

Exam Code: C_SIGPM_2403

Exam Name: SAP Certified Associate - Process Management Consultant - SAP Signavio



Exam A

QUESTION 1

How does the splitting Inclusive Gateway (OR) work? Note: There are 2 correct answers to this question.

- A. It triggers one outgoing sequence flow, if a condition applies.
- B. It triggers all outgoing sequence flows, if only one condition applies.
- C. It triggers a few of all possible outgoing sequence flows, if several conditions apply.
- D. It triggers only one of all outgoing sequence flows, if all conditions apply.

Correct Answer: A, C

Section:

QUESTION 2

What is the benefit of an Event-based Gateway?

- A. It ensures that all tasks have been completed.
- B. It allows the combination of different events.
- C. It reacts immediately to occasions when they occur.
- D. It reduces complexity in certain scenarios.

Correct Answer: C

Section:

QUESTION 3

What elements are part of the official BPMN 2.0 notation? Note: There are 2 correct answers to this question.

- A. Pool/ Lane
- B. Additional Participant
- C. Task
- D. IT-Systems

Correct Answer: A, C

Section:

QUESTION 4

What can create a deadlock in process modeling?

- A. A loop has been modeled.
- B. A merging exclusive gateway receives multiple tokens.
- C. One of many tokens reaches the end of a process.
- D. A parallel merging gateway expects more tokens than existing.

Correct Answer: D



Section:

QUESTION 5

What is the purpose of the BPMN token concept for business process models?

- A. It explains the execution behavior of a process
- B. It evaluates alternative concepts
- C. It visualizes the distribution of information
- D. It calculates the overall process costs

Correct Answer: A

Section:

QUESTION 6

How can additional information about a business term be stored in the dictionary (for example, by adding a phone number, location, or transaction code)?

- A. Create custom modelling conventions.
- B. Create sub-categories.
- C. Add custom attributes to the respective category.
- D. Add custom attributes to the associated diagram elements.

Correct Answer: D

Section:

QUESTION 7

Why is it helpful to create a BPMN subset?

- A. To add additional information based on company requirements
- B. To focus on frequently used elements
- C. To help users check whether diagrams adhere to certain BPMN rules
- D. To enable changes to the default appearance of the notation

Correct Answer: B

Section:

QUESTION 8

In the context of a workflow, what is a case?

- A. A variant of a workflow
- B. A one-time run of a workflow
- C. A specific action to be performed in the workflow
- D. An event that occurs in a workflow

Correct Answer: C

Section:

QUESTION 9



What are use cases for a Parallel Gateway?

Note: There are 2 correct answers to this question.

- A. Assign decisions to all responsible parties.
- B. Ensure that all tasks are completed before proceeding with the next.
- C. Ensure that at least one task is completed before proceeding with the next.
- D. Assign different tasks at the same time.

Correct Answer: B, D

Section:

QUESTION 10

Which functions belong to the email task in the workflow? Note: There are 2 correct answers to this question.

- A. Receiving emails
- B. Sending emails
- C. Attaching documents in the mail
- D. Connecting to a mailbox

Correct Answer: B, C

Section:

QUESTION 11

Where do you control access rights for your workflow?

- A. On the Details tab
- B. On the Actions tab
- C. On the Trigger tab
- D. On the Core Information tab

Correct Answer: B

Section:

QUESTION 12

When is a new version of the workflow created?

- A. After manually saving
- B. After publishing the changes
- C. Automatically after starting a new case
- D. Automatically after changing the workflow

Correct Answer: B

Section:

QUESTION 13

What are the trigger types within ? Note: There are 3 correct answers to this question.



- A. Public or private forms
- B. Start event
- C. Email
- D. Process Manager
- E. Task

Correct Answer: A, C, D

Section:

QUESTION 14

What do Timer Events and Conditional Events have in common? Note: There are 2 correct answers to this question.

- A. They can only be used as start events.
- B. They can only be catching-type events.
- C. They can only be throwing-type events.
- D. They cannot be used as end events.

Correct Answer: A, B

Section:

QUESTION 15

How does the Event-based Gateway work?

- A. The token is triggered by events happening at the same time.
- B. The token waits for all connected events.
- C. The token waits for the first occurring event.
- D. A token is created for each connected event.

Correct Answer: C

Section:

QUESTION 16

What types of subprocesses exist in BPMN? Note: There are 2 correct answers to this question.

- A. Collapsed subprocess
- B. Automated subprocess
- C. Expanded subprocess
- D. Grouped subprocess

Correct Answer: A, C

Section:

QUESTION 17

What is the benefit of using Exclusive Gateways (XOR) in a process flow?

- A. You can trigger as many paths as required, based on a condition
- B. You can trigger a certain process path, based on external events



- C. You can trigger multiple paths simultaneously, based on a condition
- D. You can trigger a certain process path, based on a condition

Correct Answer: A

Section:

QUESTION 18

How can a Collaboration Hub user find additional information about a task? Note: There are 2 correct answers to this question.

- A. Click on a task in the process model
- B. Open the comments
- C. Activate the overlays
- D. Access the dictionary

Correct Answer: A

Section:

QUESTION 19

Where can I identify elements of a process in the Collaboration Hub?

- A. By printing the process
- B. By making a comment
- C. By clicking on the 'Legend' dropdown
- D. By clicking on the question mark icon of the homepage

Correct Answer: C

Section:

QUESTION 20

What is the SAP Signavio Process Collaboration Hub? Note: There are 2 correct answers to this question.

- A. A single source of truth for process-related information
- B. A central entry point for business process users
- C. A Document Management System in which users can upload and edit documents
- D. A platform to document processes using a table-based approach

Correct Answer: A, B

Section:

QUESTION 21

You want to start modeling a new process from scratch.

How can you do this directly from the SAP Signavio Process Collaboration Hub?

- A. Click the 'Recent' tab and select the latest diagram
- B. Select the task tab
- C. Within a diagram, select the three dots on the right side of the process and Select 'Edit'
- D. Click 'Create' in the upper right corner and select the appropriate diagram



Correct Answer: D

Section:

QUESTION 22

You have accessed the landing page of the SAP Signavio Process Collaboration Hub. How can you mark your favorite diagrams?

- A. By copying link to clipboard
- B. By subscribing to content
- C. By activating the notifications
- D. By clicking on the star icon

Correct Answer: D

Section:

QUESTION 23

What are some benefits of the comment function in the SAP Signavio Process Collaboration Hub? Note: There are 2 correct answers to this question.

- A. You can optimization can be achieved much faster.
- B. You can edit and publish processes immediately.
- C. You can add relevant attributes directly through the comment function.
- D. You can include all employees in process performances, reviews and feedback.

Correct Answer: A, D

Section:

QUESTION 24

What are some filters that are available in the search function in SAP Signavio Process Collaboration Hub? Note: There are 3 correct answers to this question.

- A. Dictionary entries
- B. Files
- C. Quick models
- D. Process Insights
- E. Diagrams

Correct Answer: A, B, E

Section:

QUESTION 25

What are the key components of a customer journey? Note: There are 3 correct answers to this question.

- A. Product features
- B. Touchpoints & Painpoints
- C. Persona
- D. Steps & Stages
- E. Market segments

Correct Answer: B, C, D



Section:

QUESTION 26

What is the focus of the journey modeling?

- A. Interactions and steps with the company
- B. Internal task and responsibilities
- C. Marketing expenses
- D. Hierarchical structure

Correct Answer: A

Section:

QUESTION 27

What is a key driver of the experience a customer has while interacting with a company?

- A. The internal process costs
- B. The complexity of the customer journey
- C. Multiple customer surveys
- D. Many contact persons for different topics

Correct Answer: B

Section:

QUESTION 28

Which sections can be added to a journey model in the SAP Signavio Journey Modeler? Note: There are 3 correct answers to this question.

- A. IT Systems
- B. Linked processes
- C. Reports
- D. Touchpoints
- E. Attributes

Correct Answer: A, B, D

Section:

QUESTION 29

What does a good customer experience have an influence on? Note: There are 3 correct answers to this question.

- A. Customer loyalty
- B. Brand status
- C. Legal compliance
- D. Customer service costs
- E. Cross & upselling

Correct Answer: A, B, D

Section:



QUESTION 30

Which Hit Policy will sum or count results?

- A. Collect Order
- B. Priority
- C. Rule Order
- D. Output Order

Correct Answer: A

Section:

QUESTION 31

Which Hit Policy allows more than one hit, but limits the result to the output with the highest preference?

- A. First
- B. Any
- C. Unique
- D. Priority

Correct Answer: D

Section:

QUESTION 32

Which of the following act as input data for a decision table? Note: There are 2 correct answers to this question.

- A. An automatic decision
- B. A decision requirement
- C. A decision gateway
- D. A sub-decision

Correct Answer: B, D

Section:

QUESTION 33

Which of these are possible inputs for a decision table? Note: There are 3 correct answers to this question.

- A. Enumeration
- B. Attributes
- C. Date
- D. Knowledge Source
- E. Text

Correct Answer: A, C, E

Section:

QUESTION 34

How should a decision diagram be named?

Note: There are 3 correct answers to this question.

- A. Activity style
- B. Output style
- C. Passive style
- D. question style
- E. Decision style

Correct Answer: A, B, D

Section:

QUESTION 35

What are ways to verify that a model is complete and consistent? Note: There are 3 correct answers to this question.

- A. Use the Diagram comparison
- B. Use the Test lab
- C. Use the 'check' option within the Decision table
- D. Use the Simulation tool
- E. Use the Syntax check

Correct Answer: B, C, D

Section:

QUESTION 36

Which fields can be used in forms within ? Note: There are 3 correct answers to this question.

- A. Document template
- B. Text
- C. Yes/No checkbox
- D. File
- E. JavaScript

Correct Answer: B, C, D

Section:

QUESTION 37

What can the Analytics menu in be used for? Note: There are 2 correct answers to this question.

- A. To show uncompleted tasks of a case
- B. To compare different versions of the same workflow
- C. To create and share reports that provide details for cases
- D. To extract data to a process mining system

Correct Answer: C, D

Section:



QUESTION 38

Which workflows support the governance of a process? Note: There are 2 correct answers to this question.

- A. Approval workflows
- B. Implementation workflows
- C. Data processing workflows
- D. Content assessment workflows

Correct Answer: A, D

Section:

QUESTION 39

You are in the and want to get an overview about costs and resources.
Which features do you use? Note: There are 2 correct answers to this question.

- A. Reporting
- B. Value Widget
- C. Simulation
- D. Analytics

Correct Answer: A, C

Section:

QUESTION 40

In the Explorer, how can you see all changes made on a diagram in a timeline?

- A. Select the process model. * On the menu bar, choose Reporting. * Run the Governance report.
- B. Select the process model. * On the menu bar, choose Reporting. * Choose Process documentation.
- C. Select the process model. * Expand the panel at the bottom of the screen. * Choose Feed.
- D. Select the process model. * Expand the panel at the bottom of the screen. * Choose Preview.

Correct Answer: C

Section:

QUESTION 41

What are the benefits of using Attribute Visualization Layers? Note: There are 2 correct answers to this question.

- A. Display attributes directly on the diagram canvas.
- B. Display attributes of the linked dictionary term.
- C. Display attributes in different colors based on their values.
- D. Display attributes categories above a task.

Correct Answer: A, C

Section:

QUESTION 42

What are some insights the Process Simulation provides in SAP Signavio Process Manager? Note: There are 2 correct answers to this question.



- A. Average costs & average execution times
- B. Syntax mistakes & violation of customized modeling rules
- C. Number of tasks & length of a process
- D. Peaks & bottlenecks

Correct Answer: A, D

Section:

QUESTION 43

What is the Share button used for in the Graphical Editor?

- A. To create a PDF File to share with others
- B. To invite stakeholders to provide feedback on a specific process
- C. To publish a specific process to the Collaboration Hub
- D. To share the process with someone outside of Signavio

Correct Answer: B

Section:

QUESTION 44

How can you tell whether a published diagram has had edits made afterwards? Note: There are 2 correct answers to this question.

- A. If the file is edited and saved, the publishing will automatically be revoked.
- B. There is no way to know without accessing the Collaboration Hub.
- C. The Feed in the bottom view pane will provide this information.
- D. The blue globe next to the file name will turn gray.



Correct Answer: C, D

Section:

QUESTION 45

What does the DMN Test Lab perform?

Note: There are 3 correct answers to this question.

- A. Validates that diagrams are consistent
- B. Connects to SAP Signavio Process Governance
- C. Checks expected results against calculated results
- D. Links to BPMN diagrams
- E. Keeps track of previous tests for comparison

Correct Answer: A, C, E

Section:

QUESTION 46

What are some capabilities of the QuickModel feature? Note: There are 2 correct answers to this question.

- A. Building a process with tasks, lanes and attributes
- B. Enriching process models with gateways
- C. Grouping different tasks and transforming them into a subprocess
- D. Creating the happy path of a process

Correct Answer: B, D

Section:

QUESTION 47

What are the benefits of running a convention check of your process? Note: There are 2 correct answers to this question.

- A. It ensures the correct order of tasks.
- B. It ensures consistency of the process model.
- C. It verifies that the used BPMN elements are set correctly.
- D. It shows all bottlenecks in a process.

Correct Answer: B, C

Section:

