Exam Code: Certified Slack Administrator

Exam Name: Salesforce Certified Slack Administrator

Exam A

QUESTION 1
A bank must archive all communications for several years due to a new government regulation. Your compliance department wants to understand how best to meet these requirements for Slack
Which feature should you leverage to meet these regulatory requirements
(Select the best answer.)

A. Data Loss Prevention (OLP)

B. Mobile Device Management (MDM)

C. Enterprise Key Management (EKM)

D. eDiscovery

Correct Answer: D
Section:

QUESTION 2
You're a Slack admin creating a list of default prefixes. You want to provide employees with standard naming conventions to use when they create new channels.
After reviewing existing channels, you determine that there are three types of channels that are most often created:
* Slack Connect channels for collaborating with partners.
* Channels for groups within a line of business,
* Channels to support collaboration on specific engagements
What are the three best prefixes to add to your default list?
(Select the THREE best answers.)

A. #team-

B. announce

C. #help

D. #proj

E. #slack

F. #ext

Correct Answer: A, D, F
Section:

QUESTION 3
You're a Slack Org Admin, and your company recently acquired a new business unit. You must decide if you want to add your new teammates to your existing
Slack workspaces, or create a new workspace in your Slack Enterprise Grid Org.
You know that this new business unit has strict security and compliance requirements that exceed the policies of your current workspaces. You also expect the new business unit to collaborate extensively with the rest of your company, so they need to feel connected.
What should you consider first when deciding if you need a new workspace?
(Select the best answer.)

A. The number of multi-workspace channels you think the new business unit will need when collaborating across the org.

B. The new business unit's preference to communicate in direct messages (DMS) and private channels to preserve confidentiality.

C. The data retention needs of the new business unit for files and messages.

D. The new business unit's app approval requirements.

Correct Answer: C
Section:

QUESTION 4
You're an Org Admin for your company's Slack Enterprise Grid org. Your organization uses an identity provider (IdP) with SCIM provisioning. Today is the last day of employment for a manager at your company who is a Workspace Admin.
What is the best strategy to ensure the account is no longer active after this Workspace Admin's departure?
(Select the best answer.)

A. Deactivate the departing Workspace Admin from all Enterprise Grid workspaces from each workspace's Manage Members page.

B. Deactivate the Workspace Admin's account in the Id, and automatically sync deactivated members from your organization's Id.

C. Manually delete the departing Workspace Admin from your organization's IP.

D. Request an Org Owner deactivate the departing Workspace Admin from the Org Admin dashboard.

Correct Answer: B
Section:

QUESTION 5
Large Inc has a number of apps pre-approved in the App Directory for their teams to use, but their admins want to nominate a group of 'App Approval Ambassadors' in addition to their Workspace Owners. These 'Ambassadors' will be responsible for reviewing and approving or denying apps in a #plz-app-request channel.
How can the Org Admin ensure that these 'Ambassadors' are able to most efficiently approve or deny apps?

A. Have the 'Ambassadors' conduct app review in the channel, using emoji to alert the Admins to whitelist the app.

B. Promote the 'Ambassadors' to Workspace Owners in Slack.

C. Promote the 'Ambassadors' to Workspace Admins in Slack.

D. Add the 'Ambassadors' as 'selected members or groups' to manage Approved Apps.

Correct Answer: A
Section:

QUESTION 6
Moshi is a Workspace Owner on the Plus plan. John is leaving the company on Friday, and Moshi will be deactivating John's IdP account.
What does Moshi need to do to ensure that John won't have access to Slack?

A. Change the email, and reset the password. Changing the email will end John's Slack session.

B. Deactivating the IdP account will automatically delete the Slack account that was bound to it via SSO.

C. Check that the IdP supports de-provisioning via SCIM and that the connector app is installed and configured correctly.

D. Activate 'Just-in-Time' de-activations to automatically remove John and any users who are inactivate for more than 14 days.

Correct Answer: C
Section:

QUESTION 7
Camdin is a Workspace Owner whose last day with the company is Friday, April 1st. Cortez, a fellow Workspace Owner, plans to deactivate Camdin's account at the end of that day.
What will happen?

A. The account will be deactivated; Camdin will be signed out immediately and will not be able to log back in.

B. The account will change to 'Inactive'; after 72 hours, Camdin will lose access to Slack.

C. Cortez will not be able to deactivate the account; he will need to ask a Workspace Admin to deactivate it for him.

D. Cortez will not be able to deactivate Camdin's account; only the Primary Owner can deactivate a Workspace Owner.

Correct Answer: C
Section:

QUESTION 8
Large Corp is shutting down its Marketing team based in Europe. Deprovisioning is supported through their IdP.
When Large Corp removes users from their IdP, what will happen to their Slack accounts?

A. Their accounts will be deactivated, but they won't be signed out of their devices. A session reset is also required.

B. Their Slack accounts will be deleted permanently, and all messages and files will be deleted, as well, for compliance reasons.

C. Their accounts will be deactivated, they will be signed out on all of their devices, and their accounts will be removed from channels. However, only their messages and files in direct messages will be deleted.

D. Their accounts will be deactivated, they will be signed out on all of their devices, and their accounts will be removed from channels. However, their messages and files won't be deleted.

Correct Answer: C
Section:

QUESTION 9
Jason, an Org Owner on the Enterprise Grid plan, wants to enable additional mobile security features for users who have unmanaged devices.
Which of the following mobile security features is available to Jason?

A. Block Workspace access

B. Restrict access based on IP

C. Block message copying and the downloads

D. Make VPN mandatory

Correct Answer: C
Section:

QUESTION 10
Lindy leads an internal communications team.
Her team wants to use public channels to gain more transparency in their internal communication. Employees currently tend to default to private channels/direct messages out of habit. Lindy needs to show employees the benefits of public channels.
Which initiative should Lindy proceed with to drive behavioral change?

A. Temporarily disallow the creation of private channels through the admin settings, and share an announcement in Slack stating why and describing the benefits of Slack's search capabilities.

B. Work closely with the executive team, and have them mandate public channel usage.

C. Encourage executives to model this behavior and communicate in public channels themselves.

D. Solicit the help of Slack admins and champions to plan a Slack Day focused on the benefits of public channels and how they unlock the power of Slack's search capabilities.

Correct Answer: B
Section:

QUESTION 11

Jose works at Globex and is a Slack administrator and Champion.

He receives several Slack direct messages per day from employees looking for more information on a range of topics, such as how to connect apps to their Slack workspace and where to find training materials.

Jose wants to encourage Slack best practices among employees. Which course of action should Jose take in this situation?

A. Ask the question, and if they are still unable to find the answer, post their own question in a public #help channel, where Jose and his team will respond in thread.

B. Ask the employees to post their own question in a public #help channel, where Jose and his team will respond in thread.

C. Post their question on their behalf in a public #help channel and respond in thread.

D. Respond to each employee via direct message with the answer to their question.

Correct Answer: A
Section:

QUESTION 12
You're a Workspace Admin for your organization's Slack's Business+ instance. You need to report on the number of both daily and weekly active users within your workspace in the last 30 days.
Where can you find this information?
(Select the best answer.)

A. Org analytics dashboard

B. Workspace analytics dashboard

C. Analytics members dashboard

D. Message activity analytics

Correct Answer: B
Section:

QUESTION 13
Large Inc. is a consumer goods company that uses the Slack Enterprise Grid org.
Large Inc.'s Human Resources (HR) director is looking to streamline how they.
1. Share department-specific policies, and
2. Handle sensitive questions hiring managers may have regarding recruiting and candidate offers.
Each department has its own separate Enterprise Grid workspaces. For example, Sales hiring managers belong to the Sales workspace and are unlikely to be members of the other workspaces.
How should the HR director use Slack for this use case?
(Select the best answer.)

A. Create a multi-workspace public channel for each department, and add the hiring managers to the appropriate channel.

B. Create a multi-workspace private channel for each department, and add the hiring managers to the appropriate channel.

C. Create a private channel in the HR workspace, and add the departmental hiring managers to that channel.

D. Create a separate hiring manager group direct messages (group OMs) for each Department.

Correct Answer: B
Section:

QUESTION 14
You're the Primary Org Owner of your org's Slack Enterprise Grid instance. Your Slack instance is comprised of a Global workspace and six additional workspaces aligned to each business unit. Your organization's Chief Product Officer (CPO) is looking for an asynchronous way to share and demo a major product release to the entire company.
What is the most efficient way for the CPO to accomplish this?
(Select the best answer.)

A. Record a Slack Clip in an org-wide announcements channel to screen-share, and present the new product release.

B. Record a demo outside of Slack and import the file into a multi-workspace channel

C. Start a Huddle in an org-wide announcements channel to screen-share, and present the new product release.

D. Create a public channel in the Product & Engineering workspace for everyone to join and share the new product release announcement in channel.

Correct Answer: A
Section:

QUESTION 15
You're a Workspace Admin for your organization's Slack instance. A new member in your workspace posts a question about a specific project in a #general channel and tags all project members.
What should you ask the member to do?
(Select the best answer.)

A. Start a group direct message (DM) with project team members who may know the answer to the member's question.

B. Start a direct message (DM the project team members individually to see if they know the answer.

C. Delete the message, and direct the member to the whelp channel.

D. Post the question in a channel related to the project.

Correct Answer: D
Section:

QUESTION 16
You're an Org Admin who is tasked with auditing all guest accounts in your company's Slack Enterprise Grid organization. The organization consists of two workspaces.
What is the most efficient way for you to gather this information?
(Select the best answer.)

A. Gather the data from the Manage Members section of each workspace's administration dashboard.

B. Open a ticket with Slack's Customer Experience team to see which guest accounts are active.

C. Export the data from the Members section of the org analytics dashboard.

D. Export the data using the Export Data tab in the org administration dashboard.

Correct Answer: D
Section:

QUESTION 17
Andrew is a Workspace Owner and head of HR for a government agency in Munich, Germany. As the head of HR, he manages all aspects of human resources in order to create an engaged workforce and resilient organization. The HR teams use a variety of technologies, and leadership is implementing a new integrated tool to improve collaboration and productivity. While the tool has many benefits, the adoption rate has been slow due to a lack of internal awareness.
Andrew wants to convince leadership that he needs internal Slack advocates who can lead and support co- workers through the transition. He has a few people in mind who he would nominate as Champions.
Which options appropriately describe Champions? (Choose all that apply.)

A. They are Slack Administrators, so they have the correct permissions to help the company manage change.

B. They actively communicate and promote transparency to reinforce the purpose and value of the tool.

C. They model best practices, and they can rally the team toward common goals.

D. They identify and implement key use cases for the tool and modify them over time to improve the team's workflows.

Correct Answer: D

Section:

QUESTION 18
Brian, an HR manager, discovers an inappropriate custom emoji, and submits a request to Shonda, the Workspace Admin, to delete it.
How should Shonda address this request?

A. Navigate to the 'Customize Slack' page and disable the addition of custom emoji, which will also remove existing custom emoji.
B. Direct Brian to the 'Customize Slack' page, where he can delete or replace the inappropriate emoji.
C. Navigate to the 'Customize Slack' page, where Shonda can remove the custom emoji.
D. Inform Brian that you cannot delete an existing emoji, but can replace it with a more appropriate emoji.

Correct Answer: A
Section:

QUESTION 19
Anna, a Workspace Owner, has decided to restrict channel creation in her workspace to Workspace Admins only. This will allow her and the other Workspace Admins to enforce channel naming conventions.
What are two best practices Workspace Admins should follow in this scenario? (Choose two.)

A. Keep up to date on all channel naming conventions to accurately process requests.
B. Prepare for a decrease in workload since channel requests will need to be processed less frequently.
C. Create a process for channel requests.
D. Appoint other members of their workspace to help with the workload.

Correct Answer: A, C
Section:

QUESTION 20
Medium Inc is on a Standard Slack plan and has recently hired Preethi as a contractor to take care of their food & beverage service. Preethi is on a six-month contract, supporting many teams within the food & beverage department. Each team has set up a public channel to triage requests, and Preethi is responsible for responding to these requests.
What type of workspace access would be most suitable for Preethi?

A. Member with no deactivation time
B. Single-channel Guest with deactivation time in six months
C. Member with deactivation time in six months
D. Multi-channel Guest with deactivation time in six months

Correct Answer: B
Section:

QUESTION 21
The marketing team at ACME Ltd has 10 team members, and has a public channel called #marketing- discussion. The team collaborates and shares ideas on this channel. Now, other teams have joined, so the total channel membership is 50.
The marketing director has the following needs:
There is an urgent marketing idea that must be prioritized in tomorrow morning's planning meeting.
The 10 team members are the only ones attending the planning meeting.
The 10 team members need to be notified before the meeting.
Of note, the marketing director sends urgent re-prioritization messages weekly. How should the marketing director reach the marketing team?

A. Send a separate direct message to each of the 10 team members notifying them of the change.

B. Create an @marketing-team user group and use the @marketing-team user group in #marketing- discussion to communicate the change in priority to the team that needs to be informed for tomorrow's team meting.

C. Post a message to #marketing-discussion, without notifying anyone.

D. Use @here and @channel to notify the entire channel of the change.

Correct Answer: B
Section:

QUESTION 22
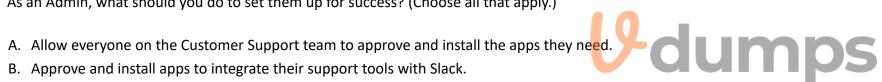What are the main benefits of Workflow Builder? (Choose all that apply.)

A. It supports integration with various third-party apps for easy data transfer between services.

B. Non-developers can easily automate business processes.

C. Templates are available for download.

D. Developers and engineers can easily automate efficiencies in their development.

Correct Answer: C, D
Section:

QUESTION 23
The Customer Support team for Large Inc is now using Slack to access the tools and information they need to help customers quickly.
As an Admin, what should you do to set them up for success? (Choose all that apply.)

A. Allow everyone on the Customer Support team to approve and install the apps they need.

B. Approve and install apps to integrate their support tools with Slack.

C. Streamline an incident management workflow.

D. Organize and name channels in a way that makes information, procedures, and policies easier for people to find.

Correct Answer: C, D
Section:

QUESTION 24
Nicole manages the global onboarding for new hires at her company.
Each time a user joins the company, Nicole ensures they have the correct training materials to get started on their team. She has noticed that new hires are posting in announcement channels on their first day. Hiring is quickly increasing. Nicole has her largest new-hire group starting next week, and an even larger one the week after.
What should she do to ensure she doesn't have to manage incorrectly-posted messages and to ensure she can manage the large number of new hires?

A. Create a 'How to use Slack guide' and post it in all of the team-specific channels so that the new hires see it.

B. Create a custom Slackbot response that welcomes teammates to channels when the words 'new hire' are used in Slack.

C. Email a 'How to use Slack guide' to new hires before they start.

D. Use Workflow Builder to welcome teammates to channels with automatic onboarding messages, including a link to 'How to use Slack' guides.

Correct Answer: D
Section:

QUESTION 25
Which of the following scenarios would best justify creating a channel in your company's existing workspace, rather than starting a direct message?

A. When you need to confirm meeting times

B. When there is a new line of business at your company

C. When a few question need to be answered quickly

D. When you need to let your manager know you are not feeling well

Correct Answer: C
Section:

QUESTION 26
Chandler, who works for Truck Inc, is in charge of developing a new certification program for Truck Inc's drivers. Chandler will be working with a small team of 4 employees, and details of the program must be kept private from the drivers. They are currently using a group direct message to plan the certification program, but some people on the team will be going on vacation soon, and new members will be replacing them.
What should Chandler do next?

A. Create a public channel for co-ordination, but continue using group DMs, and DMs for content that needs to stay private.

B. Continue using the group DM, and invite the new members to it.

C. Start a new group DM with only the new members of the team.

D. Convert the group DM to a private channel, and then invite the new members.

Correct Answer: B
Section:

QUESTION 27
Paul leads an accounting team and is implementing a new expense reporting system.
He wants to update employees on the status of the system's rollout to different offices. He also wants to post links to help articles and online trainings that the team can use as resources. However, he wants to maintain control over the flow of information for these updates and would like to minimize off-topic discussion.
Which of the following would help him achieve his goal?

A. Create a new public workspace called 'Expenses' with access granted to all employees.

B. Create a private channel called #expense-system-updates with all employees added.

C. Create a new invite-only workspace called 'Expenses.'

D. Create a public announce-only channel for the expense system.

Correct Answer: B
Section:

QUESTION 28
You're the Workspace Primary Owner of a Slack Free plan. You want to allow all employees in your company to join your workspace when they're ready. You also want to prevent anyone outside your company from accessing your workspace without admin approval.
What should you do?
(Select the best answer.)

A. Allow all workspace members to invite new members.

B. Invite all employees to the workspace by entering their email addresses in the invite

C. Direct your employers to access Slack through your identity provider (IdP). flow from the workspace settings page.

D. Enable employees to sign up for the workspace using the company's email domain.

Correct Answer: D
Section:

QUESTION 29
You're an Org Owner at a company that doesn't allow members to manage anySlack Connect permissions. A member reaches out to you with a concern they sent a Slack Connect channel invitation to the wrong external company.
Unfortunately, the company the invitation was sent to has custom approval settings at your organization, so the invitation was approved automatically. Your member is not sure whether members from the company they accidentally invited will gain access to sensitive information if they accept the channel invitation and needs your advice on how to proceed.
What should you tell the requestor?
(Select the best answer.)

A. The requestor can choose how much channel history will be visible when the external * organization accepts the invitation. You can also offer to show them how to revoke the channel invitation if it has not been accepted yet.

B. Channel history will not be visible when the external organization accepts the invitation. You can also offer to revoke the channel invitation if it has not been accepted yet.

C. All channel history will be visible when the external organization accepts the invitation. You can also offer to revoke the channel invitation if it has not been accepted yet.

D. All channel history will be visible when the external organization accepts the invitation. You can also offer to show them how to revoke the channel invitation if it has not been accepted yet.

Correct Answer: D
Section:

QUESTION 30
You're an Org Admin for an airline's Slack Enterprise Grid. The airline's customer support team uses a ticketing tool to monitor customer support tickets for booking inquiries and issues. The team also uses Slack to discuss these support tickets.
The customer support team wants to create a custom workflow that will post new and urgent tickets in the support team's channel.
Which TWO steps should you take to allow the customer support team to create the workflow?

A. Add members of the customer support team as App Managers under workspace App Management settings.

B. Enable a policy that allows any user role to utilize steps from installed apps when using Workflow Builder.

C. Enable channel email addresses to forward support emails to their dedicated channel.

D. Enable Workflow Builder and webhooks in Workflow Builder

E. Add a Workflow creation policy to allow 'Everyone, except Guests' to create workflows in your EnterpriseGrid.

Correct Answer: D, E
Section:

QUESTION 31
Your company just moved to Slack Enterprise Grid after years of using Slack inconsistently across departments. As the new Org Admin, it is up to you to decide on a strategy to move everyone onto Slack.
Currently:
* The marketing team has one workspace with hundreds of channels, hundreds of thousands of messages and custom emoji in their workspace.
* The sales team has two workspaces, 'The Greatest Sales Team' and 'More Deals More Money, each with a few dozen channels and thousands of messages.
What is the best approach for streamlining your Enterprise Grid Design while still meeting the needs of your organization?
(Select the best answer.)

A. Move all the data out of the two sales workspaces and into the marketing workspace. Rename the marketing workspace to 'Marketing and Sales.' Archive the two sales workspaces.

B. Delete the two sales workspaces and create a new workspace called 'Kales* since you can't change core workspace details such as the URL. Leave the marketing workspace as-is.

C. Consolidate 'More Deals More Money and 'The Greatest Sales Team, and then rename the workspace as 'Sales.' Then, update the URL to align with your o rename the organization's branding. Leave the marketing workspace as-is.

D. Export all the existing workspace data from all workspaces and then import it into your new Enterprise Grid Org as a single consolidated workspace

Correct Answer: C
Section:

QUESTION 32
Your company uses a popular online tool to help monitor inventory in the warehouse. You need to get reports from the tool into Slack by the end of the week.
As a Slack admin, what is the first thing you should do?
(Select the best answer.)

A. Set up an automatic email forwarding process outside of Slack to send the reports into Slack.

B. Gather a team to begin developing a custom Slack app.

C. Create a workflow using an incoming webhook once tie report is generated in the

D. Search the Slack App Directory for an existing Slack app that supports the online tool.

Correct Answer: D
Section:

QUESTION 33
You're an Org Owner on your organizations slack enterprise grid instance an employee recently quit and there's a concern that the employee exported sensitive information prior to leaving. the security team know what this former employee may have accessed
What should you do?
(Select the best answer.)

A. Revoke the encryption key with the Enterprise Key Management (EKM) feature so that the data from the former employee's account is protected.

B. Use the member analytics dashboard to confirm the former employee's account activity.

C. Export the former employee's access logs from the admin dashboard.

D. Access your security information and event management (SIEM) fool to view actions logged by the former employee.

Correct Answer: C
Section:

QUESTION 34
You're a Slack admin for SealBox, a company specializing in waterproof laptop cases, In preparation for a new product launch, SealBox partners with an advertising agenoy, Ad Heroes Inc, You create a Slack Connect channel and share it with Ad Heroes' Slack workspace.
The members of the Ad Heroes team are concerned about losing access to messages and files shared in the channel once the project ends and the channel Is disconnected.
What will happen once the channel is disconnected?
(Select the best answer.)

A. All organizations will retain full access to the channel's history and can continue to use its normal.

B. Ad Heroes will retain full control over the channel's history and can continue to post messages and files in it as normal.

C. Ad Heroes will keep an archived version of the channel, but only files posted by Ad Heroes' workspace members will be visible in the channel.

D. The channel will be archived on Ad Heroes' workspace, but all messages and files shared by both organizations will remain accessible.

Correct Answer: D
Section:

QUESTION 35
You're an Org Admin for a company with only one Slack workspace. A teammate will be starting a new, complex project and requests a new workspace.
Which action should you take first before creating a new workspace?

(Select the best answer.)

A. Confirm the channel naming conventions they might use.
B. Identify the tools the project team plans to use to track their progress.
C. Ensure you have an available resource to serve as a Workspace Admin.
D. Determine if the project team is using Slack workflow's automate processes.

Correct Answer: A
Section:

QUESTION 36
You're a Workspace Admin at a real estate technology company. Your HR team asks you to simplify how new hires request access to the tools they need.
This onboarding step is currently done manually. Every week, the HR team sends individual emails to each new employee with guidance on how to request access to different tools. Employees are then required to follow up in an email to the IT support team, sometimes requiring back and forth dialogue, until your IT team has the required information to complete each request.
Given all new hires have access to Slack pre-onboarding, which two Slack features would you recommend to improve these processes?
(Select the TWO best answers.)

A. Use Workflow Builder to automatically send instructions on how to request access to new tools when new employees join the default #general channel.
B. Invite each new employee as a Single-Channel Guest before they join, to give them more advance time to submit tool access requests.
C. Use Workflow Builder to automatically post instructions on how to request access to new tools in the default #general channel once per week.
D. Use Workflow Builder to create a form for tool access requests, to simplify data collection and reduce wasted time going back and forth in email.

Correct Answer: A, D
Section:

QUESTION 37
You're the Grid Owner for your sales company's Slack Enterprise Grid instance. Currently, departments are spread across multiple workspaces and collaborate with their customers through Slack Connect. Your company is growing quickly, and you want have more control with external collaboration. You decide to set up an external workspace dedicated to Slack Connect channels. This workspace should include all current users, plus any future users.
What is the easiest and most efficient way to go about adding users to the new workspace?
(Select the best answer.)

A. Make the workspace a default workspace for all current and future users.
B. Use an org-wide default channel to introduce the new workspace and it's purpose. Ask all users who are currently using Slack Connect to join the workspace.
C. Use the workspace's admin dashboard to add all users within your organization.
D. Sync all current and future users to the workspace using identity provider (IdP) groups.

Correct Answer: D
Section:

QUESTION 38
You're a member of a public Slack Connect channel that is being used to collaborate with members of a partner organization. You can see that one of your primary contacts at the partner organization is already a member of the channel, but they're having trouble locating the channel in their Slack instance. You send them the channel name in a direct message (DM) so that they can search it in Slack, but they still cannot locate the channel.
What is the reason for this?
(Select the best answer.)

A. The employee of the partner organization is not a member of the Slack Connect channel.

B. The Slack Connect channel is private In the partner organization's workspace, so the employee cannot search for it.

C. The employee of the partner organization does not have posting permissions in the channel.

D. The Slack Connect channel may have a different name In the partner organization's workspace.

Correct Answer: D
Section:

QUESTION 39
As an Org Admin at a healthcare company, you've been tasked with simplifying the experience for getting an upcoming communications project Slack-ready. A team of your organization's employees will work with a dozen rotating consultants at a communications agency to manage several communications campaigns over the next 6 to 8 months.
You'll manage this external collaboration using guests or Slack Connect.
What is the best method for managing this collaboration?

A. Use Slack Connect to allow each organization to manage privacy settings, oversee channel naming, and add their own team members as project needs shift.

B. Provide the communications agency with guest accounts so that they can invite additional external users to the channels as needed.

C. Use Slack Connect in order to automatically sunset the external access to the shared Slack channels after the 8 months is completed.

D. Provide the communications agency with guest accounts so that you can block file uploads downloads for this work.

Correct Answer: A
Section:

QUESTION 40
What are two reasons why a company would be interested in using SAML single sign-on (SSO) to authenticate its users on Slack?
(Select the TWO best answers.)

A. It gives organizations more control over their security policies, including password format requirements.

B. It replaces the need for your admins to have to set up an identity provider (IdP) for Slack.

C. It is a standard security feature that is available on all of Slack's paid plans.

D. It allows employees to use the same login credentials they already use for other applications.

E. It allows your organization to control the encryption keys to your users' data within Slack.

Correct Answer: A, D
Section:

QUESTION 41
Your organization enabled data residency and chose to host your organization's data in the Montreal, Canada region. Which specific data types will be uniquely stored in this geographic region?
(Select the best answer.)

A. Messages, files, snippets, workspaces and channel membership information

B. Messages, files, snippets, posts and files

C. Messages, files, snippets, posts and member profiles

D. Messages, files, data used for analytics, snippets and posts

Correct Answer: D
Section:

QUESTION 42

Your company is on the Slack Business+ plan and is interested in setting up SCIM provisioning in their identity provider (IdP) to more efficiently manage their Slack user base. Which two benefits would the company gain from using SCIM provisioning? (Select the TWO best answers.)

A. They can deactivate users automatically from their Idp
B. Users only need to remember one set of credentials for all the applications they use.
C. They can sync custom profile fields to obtain more useful analytics about emplorees Slack usage.
D. They do not have to pre-provision any users, employees will automatically create an account when they attempt to log in for the first time.
E. They can pre-provision Multi-Channel and Single-Channel Guests to their workspace

Correct Answer: A, B
Section: