Exam Code: C_C4H45_2408

Exam Name: SAP Certified Associate - Integration Consultant - SAP Sales and Service Cloud

Exam A

QUESTION 1
Where can you see the status of all deployed integration flows?

A. Run View

B. Settings View

C. Monitor View

D. Discover View

Correct Answer: C
Section:

QUESTION 2
Where can you verify My System ID (which serves as tenant ID) in the SAP Sales and Service Cloud configuration?

A. Communication System

B. Service Control Center

C. Business Configuration

D. Communication Arrangement

Correct Answer: A
Section:

QUESTION 3
How is the SAP Sales and Service Cloud account number shown in the business partner record in SAP CRM?

A. External reference field

B. Identification number of type CRMPCD

C. Relationship assignment block

D. Custom field designated in the mapping

Correct Answer: B
Section:

QUESTION 4
Which transaction codes do you use to register and activate the IDoc service on SAP ERP?

A. SICF and RBDMIDOC, respectively

B. IDoc and RBDMIDOC, respectively

C. SRTIDOC and SICF, respectively

D. SICF and IDoc, respectively

Correct Answer: A

Section:

QUESTION 5
You want to integrate SAP Sales and Service Cloud with SAP ERP using SAP Cloud Integration.What information should you provide in the path field in the outbound communication arrangement?

A. The path of the deployed integration flow
B. The path of the communication system
C. The path of the reverse proxy
D. The path of the SAP ERP IDoc service

Correct Answer: B
Section:

QUESTION 6
You receive the following error message in SAP Sales and Service Cloud web service message monitoring'ID mapping for external value 1000 of Organisational Centre ID missing'What could be the reason for the error?Note: There are 2 correct Answer : to this questio n

A. Missing Code List Mapping for Organisational Units
B. Missing ID Mapping for Organisational Units
C. Missing Organisational Unit
D. Missing Value Mapping for Organisational Units

Correct Answer: B, C
Section:

QUESTION 7
You are using client certficates between SAP Cloud Integration and SAP S/4HANAWhere can you maintain the certificate to user mapping in SAP S/4HANA?

A. In the transaction STRUST
B. In the report RCOD_CREATE_CONNECTIVITY_SIMPL
C. In the VUSREXTID table view
D. In the transaction SOAMANAGER

Correct Answer: C
Section:

QUESTION 8
What are the main benefits of Kyma runtime?Note: There are 3 correct answer to this question. NO:

A. It receives SAP support for the open source environment version.
B. It allows building event and API-based applications side-by-side
C. It provides a service catalog for easy instantiation and consumption of services.
D. It provides a secure connectivity to SAP applications and is fully built on open source
E. It supports building functionality directly inside the core solution.

Correct Answer: B, C, D
Section:

QUESTION 9
What can be a reason for an HTTP 401 error in the SAP Cloud Integration message monitoring?

A. The server certificate is not uploaded in the certificate list
B. The external URL configured in the integration flow is incorrect
C. The client certificate or user password credentials are missing or are incorrect
D. The service endpoint does not exist.

Correct Answer: C
Section:

QUESTION 10
Which steps are mandatory for the setup of the data replication framework in SAP S/4HANA on premise?Note: There are 3 correct answer to this question.

A. Define Data Replication Model
B. Define Communication Arrangement
C. Define Business System
D. Define Service Group
E. Define Logical System

Correct Answer: A, B, E
Section:

QUESTION 11
Where do you have to import the SAP Cloud Integration root and intermediate CA certificates when replicating data from SAP S/4HANA to SAP Sales and Service Cloud?

A. SAP S/4HANA SSL client PSE
B. SAP Sales and Service Cloud certificate trust list
C. SAP Web Dispatcher trust store
D. SAPS/ 4HANA SSL server PSE

Correct Answer: A
Section:

QUESTION 12
Which objects are replicated unidirectionally from SAP CRM to SAP SAP Sales and Service Cloud?Note: There are 2 correct answer to this question.

A. Quotes
B. Territories
C. Business roles
D. Products

Correct Answer: A, D
Section:

QUESTION 13
You create a new field in SAP Sales and Service Cloud, which should also be available in SAP S/4HANA When do you need to extend the business partner message in SAP S/4HANA?

A. When the field added to SAP Sales and Service Cloud is NOT available in the web service used by SAPS/4HANA

B. When the mapping in SAP Cloud Integration or SAP Process Orchestration needs to be updated

C. When the WSDL is downloaded from SAP Sales and Service Cloud and uploaded into SAP S/4HANA

D. Only when the extension field is added using the software development kit (SOK)

Correct Answer: A
Section:

QUESTION 14
What is SAP's recommendation for data filtering when using IDoc communication?

A. Use a condition filter in the middleware to ensure other integrations are NOT impacted and all filtering logic can be maintained in one central place

B. Use custom BAdis to ensure other integrations are NOT impacted by SAP Sales and Service Cloud integration

C. Use the standard filtering objects in the ALE distribution model. If this is NOT sufficient, use the IDOC_CREATION_CHECK BADI

D. Use the change pointers BADI, IDOC_DATA_MAPPER. If this is NOT sufficient, use the IDOC_CREATION_CHECK BADI

Correct Answer: C
Section:

QUESTION 15
Which content is integrated between SAP CRM and SAP Sales and Service Cloud using SOAMANAGER configured web services?Note: There are 2 correct answer to this question.

A. Attachments

B. E-mails

C. Pricing

D. Notes

Correct Answer: A, D
Section:

QUESTION 16
What are benefits of OData Services?Note: There are 3 correct answer to this question. NO:

A. Object navigation

B. Intelligent Message Mapping

C. Batch Processing

D. Automatic WSDL Generation

E. Filtering Data

Correct Answer: A, C, E
Section:

QUESTION 17
You are using SAP Cloud Integration as your middleware. You need to configure basic authentication to send messages from SAP S/4HANA to SAP Sales and Service Cloud.What are the configuration steps forSAP Cloud Integration to do so?Note: There are 2 correct Answer : to this questio n

A. Deploy a user credential artifact on SAP Cloud Integration containing the user credential of the SAP Sales and Service Cloud communication user

B. Deploy a user credential artifact on SAP Cloud Integration containing the user credential of the SAP S/4HANA communication user

C. Update the integration flow parameters with the host and path of the SAP S/4HANA web service

D. Update the integration flow parameters with the host of SAP Sales and Service Cloud and the relevant credential name.

Correct Answer: B, D
Section:

QUESTION 18
What are the advantages of data filtering in the middleware? Note: There are 2 correct answer to this question.

A. Protection of sensitive customer data

B. Uniform implementation independent of the back-end system

C. No BAdI implementation needed in source or target system

D. Performance enhancement independent from increased data loads

Correct Answer: B, D
Section:

QUESTION 19
What authentication methods are typically used when integrating SAP Sales and Service Cloud with SAP S/4HANA using the prepackaged integration content?Note: There are 2 correct answer to this question.

A. Basic Authentication: Username and password

B. X.509 Client Certificates

C. Single Sign On

D. Logon Tickets

Correct Answer: A, C
Section:

QUESTION 20
What are the prerequisites in SAP CRM for integrating with SAP Sales and Service Cloud? Note: There are 2 correct answer to this question.

A. SAP CRM 7.0 must have EHPO SP6 installed

B. SAP CRM must integrate with SAP ERP 6.0 EHPO SP6.

C. The SAP SAP Sales and Service Cloud add-on must be installed on SAP CRM

D. The SAP CRM system must be dual stack.

Correct Answer: A, C
Section: