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Exam Code: C_C4H62_2408

Exam Name: SAP Certified Associate - Implementation Consultant - SAP Customer Data Cloud



Exam A

QUESTION 1

You are creating a new webhooks endpoint to create new users in an external database. Once the external database has been updated, you need to mark the account as successfully transferred in SAP Customer Data Cloud. How would you proceed?

- A. Use accounts.webhooks set with the UID received in the notification and a bearer token.
- B. Use accounts.setAccountinfo with the UID received in the notification and a bearer token.
- C. Use accounts.webhooks set with the access_token received in the notification.
- D. Use accounts.setSchema with the access_token received in the notification.

Correct Answer: A

Section:

QUESTION 2

Using dataflows, you want to export data to an SFTP server. How do you ensure that only users who have granted consent are exported?

- A. Use the datasource.write.sftp component with the remotePath parameter.
- B. Use the datasource.read.gigya.account component with the consent parameter.
- C. Use the datasource.write.gigya.account component with the updatePolicy parameter.
- D. Use the datasource.read.gigya.ds component with the deltaField parameter.



Correct Answer: B

Section:

QUESTION 3

What settings are available to configure inside Sites - Site Settings? Note: There are 2 correct answers to this question .

- A. Email templates
- B. CNAME
- C. Custom API Domain
- D. Default web and mobile screensets

Correct Answer: C

Section:

QUESTION 4

How would a customer administrator grant someone access to their Partner account?

- A. By requesting they be granted access using the access request portal
- B. By using the Invite Administrator option under Access Management - Administrators
- C. By adding them to the list of authorized Console users inside Customer Identity Access site settings
- D. By using the Invite Member option in the Organization Console

Correct Answer: B

Section:

QUESTION 5

Which of the following scenarios would trigger a registration completion screen when using web screen-sets? Note: There are 2 correct answers to this question .

- A. A user is registering via a social network that is missing a value for a mandatory field.
- B. There is a new consent version with the same re-consent cutoff.
- C. The terms of service consent record has expired for the customer.
- D. A user is logging in via a social network with an email that is already associated with an existing site account.

Correct Answer: A, C

Section:

QUESTION 6

You have successfully installed the GConnector, however, you require custom logic for real-time data synchronization. What is the recommended approach to implement the custom logic?

- A. Use webhooks notification and REST APIs.
- B. Use custom hooks.
- C. Use a new dataflow
- D. Use a JSON Web Token.

Correct Answer: B

Section:

QUESTION 7

You have successfully installed the GConnector, however, you require custom logic for real-time data synchronization. What is the recommended approach to implement the custom logic?

- A. Use webhooks notification and REST APIs.
- B. Use custom hooks.
- C. Use a new dataflow
- D. Use a JSON Web Token.

Correct Answer: B

Section:

QUESTION 8

You want to add a new custom field to the accounts schema. How can you do this? Note: There are 2 correct answers to this question

- A. Use the schema editor in the admin Console.
- B. Contact the SAP support team to request the field be added.
- C. Use the REST API and call the accounts setSchema endpoint.
- D. Upload the new structure using a JSON file via the Console.

Correct Answer: A, C

Section:



QUESTION 9

What resources are available for reading subscription data? Note: There are 2 correct answers to this question

- A. accounts.search
- B. accounts.getAccountInfo
- C. idx.search
- D. accounts.getSchema

Correct Answer: B, C

Section:

QUESTION 10

You are setting up a new marketing campaign and want to make sure all subscriptions are genuine. You want users to confirm via email that they want to subscribe. How would you do this?

- A. Set the recontact cutoff date of the subscription to today.
- B. Activate email verification in the subscription.
- C. Activate Double Opt-In in the subscription.
- D. Check the required flag for the subscription.

Correct Answer: D

Section:

QUESTION 11

You are implementing a mobile app and want to expire user sessions after 1800 seconds. How can you achieve this?

- A. By setting a value of 1800 for the sessionExpiration parameter in cookie settings
- B. By setting a value of 1800 for the session Expiration parameter together with the API key when initializing the SDK
- C. By setting a value of 1800 for the sessionExpiration parameter when calling accounts.login
- D. By setting a value of 1800 for the sessionExpiration parameter when calling accounts.initSession

Correct Answer: C

Section:

QUESTION 12

You are building a dataflow to synchronize existing users' subscriptions from the marketing system to SAP Customer Data Cloud. The marketing system will provide a PGP-encrypted file and place it on an S3 bucket. All records failing to update will be zipped and sent back to the S3 bucket. Which actions will you perform during the creation of the dataflow? Note: There are 2 correct answers to this question

- A. Add a file decrypt.pgp component and a file compress.zip component.
- B. Add a file encrypt.pgp component and a file unzip.zip component.
- C. Add an error handling step after a datasource.write.gigya.account component.
- D. Add an error handling step after a datasource.read.amazon.s3 component.

Correct Answer: A, C

Section:

QUESTION 13

You are editing a dataflow. Which actions can you perform? Note: There are 2 correct answers to this question .

- A. Use a datasource.lookup component to check if a record exists in the site.
- B. Preview the schema in a datasource component.
- C. Add a component responsible for starting the schedule of the dataflow.
- D. Add multiple Next steps to a component.

Correct Answer: A, D

Section:

QUESTION 14

Which of the following actions would trigger an update to the consent vault?

- A. A user opts out of a newsletter.
- B. A user updates their address and contact details.
- C. A user executes a failed login attempt.
- D. A user connects their account to their social media network account

Correct Answer: A

Section:

QUESTION 15

How can you get the public certificate that is required to validate a JSON Web Token?

- A. By installing the certificate file on the server and retrieving it locally
- B. By calling the endpoint `accounts.getJWTPublicCertificate`
- C. By requesting the certificate from the provider by email
- D. By calling the endpoint `accounts.getJWTPublicKey`



Correct Answer: D

Section:

QUESTION 16

You are implementing Customer Identity via server-side REST API. What do you have to do in the Console to start making API calls against your existing API key?

- A. Create a new application and secret key to be used for the request.
- B. Enable the REST interface in the site settings.
- C. Add the IP address of the backend on the IP-Allowlist of SAP Customer Data Cloud.
- D. Create a CNAME in the site settings.

Correct Answer: C

Section:

QUESTION 17

A new user registers using Facebook login. In which schema will the Facebook account identity be stored?

- A. Preferences
- B. Profile

- C. Custom
- D. Data store

Correct Answer: B

Section:

QUESTION 18

How can you check the session status in an iOS Swift SDK?

- A. `gigya.isLoggedIn()`
- B. `gigya.isSessionAlive()`
- C. `gigya.sessionExpiration Timestamp`
- D. `gigya.sharedInstance().sessionExpiration Timestamp`

Correct Answer: A, B

Section:

QUESTION 19

You want to export accounts using dataflows and need to ensure the First Name and Last Name fields are formatted in lowercase. What is the SAP-recommended way of doing this?

- A. Dataflow components cannot be used to transform the format of a field.
- B. Use a custom transformation inside the record evaluate component.
- C. Use the `toLowerCase` function in the Select parameter of the datasource read `gigya.account` component.
- D. Use the field flatten component.

Correct Answer: C

Section:

QUESTION 20

You're executing an accounts search query via REST API. In the response, you see an identities array. What is stored as part of this array?

- A. Custom data fields
- B. Social identities of the user
- C. Login identifiers (including custom identifiers) of the user
- D. The UIDs belonging to the user

Correct Answer: C

Section:

QUESTION 21

What information is recorded automatically for each consent entry in the consent vault? Note: There are 3 correct answers to this question

- A. Source IP
- B. Consent version
- C. User agent
- D. Purpose
- E. Related product

Correct Answer: B, D, E

Section:

QUESTION 22

How can you retrieve subscription and email account data from SAP Customer Data Cloud?

- A. Using accounts.getLiteToken and accounts.register
- B. Using accounts.getLiteToken and accounts.getAccountinfo
- C. Using accounts.login and accounts.getAccountinfo
- D. Using accounts.register and accounts.getAccountinfo

Correct Answer: C

Section:

QUESTION 23

Which capabilities does the UI Builder provide? Note: There are 3 correct answers to this question .

- A. Field mapping
- B. Policy editor
- C. Drag-and-drop visual editing
- D. Hosted page editor
- E. Language translation support

Correct Answer: C, D, E

Section:



QUESTION 24

You are implementing CIAM for B2B on a customer's website. You want to launch the Delegated Administration console. Which endpoint and parameter are required to open the Delegate Admin function?

- A. openDelegatedAdminLogin and email
- B. openDelegatedAdminLogin and orgID
- C. organizationContext and orgID
- D. openDelegatedAdminLogin and UID

Correct Answer: B

Section:

QUESTION 25

You need to modify the data schema to keep a log of customer orders in SAP Customer Data Cloud. What is the recommended way to achieve that?

- A. Modify the accounts data schema to add an array of orders attribute.
- B. Add a custom type to the Data Store and provide a UID when storing customer order documents.
- C. Update the profile schema according to the order data structure.
- D. Add a JSON document to the custom data.

Correct Answer: B

Section:

QUESTION 26

You want to fetch a preference object from a customer in SAP Customer Data Cloud using an API. Which one would you use?

- A. accounts.getAccountinfo
- B. accounts.getSchema
- C. accounts.getConsentStatements
- D. accounts.getPolicies

Correct Answer: A

Section:

QUESTION 27

What are the recommended methods for adding dynamic data to a consent record? Note: There are 2 correct answers to this question

- A. Tags
- B. Custom field
- C. Placeholders
- D. Entitlements

Correct Answer: A, C

Section:

QUESTION 28

What attribute in a JSON Web Token (JWT) represents the UID of the user?

- A. id
- B. iss
- C.
- D. sub

Correct Answer: D

Section:

QUESTION 29

Which password attributes can be defined in the Customer Identity policies? Note: There are 2 correct answers to this question .

- A. Max character groups
- B. Max length
- C. Password reset token expiration time
- D. Min length

Correct Answer: B, D

Section:

QUESTION 30

You used Social Login to implement Web screen-sets on your mobile application; however, the pop-up window is being blocked by the mobile browser, and as a consequence, the login process is failing. How do you fix this?

Note: There are 2 correct answers to this question .



- A. Set the Success Screen using the Console's UI Builder to avoid the pop-up window.
- B. Use the authFlow: 'redirect param
- C. Write a custom code to avoid a pop-up window.
- D. Handle the onLogin event.

Correct Answer: B, C

Section:

QUESTION 31

After a successful login, the registration completion screen is automatically displayed. What is causing this behavior?

- A. There is a new schema field without a value.
- B. There is a new subscription without a value.
- C. Two-factor authentication is enabled.
- D. The user didn't accept a mandatory consent.

Correct Answer: D

Section:

QUESTION 32

You are implementing a mobile app and want to manually change the screen that is displayed to the user via pluginView. However, the screen is not displayed and an error is thrown when the following method is called: `gigya.accounts.switchScreen([screenSet Default-RegistrationLogin', screen 'new-screen-id']);` What could be the reason for the error?

- A. The divID parameter must be added.
- B. The pluginViewID parameter must be added.
- C. The containerID parameter must be added.
- D. The cID parameter must be added.

Correct Answer: C

Section:

QUESTION 33

When creating a new schedule in a dataflow, which parameters can you set manually? Note: There are 3 correct answers to this question .

- A. Schedule name
- B. Schedule ID
- C. Email on success/failure
- D. Execution frequency
- E. Schedule timeout

Correct Answer: A, C, D

Section:

QUESTION 34

What is the recommended approach to make a native API call, such as `getAccountinfo`, from an Android client?

- A. Use an application key and secret and make an HTTP POST call to the API endpoint.
- B. Use an application key and secret and make an HTTP GET call to the API endpoint.
- C. Use internal SDK method Gigya.getInstance().send to call the API method.
- D. Use internal SDK method Gigya.getInstance().send to call the API method with an application key and secret.

Correct Answer: D

Section:

QUESTION 35

Which fields can be found inside a subscription schema? Note: There are 2 correct answers to this question .

- A. isSubscribed
- B. acceptanceDate
- C. doubleOptin
- D. isEnabled

Correct Answer: A, C

Section:

QUESTION 36

You are using SAP Enterprise Consent and Preference Management without SAP Customer Identity. Which API call do you need to use to collect the consent?

- A. accounts.login
- B. accounts.initRegistration
- C. accounts.notifyLogin
- D. accounts.setPolicies

Correct Answer: C

Section:

QUESTION 37

What actions can you perform on a permission group? Note: There are 2 correct answers to this question .

- A. Map to SAML provider group
- B. Duplicate group
- C. Clone group
- D. Delete group

Correct Answer: C, D

Section:

QUESTION 38

Which properties can you set in the field of a schema? Note: There are 3 correct answers to this question .

- A. Whether the field is compressed
- B. Whether the field is encrypted
- C. Whether the field is hidden



- D. The field's type
- E. The field's name

Correct Answer: B, D, E

Section:

QUESTION 39

Which of the following is a valid JavaScript parameter event?

- A. onLogout
- B. onConnectionAdded
- C. onSubmit
- D. onLogin

Correct Answer: D

Section:

QUESTION 40

Which of the following lists contains only segments of the accounts database?

- A. Registration Data, Preferences, System Data
- B. Profile Data, Preferences, Data Store
- C. Identities, Custom Data, Data Store
- D. Profile Data, Custom Data, System Data

Correct Answer: D

Section:

QUESTION 41

What are the key pages required to set up SAP Customer Data Cloud as a SAML identity provider? Note: There are 2 correct answers to this question .

- A. Assertion
- B. Proxy
- C. Error
- D. Consent

Correct Answer: B, C

Section:

QUESTION 42

You are implementing a website that will allow users to log in using their existing company credentials by initiating an OIDC flow. How would you configure your website and SAP Customer Data Cloud?

- A. SAP Customer Data Cloud as the RP, and the website as the OP
- B. SAP Customer Data Cloud as the SP, and the website as the OP
- C. SAP Customer Data Cloud as the IdP, and the website as the SP
- D. SAP Customer Data Cloud as the RP, and the website as the IdP



Correct Answer: D

Section:

QUESTION 43

Your customer's security team wants to improve login security on their website. What risk factors can be configured through the Risk-Based Authentication UI? Note: There are 3 correct answers to this question .

- A. Unsuccessful logins from a different account but from the same IP
- B. Login from different location
- C. Login during a specific timeframe
- D. Unsuccessful logins on a specific date
- E. Unsuccessful logins from a specific account

Correct Answer: A, B, E

Section:

QUESTION 44

What are the basic building blocks of Organization Management? Note: There are 3 correct answers to this question .

- A. Assets
- B. Actions
- C. Organizations workspace
- D. Applications
- E. Authorization workspace

Correct Answer: A, C, E

Section:

QUESTION 45

A customer with three websites wants a unified database for all the sites, without seamless login between the sites. How would this be configured in the Console?

- A. One site group with SSO enabled and one segment
- B. Two site groups with SSO disabled and one segment
- C. One site group with SSO enabled and two segments
- D. One site group with SSO disabled and one segment

Correct Answer: D

Section:

QUESTION 46

You are creating a new dataflow with three components: Component ID: account/Component type: datasource.read.gigya.account.Component ID: sftp / Component type: datasource.write.sftp. Component ID: json/Component type: file format.json.When you click the Save button, you get the error message shown in the screenshot below.What can you change to make the dataflow execute successfully?

- A. Change the configuration of the account component
- B. Change the order of the components: account -> json -> sftp
- C. Use connector type 'Error path' instead of 'Success path'.
- D. Change the configuration of the sftp component



Correct Answer: B

Section:

QUESTION 47

You are trying to export subscription data by executing the accounts.search API. You are receiving an error. Which query would result in a successful response?

- A. SELECT * FROM newsletterAccounts
- B. SELECT * FROM emailAccounts
- C. SELECT FROM preferenceAccounts
- D. SELECT FROM subscriptionAccounts

Correct Answer: B

Section:

QUESTION 48

You are setting up a new webhooks endpoint and you would like to retrieve the profile object on receipt of the 'Account logged in' notification. What method would you recommend?

- A. accounts search with 'SELECT profile FROM emailAccounts WHERE profile.email=Semail from notification\$
- B. accounts.getAccountinfo with UID from notification
- C. accounts search with 'SELECT profile FROM account WHERE profile email = Semail from notification\$
- D. Use the profile object sent in the notification payload.

Correct Answer: B

Section:

QUESTION 49

You want to use the CIAM for B2B Web SDK to return a list of permissions of the customer who is currently logged in. Which API call should you use?

- A. gigya.accounts.b2b.auth.getAssets()
- B. gigya.accounts.b2b.getOrganizationInfo()
- C. gigya.accounts.getJWT()
- D. gigya.accounts.getAccountInfo() passing the value Groups to the include parameter.

Correct Answer: D

Section:

QUESTION 50

Which of the following components can be added to dataflows? Note: There are 3 correct answers to this question .

- A. Datasource
- B. Field
- C. Datatarget
- D. Social
- E. File

Correct Answer: A, C, E

Section:

