

**Exam Code: C\_TS462\_2023**

**Exam Name: SAP Certified Associate - SAP S/4HANA Cloud Private Edition, Sales**



## Exam A

### QUESTION 1

What are some characteristics of the process flow in SAP S/4HANA? Note: There are 2 correct answers to this question.

- A. The process flow supports direct navigation to applications that can be used to solve problems.
- B. Issue solving is supported by a wizard based on machine learning (ML).
- C. The status of a document is updated using artificial intelligence (AI) algorithms.
- D. Color coding is used to indicate the status of a document.

**Correct Answer: A, C**

**Section:**

### QUESTION 2

How can you enable partial deliveries for a sales order, while making sure to get as few deliveries as possible?

- A. In each order item, set Complete Delivery to required.
- B. In the order header, set Order Combination to allowed.
- C. In the order header, set the Complete Delivery indicator.
- D. In each order item, set Partial Deliveries to required.

**Correct Answer: D**

**Section:**

### QUESTION 3

When performing backorder processing, which confirmation strategies can you select? Note: There are 3 correct answers to this question.

- A. Drop
- B. Fill
- C. Redistribute
- D. Gain
- E. Obtain

**Correct Answer: B, C, D**

**Section:**

### QUESTION 4

The delivering plant should be determined automatically for a sales order item.

Which sources can be used to achieve this? Note: There are 3 correct answers to this question.

- A. Sold-to party
- B. Material master
- C. Customer material info record
- D. Ship-to party



E. Material determination

**Correct Answer: A, B, C**

**Section:**

**QUESTION 5**

Which documents can only be created with reference to a billing document? Note: There are 2 correct answers to this question.

- A. Invoice correction request
- B. Debit memo request
- C. Returns order
- D. Invoice cancellation

**Correct Answer: A, D**

**Section:**

**QUESTION 6**

Which time components are used to calculate the confirmed delivery date in a sales order? Note: There are 2 correct answers to this question.

- A. Loading time of the shipping point
- B. Transportation lead time of the forwarding agent
- C. Transit time of the route
- D. Pick/pack time of the warehouse number

**Correct Answer: A, D**

**Section:**

**QUESTION 7**

A new plant has been defined in your SAP S/4HANA system.

To which organizational element do you assign this new plant for it to be an allowed delivering plant for sales orders?

- A. Warehouse number
- B. Distribution channel
- C. Distribution chain.
- D. Division

**Correct Answer: A**

**Section:**

**QUESTION 8**

You are using multiple address handling in a sales document. At which levels can you assign the address determination? Note: There are 2 correct answers to this question.

- A. Address usage of the business partner
- B. Origin and source of the partner function
- C. Generic partner function
- D. Partner determination procedure



**Correct Answer: A, D**

**Section:**

**QUESTION 9**

When a user creates a sales order with reference to a quotation, a header text must be automatically copied from the sold-to party if it cannot be found in quotation. If it is copied from the sold-to party, it must be in the sold-to party language.

What must you do? Note: There are 3 correct answers to this question.

- A. Assign an appropriate text type to the sales document type.
- B. Include the text type with an appropriate access sequence in the text determination procedure.
- C. Ensure that the access sequence reads the sold-to party text first.
- D. In the access sequence, set the partner function language for this text to 'sold-to party'.
- E. Assign the text determination procedure to the sales document type.

**Correct Answer: B, D, E**

**Section:**

**QUESTION 10**

To which elements do you assign a partner determination procedure? Note: There are 3 correct answers to this question.

- A. Delivery item category
- B. Business partner category
- C. Sales item category
- D. Account group
- E. Delivery type



**Correct Answer: C, D, E**

**Section:**

**QUESTION 11**

Which of the following is a characteristic of decision table processing as used in SAP S/4HANA output management?

- A. Every table row is processed in sequence. In each row, every condition column cell is processed from right to left.
- B. It is possible to maintain one condition column cell with multiple result column cells for each table row.
- C. Every condition column is processed in sequence. In each condition column, every row is processed from top to bottom.
- D. It is possible to evaluate the content of condition column cells by using comparison operators or value ranges.

**Correct Answer: A**

**Section:**

**QUESTION 12**

Which channels are supported by SAP S/4HANA output management? Note: There are 3 correct answers to this question.

- A. ALE
- B. Fax
- C. E-mail
- D. XML

E. Print

**Correct Answer: C, D, E**

**Section:**

**QUESTION 13**

Texts are copied from a sold-to party to a sales order. Any later change to the sold-to party texts should not be visible in this order. Which object controls this behavior?

- A. Text determination procedure
- B. Access sequence
- C. Text procedure assignment
- D. Text ID

**Correct Answer: A**

**Section:**

**QUESTION 14**

Which of the following settings are required to be able to deliver a product? Note: There are 2 correct answers to this question.

- A. You need to set the Schedule Lines Allowed indicator in the item category.
- B. You need to set up the item category as relevant for delivery-related billing.
- C. You need to set up copying control in Logistics Execution System for the item category.
- D. You need to set the Item Relevant for Delivery indicator in the item category.

**Correct Answer: A, B**

**Section:**



**QUESTION 15**

Which controls can you set when you configure a schedule line category? Note: There are 2 correct answers to this question.

- A. Create delivery group
- B. Delivery relevance
- C. Structure scope
- D. Goods movement type

**Correct Answer: B, D**

**Section:**

**QUESTION 16**

You sell a product for which there is a bill of material.

What must you set to ensure that the components automatically appear as sub-items in the order?

- A. The item usage during the item category determination of each sub-item
- B. The delivery group in the item category of the sub-item
- C. The material entry type in the sales document type
- D. The structure scope in the item category of the main item

**Correct Answer: D**

**Section:**

**QUESTION 17**

A reason for rejection has been set against a sales order item.

Why is the net value of the item still included in the total net value of the order?

- A. The reason for rejection was not assigned to the item category.
- B. The reason for rejection does not have the appropriate configuration to exclude item value.
- C. The item value is used statistically hence added to the net value.
- D. The update of the net value is not triggered after the rejection of the item.

**Correct Answer: D**

**Section:**

**QUESTION 18**

You want to determine the item category in a sales document.

What do you need to consider? Note: There are 2 correct answers to this question.

- A. The customer master data
- B. The sales organization
- C. The higher-level item
- D. The material master data

**Correct Answer: C, D**

**Section:**

**QUESTION 19**

How do you restrict the reasons for rejection for a sales document?

- A. Assign the permitted reasons for rejection to the relevant sales document type.
- B. Assign the permitted reasons for rejection to the relevant sales item category.
- C. Specify the permitted reasons for rejection in the relevant customer master.
- D. Specify the permitted reasons for rejection in the customer material info record.

**Correct Answer: A**

**Section:**

**QUESTION 20**

When you create a sales order with reference to a quotation, you want to ensure the entire quotation is always included in the order. Where do you make this setting?

- A. Copying control
- B. Order type
- C. Order item category
- D. Quotation type

**Correct Answer: A**



**Section:**

**QUESTION 21**

You normally include multiple sales orders in your outbound deliveries.

Which sales order fields would prevent this from happening if their content was different? Note: There are 3 correct answers to this question.

- A. Route
- B. Plant
- C. Material group
- D. Shipping point
- E. Ship-to party

**Correct Answer: A, D, E**

**Section:**

**QUESTION 22**

What settings should you make to ensure precise scheduling is used when the system performs delivery scheduling? Note: There are 3 correct answers to this question.

- A. Maintain the transit time in the route in hours and minutes.
- B. Assign a shift sequence to the working times.
- C. Assign a set of working times to the plant.
- D. Assign a set of working times to the shipping point.
- E. Maintain shifts defining the times for starting and ending work.

**Correct Answer: C, D, E**

**Section:**

**QUESTION 23**

When determining a storage location during delivery processing, the system uses a rule defined in which of the following?

- A. Outbound delivery type
- B. Material
- C. Outbound delivery item category
- D. Shipping point

**Correct Answer: A**

**Section:**

**QUESTION 24**

When an outbound delivery is created for a sales order, from which object does the system determine the default delivery type to be used?

- A. Sales order item category
- B. Shipping point
- C. Shipping conditions
- D. Sales order type

**Correct Answer: D**



**Section:**

**QUESTION 25**

You want to be able to create and goods issue an outbound delivery for a stock material. What settings should you make? Note: There are 3 correct answers to this question.

- A. Define the goods movement type in the delivery item category.
- B. Set the order item category to be relevant for delivery.
- C. Set the schedule line category to be relevant for delivery.
- D. Activate schedule lines allowed in the order item category.
- E. Define the goods movement type in the schedule line category.

**Correct Answer: C, D, E**

**Section:**

**QUESTION 26**

Which fields are used in the determination of the shipping point? Note: There are 3 correct answers to this question.

- A. Transportation group
- B. Plant
- C. Shipping conditions
- D. Sales document type
- E. Loading group

**Correct Answer: B, C, E**

**Section:**



**QUESTION 27**

Which decisions do you have to make when configuring a new delivery item category? Note: There are 2 correct answers to this question.

- A. Whether a delivery should be split by warehouse number
- B. Whether over-delivery is allowed
- C. Whether the route should be redetermined
- D. Whether a storage location should be determined

**Correct Answer: B, D**

**Section:**

**QUESTION 28**

Which fields are used to determine the delivery item category? Note: There are 3 correct answers to this question.

- A. Item category group
- B. Shipping point
- C. MRP type
- D. Higher-level item category
- E. Delivery type



**Correct Answer: A, D, E**

**Section:**

**QUESTION 29**

What are some features of the Sales Order Fulfillment Issues app? Note: There are 2 correct answers to this question.

- A. The process flow can be used to directly resolve issues as quickly as possible.
- B. The app shows cost simulations for all possible order fulfillment scenarios.
- C. Icons and colors are used in the app to represent different types of issues.
- D. The app allows a user to monitor sales orders in critical stages and efficiently address issues.

**Correct Answer: A, D**

**Section:**

**QUESTION 30**

Which of the following is a characteristic of a service item in a sales order?

- A. The material has a specific item category group.
- B. The item in the sales order is blocked for delivery.
- C. The Delivering Plant field is not required.
- D. The service item has no schedule line assigned.

**Correct Answer: A**

**Section:**

**QUESTION 31**

What are some of the prerequisites for the creation of a credit memo based on a credit memo request? Note: There are 2 correct answers to this question.

- A. The Billing Block field in the credit memo request must be empty.
- B. Copying control must exist between the sales document and the billing document.
- C. The billing document of the original customer invoice must be cancelled.
- D. An appropriate reason for rejection must be assigned to the original sales order item.

**Correct Answer: A, D**

**Section:**

**QUESTION 32**

What are the effects of posting the goods issue during a sales process? Note: There are 3 correct answers to this question.

- A. Delivery requirements in material planning are updated.
- B. The document flow is updated.
- C. The overall status of the delivery is set to complete.
- D. The warehouse task status is set to complete.
- E. The billing document can now be created.

**Correct Answer: A, B, E**

**Section:**



**QUESTION 33**

You want to evaluate sales discount condition records.

Which tool can you use? Note: There are 2 correct answers to this question.

- A. Price lists
- B. Pricing reports
- C. Listing
- D. Manage Prices - Sales app

**Correct Answer: A, D**

**Section:**

