuous improvement of RPA initiatives. Some of the typical roles that would be on the RPA Governance Board are Head of RPA, CTO, IT or Application Owners, and Business Representatives. The other statements given are typical stakeholders in an RPA Governance Board.
Reference: [The Governance Board - Blue Prism Community Site]